insurity

CLAIMS DECISIONS

At A Glance

- Comprehensive third-party data and services

- Fully integrated or standalone components - legal matter management, medical case management, subrogation, salvage & recovery management and SIU

- Intelligent and adaptive user interface creates a seamless user experience across devices – phone, tablet, computer and with any operating system

- Robust regulatory forms library – includes Wolters Kluwer, ISO, NCCI and other independent bureau support and ACORD (FNOL)

- Supports varying complexities and high-volume claims with support for all lines of business – commercial, personal, workers compensation and specialty

- Addresses the unique needs for Carriers, TPAs, and Brokers

- No extensive training needed with intuitive navigation

- Client configurable automated workflows

- Designed for direct-to-consumer and business-to-business (vendor) support

Give Your Claims Professionals the Power for Faster Resolution

Claims Decisions goes beyond the limitations of other claims solutions. Seamless integration capabilities and intelligent technology support a user experience where information and business functionality are delivered in a view specific to a user's role – Claims Decisions enhances the speed and quality of their work leading to faster claims resolution.

Why Claims Decisions?

Claims Decisions includes pre-built and essential integration to key third-parties and can support all lines of businesses to improve productivity, loss cost management and speed claims decisions.

With multiple people involved in the claims process – from adjusters to auditors, attorneys to fraud investigators, occupational healthcare specialist to regulators, Claims Decisions helps seamlessly organize and communicate among participants.

The Insurity Difference:

Deep Insurance Industry Expertise

Insurity has long been one of the leading technology solution providers for the Insurance industry with one of the most comprehensive client bases. We have focused on the core processing needs of a carrier's business and have built Claims Decisions upon a wealth of domain knowledge and expertise. Carefully ensuring support for the complexities and nuances of the insurance business, Insurity delivers rich functionality and deep content coupled with modern technology.

Investment Protection

Insurity has continued, and will continue to enhance Claims Decisions to ensure that our clients' investments are protected.

Insurity clients can customize their version of the solution to their unique requirements, yet still take advantage of future releases of Claims Decisions with upgrades and enhancements – without the cost and complexity of system upgrades as compared to other vendors.

Comprehensive Integrations and Components

Claims Decisions is the only claims solution to provide the most essential third-party data integrations specifically for all business types – including NCCI, ISO, Wolters Kluwer, LexisNexis, ISO ClaimSearch, Fraud Focus, CCC, Xactware, Safelite, MSB, and WEX for payment processing, just to name a few.

For workers' compensation, Claims Decisions includes integrations to CorVel, Mitchell, Medicare Section 111 services and StrataWare for medical/nurse/bill review and PIP, as well as many others.

Insurity is the only insurance technology solution provider who has partnered with Wolters Kluwer to develop a deep integration to their web application - AuthenticWeb for Claims regulatory compliance. With required language for communications and direct links to cited statutes, as well as over 1,500 fully mapped forms with data pre-fill abilities to meet jurisdictional regulatory requirements and context-sensitive access to appropriate regulatory content, including regulatory language summaries, the integration offers greater efficiency, quality cost savings and managed regulatory compliance.

Fully integrated with Claims Decisions or standalone components include:

- **Legal Matter Management** - supports staff, panel and corporate counsel with the management of any case, enabling the entire legal process to be more efficient and keeps you better informed throughout the management of cases

- **Medical Management** – integration allows for direct entry of pharmacy and medical bills -- no rekeying keeps information in sync for complete medical management of any claim with support for Utilization Review and Treatment Plans fully integrated with Medicare Reporting and Return to Work tracking

- **SIU** - Uniquely designed to manage those cases that require special investigation approaches

Implementation and Support

Insurity offers clients a complete end-to-end implementation and support service including full SaaS cloud hosting, bureau compliance content updates & statutory reporting, regular software updates, custom integrations and data migration. This single-source approach aligns our teams and provides clients with clear and full accountability for success.

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