

Telephone playback at your fingertips



RE-Call



Playback every call you ever make or receive with a few clicks of your mouse.

Imagine how helpful it would be to remind yourself of what your client said during the phone call you had two weeks ago.

What if, when trying to resolve a client dispute relating to a telephone call, you could locate and replay the whole conversation in a matter of seconds.

RE-Call does all this for you!

Wouldn't you like the power of instant RE-Call

With RE-Call, every phone call made and received can be automatically matched and stored against your client and supplier database or CRM system for future reference. No more searching through a list of calls trying to pinpoint a recording, it's right there in front of you - **at your fingertips!**

RE-Call works with a number of industry standard Customer Relationship Management suites. It also integrates into most bespoke systems on the market! The system is designed specifically for **SMALL BUSINESSES/CALL CENTRE ENVIRONMENTS/TELESALES OPERATIONS/CUSTOMER SERVICE DEPARTMENTS.**

RE-Call can also assist with monitoring and training. The product allows you to locate and play calls based on search criteria you specify, so you can monitor your staff and use this to improve customer service levels, business productivity, client retention and profitability.

The RE-Call software comes in 3 different variations to suit different environments. RE-Call can work in a multiuser network environment, or for smaller businesses there is a stand alone version.

To find out more about RE-Call, call us today on **0870 702 1111** where one of our product specialists can discuss how Rombus Recall can help your business!



R O M B U S
C O M P U T E R S