

# Sitex Orbis OTHER SERVICES Physical Security Regeneration

- Sitex steel / Polymer screens
- Masterguard keyless door
- Security doors
- Emergency boarding
- Meter box / letter box covers
- Fencing and bollards
- Mobile site security patrols
- Risk assessments
- Bespoke security solutions
- eMAKS (electronically Managed Access Key Systems) NEW SERVICE
- Communal access doors

#### Monitored Alarms

- Battery powered radio/GSM wireless alarms
- Videofied alarm with visual verification NEW SERVICE
- 24/7 alarm monitoring and reporting
- Nationwide emergency response
- Temporary intruder alarms with up to 9 months battery life
- Sequential verification to reduce false alarm
- Alarm peripherals PIRs, boiler tamper, smoke detectors, loop guard, water detectors
- Vibration sensors and sirens
- Remote access to arm/disarm

#### Clean & Clear

- Internal and external cleaning and clearance
- Specialist cleaning (e.g. body fluids and human waste removal)
- Removal of hazardous materials
- Drug den cleaning, needle sweeps
- Pest control and disinfection
- Fly-tipping and bulk waste removal
- Graffiti removal
- Landscaping work
- Licensed waste carrier
- Garden clearance and tidy
- Communal area cleaning
- Infection Control NEW SERVICE
- Mould Eradication NEW SERVICE
- Air Steril NEW SERVICE

- Pre-demolition security steel screens "Permascreen"
- Kitchen and bathroom strip outs
- Disconnection of services
- Removal of gas bottles and other dangerous goods
- Hazardous material disposal
- Demolition or repair work
- Property inspection
- Rubbish clearance, white goods removal

#### 24/7 Response Centre

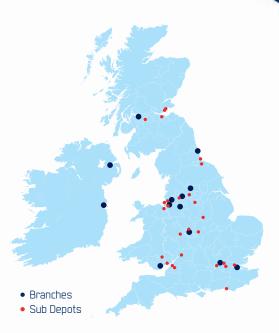
#### 24/7 Call Handling and Resolution

- Bespoke repairs and maintenance
- ASB support with live web reporting
- Accident and incident reporting
- Void property facilities management

#### 24/7 Intelligent Alarm monitoring

- Lone Worker Protection
- Social and welfare alarm monitoring
- CCTV monitoring
- Hosted access control
- Intruder alarm

#### NATIONAL COVERAGE



One number, one call does it all... 08000 830 850 24/7 RESPONSE CENTRE

> **Email** info@sitexorbis.com Web www.sitexorbis.com/mould





#### Did you know:

- Mould has such a complex root system that it is like an iceberg – only a third of the problem is visible.
- There are 5.2 million asthma sufferers in the UK. 1 in 4 people with asthma are reported to suffer as a direct result of mould.
- A family of 4 can produce up to 23 pints of moisture a day.

### What is mould?

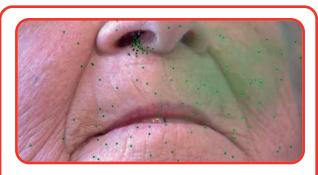
Mould is a type of fungi and is present everywhere, both indoors and outdoors. Mould is often green, grey, brown or black and produces a musty smell.

# Reasons for mould growth

Light, humidity and moisture provide ideal conditions for mould to germinate and grow. Cooking, clothes drying, showers, baths and breathing all cause condensation - the single biggest reason for mould growth.

#### **Effects of mould**

Mould is ugly, destructive and most importantly, a hazard to health.



The spores released by mould are both an aggravation and cause of asthma, and are so hazardous that:

- Mould is classed as a category one risk to health, as assessed under the Housing Health and Safety Rating System 2004. This is the same class as asbestos.
- The Environmental Protection Act (1990) defines mould as a statutory nuisance that must be treated.

# Don't ignore the risk

If mould and damp are not treated properly they could lead to:

- Court action
- Legal action
- Compensation
- Low tenant satisfaction
- Negative impact on reputation

# Legal responsibility

Landlords, councils and housing associations are legally bound to clear any outbreak within a 28 day time frame under section 11 of the Landlord and Tenant Act, 1998.

#### **Traditional methods**

Mould is usually treated by simply covering it with normal paint. As no diagnosis is involved, no proper treatment can be given and the root remains, so mould comes back.

At the moment it takes up an awful lot of our time deducing what the causes (of mould) are and speaking with occupants, advising them. Anyone who can come in and provide a full solution to this can only be an asset to us.

Robert Withey, Bristol City Council.

# Mould can survive almost anywhere but can't live without moisture, which is caused by:







**Steam** 



<u>s Water v</u>apour



#### The SitexOrbis Solution

SitexOrbis uses a 4 stage treatment process plus an unique vaporising technique to kill mould spores (in the air, on fixtures and fittings).



#### **Consultation**

Experienced surveyors diagnose the type of mould and reasons for its outbreak and sophisticated instruments measure humidity. Professional approach reassures occupants and photos are taken before and after treatment.



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#### **Eradication**

Fully trained technicians wash the surface with a bacterial detergent to eradicate surface mould and prevent spores spreading in the air.



3

#### **Root removal**

Technicians then treat one metre beyond the affected area, in all directions, to eradicate the root.



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#### **Prevention**

A fungicidal paint finish is then applied. This creates a seal so that any spores still in the atmosphere cannot land and germinate.



## Solve it with SitexOrbis

SitexOrbis has been working with over 1,000 clients nationally, from over 40 locations and has been rated number one by its customers in a satisfation survey.

# SitexOrbis ensures mould is removed, not just covered up

As the **only** national consultative mould eradication service provider in the UK, we ensure that:

- Occupants are reassured that action is being taken
- Each outbreak is treated for its specific needs
- Professionally managed staff are sensitive to the needs of working in a private home
- Training program endorsed by City & Guilds
- Staff are CRB checked to ensure their suitability to work in a private home



Mould surface



**S** Consultation



Mould Root System