

Internal Quality Assurance

(HSOC)

Internal Quality Assurance Policy

Introduction

This policy is provided for Horton Spring Online College staff members who are delivering, assessing and internally quality assuring the qualifications

Location of the policy

This policy is available for all Horton Spring Online College staff members and its registered awarding body's employees to access.

Communication of the policy

It is important that staff involved in the management, delivery, assessment and internal quality assurance of its awarding bodies qualifications, are fully aware of the contents of the policy.

Review of the policy

Horton Spring Online College will review the policy annually and revise it as and when required in response to changes in practices, actions required by its awarding bodies or changes in legislation. Our review will ensure that procedures continue to be consistent with the regulatory criteria and are applied properly and fairly in arriving at judgements.

Policy Statement

Internal quality assurance is a key part of Horton Spring Online College internal systems.

Internal quality assurance at Horton Spring Online College is concerned with being accurate, consistent and ensuring all learners have access to quality assessments that are fair and are of a high quality, which results in achievements.

Statement of Principles

Horton Spring Online College will ensure all assessment and internal quality assurance activities conform to the qualification specification and its registered awarding body's standards. We will ensure that all evidence is valid, authentic, reliable, current and sufficient.

Horton Spring Online College will produce a sampling plan detailing our internal quality assurance activities and monitor this on a regular basis. We will ensure that assessors meet on a Horton Spring Online College weekly basis to share good practice and identify areas for improvements. These meetings will be documented and actions monitored.

We will hold regular standardisation and team meetings with assessors, tutors and IQA's. As a minimum these will be on a Horton Spring Online College weekly basis. The findings of these will be used to inform annual appraisals, and training and development needs. They will also be used to update centre staff on any qualification or AO information.

Example Standardisation Meeting Agenda:

- Actions from previous standardisation meetings
- Resources, H&S, E&D issues
- Progression and achievement of learners
- Examples of learners work to standardise
- Good practice from assessors
- Areas for improvements
- Internal quality assurance reports
- External quality assurance reports

AO and qualification updates

Horton Spring Online College will monitor the quality of the qualifications and courses we offer. We will consider the quality of delivery, assessment decisions and judgements made and highlight issues, emerging trends and the development needs for assessors.

All assessment and sampling strategies will be agreed with awarding bodies and we will ensure that internal quality assurance drives the assessment process. We will keep reliable, up to date and auditable records of all internal quality assurance activities. These will be made available to its registered awarding bodies on request.

As part of Horton Spring Online College internal quality procedures, assessors and tutors will be observed as a minimum of Horton Spring Online College per year. All observations will be documented and actions agreed and monitored. If tutors or assessors are inexperienced or new to a particular qualification, they will be observed a minimum of Horton Spring Online College per year.

We will ensure that all assessors, tutors and internal verifiers who deliver and assess on the qualifications we offer are suitably qualified and experienced. All centre staff members will receive access to regular, continuous professional development (CPD).

Change Record

Date of Change:	Changed By:	Comments:
14/11/2017	S.Iqbal	Policy approved by the Senior Management of HSOC

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