



Quality Assurance Policy Statement

Crawley Parker Limited's quality policy is to achieve sustainable, profitable growth through providing goods and services which consistently satisfy the needs and exceed the expectations of its customers.

This level of quality is achieved through a system of procedures that reflect the technical abilities of the Company's staff to existing customers, potential customers, and independent authorities.

Achievement of this policy involves all staff, who are individually responsible for the quality of their work, resulting in a continually improving working environment for all. This policy is overseen and explained to each employee by the Directors. To achieve and maintain the required level of assurance the Directors retain responsibility for the Quality System with routine operations controlled by the Works Director.

The objectives of the Quality Assurance System are:

- To maintain an effective Quality Assurance System complying with International Standard ISO9001 (Quality Systems).
- To achieve and maintain a level of quality which enhances the Company's reputation with customers and suppliers.
- To ensure compliance with all relevant statutory and safety requirements including PEFC and FSC regulations.
- To endeavour, at all times, to maximize customer satisfaction and exceed their expectations with the products and services provided by Crawley Parker Limited.