

# Maintenance & Maintenance Contracts

**GAS DETECTION** smart GasDetection Technologies **GfG**

**We've got it covered for you!**  
WITH OVER 500 DIFFERENT GASES DETECTED

ON FIXED OR PORTABLE INSTRUMENTS BACKED UP BY **GFGTotalCare®** COMPREHENSIVE SERVICE CONTRACTS

3 Year, 5 Year or Tailor Made  
ON-SITE or IN-HOUSE NO HIDDEN EXTRAS  
TRUE FIXED COST OF OWNERSHIP

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sales@gfggas.co.uk GAS CONFIGURATOR AT WWW.GFGGAS.CO.UK

## Authorised Service Centre

GfG Gas Detection UK Ltd are an ISO9001:2015 Approved Supplier. We are the sole UK Service providers for GfG GmbH's full range of gas detection equipment. We know it's vitally important to continuously maintain the integrity your Gas Detection Equipment and to this end we do not sub-contract or authorise any third parties to service our equipment.



## Standard Servicing & Calibration

When you buy Gas Detection Equipment from us we initiate a "calibration due" reminder system to prompt you when your next service & calibration is due. A simple system, ensuring our customers' equipment is taken care of.

## On-Site or In-House Portable Gas Detection Servicing

We can arrange service of your instruments at your works or you can return them to us. If you don't want to be without an instrument when yours is away, then we can offer a special 'Duration of Service' hire instrument for a fixed price so no matter how long it takes it costs you the same. Our usual service turnaround time for portable instruments is only 5-7 working days.

## On-Site Fixed Gas Detection System Servicing

If you require our Service Engineer to be on-site on a particular day or at a particular time (for an induction process for instance) all this can be pre-arranged to ensure a smooth, thorough and productive time on site. If required, we provide Method Statements and Risk Assessment documentation before our visit and our Engineers are EMSS Registered so you can check their safety credentials on-line at any time. GfG Europe are Safe Contractor Approved suppliers.



For both Portable & Fixed Gas Detection instrumentation we can also offer you...

## Service Contracts tailored to suit you

We know that, especially with Gas Detection Equipment, low cost or ad-hoc servicing usually means that there are extra charges during the operational life cycle of the equipment.

At GfG Gas Detection UK Ltd we can offer you a genuine 3, 5 Year or Tailor Made **GFGTotalCare** Fixed Price Service Plan. We put our name on this service and **GUARANTEE** that there will be **NO HIDDEN EXTRAS**. This also represents an excellent Return On Investment allowing you to budget for your costs with accuracy and certainty.

The only time we would ever make any additional charges is in the case of accidental damage etc. However you can also cover this in a service contract if you want to – it costs more but can give you complete peace of mind that whatever happens to your equipment is fully covered.

Our **GFGTotalCare** plans include all transportation costs to and from your premises for portable instruments, plus, all travel and subsistence costs when visiting your premises to service and calibrate either portable or fixed gas detection equipment. As we said... **NO HIDDEN EXTRAS**.

There are three types of contract available –**Standard, Premier and Elite** all of which can be taken over 3 or 5 Years. We price these contracts to spread the cost evenly over the period taken out.

### **GFGTotalCare** Standard Contract includes:-

1 x 12 monthly Service \*  
1 x 12 monthly Calibration \*  
All parts and labour required  
Transportation or Travel & Accommodation Costs as appropriate

### **GFGTotalCare** Premier Contract includes:-

2 x 6 monthly Services \*  
2 x 6 monthly Calibrations \*  
All parts and labour required  
Transportation or Travel & Accommodation Costs as appropriate

### **GFGTotalCare** Elite Contract includes:-

All Premier benefits plus the following options:-  
Accidental Damage Cover  
Customer Specific Requirements such as Emergency Call Outs etc.,

\*We always recommend that gas detection systems are serviced bi-annually but also know that some customers specify a single annual service on some equipment and are happy to accommodate this if required with our Standard Contract

**GFGTotalCare** costs are dependent on the type and quantity of instrumentation you are considering and will be the subject of a separate quotation once this is known.



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