



What's new

- > Handset plans with even more flexibility
- > New Rest of World Roaming Add-ons

SME TARIFF GUIDE

September 2017



4G IN MORE PLACES THAN ANY OTHER UK NETWORK



✓ Business plans built without boundaries

Our Business Extra plans offer incredible inclusions, customers can use their UK allowance to roam in the EU plus they also get an International Direct Dial allowance of minutes and texts + BT Sport app for the length of the plan.

✓ EU roaming on all plans

All our business plans allow customers to use their allowance in the UK and EU.*

✓ More 4G coverage

Our 4G network keeps businesses streaming, downloading and browsing superfast. On the go. In more places than any other UK network.

✓ Inclusive WiFi on the underground

Customers stay connected on their commute with inclusive WiFi at London Underground stations on all business plans.

✓ Six free months of Apple Music

We're giving customers six months of Apple Music, for their personal enjoyment on their phone. It's open to anyone joining or upgrading on EE.



✓ Bag live sport on the BT Sport App

Special sporting treat for your customers with three months' free BT Sport App on their EE phone or tablet. The UK's best sporting action, for their personal enjoyment.



✓ UK customer service

A dedicated UK-based business team.

✓ EE exclusive tablet deals

Customers can do more business, on the go, with a tablet available on 36 month plans with rock-bottom upfront costs. Exclusively on EE.



4G in more places than any other UK network, and still the fastest: Mobile only. 4G speeds depend on location & number of users. Check your coverage at ee.co.uk/coverage. Compatible device required. Based on results from the RootMetrics® UK RootScore® Report: Jan – June 2016. Tested at locations across the UK with the best commercially available smartphones on 4 national mobile networks across all available network types, conducting over 33K randomly sampled test cycles. Your experiences may vary. The RootMetrics award is not an endorsement of EE. Visit rootmetrics.co.uk for more details. Apple Music: Add-on automatically renews at £8.33 (ex VAT) a month after free period unless cancelled. Apple ID required for full functionality. Personal, non-commercial use in the UK only. Offer is non-transferable. Not available with any other Apple Music subscription offer. Apple Music terms apply (apple.com/uk/legal/internet-services/itunes/uk/terms.html). Other terms apply, ee.co.uk/applemusicterms. BT Sport app excludes large business & 4GEE WiFi customers. TV license & latest Android, Window or iOS operating system required. App is for your personal, non-commercial use in the UK. Visit ee.co.uk/btsportappterms for full info.

*15GB Fair Use Policy applies except 25GB Fair Use on 36 month 32GB plan and 50GB 24 month plan.

Reorder code: CIT00455

GET BETTER COVERAGE WITH WIFI CALLING AND 4G CALLING

Customers can get data on all networks, but nobody has 4G in more places than EE. Customers can also benefit from things like WiFi Calling if they have patchy signal and 4G Calling which means they can talk and use 4G on their phones at the same time.

WiFi Calling

Call like normal, even with no signal

If customers get a patchy phone signal, or even no signal at all, we've got a great solution: they can now use their phone to make and receive calls and text as normal - all through their WiFi. It's called WiFi Calling.

It's super simple

The great thing about WiFi Calling is customers don't have to do anything different, they just connect to WiFi.

- > They don't have to download an app
- > They dial as normal or simply use their contacts in their phone
- > Their calls and texts come out of their allowances like normal

WiFi Calling: Compatible phone and WiFi connection required. EE accepts no responsibility for the quality, availability or coverage of WiFi networks and calls made or received over them. All calls or texts are charged as per your EE price plan. WiFi Calling is available on devices sourced directly from EE. Speak to your account manager for more information.

4G Calling

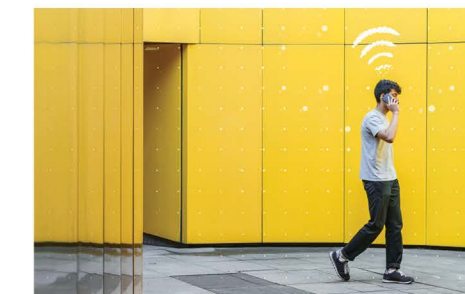
It's time to turn on 4G Calling

Customers can now stay on superfast speeds when they make or receive a call, ideal for busy people who need to download a presentation, email photographs or navigate maps.

Plus, 4G Calling and WiFi Calling work seamlessly together. Which means fewer dropped calls when customers move between different coverage areas or change their technology.

To benefit from 4G Calling, EE Small Business customers need:

- > To be in an area with 4G coverage
- > Have a compatible device
- > Turn on 4G Calling on their phone settings



4G Calling - See ee.co.uk/help/phones-and-device/4g-calling for a list of 4G Calling compatible handsets.

HANDSET PLANS

Our business plans offer customers our best value. All plans get EU roaming and Business Extra plans come with an international allowance and access to the BT Sport app. Customers can also change their phones every year with a 12 month plan.

We now offer a selection of monthly costs across most data allowances. This gives you flexibility to offer your customers exactly what they need. Note upfront fees may apply.

EU Roaming on all plans

All our handset plans allow customers to use their allowance in the UK and EU*



	Business		Business Extra					Business Extra+
	1GB	2GB	4GB	8GB	16GB	25GB 32GB <small>New</small>	30GB 40GB <small>New</small>	30GB 60GB <small>New</small>
24 months	£28	£33	£34	£39	£44	£49	£54	£63
		£38	£38	£43	£48	£53	£58	
			£43	£48	£53	£58	£63	
Business Value+ 24 months		£23/£28	£28**					
12 months			£48	£53	£58			
36 months				£38	£43	£48		

Key:

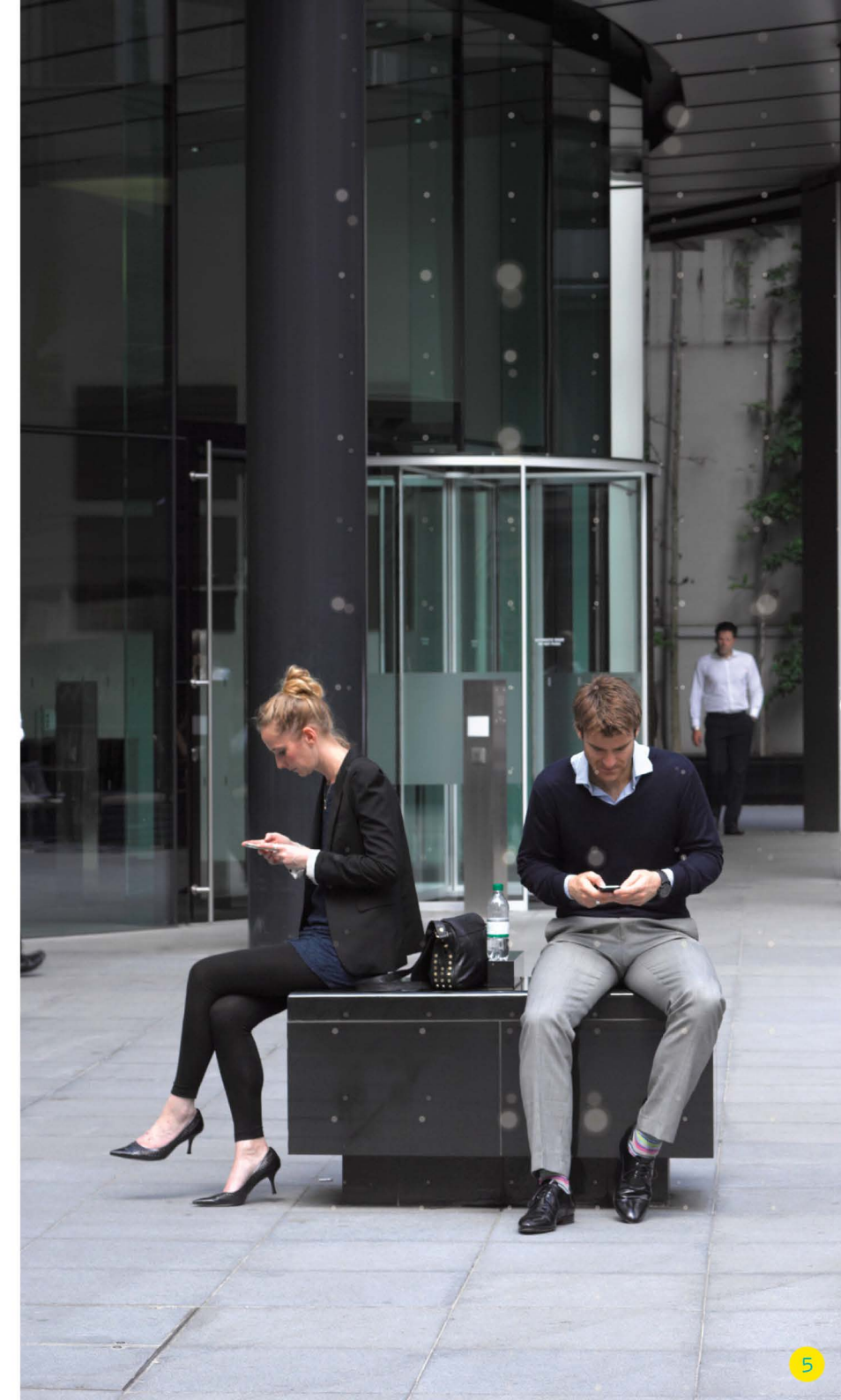
- = UK data speeds of up to 60Mbps
- = Our fastest UK data speeds

Includes 180 IDD mins and texts to the EU (from UK).
Includes access to BT Sport app

UL EU IDD*** MAX ROW
UL MMS +200 08xx
BT Sport app

The monthly price shown will be increased every year from March by an amount equal to the increase in the Retail Price Index.
*Fair use policy of 15GB on all plans, except 32GB and 60GB which have 25GB fair use. **No IDD or BT Sport app on 4GB Business Value plan.
***MAX ROW Roaming (1GB, 1000 mins & texts: USA, Canada, Mexico, Australia and New Zealand). †Selected devices only. Calls & texts to/from the EU: Austria, Azores, Belgium, Bulgaria, Canary Islands, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, French Guiana, Guadeloupe, Germany, Gibraltar, Greece, Guadeloupe (France), Guernsey, Hungary, Iceland, Ireland, Isle of Man, Italy, Jersey, Latvia, Liechtenstein, Lithuania, Luxembourg, Madeira, Malta, Martinique, Monaco, Norway, Poland, Portugal, Reunion Islands, Romania, St Barthelemy, St Martin, San Marino, Slovakia, Slovenia, Spain, Sweden, Switzerland, Netherlands, Vatican City. NOTE: Estonia, Liechtenstein, Monaco, Latvia and Lithuania are NOT included for calls &

texts from the UK (IDD). BT Sport App: Excludes large business & 4GEE WiFi customers. TV licence & latest Android, Window or iOS operating system required. App is for personal, non-commercial use in the UK. Visit ee.co.uk/btsportapptterms. Additional data add-ons cost £5 for 500 MB, £12.50 for 2GB and £16.50 for 4GB. 15GB Fair Use Policy applies except 25GB Fair Use on 36 month 32GB plan and 50GB 24 month plan.



SIM PLANS

Our SIM plans allow customers to use their allowance in the EU, plus selected plans also include access to the BT Sport App.



EU Roaming on all plans

All our plans allow customers to use their allowance in the UK and EU*

30 days



12 months



24 months



Includes access to BT Sport App



Key:

- = UK data speeds of up to 60Mbps
- = Our fastest UK data speeds where available

Out of bundle costs: 35p a minute, 10p a text and 30p per MMS, additional data add-ons cost £5 for 500MB, £12.50 for 2GB and £16.50 for 4GB. Calls to Freephone 080 and 116 numbers are free. Calls to 08x (other than Freephone), 09x and 118 x are charged with an Access Charge of 37p per minute plus the applicable service charge. *15GB EU Roaming fair use policy on plans of 16GB and above Calls & texts to/from the EU: Austria, Azores, Belgium, Bulgaria, Canary Islands, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, French Guiana, Guadeloupe, Germany, Gibraltar, Greece, Guadeloupe (France), Guernsey, Hungary, Iceland, Ireland, Isle of Man, Italy, Jersey, Latvia, Liechtenstein, Lithuania, Luxembourg, Madeira, Malta, Martinique, Monaco, Norway, Poland, Portugal, Reunion Islands, Romania, St Barthelemy, St Martin, San Marino, Slovakia, Slovenia, Spain, Sweden, Switzerland, Netherlands, Vatican City. 15GB Fair Use Policy applies.

TABLET & 4GEE WIFI PLANS

Tablet plans

Our tablet plans now allow customers to use their data allowance* in the EU and offer inclusive access to the BT Sport App on selected plans. They also offer customers flexibility with the choice of 24 or 36 month plans.

What's great about our tablet plans

- > Use allowance in EU
- > BT Sport App on selected plans
- > Double the data on 36 month plans

	£8	£11	£13	£16	£21	£26	£31	£36	£41	£46
24 months		1GB	2GB	4GB	6GB	8GB	10GB	12GB	16GB	20GB
36 months	500MB	2GB	4GB	8GB	12GB	16GB	20GB	24GB		

Key:

- = UK data speeds of up to 60Mbps
- = Our fastest UK data speeds & BT Sport App

4GEE WiFi plans

30 day device / SIM



24 month device / SIM



Key:

- = UK data speeds of up to 60Mbps
- = Our fastest UK data speeds where available

15GB fair use policy applies on plans of 15GB and above. Data to/from the EU: Austria, Azores, Belgium, Bulgaria, Canary Islands, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, French Guiana, Guadeloupe, Germany, Gibraltar, Greece, Guadeloupe (France), Guernsey, Hungary, Iceland, Ireland, Isle of Man, Italy, Jersey, Latvia, Liechtenstein, Lithuania, Luxembourg, Madeira, Malta, Martinique, Monaco, Norway, Poland, Portugal, Reunion Islands, Romania, St Barthelemy, St Martin, San Marino, Slovakia, Slovenia, Spain, Sweden, Switzerland, Netherlands, Vatican City.

BUSINESS CONNECT

A custom-made plan for businesses and their budgets, for now and in the future.

More than two devices or people

Business Connect gives customers exactly what they need. They can share minutes and texts for use in the UK and in EU while roaming and from the UK to Europe and USA. They can even expand this to additional countries – plus they can share their UK data too. For customers going overseas, add-ons are available for use abroad as well.

Controls - now with usage alerts

Business Connect allows customers to manage their users' access in My Account. They can allow or block:

- > Data usage
- > All usage abroad
- > International and premium rate calls

And customers can now register to receive alerts once they reach 80% and 100% across minutes, texts and data. So they have even more control over their spend.

Protect your business information with MobileIron from EE

Customers can choose to add 5 free MobileIron licences.

†Business Zone Countries

Should customers wish to use their minutes and texts further afield than the UK, Europe or USA, they can also buy add-ons that include Europe, USA and Business zone countries that include: Australia, Canada, China, India, Israel, New Zealand, Pakistan, Turkey and US Virgin Islands.



Core plan

Choose a plan for each user or device.

Term	Phone plans						Tablet & 4GEE WiFi plans		
	24 mths			12 mths			36 mths	24 mths	
Monthly cost	£10	£20	£32	£38	£45	£47	£11	£15	£25
Individual UK & EU data	0	0	2GB	5GB	10GB	2GB	4GB	4GB	8GB
Unlimited mins and texts in UK and while roaming in EU	No	Yes	Yes	Yes	Yes	Yes	Data add-ons optional		
180 individual mins and texts to EU & USA			Yes	Yes	Yes	Yes			
180 individual mins and texts to roam in EU & USA				Yes	Yes	No			
Unlimited colleague & landline calls*	Yes	Yes	Yes	Yes	Yes	Yes			
Add-ons optional									

At least one plan must be on a 12, 24 or 36 month contract.

Add-ons

Add shared data

	24 mths								30 days			
	£8	£12	£20	£30	£60	£125	£200	£500	£8.50	£18	£24	£34
For use in the UK and while roaming in EU	1GB	2GB	5GB	10GB	20GB	50GB	100GB	250GB	1GB	3GB	5GB	10GB

Once this allowance is used up customers will be charged at OOB rates of 1.6p/M. These are stackable ie: multiple allowed

Add shared minutes and texts

For use in UK and while roaming in EU Plus from UK to Europe, USA	24 mths	£10	£20	£40	£60	£80	£120	£200	£280	£400
For use in UK & from UK to Europe, USA PLUS Business Zone countries	30 days	£15	£30	£60	£90	£120	£180	£300	£420	£600
Minutes & texts		250	500	1000	1500	2000	3000	5000	7000	10000

Add shared roaming minutes and texts

For use while roaming in the EU and USA	30 days	£14	£35	£70	£140	£280
For use while roaming in the EU, USA and Business Zone countries		£19	£122	£245	£490	£980
Roaming minutes		100	250	500	1000	2000
Roaming texts		20	50	100	200	400

Prices excl. VAT of 20%. Included UK minutes and texts are from the UK to UK mobiles and UK landline starting with 01, 02 and 03 (excl. Jersey Guernsey & Isle of Man). Calls to UK 084, 087, 09 & 118 numbers are not included; you'll be charged EE's Access Charge of 37p/min plus the applicable service charge (see ee.co.uk/ukcalling for list of service charges). *Colleague calls includes all lines on the same billing account.

Calls and texts to and from Europe and USA: Andorra, Austria, Azores, Belgium, Bulgaria, Canary Islands, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Faroe Islands, Finland, France, French Guiana, Guadeloupe, Germany, Gibraltar, Greece, Guernsey, Hungary, Iceland, Ireland (Rep of), Isle of Man, Italy, Jersey, Latvia, Lithuania, Liechtenstein, Luxembourg, Madeira, Malta, Martinique, Monaco, Netherlands, Norway, Poland, Portugal, Reunion Islands, Romania, San Marino, Slovakia, Slovenia, Spain, Saint Martin, Saint Barthelemy, Sweden, Switzerland, Vatican City, USA and US Virgin Islands

Note: Latvia and Lithuania are NOT included within plans and shared add-ons that include IDD only allowances
 †Business Zone Countries: Australia, Canada, China, India, Israel, New Zealand, Pakistan, Turkey and US Virgin Islands

INTERNATIONAL ADD-ONS

	Roaming Passes	Term	Data	Cost	Note
Travel Data Pass	USA & Canada	1 day	500MB	£4.00	Available to customers with no Max Plan or Add-on
	Australia, China, India, Mexico, New Zealand, South Africa, Thailand, Turkey & UAE	1 day	500MB	£5.00	
Max Data Pass	New Available from 6 Sept China, India, South Africa, Thailand, Turkey & UAE	1 day	500MB	£5.00	Only available for customers with Max Add On or a Consumer Max Plan*

	Roaming add-on	Term	Mins, Text & Data	Cost
Rest of World	Talk When abroad to any other country	30 days recurring	60 mins	£8.33
	Talk and Text When in USA, Canada, UAE, Turkey, and Australia	1 day	Unlimited mins & text	£5
	Talk and Text Calling to and from USA, Canada and US Virgin Islands	24 months	180 mins & 180 texts	£2.50
	New MAX Rest of World add-on Talk, Text and Data When in Australia, Canada, Mexico, New Zealand and USA	12 month	1000 mins 1000 texts 1GB data	£7.50
		24 months	1000 mins 1000 texts 1GB data	£5.00

	Roaming passes	Term	Data	Cost
Zone A Data Pass See list of countries below		1 day	40MB	£4
		1 day	100MB	£7
		7 days	250MB	£20
		7 days	750MB	£40
		1 year	2GB	£100

Travel Data Pass

No chance of an unexpected bill

Customers can't run over their data. If they use up their 500MB a day we'll let them know and ask if they want to buy more.

Only when they use their phone

Opt-in once and they'll only be charged on days they use data and no need to remove it when they get home. They can also opt out at any time.

Opt in by text

They just text **Travel** to 150 and they're all set up.



More roaming add-ons can be found on our roaming tool at <http://business1.ee.co.uk/small-business/roaming>

Europe: Austria, Azores, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Canary Islands, Denmark, Estonia, Finland, France, French Guyana, Germany, Gibraltar, Greece, Guadeloupe, Guernsey, Hungary, Iceland, Ireland, Isle of Man, Italy, Jersey, Latvia, Liechtenstein, Lithuania, Luxembourg, Madeira, Martinique, Malta, Monaco, Netherlands, Norway, Poland, Portugal, Reunion Islands, Romania, Saint Martin, Saint Barthelemy, San Marino, Slovakia, Slovenia, Spain, Sweden, Switzerland and Vatican City.

Non EU Countries: Turkey, Australia, New Zealand, UAE, India, Thailand, Mexico, South Africa and China

Rest of World Zone A: Andorra, Armenia, Australia, Canada, China, Hong Kong, India, Israel, Japan, Malaysia, Mexico, Moldova, New Zealand, Peru, Qatar, Russia, South Africa, Singapore, Thailand, Turkey and USA.

*Max Data Pass - Max Add-on and Consumer Max Plans already include allowances for some of the countries included in the standard Travel Data Pass

VALUE ADDED SERVICES

MobileIron Cloud

Manage content, settings and security on all company mobiles

When employees use phones and tablets for work, customers need to make sure they have the right tools and make those tools secure. MobileIron Cloud is a simple to use platform that allows customers to remotely set email/security settings and distribute apps and files on staff phones and tablets.

	Licence cost
Business Connect plans FIRST 5 LICENCES ARE FREE	£3 a month
Business single user plans	£3 a month

Each device requires its own licence and customers need to purchase a minimum of 5 licences to start.

Pocket Landline

All the benefits of a landline, without the landline

Get a local landline number that rings straight to a mobile so important calls aren't missed.

First 3 months free

Monthly cost 12 month plan	1-to-1	1-to-many		Many-to-1
		Up to 5 phones	Up to 10 phones	
EE Plan	£10	£15	£25	£10 per landline number

Prices excl. VAT of 20%.
Use of MobileIron Cloud is subject to MobileIron End User licence agreement.
12 month Minimum Term Commitment or longer applies to all MobileIron subscriptions.

THE SAMSUNG GALAXY S8 | S8+ IN ARCTIC SILVER, ONLY ON EE

SAMSUNG

Galaxy S8 | S8+



Unbox your phone

Available on a Business Extra plan with:

- > Calls, texts and data in the UK and EU
- > Access to the BT Sport App
- > WiFi Calling

EE goes further to give businesses 4G in more places than any other UK network.