



Credit Account Application (30 Day)



Please Enclose a Copy of your Company Letterhead Together with a Copy of Your Current Hired In Plant Insurance

TOOL & EQUIPMENT HIRE, SALES & TRAINING

Page One of Three

TOOL & EQUIPMENT HIRE, SALES & TRAINING

Section One		To Be Completed By Limited / PLC Companies	
Full Trading Name			
Trading Address			
Telephone Number		Company Registration Number	
Fax Number		Number of Employees	
Email Address			

Registered Office Address (if different from above)			
Parent Company Name (if applicable)			
Parent Company Registration Number			
Registered Office Address			
Telephone Number		Fax Number	
Email Address			

Section Two		To Be Completed By Non-Limited Companies / Partnerships / Sole Traders	
Full Trading Name			
Trading Address			
Telephone Number		Company Registration Number	
Fax Number		Number of Employees	
Email Address			

Details of all Proprietors / Partners			
1st Applicant Full Name		Date of Birth	
Address			
Telephone Number		Fax Number	

2nd Applicant Full Name		Date of Birth	
Address			
Telephone Number		Fax Number	

3rd Applicant Full Name		Date of Birth	
Address			
Telephone Number		Fax Number	

Credit Check	<i>I Authorise a Personal Credit Check to be Carried Out (Please Tick to Confirm)</i>	<input type="checkbox"/>
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Section Three		What do you Anticipate Hiring? (please tick all required)	
Tools	<input type="checkbox"/>	Lifting	<input type="checkbox"/>
Plant	<input type="checkbox"/>	Survey	<input type="checkbox"/>
Access	<input type="checkbox"/>	Accommodation	<input type="checkbox"/>
			Anticipated Monthly Spend £ <input type="text"/>

Hire - Sales - Training - Repair

Section Four		Trade References	
1st Trade Reference			
Address			
Telephone Number		Fax Number	
Email Address			

2nd Trade Reference			
Address			
Telephone Number		Fax Number	
Email Address			

Section Five		Invoicing / Billing	
Will Invoices Without Order Numbers Be Processed?	Yes	<input type="checkbox"/>	No
Example of Order Number (if applicable)			
Would you Prefer Email Billing?	Yes	<input type="checkbox"/>	No
Email Address for Email Billing (if applicable)			

Section Six		Additional Services - One Stop Services Group	
<i>Would you like to receive any additional information about the services we can provide? (Please Tick)</i>			
One Stop Safety Training Solutions		<input type="checkbox"/>	
One Stop Direct - Equipment Sales		<input type="checkbox"/>	
One Stop Direct - Equipment Repair Service		<input type="checkbox"/>	

Section Seven		Hired-In Plant Insurance (Please Tick)	
We do not have any insurance for Hired-In equipment and DO NOT require it		<input type="checkbox"/>	
We have our own Hired-In plant insurance or another insurance that covers equipment on hire. *Please complete details below**		<input type="checkbox"/>	
Name of Insurance Provider			
Policy Number			
Renewal Date			
Sum Insured			
Policy Excess			

Hire - Sales - Training - Repair

Customer Approval

We reserve the right to make credit checks in relation to this account which is subject to status.

I / We declare that the above information is correct and that I / We have read and agreed to your conditions of hire and sale of products to customers and businesses the terms of which apply in all contracts between One Stop Hire LTD and I / us to the exclusion of all other terms and conditions of trading.

This is a consumer Hire Agreement regulated by the Consumer Credit Act 1974; sign it only if you want to be legally bound by its terms. I have read and understood the terms and conditions set out on this form.

Data Protection Act

"We reserve the right to carry out a credit search with a credit reference agency in relation to this account, which is subject to status and will be recorded. We may also credit search the principal partners / directors; that search will also be recorded and shown on subsequent searches. We will monitor and record information relating to your trade performance and such records will be made available to credit reference agencies, credit circle members and other businesses in assessing applications for credit and if necessary, for tracing debtors and fraud prevention."

Company Name _____

Signature _____

Print Name _____

Position _____ Date _____

One Stop Hire - Internal Use Only

Account Number _____

Account Manager _____

Authorised Credit Limit _____

Top Services Credit Limit _____

One Stop Hire - Director Authorisation

Director Name (Print) _____

Director Signature _____

Date of Approval _____

Please Return Your Completed Account Form To;

One Stop Services Group
Unit 9, Chorley West Business Park,
Ackhurst Rd,
Chorley,
PR7 1NL

Fax: 01257 427 208

Email info@onestophire.com

Hire - Sales - Training - Repair

One Stop Hire Ltd - HireGuard - Customer Summary of Cover

PROPERTY HIRED OUT UNDER HIREGUARD INSURANCE IS COVERED FOR:

- Physical Loss or damage at any situation in UK and Western Europe (or other geographical areas as agreed with insurers) including whilst in transit between such situations.
All thefts require a crime reference number
- A limit of liability up to £100,000 any one occurrence with no Single Article Limit.
- Full Replacement Value for all property up to 24 months old; property replaced to nearest higher specification when necessary; property more than 24 months covered on an indemnity basis.

EXCESS (amount deducted from each agreed claim in respect of each occurrence)

£1 - £500	-	£25.00
£501 - £1,000	-	£50.00
£1,001 - £2,000	-	£75.00
£2,001 - £2,500	-	£100.00
£2,501 - £5,000	-	£250.00
Over £5,000	-	£500.00

PRINCIPAL EXCLUSIONS

- ▶ Policy Excess
- ▶ Continuing hire charges and any loss which happens as an indirect result of an event for which you are insured.
- ▶ Loss or damage to cutting edges (other than diamond cutting systems), tools, trailing cables, flexible pipes other than:
 - a) when such loss or damage results during operation of the complete item of Insured Property
 - b) when such loss or damage results from the total loss of the complete item or items of Insured Property
 - c) when such attachment is a separate item specified on a Contract Note
 - d) when it is a standard part of the equipment package supplied and cannot in normal circumstances be omitted from such equipment package
- ▶ Loss or damage whilst in or on a vehicle unless:
 - a) all doors are locked and windows/openings are closed and securely fastened whilst unattended
 - b) property is securely mounted or fixed to the vehicle or kept in a suitable container whilst in transit
- ▶ Loss or damage due to:
 - a) cleaning or failure to clean and conduct of routine maintenance of the property
 - b) breakdown or breakdown prior to commissioning or wear and tear
 - c) willful act or neglect
 - d) derangement
- ▶ Any difference between any claim payment and any sum payable under Hire Association Europe Terms and Conditions
- ▶ Loss or damage to property on the First Insured's premises when not under a Contract with HireGuard to the Second Insured
- ▶ Loss or damage due to Fraud or Dishonesty of Employees
- ▶ Equipment not collected 72 hours after being officially accepted as "off hire" (excluding Sundays and Bank Holidays)
- ▶ **Inventory losses and unexplained losses**
 - ▶ Loss or damage to brittle items unless loss or damage of the consignment occurs during the operations of packaged pending loading or transit, during loading, transit or unloading or packaged pending unloading
 - ▶ Legal liability for injury to third parties or damage to their property
 - ▶ Loss by fraud or theft if security checks have not been undertaken as specified
 - ▶ When more specific insurance has been arranged by a representative of the First Insured
 - ▶ Loss or damage caused by multiple lifts which are not carried out in accordance with BS7121
 - ▶ Pollution or change in water table
 - ▶ Terrorism

This is a summary of cover only and is not intended to replicate full policy Terms and Conditions and should not be relied upon. Master Policy can be viewed at the offices of HAE Insurance Services. A copy is available on request.

Appointed Representative

One Stop Hire Ltd
Unit 9 Chorley West Business Park,
Ackhurst Road, Chorley, PR7 1NL,
United Kingdom



HireGuard Customer Summary of Cover

Property hired out under HireGuard Insurance is covered for:

- Physical loss or damage at any situation in Western Europe (or other geographical areas as agreed with insurers) including whilst in transit between such situations.
- A limit of liability up to **£100,000** any one occurrence with no Single Article Limit.
- Full replacement value for all property up to 24 months old; property replaced to nearest higher specification when necessary; property more than 24 months covered on an indemnity basis.

Principal exclusions

- Policy excess
- Continuing hire charges and any loss which happens as an indirect result of an event for which you are insured.
- Loss or damage to cutting edges (other than diamond cutting systems), tools, trailing cables, flexible pipes other than:

- When such loss or damage results during operation of the complete item of insured property.
 - When such loss or damage results from the total loss of the complete item or items of insured property
 - When such attachment is a separate item specified on a contract note
 - When it is a standard part of the equipment package supplied and cannot in normal circumstances be omitted from such equipment package
- Loss or damage whilst in or on a vehicle unless;
 - All doors are locked and windows/openings are closed and securely fastened whilst unattended
 - Property is securely mounted or fixed to the vehicle or kept in a suitable container whilst in transit.
 - Loss or damage due to;
 - Cleaning or failure to clean and conduct of routine maintenance of the property
 - Breakdown or breakdown prior to commissioning or wear and tear
 - Wilful act or neglect
 - Derangement
 - Any difference between any claim payment and any sum payable under Hire

Association Europe terms and conditions

- Loss or damage to property on the first insured's premises when not under a contract with HireGuard to the second insured
- Loss or damage due to fraud or dishonesty of employees
- Equipment not collected 72 hours after being officially accepted as "off hire" (excluding Sundays and Bank Holidays)
- Inventory losses and unexplained losses
- Loss or damage to brittle items unless loss or damage of the consignment occurs during the operations of packaged pending loading or transit, during loading, transit or unloading or packaged pending unloading
- Legal Liability for injury to third parties or damage to their property
- Loss by fraud or theft if security checks have not been undertaken as specified
- When more specific insurance has been arranged by a representative of the first insured
- Loss or damage caused by multiple lifts which are not carried out in accordance with BS7121
- Pollution or change in water table
- Terrorism

FAQs

Financial Conduct Authority (FCA)

The FCA is the independent watchdog that regulates financial services. It requires us to give you this information.

Use this information to decide if our services are right for you.

1. Whose products do we offer?

We only offer a single insurance product: HireGuard from Zurich Insurance Plc to cover hire equipment

2. Which services will we provide you with?

We will not offer any advice and you will need to make your own decision regarding the suitability of any policy of insurance purchased.

3. What will you have to pay for our service?

We normally receive a commission from the insurer with whom we place your business and in addition we charge an arrangement fee of

£0

4. Who regulates us?

The appointed representative shown is an Appointed Representative of Jelf Insurance Brokers via its trading name HAE Insurance services & EHA Insurance Services. This can be checked on the FCA's register at www.fca.gov.uk/register or by contacting the FCA on 0800 1116 768. Our permitted business includes arranging and assisting with the placing and administration of plant and equipment hire policies.

5. What to do if you have a complaint?

Our aim is to provide a first class service, however if you wish to register a complaint please contact:

Write to:
Complaints Department
Jelf Insurance Brokers Ltd
Hillside Court, Bowling Hill
Chipping Sodbury
Bristol, BS37 6JX

If you cannot settle your complaint with us you may be entitled to refer it to the Financial Ombudsman Service.

6. Are we covered by The Financial Services Compensation Scheme (FSCS)?

We are covered by the FSCS. You may be entitled to compensation from the scheme if we cannot meet our obligations. This depends on the type of business and the circumstances of the claim.

Further information about compensation scheme arrangements is available from the FSCS www.fscs.org.uk or by calling 0800 678 1100.

7. Demands & Needs Statement (Non-advised)

The HireGuard policy is designed to meet the demands and needs of Plant Equipment hirers who wish to insure on an "All Risks" basis against their contractual liability, arising as a result of loss or damage for the replacement cost of the equipment hired up to 2 years old, thereafter replacement less depreciation subject to the principal exclusions detailed above.

8. Treating Customers Fairly

We treat clients as we ourselves would wish to be treated in a fair and supportive way with customer service being the cornerstone of our proposition.

HireGuard Insurance Request - New Account Customer Details

Date Insurance Required			
Company Name			
Company Registration No			
Full Address			
		Postcode	
Contact Name		Position	
Telephone Number		Fax Number	
Are you a new customer to Hire Company?	YES/NO		
What is your anticipated Annual Hire Income?	£		
State Typical Equipment Hired			

Typical Use of Equipment	
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INSURANCE / LOSS HISTORY

Have you previously Hired In equipment?	YES/NO
Do you have current Insurance for Hired In equipment?	YES/NO *If yes state Insurers name and excess below: *Insurers name: _____ *Excess: _____
Have you previously had Insurance for Hired In equipment?	YES/NO

HAVE YOU SUSTAINED ANY LOSSES/DAMAGE TO HIRED IN EQUIPMENT IN THE LAST THREE YEARS? *YES/NO
(STATE BELOW WHETHER INSURED OR NOT) PLEASE INCLUDE DATE, TYPE OF LOSS, LOCATION AND AMOUNT OF LOSS:

Usual Locations Equipment is kept Overnight:	
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State Overnight Security	
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PRINCIPAL HIREGUARD EXCLUSIONS

I confirm the following have been discussed	YES / NO
<ul style="list-style-type: none"> ▶ Excess ▶ Continuing hire charges or Consequential loss ▶ Recovery costs as a result of accidental immobilisation ▶ Breakdown, Wear and Tear or Wilful Act ▶ Loss or damage to cutting edges (other than diamond cutting systems), tools, trailing cables, flexible pipes other than: <ul style="list-style-type: none"> a) when such loss or damage results during operation of the complete item of Insured Property b) when such loss or damage results from the total loss of the complete item or items of Insured Property c) when such attachment is a separate item specified on a Contract Note d) when it is a standard part of the equipment package supplied and cannot in normal circumstances be omitted from such equipment package ▶ Materials Treated – loss or damage caused by or arising out of materials treated by the insured plant or by foreign bodies entering the plant with such materials ▶ Loss or damage whilst in or on a vehicle unless: <ul style="list-style-type: none"> a) all doors are locked and windows/openings are closed and securely fastened whilst unattended b) property is securely mounted or fixed to the vehicle or kept in a suitable container whilst in transit ▶ Inventory Losses ▶ Fraud or Dishonesty 	

I have read the Status Disclosure and Complaints Procedure document 'What you need to know'

Customer Signature	
Position in Company	
Date	
CONFIRMED BY HAE (Completed by HAE ONLY)	Ref No

HIRE COMPANY: One Stop Hire Ltd

BEFORE RETURNING THE FORM TO YOUR HIRE COMPANY, PLEASE ENSURE THAT ALL SECTIONS ARE FULLY COMPLETED