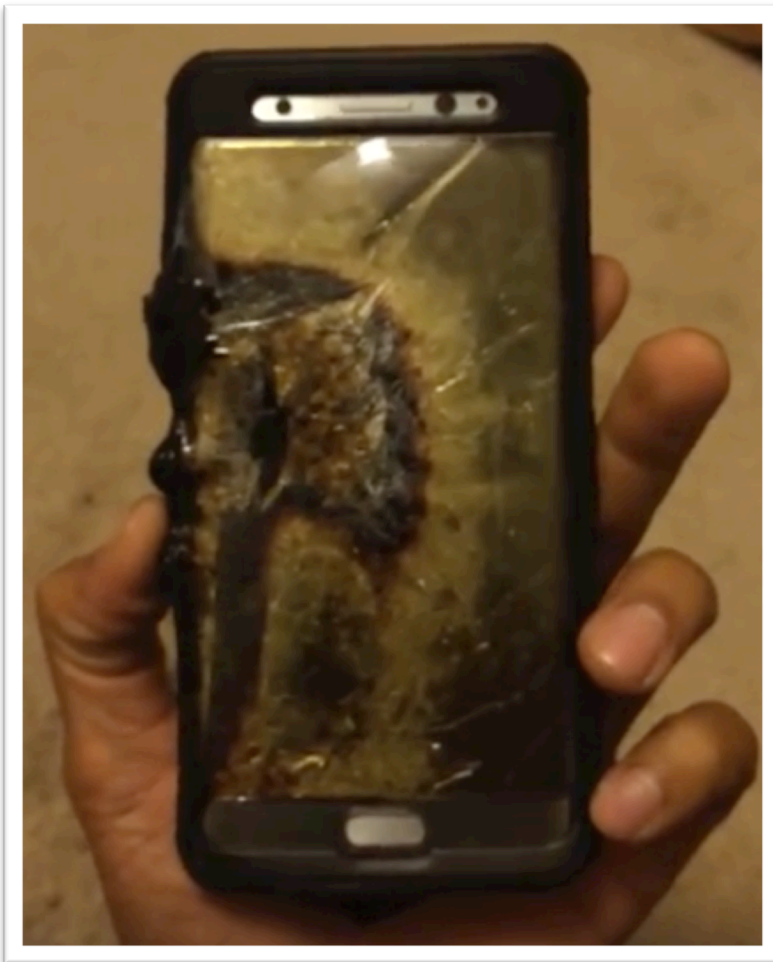


SAFETY BULLETIN

Samsung has recalled its new Galaxy Note 7 smartphones



Battery Fire

After 35 reported incidents of overheating smartphones worldwide, Samsung made the unprecedented decision to recall every single one of the Galaxy Note 7 smartphones sold, said to be about 1 million units.

Product Type:
Galaxy Note 7

Product Manufacturer:
Samsung

Recall Date: October 3, 2016

Purchased from	Website	Contact
SAMSUNG	Samsung Shop support	0330 7267467, support@samsungukshop.com
Carphone Warehouse	Carphone Warehouse support	0370 111 6565
EE	EE support	Customers to dial 150 from Mobile
vodafone	Vodafone support	Customers to dial 191 from Mobile
Three	Three support	0800 358 04045
O₂	O2 support	Pay monthly - 202 from O2 mobile; PAYG - 4445 from O2 mobile

Important: Additional Information

What to do:

Stop using the product immediately, Samsung are informing customers to power down the device and return it to their supplier, please visit Samsung website for full details.

www.samsung.com/uk/note7exchange