



Engineering Services reduce costs and improve flexibility in IT management. We provide fixed price IMAC engagements delivered against service level agreements.

As organisations become more complex, the cost of providing your own IT support can become unsustainable. Having suitably skilled engineers on call for every office location is expensive. Too often, knowledgeable and valuable IT specialists are drawn into time-consuming but routine tasks, like PC installations, network moves and server upgrades.

With enablesIT Engineering Services, our accredited engineers complete fixed price tasks – such as Install, Move, Add and Change (IMAC) requests – against agreed service level agreements (SLAs). This enables you to plan ahead and to focus your valuable in-house technical teams on higher value tasks, reducing the total cost of supporting your IT estate.

Our Flexible Resource Model gives you access to a team of experienced, field-based engineers without incurring high payroll costs.

KEY FEATURES OF ENGINEERING SERVICES INCLUDE:

- Fixed price tasks and service level agreements make IT support more predictable
- Flexible Resource Model provides field-based engineers at a manageable cost
- Over 25 years' experience working with customers in regulated and demanding sectors like healthcare, legal and financial services
- Highly experienced and certified engineers
- Close partnerships with leading vendors enables informed but independent advice
- Forms part of our end-to-end capability – from consultancy, to deployment, to monitoring and management

BENEFITS:

- Free your valuable, in-house staff from time-consuming, routine tasks
- Reduce overall IT support costs with fixed price tasks and our Flexible Resource Model
- Provide all locations with on-site engineering support to agreed service levels
- Simplify IT management and plan ahead for regular maintenance tasks
- Ensure the integrity and reliability of your communications and data infrastructure

FOR MORE INFORMATION ABOUT ENABLESIT'S SOLUTIONS



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