DOMESTIC ABUSE SUPPORT SERVICES FROM 1 APRIL 2017

Domestic Abuse services in Kent are changing from 1 April 2017. A holistic range of support services will now be delivered by providers covering the following geographical locations;

- Thanet & Dover Districts Oasis Domestic Abuse Service
- Ashford, Canterbury & Shepway Districts Centra Support
- Dartford, Gravesham, Maidstone & Swale Districts Centra Support
- Sevenoaks, Tonbridge & Malling & Tunbridge Wells Lookahead Care & Support

These services will be supported by a central Referral, Assessment and Triage service delivered by Victim Support, who will also provide support to 'standard risk' victims.

The services delivered by providers commissioned by KCC and other funding partners will offer a wide range of interventions including;

- Safe refuge accommodation
- Specialist IDVA support
- Community Outreach Services
- Therapeutic and group programmes (e.g. Freedom Programme)
- 'Sanctuary' provision (adaptations to make the home safer)
- Support with court proceedings
- Emergency welfare assistance for clients in crisis (food, energy, travel)

Community access points (One Stop Shops) will continue to operate as normal. Further information about these and other services available can be found at www.domesticabuseservices.org.uk

If you wish to refer a client for domestic abuse support, please follow the flowchart below to determine how to make a referral.

Referrals should be made on the attached referral form. If using unsecure email, your referral form should be password protected.



Domestic Abuse Support Service Referral Flowchart

Contact with domestic abuse victim requiring support. Have you done a DASH risk assessment with the client?

Is the DASH score 10 or over?

700

Refer directly to Victim Support for Assessment and Triage – **0808 168 9276** or (professionals only) **01233 896451**

Kent.DA@victimsupport.cjsm.net

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Kent.DA@victimsupport.cjsm.net

Refer directly to relevant area service provider

Thanet & Dover
Districts – Oasis
Domestic Abuse
Services

raise.referrals@oa sis.cjsm.net

or (unsecure)

RAISEreferrals@o asisdaservice.org Ashford, Canterbury & Shepway Districts

Centra Support

northsouthidva.cent ra@ca.cjsm.net

or (unsecure)

admin@risingsunk ent.com Dartford, Gravesham, Maidstone & Swale Districts – Centra Support

northsouthidva.centra @ca.cjsm.net

or (unsecure)

admin@risingsunkent.

High Risk (14+ DASH score)

Sevenoaks, Tonbridge & Malling & Tunbridge Wells Districts –

(MARAC referral completed) –
Choices

choices.referrals@nkwa.cjsm.net

High Risk (No MARAC referral) – Lookahead

donnagraham@lookahead.org.uk.cj sm.net

or (unsecure)

donnagraham@lookahead.org.uk

Medium Risk (10-13 DASH score)

Sevenoaks,
Tonbridge &
Malling &
Tunbridge Wells
Districts – DAVSS

davss.office@da vss.cjsm.net



In partnership with; The Office of the Police and Crime Commissioner, Kent Fire and Rescue Service, Ashford Borough Council, Canterbury City Council, Dartford Borough Council, Dover District Council, Gravesham Borough Council, Maidstone Borough Council, Shepway District Council, Swale Borough Council and Thanet District Council