



Wed, March 25	
7:30 a.m. – 8:30 a.m.	Joint Leadership Council Networking Breakfast
8:30 a.m. – 9:15 a.m.	Joint Leadership Council Session: Washington, D.C. Update Chet Speed, J.D., LL.M, Vice President, Public Policy, AMGA
9:15 a.m. – 9:25 a.m.	Networking Break
9:25 a.m. – 9:45 a.m.	Welcome, Introductions, Biggest Successes, & Biggest Challenges Sharon Quinlan, MS, MBA, RN, NEA-BC, Vice President/Chief Nursing Officer Ambulatory Care, Advocate-Aurora Health & Chair, AMGA CNO Leadership Council During this session, attendees will be asked to introduce themselves in addition to sharing their biggest success from the past year and the biggest challenge they are currently facing.
9:45 a.m. – 10:45 a.m.	Staffing Ratios Rose Wagner, RN, MHS, FACMPE, Chief Operating Officer, AMGA Consulting
10:45 a.m. – 11:00 a.m.	Networking Break
11:00 a.m. – 12:00 p.m.	Understanding Care Management Structures Sharon Schneller, Chief Nursing Officer, Olmsted Medical Center
12:00 p.m. – 12:55 p.m.	Joint Leadership Council Networking Lunch
12:55 p.m. – 1:00 p.m.	Room Break
1:00 p.m. – 2:00 p.m.	Standing Orders/Protocols Utilized for Clinical Staff Nancy Loeffler, MHA, BSN, ACM, CCM, Assistant Vice President/Chief Nursing Officer Nursing Services, Inova Medical Group Inova Medical Group developed protocols and standard transcribed orders since 2017 creating physician efficiencies and increased the work flows in the clinics. The State of Virginia has always been very conservative in their nursing practice and in 2019, opened the doors to a refill protocols for registered nurses and licensed practical nurses. This presentation is our journey to increased physician efficiencies, increased throughput and higher patient satisfaction associated with the time spent with the physician in the room addressing results and providing a treatment plan. This presentation includes come examples of protocols, how we operationalize them and what is the why behind the how.
2:00 p.m. – 2:15 p.m.	Networking Break

3:15 p.m. – 4:15 p.m.	<p>Nurse and Ambulatory Quality Metrics Lisa Detty, MSN, RN, Executive Vice President & Chief Nursing Officer, Holzer Health System</p>
4:15 p.m. – 4:45 p.m.	<p>Hot Topics</p> <p>During this session, attendees will be able to raise any topics they would like to discuss with the other Council members attending. This is a great opportunity to consult with similar leaders on any topic.</p>
4:45 p.m.	<p>Adjournment Sharon Quinlan, MS, MBA, RN, NEA-BC, Vice President/Chief Nursing Officer Ambulatory Care, Advocate-Aurora Health & Chair, AMGA CNO Leadership Council</p>
5:00 p.m. – 6:30 p.m.	<p>Reception for AMGA Board and Leadership Councils</p>