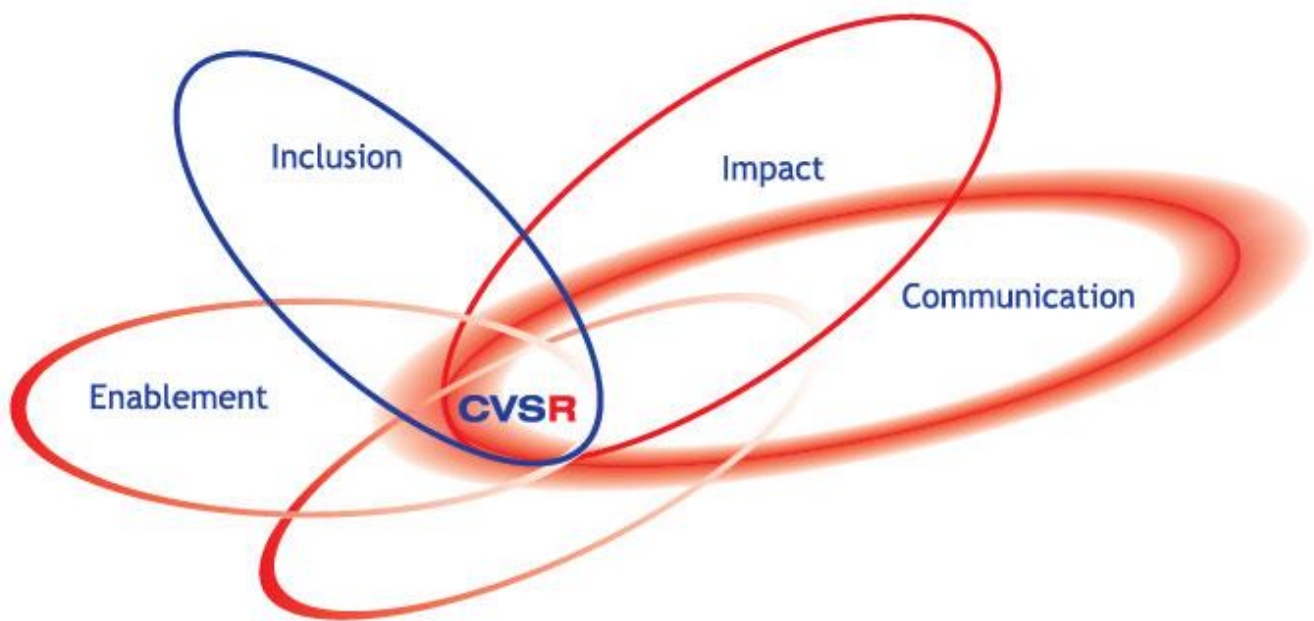




Newsletter

November 2016



Working in partnership for the benefit of the voluntary sector and communities within Greater Manchester

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Leadership, Representation, Communication & Collaboration

Sector Communication & Collaboration

Dear Members,

Welcome to our November 2016 Newsletter, Council for Voluntary Service Rochdale.

Hayley - Receptionist / Team Administrator.

Since the last Newsletter I have been busy providing administration to the Volunteer Centre and The Jonathan Burns Learning Centre. I have also been concentrating on my Level 2 Business Administration. I last met with my assessor on Wednesday 5th October during the one to one with my assessor I had an Ofsted Inspector present. I found this very daunting but with the feedback he provided it went very well. I have now completed three mandatory units and working towards my fourth.

I will continue to support the staff with the day to day administration and provide assistance when required.

Habiba - Leadership Team Support Officer.

In the past month, I have helped to facilitate the new thematic partnerships of the Health & Wellbeing Alliance by circulating papers and taking the minutes of the meetings. I am enjoying my role as I do a range of work when I am asked e.g. recently I have helped the Learning & Capacity Building Manager with some administrative work; collating information and calculating percentages on an Excel spreadsheet. With regards to my Level 3 NVQ in Business Administration, I am making steady progress, having almost completed all 5 of my mandatory units as well as 2 optional units.

Please read on for information about what CVS Rochdale have been doing in the last couple of months.

Leadership, Representation, Communication & Collaboration

Sector Communication & Collaboration

State of the Sector survey 2016

Share your views and experiences as part of Rochdale's Voluntary, Community and Social Enterprise Sector (VCSE)

CVS Rochdale is working in partnership with The Centre for Regional Economic and Social Research (CRESR), at Sheffield Hallam University and other partners in our neighbouring boroughs to assess the *State of the Sector* across Rochdale and Greater Manchester. This is a follow-up to the success of the survey completed in 2013.

The 2013 survey **State of the GM VCSE 2013** (can be accessed via www.gmcvo.org.uk/greater-manchester-state-voluntary-sector-2013) came up with some astonishing headlines - almost 15,000 organisations, contributing £1.7b pa to the economy and enabling 1.1m volunteering hours per week. The information has helped us raise the profile of VCSE organisations, and make the case for their importance. It is really important that we have up to date information from as many organisations as possible to help us to advocate for you in the context of Rochdale, Greater Manchester and Devolution.

It takes just 20 minutes to help us, and every single response matters. The questions aren't compulsory so you should be able to skip on if you can't answer a particular one. The survey closes on **27th November**, please don't leave it until the last minute. The prize draw for the £250 will be drawn Monday 9th January and the winner will be notified thereafter.

Once you've completed the survey, please also encourage as many organisations as possible to do the same; forward this email, share the link on social media, make a plea at any events you host, and talk about it whenever possible.

You will have been sent the link via email or you can access it via our website www.cvsr.org.uk.



Help Showcase Rochdale

Add your voice to the State
of the Sector survey!

www.cvsr.org.uk



Leadership, Representation, Communication & Collaboration

Sector Leadership & Representation

The CEO's main focus during the month of October has been around Health & Wellbeing, particularly the changes that are coming into place as a result of Greater Manchester Devolution.

Development of a fully integrated Locality Care Organisation (LCO)

On 12th October, CVS Rochdale on behalf of the sector were invited to a meeting to begin the establishment of a "Fully Integrated Local Care Organisation" (LCO). LCO's are going to be multiple health & social care provider organisations working together to deliver health and social care services within a defined budget. They will have to manage and co-ordinate the care of individuals along the full length of clinical and social care pathways, treating and supporting patients in different and more appropriate settings as a result of improved co-ordination. They will also be required to demonstrate a standardised approach to quality improvement activity and increased involvement and engagement of local residents in design, delivery and improvement of services.

It is proposed within the borough that the focus of the LCO will be the over 60's due to the ageing population and the increasing costs of health & social care services to this section of the population. The other reason for selecting this section of the population is that there are existing joint programmes that provide a sound base from which to work, such as the Intermediate Care, Oasis Unit and Integrated Neighbourhood Teams. These existing partnerships show that the potential members of the LCO can work together to deliver better outcomes for residents.

The development of the LCO has implications for the sector, particularly with regards to funding and contracts as eventually all budgets for health & social care will go through the LCO, who will decide how the money is spent and who the providers will be. The good news for the sector is that the Voluntary Sector Health & Wellbeing Alliance has been formally recognised as the mechanism through which the LCO will engage with and sub contract the sector.

Integrated Neighbourhood Teams – 13th October 2016

Our CEO was invited to attend a meeting with Pennine Acute Hospitals NHS Trust and their delivery partners Link4Life, Carer's Trust Greater Manchester and Veterans in Communities. The Integrated Neighbourhood Team programme is a 5 year contract which will develop integrated neighbourhood teams based around GP clusters. At present these do not exist and the last 6 months of service delivery has been very much around the transfer of staff from the 10 health teams into the programme.

The focus of the meeting on 13th October was about how the service can have a better and more productive relationships with the sector. It was agreed that an event would be held with the sector to engage them in shaping the integrated neighbourhood teams development.



Leadership, Representation, Communication & Collaboration

Health & Wellbeing Alliance Thematic Partnerships

Community Base Network

The main focus of the Community Base Network has been on the development of a strategy for the network. This has involved a half day workshop to look at all of the strategies within the borough to establish where local community Centres who are members of this network already provide services that contribute to the outcomes. This has now been developed into a strategy for the network going forward. The exciting piece of work within the strategy is around the development of a monitoring system that has an outcomes and social return on investment focus. This will be designed by the funders and members of the network.

They have also been working with the people who use their centres to raise awareness of Rochdale Council's proposals to reduce the overall funding to community centres by £75K from April 17 onwards

Leadership Group

The Health & Wellbeing Alliance Leadership Group is in a period of transition with regards to its membership and is moving towards its' membership becoming more strategic and joining up the 10 thematic partnerships that make up the Alliance. The membership during the next month will be tightened up to only include the lead organisation's from the 10 thematic partnerships and other relevant stakeholders such as HealthWatch Rochdale, Link4Life, CVS Rochdale, Big Life, Rochdale Boroughwide Housing, Pennine West Citizen's Advice Bureau and Groundwork in Bolton, Bury, Oldham & Rochdale.

The purpose of the Leadership group is to lead on behalf of the whole Health & Wellbeing Alliance. They have during the past few months been working in partnership with NHS Heywood, Middleton & Rochdale clinical Commissioning Group and Rochdale Council around engagement of the sector in the Locality Plan. The hard work of this group has been recognised as it has been confirmed that the Health & Wellbeing Alliance (through its thematic partnerships and leadership group) will be the main vehicle through which the proposed local care organisation will sub contract with the sector going forward.

There is going to be a lot of exciting work for this group during the next few months as they work with our public body partners to formulate the transformation fund bid which will include funds to integrate the Health & Wellbeing Alliance into the LCO, reforming commissioning, developing service standards across the membership for the alliance and integrating the sector into place based neighbourhood service delivery.

All the information on each of the 10 Thematic Partnerships is now on our updated website, under Development & Engagement, Health & Wellbeing Alliance, this includes agendas, minutes from each meeting held and a calendar of proposed dates. The pages will be updated after each meeting.

New members are welcome to join a suitable Partnership (unless otherwise stated). Please email attendance at the meetings to Debby.



Learning & Capacity Building

Financial Management Services

When is your organisations financial year end?

If the yearend is the 31st March 2016 then time is rapidly running out to have your accounts prepared, independently examined or audited as the case may be and then filed with the authorities.

If your organisation is a company limited by guarantee or a community interest company (CIC) you need to have your accounts filed with Companies House by the 31st December 2016.

If it is a Registered Charity you also need to file the accounts before the end of January 2017.

Companies House have always been able to issue financial penalties for late filing (starting at £150.00 and rising £1,500.00). This penalty is doubled if they are filed late for two consecutive periods. On top of this filing penalty the Directors of the company can also individually and jointly be fined or sent to prison as failing to file accounts and other required reports with Companies House on time is a criminal offence.

Although the Charity Commission are a bit more lenient they are now regularly investigating charities that don't file on time for two years running and again the Trustees face the risk of punishment by the courts.

If you need help in getting your yearend accounts sorted, and filed then I may be able to help. I can prepare and independently examine accounts, if you legally need to have an audit, you would need to see an auditor.

CVS Rochdale's charges are very reasonable at only £20.00 per hour. If you want to discuss year end accounts further please contact Stuart Golding.

Tofayel Miah - Administration & Finance Apprentice

My job role at CVSR includes providing Administrative and Financial support to the Financial Management Officer.

I started as an Administrative Apprentice at Pride Media Association which is now trading as The Jonathan Burns Learning Centre and during my apprenticeship I was given a permanent contract at CVSR.

I am also currently updating on our new website, keeping it up to date with current information as well as designing pages for other leading projects at CVS Rochdale.

My aim is to develop as much skills and experience as possible within the organisation so I can put it into practice and take more roles and responsibilities within the organisation to help the business succeed further.

I believe we have a great team at CVSR to give excellent service to public/customers in the Rochdale Borough.



Learning & Capacity Building

Organisational Development

ORGANISATION/GROUP SUPPORT

Over the past couple of months I have supported people to set up a completely new group in Heywood and two other groups in Rochdale to register as a Charitable Incorporated Organisation (CIO). Once again funding has been at the forefront of my work, with 8 groups requiring advice or support on completing funding applications. The type of support provided included funding searches to identify potential funders to support with bid writing and guidance on how to complete funding applications.

NEW FUNDING SEARCH FACILITIES

The CVSR funding portal and access to Grantfinder is no longer available. CVSR will be providing a similar service free via Funding Central available from **7TH NOVEMBER 2017**.

Funding Central provides similar functions to assist with fundraising. Each funding search produces a tailored list of results for you to explore. Funding listings are easy to read and will be updated regularly, highlighting key criteria, guidance documents, how to apply and contact details amongst other headings.

You can save funding schemes, funders and individual funding searches to your profile or you can print these documents.

If you want to subscribe to or need more information about Funding Central please click on www.fundingcentral.org.uk/

FUNDING EVENT – LOOKING FOR FUNDING?

Are working with or led by Black and Minority Ethnic (BME) communities in Rochdale?

Date: Thursday 15th December 2016

Time: 12.00 – 17.00

Venue: KYP, Unique Enterprise Centre, Belfield Rd, Rochdale OL16 2UP

Come and meet the funders and learn about the funding available and how to apply and succeed.

Ask questions to funders in a friendly environment.

For booking please contact Khaled@kyp.org.uk places are limited.



The Jonathan Burns Learning Centre

High Tech Oldies

Hi Tech Oldies is a project funded by the People's Health Trust and it is aimed at people aged 50 or older living in the West Middleton ward who would like to develop their IT skills.



Recent

topics covered include making greetings cards, online and personal safety in conjunction with the 'Take Five to Stop Fraud' campaign and setting up Skype accounts for learners so that they can contact friends and family wherever they may be.



We aim to produce a short newsletter in the run up to the Christmas holidays and in the new year we will be looking at ancestry and how to trace your family history. Our next project, in the spring, will be based around visiting and photographing some of the historic buildings to be found around Langley and Middleton.

The Jonathan Burns Learning Centre

Never Too Old To Do IT



Never Too Old to Do I.T. is a project aimed at those aged 50 or over and who live anywhere in the Rochdale borough. The project is designed to help older people to embrace tablets, smartphones, computers, the internet and modern technology generally as part of their everyday lives.



We offer a structured, 8 week programme designed especially to provide older learners with a relaxed, friendly and supportive environment in which to learn. Our aim is to give our learners the confidence and the ability to use modern technology to enhance their everyday life. The tablet course allows learners to explore the language of tablets and apply this knowledge when using their own device be that a tablet or smartphone.

Courses have taken place across Rochdale, Middleton and Heywood at various venues to ensure that we reach as many people as possible. The next round of courses will include 2 venues in the Milnrow area increasing the reach of our courses. We have once again increased the number of courses from 7 to 8 in order to better accommodate the needs of our learners and allow us to offer either morning or afternoon sessions.

As previously reported we are now concentrating on delivering tablet courses as feedback and enquiries from our learners have indicated that this is what they want, however we now have a number of learners on our waiting list who want a dedicated laptop course and we are looking to offer one once we have sufficient numbers to make it viable.



As reported last time, many of our learners are now requesting a “next step” course to help them to better engage with more advanced topics or engage with specific areas of interest such as social media. Taking these comments on board we have delivered a number of smart gadget and one to one sessions and we are monitoring their effectiveness.

A major change in delivery for the next round of courses has been a focus on supporting learners in assisted living schemes. We are due to start courses in three such schemes, two of which are in Milnrow and one in Heywood. The courses are open to residents and the general public and initial feedback has been very positive with both residents and learners from the surrounding areas joining the courses. We are hopeful that this will be successful and we anticipate that it can be rolled out to other assisted living schemes in the borough.



The Jonathan Burns Learning Centre

Never Too Old To Do IT

Karan Youngblut - Community Trainer

Since my last update I have been extremely busy delivering courses in the Rochdale borough. On Mondays I teach beginners I.T. to carers who access the Carers Resource in Rochdale, all day Wednesday I teach the basics of how to use tablet computers to people aged 50 and over for Pride Media Association and Thursdays I deliver a "caring with confidence" course to carers within the Rochdale Borough. I have also been providing support for people aged 50 and over at drop in sessions in Rochdale and Heywood, I am currently running a drop in session at Crimble Croft Community centre for people who need support in using their computers and or mobile Telephones.

In my beginners IT class we have been creating new e-mail accounts, looking at how to stay in touch with friends and family through programmes such as e-mail, Skype and Messenger, which for most of us are important parts of our daily lives but for carers, who may be unable get out and about as much due to their caring role, these programmes are a crucial part of combatting social isolation. The 8 week Tablet classes I have been delivering have been really successful and empowering, not only for the learners but for me personally. Each new learner brings something new and refreshing but also challenging and thought provoking especially with some of the questions they ask. On the very first day of class one Gentleman asked me "if I knew how to Media flick between his Tablet and his Television"? I am aware how this works but I wasn't expecting that calibre of question in a Beginners class.

The drop in sessions I am covering are a fantastic way for people who don't have time to attend a designated class, to call in with an issue they cannot resolve and get it sorted. Most drop in problems are quick to sort although one lady called in to see me at a drop in as she couldn't activate her Antivirus, this took me a good hour to rectify, but it was essential as Computer Safety is paramount in todays society with all the viruses, spam and malware that is around.

If you are interested in joining an IT class or for further information please contact Karan.

Learner's Comments

Mr G "Fabulous class, absolutely loved the class for the knowledge learnt and the company"

Mr S "great class, would love a next steps class though to learn even more"

Mr H " I have enjoyed these classes so much and although very nervous I am so glad I joined, Karan has been so patient with us all"

Mr HA "Course not long enough, I love coming to my class seeing my friends and bringing an apple for my teacher"



Volunteering & Social Action

Volunteer Centre

Phil Greenwood - Volunteer Centre Officer

I have been volunteering for the last 17 months at CVS, during that time I have learnt a lot about volunteering and the benefits it can give to personnel wellbeing, confidence, sense of purpose and mental state. Having a life limiting illness has focussed me on what I can do given my limitations, and I have been able to share this with new volunteers and people on long term sick (Via the Job Centres).

I have now been employed with CVS using the permitted work scheme, and intend to carry on my work with local Job Centres in Rochdale, Heywood and Middleton as well as forging new links with other organisations. I am eager to promote volunteering throughout the borough and I'm in the process of organising a New Year Volunteering event in Rochdale.

The Volunteer Centre is continuing to work with organisations from across the Borough to register new and exciting opportunities. In the last few weeks we have worked with Springhill Hospice, The Pioneers Museum and Multicultural Arts and Media Centre amongst others to develop brand new opportunities and revise some older ones.

We have also looked at how we work with potential volunteers and we are now aiming to provide an even better level of service to each individual we see by building stronger relationships and offering additional support.

Ambition for Ageing

Stewart Dobson - Volunteer Centre/Ambition for Ageing Co-ordinator

Since my last update we now have a good number of Ambition for Ageing volunteers that have been fully trained and they are out and about in the community and helping us to complete some questionnaires. It is great to get some of these back and we are looking forward to getting some information back from the number crunchers in Manchester so that we can get an idea of what people are saying in each of our target areas.

We are still actively looking for more volunteers so if you are interested in being involved, especially if you are over 50 and live in Central Rochdale, Smallbridge & Firgrove or West Middleton, then I would love to hear from you.

AfA had its stakeholder launch event, which was organised by KYP, at the start of last month and it was great to see a number of Councillors and local organisations present. It is only early days yet but as the project starts to get going I am sure more and more organisations will be wanting to get involved.

West Middleton Ward will be having their Launch event as part of the Volunteering in Middleton Gala event on the 25th November.



Volunteering & Social Action

Volunteer Drivers Service

The Volunteer Driver Service would like to say goodbye to Kerry Kushner one of our Volunteer Administrators and Volunteer Drivers. Kerry has left her volunteering roles with the VDS due to securing employment. Kerry joined the VDS in July 2012 as a volunteer driver and enjoyed this role so much she decided to volunteer in the office two days per week. All staff within the VDS and CVS would like to thank Kerry for her dedication and wish her the very best in her new role. She will be missed by colleagues and customers alike.

We would also like to say goodbye to Philip Powell another Volunteer Driver who has recently secured employment and would like to thank him for the time he has devoted to the VDS since joining in March 2016.

Our volunteer profile this edition is by Christine – Volunteer Administrator who shares with us her reasons for volunteering.

Having worked all my life I was devastated when I was made redundant at the age of 51 after 16 years with the company. A few years later having suffered epilepsy for over 40 years the consultant suggested I had brain surgery to remove a scar. After long decisions and many tests I decided to go ahead with it, so had to finish at the part time office job I was enjoying.

The surgery went well but caused various problems with my memory, balance speech etc. The local rehab team worked hard with me to improve these.

I was bored at home every day as I had always worked so needed to get out and back into something. Rehab suggested volunteering, maybe in office work as this would be a test to see if I could learn something new.

I went to the volunteer centre with a member of rehab for support to see what was available, I met a lady I worked with in the past. She worked in the office for the Volunteer Drivers and asked me to join them.

I thoroughly enjoy working for the Volunteer Driver Service. Arranging transport for customers going to appointments or maybe just shopping, and speaking to all our friendly drivers. I usually work two days a week, but the office staff work great as a team so I have no problem if I need time off for appointments.

Working for the Volunteer Driver Service has got me back into a regular routine, helped to build my confidence and improve my speech and memory.



Community Development & Engagement

Kirkholt Million Partnership

Hello, my name is Chris Henderson the new Community Engagement Worker with the Kirkholt Million [KM] Project.

Prior to this role, I worked in various Housing related roles for over 30 years, mainly in Rochdale but also in Glasgow. This included being the Housing Manager of the Freehold Housing Estate in Rochdale where I was responsible for rent collection, resolving complaints and dealing with any anti social behaviour on the estate. Along with this, I worked very closely with the Freehold Tenants and Residents Group and together we applied for funding to put on various events for Residents throughout the year. This included an Annual International Women's Day, a Christmas Party and an Eid event. We also organised Summer Play schemes for the children on the estate and days trips out to places such as Drayton Manor Park, Alton Towers, Blackpool and Gulliver's World.

Part of my new role as Community Engagement Workers is to support the development of existing Community Groups as well as work with local residents to develop NEW Community Groups in the KM area. So, if you have ever thought of setting up a group whatever that may be give me a ring on 01706 510842 or e-mail me on c.henderson@cvsr.org.uk to have a chat and see if I can help and advise you.

The Kirkholt Million Partnership is hosting the next Greater Manchester Big Local Network meeting on Saturday 12th November.

It will showcase the journey, from engagement through to delivery of the Kirkholt Million Partnership Skate Park and bringing together other Big Local areas to share learning, challenges, experiences and offer support.

There is a packed agenda including a presentation on the journey so far, a tour of the estate including a stop off at the skate park and a workshop with action learning of how to involve young people.



Staff Contacts

Council Voluntary Service Rochdale Staff

Michelle Warburton
Chief Executive Officer
Tel: 01706 510833
Email: m.warburton@cvsr.org.uk

Habiba Khatun
Leadership Team Support Officer
Tel: 01706 510839
Email: h.khatun@cvsr.org.uk

Stuart Golding
Financial Management Support Officer
Tel: 01706 510848
Email: s.golding@cvsr.org.uk

Hayley Golding
Receptionist/Team Administrator
Tel: 01706 631291
Email: h.golding@cvsr.org.uk

Debby Green
Partnership Development Officer
Tel: 01706 510840
Email: d.green@cvsr.org.uk

Kelly Dawson
Operations Manager
Tel: 01706 510823
Mobile: 07391 012482
Email: k.dawson@cvsr.org.uk

Phil Greenwood
Volunteer Centre Administrator
Tel: 01706 510829
Email: vc.admin@cvsr.org.uk

Neil Gibson
Organisational Development Officer
Tel: 01706 510844
Email: n.gibson@cvsr.org.uk

Tofayel Miah
Admin & Finance Apprentice
Tel: 01706 510843
Email: t.miah@cvsr.org.uk

Mary Burke
VDS Co-ordinator
Tel: 01706 510825
Email: m.burke@cvsr.org.uk

Barbara Greer
VDS Administrator
Tel: 01706 510821
Email: b.greer@cvsr.org.uk

Stewart Dobson
Volunteer Centre Co-ordinator
Tel: 01706 510836
Email: s.dobson@cvsr.org.uk

Tariq
Khandoker
Learning and Capacity building Manager
Tel: 01706 510822
Email: t.khandoker@cvsr.org.uk

Karan Youngblut
Community Tutor
Tel: 01706 510831
Email: k.youngblut@cvsr.org.uk

Jonathan Burns Learning Centre

Karl Parr
Project
Development Officer
Tel: 01706 510841
Email: karl@pridemediaco.co.uk

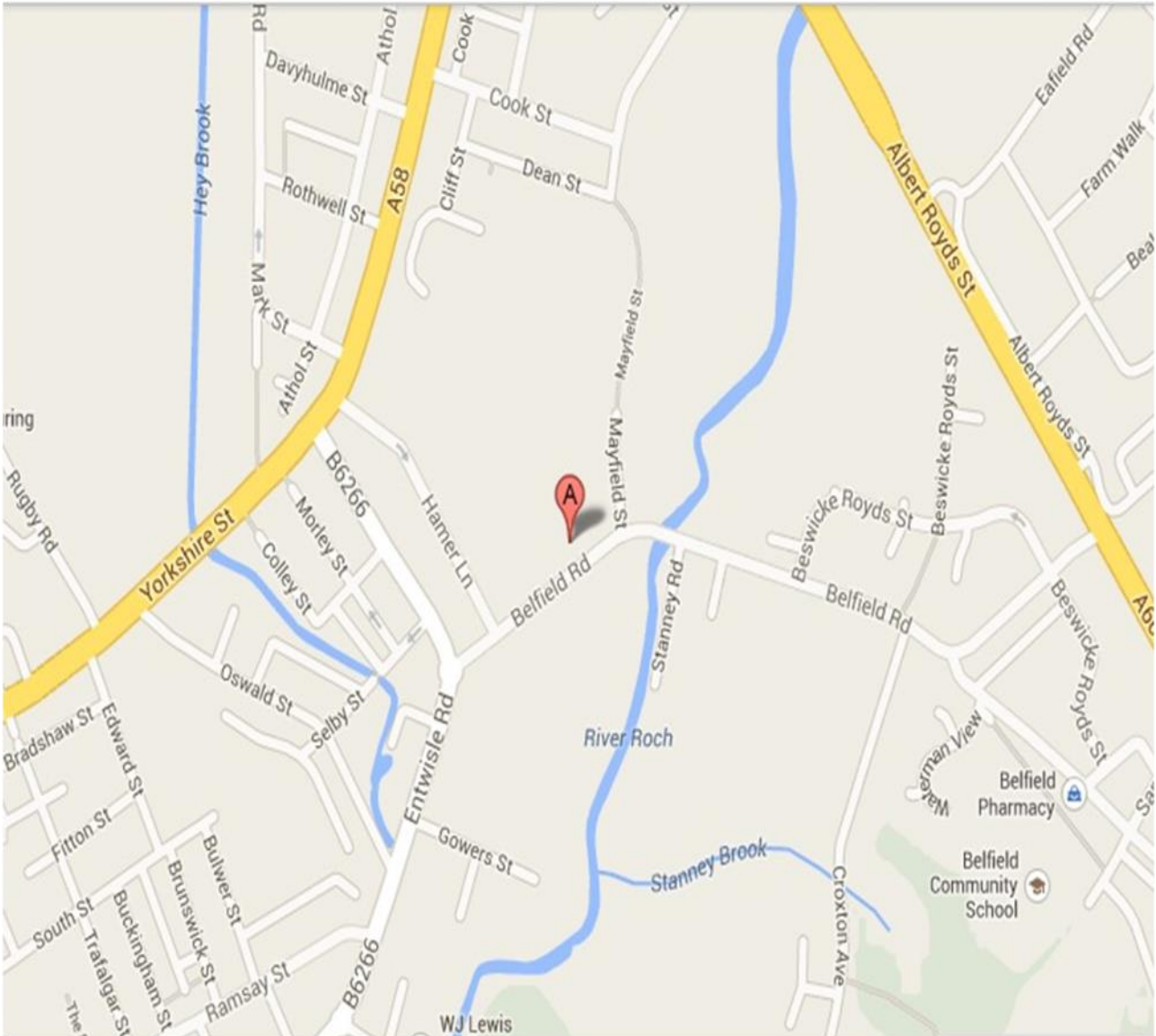
Karen Oliver
Community Trainer
Tel: 01706 510841
Email: karen@pridemediaco.co.uk

Kirkholt Million Partnership

Christine
Henderson
Community Engagement Worker
Tel: 01706 510842
Email: c.henderson@cvsr.org.uk
Email: km@cvsr.org.uk

Amanda
Bickerton
Communications Officer
Tel: 01706 510842
Email: a.bickerton@cvsr.org.uk
Email: km@cvsr.org.uk

Where we Are



CVS Rochdale
Floor 3
Unique Enterprise Centre
Belfield Road
Rochdale
OL16 2UP
Tel: 01706 631291