

PERSON SPECIFICATION

JOB TITLE: CARE WORKER

EDUCATION/TRAINING

1. Diploma in Health and Social Care (or equivalent e.g. NVQ2)

EXPERIENCE

1. Experience of providing high standards of care provision
2. Experience of meeting the needs and support of Clients
3. Experience of fostering professional relationships with customers

KNOWLEDGE

1. Sound understanding of good care principles
2. Understanding of regulations and legislation within the domiciliary care profession
3. Understanding of safeguarding adults at risk

SKILLS AND ABILITIES

1. Strives to reach the highest standards in customer service
2. Communicates effectively, both verbally and non verbally
3. Compassionate, patient and empathetic
4. Flexible and approachable with a positive attitude, even under pressure
5. Self motivated
6. Deals with emergencies and difficult situations
7. Records with accuracy and detail
8. Works on own initiative
9. Team player
10. Commitment to own professional and personal development