

Making IT simple

Relax. You're in expert hands.

ability

Welcome to Ability IT support

At Ability IT, we're incredibly passionate about Information Technology.

We're also incredibly passionate about providing a high quality customer experience, from our initial meetings with you to your final project outcomes, we work around you to ensure minimum disruption for your organisation.

We invest heavily into our business to give our valued customers unrivalled support and deliver the latest technology across Yorkshire and the UK.

I hope the information in this brochure provides you with an insight into Ability IT, however please feel free to get in touch if you'd like to find out more information.

Thank you for your time.

Michael O'Grady

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Managing Director



Put your business IT into our safe hands

Established in 2000, we make IT simple!

With customer service at the heart of our operations we are proud to be leading IT excellence from Hull.

As a proactive IT provider we deliver reliable technical expertise and support to our clients and continually invest in our business to ensure we remain at the forefront of information technology to benefit the needs of your business.

Providing professional support services across Yorkshire, the Humber and the UK, we can support small through to large networks, with affordable and tailored solutions.

Our friendly and dedicated engineering and customer service teams guarantee that your business receives a superior, professional IT service that simply cannot be matched.

[We make IT simple.](#)



- Small Business Specialists
- Server Installation & Support
- Office 365
- Hosted Email
- Web Hosting Solutions
- Business Continuity & Disaster Recovery
- Email Filtering (Spam)
- Web Design & Ecommerce Solutions
- CRM Systems

How are we different?



Experienced Engineers

- Dedicated
- Experienced
- Microsoft trained



Trusted Service

- Established since 2000
- Highly recommended
- Partners with our clients



Dedicated Staff

- 24/7 support
- 365 days a year
- Experienced staff
- We go the extra mile



Customer Service

- Personal Account Managers
- Experienced Staff
- Managed service options



Guaranteed Support

- Choice of support contracts
- Unlimited support
- Out of hours support
- Guaranteed response times



Excellent Reputation

- Renowned Service
- Highly recommended
- Investing in our people
- Partners with our clients

What our valued customers think...

Customer Case Study

Customer Requirement:

Ability IT were tasked with updating and upgrading the existing IT Infrastructure, bringing it up to the clients requirements whilst improving the Compliance, Security and Usability.

The Ability IT Solution:

Ability IT installed new server hardware and software (Windows 2012 Essentials) with a hosted email solution for all users. The existing SQL based business applications were migrated to the new server, thus making sure all company data is backed up and held in a secure manner. Ability completed the server and user migrations without causing any downtime within the customers normal working hours.



"We have used Ability for some time now and the standard of work provided is of the highest quality and response times are exceptional, dealing with IT issues either over the phone or in person. Initially the team at Ability came into our offices and advised how our system could run better and since then have always provided a first-rate service and have always been available to discuss our requirements and needs, offering professional advice and assistance in helping us achieve our IT goals."

Sam Radford,
Sales & Marketing Manager
MRC Property Services Limited



More testimonials...

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Philip Hird, MD,
Peter Hird & Sons Ltd



"We moved our IT Support over to Ability IT over two years ago and have been completely happy with their hard work since. They are always available to support us over the telephone and remotely with prompt site visits if required. We like the fact that we know there will be one monthly invoice and no extras for site visits or Installations. As our company has grown we have called upon Ability IT and have never been let down with their knowledge and advice."

Colin Stephenson, MD,
Tilson Scaffolding Limited



"Ability have provided Child Dynamix with a first class IT Support and Maintenance service. Their response time to issues is swift and efficient, ensuring that we are able to maintain both internal and external communications flowing. From the offset, the team at Ability have been approachable and proactive in maintaining our IT systems and I have no hesitation in recommending them to new customers."

Lisa Van Der Westhuizen, Child Dynamix,
Head of Finance & Human Resources



We are more than just IT experts



Education

- Work experience
- Apprenticeships
- Mentoring



Fundraising

- Charity events
- Donations
- Competitions



Volunteering

- Volunteers
- Trustees
- School Governors



Events

- Sponsorship
- Donations
- Sales Support
- Marketing support



Support

- Charity discounts
- Marketing & Design
- Business acumen
- Contacts & relationships
- Social media support



Community

- Introductions
- Networking
- Events
- Social media support

Get in touch

For further information contact:

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Visit: www.weareability.com

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