



**THIS IS AN INTERACTIVE AGREEMENT**  
(PLEASE FILL IN THEN DOWNLOAD AND SIGN)



**Inmarsat FleetBroadband Monthly Account Airtime Agreement - DP**

Please fill in sections ALL and email or fax back ALL pages to your dealer

Section 1: Pricing 1830												
Service Plan	Activation Fee	Minimum Duration (Months)	Monthly Subscription	Monthly Included MB's	Standard/Out of Allowance Rates							Select one:
					Monthly included Minutes	Voice to Fixed (per minute)	FB to FB/BGAN/SB/Voicemail (per minute)	Voice to Cellular (per minute)	SMS (per message)	ISDN (Per Minute)	Standard IP (per MB)	
<b>Data Allowance Plans</b>												
Standard	^	1	\$439.20	20	0	\$0.70	\$0.70	\$0.97	\$0.46	\$6.41	\$21.96	
Entry	^	12	\$1372.50	250	0	\$0.51	\$0.51	\$0.71	\$0.33	\$6.41	\$5.49	
4 GB	^	24	\$2104.50 1 or 2 SIMs	4096	0	\$0.38	\$0.38	\$0.53	\$0.16	\$6.41	\$0.51	
			\$2196.00 SCAP								\$0.51 SCAP	
8 GB	^	24	\$2836.50 1 or 2 SIMs	8192	0	\$0.38	\$0.38	\$0.53	\$0.16	\$6.41	\$0.35	
			\$2928.00 SCAP								\$0.35 SCAP	
12 GB	^	24	\$3477.00 1 or 2 SIMs	12228							\$0.29	
All you can eat	^	24	\$3843.00 1 or 2 SIMs	Unlimited							N/A	
<p>The monthly subscription fee (allowance) includes only Standard IP. All other services are charged in addition.            Entry/4GB/8GB/12GB and All You Can Eat plans can support 1 or 2 SIM cards as long as they are both activated on the same vessel. A special SCAP form is required for the connection of SIMs. Please allow a minimum of 3 days for the administration process.            For the 4GB and 8GB plans only, if you have 10 or more connections within the same fleet the allowance can be shared across the fleet, therefore becoming a SCAP (Shared Corporate Allowance Plan) and attracting a slightly higher monthly subscription per SIM. If the fleet drops below 10 the shared allowance stops. This is not an option for Annual in advance plans.            The All You Can Eat plan is subject to a fair usage policy. Please contact your account manager for details. It is currently only available on a FB500.</p>												
<b>Small Vessel Plan</b>												
SVP	\$54.90	1	\$109.80	5	0	\$0.70	\$0.70	\$0.97	\$0.46	\$3.20	\$21.96	
<p>The monthly subscription fee (allowance) includes only Standard IP. All other services are charged in addition.            This plan is not suitable for high capacity customers/applications and Quarterly and Annual plans are not available.            No streaming permitted. Limited to vessels &lt;300 GWT and not to be used for VSAT back-up.</p>												
<b>Additional Services</b>												
<p>Multiple line voice option (not for SVP), FB150 (up to 4 lines), FB250/500 (up to 9 lines) additional hardware is required and call charges are the same for normal voice calls within the relevant plan chosen – a one-time activation charge of \$85.00 applies for enabling Multi-voice, please tick if required.</p>												
<b>Monthly Subscription Including Voice Calling Package*</b>												
			Monthly Subscription			Voice to Fixed (per minute)	FB to FB/BGAN/SB/Voicemail (per minute)			Voice to Cellular (per minute)		Select one:
<b>Entry</b>												
			1400 Minutes			\$1830.00	\$0.33	\$0.38		\$0.42		
			2190 Minutes			\$2013.00	\$0.29	\$0.38		\$0.38		
			3200 Minutes			\$2196.00	\$0.26	\$0.38		\$0.35		
<b>4GB</b>												
			1400 Minutes			\$2562.00	\$0.33	\$0.38		\$0.42		
			2190 Minutes			\$2745.00	\$0.29	\$0.38		\$0.38		
			3200 Minutes			\$2928.00	\$0.26	\$0.38		\$0.35		
<b>8GB</b>												
			1400 Minutes			\$3294.00	\$0.33	\$0.38		\$0.42		
			2190 Minutes			\$3477.00	\$0.29	\$0.38		\$0.38		
			3200 Minutes			\$3660.00	\$0.26	\$0.38		\$0.35		
<b>12GB</b>												
			1400 Minutes			\$3934.50	\$0.33	\$0.38		\$0.42		
			2190 Minutes			\$4117.50	\$0.29	\$0.38		\$0.38		
			3200 Minutes			\$4300.50	\$0.26	\$0.38		\$0.35		
<b>All You Can Eat</b>												
			1400 Minutes			\$4300.50	\$0.33	\$0.38		\$0.42		
			2190 Minutes			\$4483.50	\$0.29	\$0.38		\$0.38		
			3200 Minutes			\$4666.50	\$0.26	\$0.38		\$0.35		

\*Voice packages include voice to fixed and voice to cellular calls only. For all other call rates please refer to the plan. Minimum contract duration for a voice package is the same as the data plan it is activated on. Voice packages are ONLY available monthly and therefore when combined with a data plan, both the voice package and the data plan need to be monthly only.

All Plans (excluding SVP)					Tick if Required
ISDN					
<b>Streaming Maximum (per minute)</b> Tick box if required (all streaming allowed up to maximum selected)					
8kbit/s	\$0.55		16kbit/s	\$1.10	
24kbit/s	\$1.65		32kbit/s	\$4.58	
64kbit/s	\$6.22		128kbit/s	\$18.30	
256kbit/s	\$36.60				

All Plans		Tick if Required
Regular private dynamic IP Address	FOC	✓
Public dynamic IP address, Annual Fee	\$240.00	
Public static IP address, Annual Fee	\$360.00	

There are various delivery options available for IP/Streaming. If you have a specific requirement please discuss with your dealer.

Mobile to Mobile (per minute)	Small Vessel Allowance Plan	All Other Plans	
		Voice	ISDN
FB Voice to B v/f/b	\$3.11	\$3.11	\$14.64
FB ISDN to B HSD	-	-	\$14.64
FB Voice to M v/f/d	\$2.65	\$2.65	\$14.64
FB Voice to GAN/Fleet/Swift, Voice to Mini M v/f/d	\$2.29	\$2.29	\$14.64
FB ISDN to GAN/Fleet/Swift HSD	-	-	\$14.64
FB Voice to Aero Voice	\$4.48	\$4.48	\$14.64
FB Voice to Iridium	\$10.07	\$10.07	\$14.64
FB Voice to Globalstar	\$7.32	\$7.32	\$14.64
FB Voice to Thuraya Voice	\$4.58	\$4.58	\$14.64
FB Voice to other MSS Carriers	\$6.31	\$6.31	\$14.64

Allowance Plans			Tick if Required
Entry Plan #	Annual in advance	\$13176.00	

Allowance plans are also available for purchase in larger time blocks, where the allowance can be used at any time within that time block.

All Plans
<b>Voice / ISDN</b> Minimum = 30 seconds Increments = 15 seconds
<b>Streaming</b> Minimum = 30 seconds Increments = 5 seconds

Standard IP
<b>All plans</b> Minimum = 100 kilobytes Increments = 20 kilobytes

#### Applies to all Plans

Notes:

- ▲ Activation Fees waived for 2015.
- The minimum duration in months still applies for the allowance plans purchased in larger time blocks.
- Monthly Subscription is pro-rata for month of activation, monthly in advance & based on a full billing month at deactivation.
- Renewal automatically starts on the 1<sup>st</sup> of the month of activation following expiry (not from the actual activation date unless actual activation date is 1<sup>st</sup> of the month). 30 days' notice of cancellation is required before renewal date to avoid further commitment of the selected time block.
- If you wish to move between plans during the initial contract period (minimum duration) please contact your Account Manager for detail/cost.

## Section 2: Monitoring

- USAGE ALERTS\*\*\*: We can notify you/suspend if a SIM uses more than a specified amount of airtime (MBs or Minutes) and/or a specified amount of Dollar spend **per month**. If you would like to use this Service, please specify the amount in \$US and airtime in MBs or Mins at which you would like to be informed and/or SIM suspended. This service is offered to assist with usage control, however if because of system failure or any other reason outside of our control a report is not generated, all usage generated will be invoiced and due for payment as per clause 3 of our Terms and Conditions. Customers on an allowance plan should set the monitor at the MB/Mins in allowance then they will receive an alert as soon as the usage is outside of the monthly allowance. We recommend that a suspension limit is set to stop service once the usage reaches the maximum that is comfortable to you for any given month, **\$5000 has been set as a default please amend as appropriate**.
- To restrict unwanted usage please refer to the checklist for controlling your FleetBroadband traffic which was sent out with your Activation/SIM. Alternatively please contact our Customer Service Department for assistance on +44 (0) 1493 441485.

Monitor/Advise: \$ \_\_\_\_\_ Mins: \_\_\_\_\_ Auto Suspend: \$5000 \_\_\_\_\_ Mins: \_\_\_\_\_  
(reactivated 1<sup>st</sup> of each month) (Amend as appropriate)

\*\*\* Please nominate an email address for notification: \_\_\_\_\_

## Section 3: Invoice Delivery Method

**Our delivery method for invoices is email**, please provide your 'Invoice' email delivery address below, one email address is mandatory.

\*We will use the email address in Personal Details if not completed.

\_\_\_\_\_

#### Section 4: Personal Details: Invoice Address / Credit Card registered address

By completing this section I acknowledge that this information may be used to make a search with a Credit Reference Agency, we will keep a record of that search and may share that information with other businesses.

Title:	_____	PO or Ref No:	_____
Forename(s):	_____	Company:	_____
Surname:	_____	Co Reg No:	_____
Telephone:	_____	Address:	_____
Fax:	_____	_____	_____
E-Mail:	_____	_____	_____
Date of Birth:	_____	Postcode:	_____

#### Private individual account applicants

Number of years at this address: \_\_\_\_\_ NOTE: If less than 3 years please provide a previous address on a separate sheet.

To comply with EU VAT regulations we require additional proof of address, this can be in the format a copy of a bank statement or utility bill.

Bank statement                      Utility bill

#### Business account applicants

EU registered companies who qualify for zero rated VAT must provide a VAT number.  
If this not completed VAT will be charged.

#### Section 5: Vessel Emergency Contact Details

Please note all fields are mandatory for activation

Emergency Contact Forename(s):	_____	Address:	_____
Emergency Contact Surname:	_____	_____	_____
Emergency Telephone:	_____	_____	_____
Fax:	_____	_____	_____
E-Mail:	_____	Postcode:	_____

#### Section 6: Vessel Details

ALL fields are mandatory for commercial vessels over 100GRT and for all vessels without an IMO number.  
If the above does not apply then only fields marked with an \* need to be completed.

#### SIM ID No.

Vessel Name*:	_____	Country of Registration*:	_____
Call Sign*:	_____	Vessel Type*:	Fishing                      Leisure
MMSI:	_____	Vessel Type Other	_____ Must specify if not above
Self Propelled*:	YES                      NO	Sea Going:	YES
Gross Tonnage (if over 100 GRT)*:	_____	Home Port:	_____
Registered Port*:	_____	IMO Number:	_____
Year of Manufacture*:	_____		

#### Section 7: Payment Method

**Group Invoice:** If more than one system is registered by the above user, we will provide a group invoice, please tick if not required.

**Payment of invoices:** May be made in either Sterling or US Dollars, please tick box as appropriate.                      US                      GB  
(Note: we assume \$ if not completed)

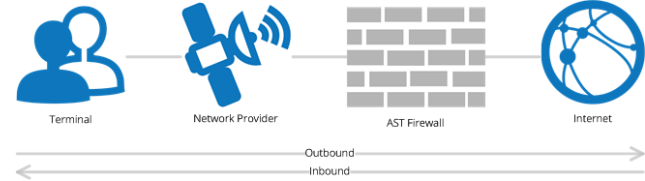
**Payment of invoice by Direct Debit:** Please add to my existing Direct Debit or send me a form to register for payment by Direct Debit.  
(Sterling account with UK bank accounts only)

**Payment of invoice by Credit Card:** Please complete the section at the bottom on the agreement.

## Section 8: Point of Presence (POP) Firewall Rules

The AST POP provides a number of benefits to help manage your traffic (stated below). Customer preferences (rules) can be applied to all or block certain types of traffic, or to/from specific destinations. If your requirement is not covered by the options below, please contact our customer service team at [customer.service@ast-uk.com](mailto:customer.service@ast-uk.com) or call on +44 (0) 1493 441485.

- Fully resilient infrastructure, monitored 24 x 7 x 365.
- Located in central London Data Centre giving access to Global telco's.
- Public dynamic and static IP addressing.
- Optimised internet routing using multiple Tier 1 providers.
- Advanced firewalling – Inbound/outbound/IP address/port rules and pre-built templates.
- Intrusion prevention – Inspection of all IP traffic for malware, vulnerabilities etc.
- Web filtering, security and optimisation – Category blocking, deep inspection of web traffic and optimisation.
- High bandwidth content blocking.
- Major update sites filtered/blocked.
- Usage reporting and alerting.
- Secure FTP account with storage.
- onsatmail with every SIM – Email optimised for satellite networks.



### Mobile to Fixed – Outbound

Please select one option per protocol required for each IP destination Example of IP address format 10.20.30.40 **OR**  
Example of Network address 10.20.30.0/24

Source IP Address  This will be the terminal IP address (default)

<b>Destination IP Address 1</b> <input type="text"/> <b>Network Address</b> <input type="text"/> Open – Allows all traffic <input type="checkbox"/> Closed – Blocks all traffic <input type="checkbox"/> Internet only <input type="checkbox"/> Email only <input type="checkbox"/> onsatmail only <input type="checkbox"/>	<b>Destination IP Address 2</b> <input type="text"/> <b>Network Address</b> <input type="text"/> Open – Allows all traffic <input type="checkbox"/> Closed – Blocks all traffic <input type="checkbox"/> Internet only <input type="checkbox"/> Email only <input type="checkbox"/> onsatmail only <input type="checkbox"/>	<b>Destination IP Address 3</b> <input type="text"/> <b>Network Address</b> <input type="text"/> Open – Allows all traffic <input type="checkbox"/> Closed – Blocks all traffic <input type="checkbox"/> Internet only <input type="checkbox"/> Email only <input type="checkbox"/> onsatmail only <input type="checkbox"/>
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### Fixed to Mobile – (requires Static IP) - Inbound

Please select one option per protocol required for each IP destination Example of IP address format 10.20.30.40 **OR**  
Example of Network address 10.20.30.0/24

Destination IP Address  This will be the terminal IP address (default)

Source IP Address 1       Source IP Address 2       Source IP Address 3

<b>Network Address</b> <input type="text"/> Open – Allows all traffic <input type="checkbox"/> Closed – Blocks all traffic <input type="checkbox"/> Internet only <input type="checkbox"/> Email only <input type="checkbox"/> onsatmail only <input type="checkbox"/>	<b>Network Address</b> <input type="text"/> Open – Allows all traffic <input type="checkbox"/> Closed – Blocks all traffic <input type="checkbox"/> Internet only <input type="checkbox"/> Email only <input type="checkbox"/> onsatmail only <input type="checkbox"/>	<b>Network Address</b> <input type="text"/> Open – Allows all traffic <input type="checkbox"/> Closed – Blocks all traffic <input type="checkbox"/> Internet only <input type="checkbox"/> Email only <input type="checkbox"/> onsatmail only <input type="checkbox"/>
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## Section 9: Agreement to Terms and Conditions

By signing this document you will be deemed to have read and accepted AST Connections Limited's (ASTC's) full Terms and Conditions which can be found at <http://www.satcomms.com/Airtime>. If you experience difficulties accessing our Terms and Conditions a copy can be provided upon request via our customer service team or your Account Manager.

Telephone: +44 1493 440011      Email: [customer.service@ast-uk.com](mailto:customer.service@ast-uk.com)

The person signing this agreement must be the customer named in the agreement, or in the case of a company, must be authorised by the company to sign contractual documents.

Signed: \_\_\_\_\_ Name: \_\_\_\_\_ Date: \_\_\_\_/\_\_\_\_/\_\_\_\_

Internal use: _____	C: _____	Internal ID: _____
Customer Passed Credit Check?      Y/N	If No... \$ _____ Deposit	Manager: _____
	Refundable after 12 month trading	

**Please note the credit card information on the next page will be shredded after the information has been entered into a secure payment system.**

## Payment by Credit Card

**Note:** The Credit Card detailed in this section must be registered at the address detailed in section 4.  
If this section is not filled in we assume you are applying for a monthly account payable on invoice.

**I authorise AST Connections Ltd to debit my credit card each month for the total cost of my airtime bill.**

**Credit Card Type:** \_\_\_\_\_ **Expiry Date:** \_\_\_\_\_ / \_\_\_\_\_ **Start Date:** \_\_\_\_\_ / \_\_\_\_\_

**Credit Card Number:** \_\_\_\_\_