



I began as a volunteer with Pathway after being introduced by the Lichfield CVS. After submitting my application I was delighted to be offered an interview. I had never attended an interview for a voluntary position in the past, but it wasn't scary at all – it was more of an opportunity to find out what working for Pathway was like and discover if it was what I was interested in doing. It was, and I got put on the next available training course.

An interview and THEN training I hear you ask! Yes, here at Pathway it is all very professional! As a volunteer I was treated with the same respect, consideration and care that is afforded to paid Pathway employees.

When my training was completed I was able to volunteer in many capacities within this wonderful organisation. I had a chance to work at the refuge, in administration at the Drop-in Centre, participate in Life Skills courses, attend fundraising events in the community, operate the Helpline and assist Service Users with their literacy skills.

I have completed several more training courses that have helped me in my own personal life and met many lovely people along the way.

My experience as a volunteer gave me the skills and confidence to apply in January for a permanent position here at Pathway.

It has been lovely to begin a new job without having the pressure of learning new names and new systems. I already know my workplace and it now seems like I have been here for a very long time!