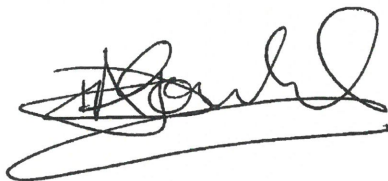# QUALITY ASSURANCE POLICY STATEMENT

It is the policy of Blackburn Starling and Company Limited to maintain and continually improve a quality management system in accordance with the requirements of BS EN ISO 9001.

In satisfying this requirement, we will ensure that the safety, reliability, fitness for use and performance aspects of our products and services are continually maintained, recognising the need to put our customers and their requirements first at all times.

Our Quality Policy is produced to support the current strategic direction of the company through the review of applicable external and internal issues with regard to the context of the organisation.

Quality objectives are established and reviewed as part of the management review process. These provide a mechanism for monitoring and a basis for continual improvement.

Our Quality Management System outlines the procedures and work methods necessary for such compliance and is therefore mandatory on all Blackburn Starling and Company Limited employees.

Signed: David Gould
Managing Director