

TERMS OF WARRANTY ICE phone

If not otherwise stipulated by National legislation or if not expressly agreed otherwise or other prior agreements, the following terms of warranty are applied to orders and deliveries.

LIMITATION OF LIABILITY

Products and accessories are sold "as is" and the user will assume full responsibility for determining the suitability of the Product for any particular purpose and for desired results.

In no event shall HoIP Telecom be liable for any special, incidental or consequential damages, or commercial losses from any cause including but not limited to, loss of profit or revenues, whether or not HoIP Telecom has received notice of a possibility or certainty of such damage or losses, caused by use of or operation with the Products.

In no event shall HoIP Telecom's liability exceed the sales price of the products and services sold.

PRODUCTS

These terms apply to mobile devices, accessories, software applications and other products and services.

MANUFACTURER'S LIMITED WARRANTY

HoIP Telecom Ltd. warrants to the original purchaser ("Company") that this HoIP Telecom device and all accessories originally provided by HoIP Telecom in the sales package ("Product") are free from defects in materials, design and workmanship under normal use in accordance with the operating instructions and pursuant to the following terms and conditions.

HoIP Telecom warrants to Company that during the warranty period HoIP Telecom or a HoIP Telecom authorized service company will in a commercially reasonable time remedy defects in materials, design and workmanship free of charge by repairing or, should HoIP Telecom in its discretion deem it necessary, replacing the Product in accordance with this Limited Warranty (unless otherwise required by law).

This Limited Warranty extends only to Company for Products purchased and used in the original country of purchase.

The Limited Warranty is valid only in HoIP Telecom's intended country of sales of the product.

Company pays for shipping costs to repair or replacement and HoIP Telecom pays for shipping costs back to Company.

WARRANTY PERIODS

The warranty period starts at the time of Product's original shipment to the Company. A three month (90 days) storage time is added to warranty time.

The Product may consist of several different parts and different parts may be covered by a different warranty period (hereinafter "Warranty Period"). The different Warranty Periods are:

1. Thirty six (36) months for ICE phone and six (6) months for accessories
2. Three (3) months for the following consumable parts and accessories: batteries, chargers, headsets, cables and covers, media on which any software is provided, e.g. memory card or CD-ROM

As far as England national laws permit, the Warranty Period will not be extended or renewed or otherwise affected due to subsequent resale, HoIP Telecom's authorized repair or replacement of the Product. However, part or parts repaired or replacement product during the Warranty Period will be warranted for the remainder of the original Warranty

Period or for sixty (60) days from the date of repair or replacement, whichever is longer.

EXTENDED WARRANTY

Products may be sold with extended warranty. Any such warranty will be clearly marked in the Purchase Order and Delivery Confirmation.

Extension period may be additional one (1) or maximum two (2 years) to original warranty and is defined using same principles as original warranty period.

All changes to these terms of trade must be agreed in writing.

Copyright© HoIP Telecom 2012

HoIP Telecom

For all your life events

ICE phone and ICE phone kit



Get in touch

HoIP Telecom Ltd

The Old Stable, Coombe Farm, Coombe Lane

Awbridge, Hampshire SO51 0HN

Tel. 020 3286 2551

Email: sales@hoip-telecom.com

www.hoip-telecom.co.uk