



A.I. DAVIS & CO (PVT) LTD

QUALITY MANAGEMENT SYSTEM

QUALITY POLICY

A.I. Davis & Co (Pvt) Ltd is committed to a policy of quality assurance and complying with ZWS ISO 9001:2015, a Quality Management System, and to continually improving the effectiveness of that system.

In fulfillment of this policy, the organisation will ensure that goods and services supplied meet their intended purposes, stated performance criteria and are in conformance with the requirements of the customer.

The quality policy is thus directed towards achieving the following objectives:

- to comply with statutory and regulatory requirements relevant to business activities;
- to provide customers with a high level of confidence that product and services are supplied in a quality manner and are in conformance with the customers' needs;
- to contribute to the implicit value of perceived good will and credibility and insist on the highest ethical standards;
- to strive for improvement in all that the organisation does by adopting the best practices and instilling the need for attention to detail in all personnel in conducting the activities of the organisation;
- to improve internal communication between individuals and departments within the organisation in order to enhance the value of team work and trust;
- to have an enhanced relationship management between the organisation and all its interested parties;
- to provide a safe and healthy work environment;
- to develop quality assurance awareness in all company personnel;

Specific objectives will be directed to relevant departments in pursuance of this policy and they will be analysed, evaluated and reviewed annually, revised and re-issued where necessary and their performance will be measured and monitored.

D.J. SIMPSON
MANAGING DIRECTOR