GroupeX
SOLUTIONS

Who
Goldcorp Inc.

Solution
- SuccessFactors Employee Central; SAP Time & Attendance by WorkForce Software; SAP Payroll

Problem
- Complex workforce management needs across Canadian and Argentinian mine sites

Result
- Continued reliance upon SAP best practices and products to manage ongoing growth

How Goldcorp is Managing Growth with SAP Products and GroupeX Know-how

Goldcorp Introduction

Goldcorp is a leading gold producer with operations in Canada, the US, and across South America. It takes a huge roster of hard-working employees to build the success that Goldcorp has engineered. They needed a robust system to ensure accurate time management and payroll processes for their employees, and they needed something scalable.

Before moving towards a single-source solution, Goldcorp used decentralized, older technology, homegrown manual solutions, and third-party software. As their needs evolved, they decided upon a single solution for Time and Attendance, with the overall goal of creating a single template, company-wide for managing HR, time, and payroll.

The Solution

To streamline their workforce management efforts, Goldcorp implemented SuccessFactors Employee Central across Canada and Argentina. They continued to work with SAP best of breed solutions as they expanded their SAP Payroll footprint and introduced SAP Time and Attendance by WorkForce Software at various mine sites across the globe.

They selected SAP Time and Attendance by WorkForce Software for its ease of use, its integration capability within their overall IT landscape, and its inherent scalability to be able to support additional mine sites based on their global roadmap. Because SAP best practices, products, and solutions are so robust, Goldcorp will be able to manage growth and scale their operation, as required, well into the future.

GroupeX Enabled Seamless Integration

The main drivers for Goldcorp in implementing software from within the SAP eco-system were stability and integration. With GroupeX's expertise and guidance, Goldcorp now has the foundation required to support future roll-outs.
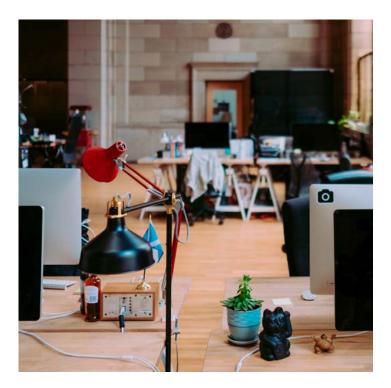
GroupeX was able to leverage previous experiences with similar mining clients, previous successes with Goldcorp, and already well-established processes and relationships with Goldcorp's IT Sustainment group to affect a streamlined implementation, with no surprises. This existing level of trust allowed for continuously improved functionality across various mine sites that were already live (using Employee Central) as well as those at various stages of the implementation process.

Implementation and Beyond

The employees from the individual mine sites tasked with working with GroupeX went above and beyond what was expected of them. Their dedication was instrumental in helping the project move efficiently through day-to-day demands and ensuring that timelines were met.

Our team was fortunate to work with Goldcorp's amazing team of subject matter experts, leadership, and sustainment resources. Decisions were clear and met the overall guidelines of the project. This was key to project success.

Goldcorp did a great job in assembling a talented team that would not only accelerate the implementation, but also support the solution, long-term.

The GroupeX team looks forward to our ongoing partnership with Goldcorp. We're confident in their continued growth and success and are proud to be part of the solution that will enable that success for years to come.