

CUSTOMER AGREEMENT

INBOUND SERVICE

Business Phone Calls Ltd
Magic Whispers

49a Main Street
Woodborough
NOTTINGHAM
NG14 6EA

Tel: 0808 180 1122
Or: 0115 838 9900
info@businessphonecalls.com
WWW.businessphonecalls.com

REPRESENTATIVE

CUSTOMER ACCOUNT No.

SALES CODE

ISSUE 13 M W JAN 2016

CUSTOMER INFORMATION

Company Name _____
 Address _____
 Postcode _____
 Contact Name _____
 Position _____
 Telephone _____
 Mobile _____
 Email _____
 Email for bills _____

STAGE ONE Pick type of number

12 MONTHS AGREEMENT

Cost to you to a landline - pence per minute Cost to you to a mobile - pence per minute

<input checked="" type="checkbox"/> Please tick box			
<input type="checkbox"/> 0845 Number		3p	13p
<input type="checkbox"/> 0843 and 0844 Number		1p	11p
<input type="checkbox"/> 0800 and 0808 Number (If the call originates from a mobile the charge is 5p per minute extra)		6p	16p
<input type="checkbox"/> 0871 Number		-2p	8p
<input type="checkbox"/> Geographical Number (i.e. 0115)		4p	14p

STAGE TWO Pick services

	One Off Setup Fee	Monthly Rental
<input type="checkbox"/> Basic Service with No Features - (Calls 1 destination only)	£ 2.10 = £	£ 2.10 = £
<input type="checkbox"/> Basic Service with Web Based Changes and Statistics	£ 5.25 = £	£ 5.25 = £
<input type="checkbox"/> Magic Whisper Announcement - (to Called person only)	£ 5.25 = £	£ 5.25 = £
<input type="checkbox"/> Welcome Message - (to Caller)	£ 2.10 = £	£ 2.10 = £
<input type="checkbox"/> Voice Mail - (With Automatic Email Notification)	£ 2.10 = £	£ 2.10 = £
<input type="checkbox"/> Follow Me - Hunting or Find Me - (Tries up to 5 numbers)	£ 2.10 = £	£ 2.10 = £
<input type="checkbox"/> Simultaneous Ringing (Rings up to 5 numbers simultaneously)	£ 2.10 = £	£ 2.10 = £
<input type="checkbox"/> Timed Hunting - (Tries different number by date and time)	£ 2.10 = £	£ 2.10 = £
<input type="checkbox"/> Missed call notification via email	£ 2.10 = £	£ 2.10 = £
<input type="checkbox"/> Call Recording - (Outgoing £2.10 and/or Incoming £2.10)	£ 2.10 = £	£ 2.10 = £
<input type="checkbox"/> Call Queuing - (i.e. You are 3rd in the queue)	£ 2.10 = £	£ 2.10 = £
<input type="checkbox"/> Conference Calls - (No extra call charges - Caller pays only)	£ 2.10 = £	£ 2.10 = £
<input type="checkbox"/> Auto Attendant - (Press 1 Press 2)	£ 5.25 = £	£ 5.25 = £
<input type="checkbox"/> Call - Hold and Transfer	£ 5.25 = £	£ 5.25 = £
<input type="checkbox"/> Fax to Email - (No extra call charges - Caller pays only)	£ 2.10 = £	£ 2.10 = £
<input type="checkbox"/> Ported Number	£ 5.25 = £	£ 5.25 = £

Total one off £

Total Rental £

PLEASE SIGN HERE

For and on behalf of the Customer:- Signature.....Date.....

ACCEPTED BY BUSINESS PHONE CALLS Ltd

For and on behalf of the Business Phone Calls Ltd:- Signature.....Date.....

Service charges will be based on the actual services transferred. The above prices are correct at the date of issue but are subject to change. All charges are monthly.

THIS AGREEMENT IS SUBJECT TO V.A.T. AND THE TERMS AND CONDITIONS OVERLEAF

INSTRUCTIONS TO YOUR BANK OR BUILDING SOCIETY TO PAY BY DIRECT DEBIT



Please fill in the whole form using a ball point pen and send it to:
Business Phone Calls Ltd 49a Main Street
 Woodborough, Nottingham, NG14 6EA
 Tel: 0845 00 99 171 VARIABLE

Originator's Identification Number

6 3 0 2 1 3

Reference Number

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

1 Name(s) of account holder(s) _____
 2 Bank/Building Society Account No. _____
 3 Branch Sort Code _____
 Name and full postal address of your Bank or Building Society _____

Please pay **Business Phone Calls Ltd** Direct Debits from the account detailed in this instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this instruction may remain with **Business Phone Calls Ltd** and, if so, details will be passed electronically to my Bank / Building Society.

4 To: The Manager _____
 Bank/Building Society.....
 Address.....
 Postcode.....

5 Signature(s).....Date.....
 Date.....

BANKS AND BUILDING SOCIETIES MAY NOT ACCEPT DIRECT DEBIT INSTRUCTIONS FOR SOME TYPES OF ACCOUNTS

