

Architectural Film Warranty February 2015

Product Warranty Statement

Hanita Coatings warrants all SolarZone and SafetyZone brand window films sold and professionally installed to the interior or exterior side of glass against cracking, changing color, crazing, delaminating, demetallizing and adhesive failure as per the table below.

Recommendations by the manufacturer, verbal or in writing are not to be considered confirmation of coverage by this warranty certificate. We warrant the film and not the glazing system or its installation. In the event of film failure, Hanita Coatings will replace the film, or issue credit for the film.

The Limited Warranty coverage begins at the time of installation completion. This Limited Warranty covers only window films approved by the manufacturer for flat glass application, according to the most recent Film to Glass Application Chart at the time of installation.

See Terms and Conditions overleaf

Interior			Warranty Duration	Exterior			Warranty Duration	
							Vertical	Horizontal / Sloped
solar zone	Silver	20	12 years	XTRM Silver	20	Up to 15 years*	5 years	
		35			35			5 years*
	Solar Bronze	20 Low-E	10 years	XTRM SkyLite	S20X	-	Up to 10 years*	
		35 Low-E			PolyZone SkyLite	-		10 years
	PerLite (previously branded as Cold Steel)	20	12 years	XTRM Titan	07	8 years (Up to 10*)	4 years	
		35			20			
	50	35						
	Natura	07	12 years	solar zone Xtra	Silver	20 Xtra	7 years	4 years
		15				35 Xtra		
	OptiTune	05	12 years			50 Xtra	4 years	3 years
		15				Matte Xtra	5 years	3 years
	22	PolyZone 20 Xtra				4 years	3 years	
	30	20 Exterior (1st Gen)		3 years	2 years			
	40	35 Exterior (1st Gen)						
	Titan Duo	05	12 years	Titan	07 Xtra	5 years	3 years	
15		20 Xtra						
Matte	2 Mil	12 years	35 Xtra		5 years**	3 years		
	Argent (sealed)		65	7 years ¹	50 Xtra	4 years	2 years	
e-Lite		45	10 Years ²		Solar Bronze	20 Xtra	4 years	3 years
	70	35 Xtra						
Specialty	BlackOut	5 years	OptiLite	75 Xtra	5 years	3 years		
	WhiteOut							
	UV Filter		12 Years	e-Lite	45 Xtra	7 years	3 years	
Clear	(4, 7, 8, 11, 12, 15 Mil)	12 years	safety zone	Clear	Xtra (4, 7 Mil)			5 years
	Silver				20 (4, 9, 12 Mil)	12 years	PolyZone Xtra (4, 6 Mil)	
PerLite (previously branded as Cold Steel)		35 (6, 10 Mil)	12 years	solar zone Safe	Anti Graffiti		Universal (4, 6 mil)	2 years (10 years interior)
	50 (6, 10 Mil)	PolyZone Xtra				3 years	2 years	
OptiTune	22 (5 Mil)	12 years	Silver	20 Xtra (5 Mil)	5 years	3 years		
	30 (10 Mil)							
Matte	Matte (5, 12 Mil)	12 years	All exterior films require edge sealing; use sealing agent Dow Corning 795 or 791, Max 5000 by GE or equivalent neutral approved silicone seal agent for external application.					
e-Lite	70 (8 Mil)	10 years ²						

1. Edge Sealing required. Use Dow Corning 795 or 1199 (clear)
 2. Edge Sealing required within a distance of 10 miles/16km from the sea. Use Dow Corning 795 or 1199 (clear)
 No edge sealing required on such location in case of fixed/stationary/immovable windows that are not exposed to environment.
 * See terms and conditions
 ** 5th year prorated to 30% film value

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Terms and Conditions

The terms and conditions of this Limited coverage are as follows:

- 1.) Coverage is limited to the original owner of the property at the time of installation. Subject to submission of original warranty document signed by the installer.
 - 2.) In no event shall Hanita Coatings be liable or responsible for loss and or damage, direct, incidental, or consequential, except as expressly set forth herein. This Limited Warranty is made in lieu of all warranties, expressed or implied, and is void if the product has been subject to abuse or improper care. This Warranty gives the purchaser specific legal rights, and the purchaser may have other rights that vary. Hanita Coatings reserves the right to inspect the damaged film/window before replacement. Fraud by the installing dealer or customer shall void this Limited warranty.
 - 3.) The Anti-Graffiti films' warranty covers blistering, bubbling or delaminating from glass when applied to exterior glass properly
 - 4.) This Limited Warranty shall not apply, and shall not be enforceable, when:
 - Dealer's installation practices do not conform to Hanita's published installation policies and procedures.
 - Cleaning and maintenance of film is not in accordance with manufacturer's instructions.
 - Two or more films are applied to the same glass surface.
 - Automotive film is applied to flat glass constructions.
 - Filmed windows are triple or more pane construction, textured, wire film glass, or an IG unit inclusive of a suspended film.
 - Film is applied to any glass on which there is paint, lettering, signs, stickers or other permanent or temporary ornamentation.
 - Filmed glass has prior damage, is chipped, cracked, has holes in it, or light is visible between the frame and the glass.
- Film is applied to non glass substrates (if not specifically permissible).
 - One glass side is more than 3.5 meters (11') and/or the surface of double pane glass has more than 3.7 m² (40') surface area.
 - Altitude is above sea level >7,000ft (2133m): needs prior written approval from Hanita.
 - Film is applied to interior of skylights: needs prior written approval from Hanita.
 - Clear annealed glass is thicker than 9.5mm (3/8" inch), or tinted annealed glass is thicker than 6mm (1/4").
 - Film is only partially applied to glass.
 - Window is shaded by exterior overhangs, extensions, columns, pillars etc.
 - Windows are architecturally odd-shaped larger than 1.8m² (20 sf).
 - Film is applied to any type of laminated glass: needs prior written approval from Hanita.
 - Damage caused by acts of nature (accidents, floods, fire, explosion etc).
- #### SolarZoneXTRM films
- SolarZoneXTRM films are to be installed by XTRM-certified installers
 - SolarZoneXTRM films are warranted against cracking, crazing, delaminating, demetallizing and adhesive failure when properly installed in accordance with Hanita Coatings's installation guide on suitable exterior surfaces and edge sealed with approved neutral silicone agents on all four edges.
 - Warranty given for **SolarZoneXTRM Silver 20X** up to 15 years as follows:
 - » Central Europe (above 40 N Latitude):
 - 12 year full coverage,
 - 13 years - 50% coverage,
 - 14 years - 30% coverage,
 - 15 years - 20% coverage
 - » Between 15N-40N Latitude:
 - 11 year full coverage,
 - 12 years - 70% coverage,
 - 13 years - 50% coverage,
 - 14 years - 30% coverage,
 - 15 years - 20% coverage
 - » Below 15N Latitude:
 - 10 year full coverage,
 - 11 years - 60% coverage,
 - 12 years - 50% coverage,
 - 13 years - 40% coverage,
 - 14 years - 30% coverage,
 - 15 years - 20% coverage
 - Warranty given for **SolarZone XTRM Silver 35X** product:
 - » Central Europe (above 40N Latitude)
 - 10 years (V) / 5 year (H)
 - » Between 15N-40N Latitude:
 - 9 years (V) / 4 year (H)
 - » Below 15N Latitude:
 - 8 years (V) / 4 year (H)
 - Warranty given for **XTRM SkyLite** product up to 10 years as follows:
 - » Central Europe (above 40 N Latitude):
 - 10 years
 - » Between 15N-40N Latitude:
 - 8 years
 - » Below 15N Latitude:
 - 7 years
 - Warranty given for **SolarZone XTRM Titan** product:
 - » Central Europe (above 40N Latitude)
 - 8years
 - » Between 15N-40N Latitude:
 - 7 years
 - » Below 15N Latitude: 6 years
 - Up to 10 years per specific project based on written approval from Hanita Coatings.

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