

# JONATHAN HAWKES – RETURNS FORM

If you are not completely satisfied with your purchase we are happy to exchange or give a full refund within 14 days of receipt of goods. Please return this form with the details of the return filled in.

Name
Address
Product
Reason for return
Order Date

Please return the item(s) to us in their original condition complete with un-removed labels. We will inspect the item(s) and will issue a refund or process an exchange on the day of receipt of goods. Refund timescales may vary so please allow 10 working days for the refund to appear on your credit card or bank statement. We are not responsible for postage costs of returning an item unless the wrong item was sent.

We strongly recommend for security when sending items back you use a 'signed for' delivery service, such as Royal Mail Recorded or Special Delivery and ensure the package is adequately insured. We are not liable for any packages lost in the post and do not accept responsibility for any item(s) until a member of our staff has signed for the package.

Please return the item(s) along with the completed returns form to:

Jonathan Hawkes  
31-32 South Street  
Exeter  
EX1 1EB

This returns policy does not affect your statutory rights.

All enquiries: 01392 411246 or [info@jonathanhawkes.co.uk](mailto:info@jonathanhawkes.co.uk)

-----  
Office Use only

CC \_\_\_\_\_ Date received \_\_\_\_\_ Date refunded \_\_\_\_\_