

# Fraudulent Recruitment Outreach

Be on the lookout for false advertisements that involve unauthorized individuals claiming to be Support.com employees, extending false employment offers to steal money and personal information from job seekers. Support.com takes this matter seriously and by raising awareness, we hope to prevent job seekers from falling victims to these scams.

These scams use social media platforms and instant messaging tools, to pose as Support.com employees and may use an unauthorized Support.com logo, employee name, and title. Support.com does not use any personal social media accounts or any personal instant messaging tool to communicate prospective candidates. Phishing emails can easily have display names that can appear as anyone@support.com.

Support.com employment policies and processes involve one to one interview in all cases and candidates who seek employment with us are never going to be requested money or credit card information to secure a job as an employee or a contractor. We also do not require individuals to release personal data such as an address, social security number, tax documents, or banking information early in the interview process.

Please always keep in mind that Support.com posts many work-from-home job opportunities in job portals and social media advertisements. These postings will always direct you to our official channels:

 support-com

 support.com.official

 support.com

 support.com

 support\_com

When you apply for a job with Support.com, confirm your application has been submitted by emailing [hire@support.com](mailto:hire@support.com).

## What should I do?

To report a suspicious job ad or email, contact [reportfraud@support.com](mailto:reportfraud@support.com) and include as much detail as possible (e.g., job board where the false ad was placed, documentation that will assist us in the investigation).

For further information and to check the legitimacy of a job please visit our website: [www.support.com/careers](http://www.support.com/careers)

If you believe you have been a victim of a crime, contact the local authorities or the FBI's Internet Crime Complaint Center at [ic3.gov](http://ic3.gov)

For more information on job scams, visit the Federal Trade Commission at <https://www.consumer.ftc.gov/articles/0243-job-scams>

If you need assistance on your hiring call us at  [\(650\) 556-9440](tel:(650)556-9440) Option 4