

# Lawrence Memorial Hospital

Medford City Council Presentation  
November 27, 2018

# Agenda

- Lawrence Memorial Hospital: A Future of Best-in-Class Care
- Ambulatory Surgery Center (ASC)
  - Efforts to date
- Emergency Department Closure & Urgent Care Expansion
- Current & Future Services at Lawrence Memorial Hospital

**LM** Lawrence Memorial  
Hospital of Medford

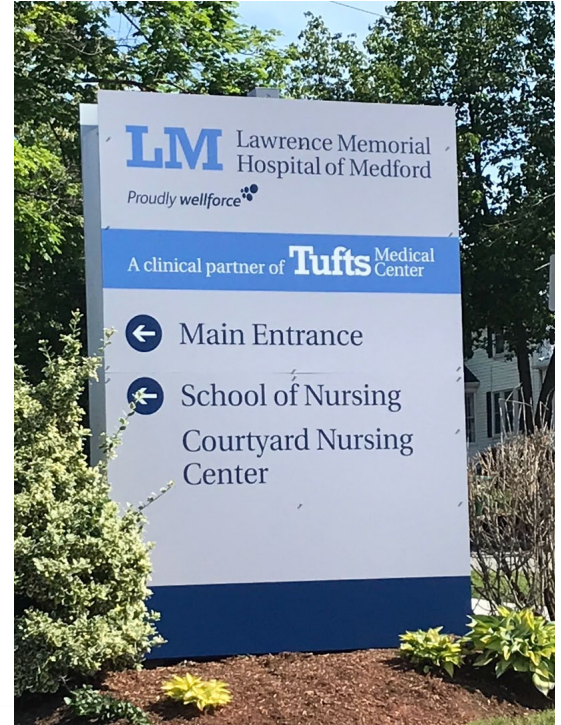
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# Lawrence Memorial Hospital

## Best-in-Class Care for Our Community

- Provide advanced care through partnerships and synergies, including with Tufts Medical Center, as part of a larger healthcare system.
- Focused on bringing more services to the community and programs that better meet patient needs and the way they consume healthcare.
- Greater ease to everyday services.
- Being a leading employer.



# Ambulatory Surgery Center Project

## Traffic and Parking Study

- VHB – Independent, third-party civil engineer group hired to conduct study.
- Scope of study determined with City Traffic Engineer.
- Study broader than usual, and then expanded further at request of community member.
- Commitment to presenting preliminary results at December 12 Community-Wide Meeting.

# Comprehensive Communication and Engagement

## AUGUST

August 14 – Email Communication

**August 15 – Community Wide Meeting**

August 23 – Email Communication

## SEPTEMBER

**September 11 – Medford City Council Presentation**

September 12 – Email Communication

September 14 – Email Communication

**September 18 – Neighbor Group Meeting**

**September 20 – Medford City Council Presentation**

September 24 – Email Communication

**September 25 – PFAC Meeting**

September 27 – Email Communication

**September 27 – Medford City Council Presentation**

## OCTOBER

October 10 – Email Communication

October 11 – Email Communication

**October 11 – Medford Senior Center Presentation**

**October 16 – Lions Club Presentation**

**October 16 – Medford City Council Presentation**

October 18 – Email Communication

**October 18 – Community Benefits Advisory Council Presentation**

October 19 – Email Communication

**October 20 – Medford City Council Presentation**

**October 22 – Medford Kiwanis Presentation**

October 24 – Email Communication

**October 30 – Medford City Council Presentation**

## NOVEMBER

**November 1 – Medford Health Matters Presentation**

**November 1 – Medford Rotary Presentation**

November 2 – Email Communication

**November 5 – Melrose/Wakefield Community Presentation**

**November 7 – Friends of LMH Board Meeting**

November 7 – Email Communication

November 9 – Email Communication

**November 14 – Meeting with Neighbor**

**November 14 – Community Advisory Group Meeting**

**November 15 – Abutters Drop-in Meeting**

November 21 – Email Communication

**November 27 – Medford City Council Presentation**

## SCHEDULED

**November 28 – Meeting with Neighbor**

**December 6 – Second Abutters Drop-in Meeting**

**December 10 – Community Advisory Group Meeting**

**December 12 – Community-Wide Meeting at Medford HS**

**December 19 – Meeting at West Medford Community Center**

# Ambulatory Surgery Center Engagement

## **Community Advisory Group**

- The Community Advisory Group held its first meeting on November 14, next meeting December 10.
- Currently 10 members, 6 total community members.
- The group discussed and agreed to include one more abutter.
- An important topic discussed by the group was experiences and accessibility for patients.
- This is a volunteer group to help us work through this process; this group augments community engagement, and does not replace any public meetings.

# Ambulatory Surgery Center Engagement

## Community-Wide Meeting

Wednesday, December 12

6 p.m.

Medford High School, Caron Theater

- Will further promote via robo-calls and postings on websites.

## Information provided at meeting













- Preliminary traffic and parking study results
- Site location
- Current and future plans for the Hospital and its campus









# Emergency Department Closure

- Factors and data that led to the decision
  - Least used ED in the state.
  - 7 other EDs within 2-6 miles. In a life-threatening emergency always call 911.
- Expanding Urgent Care
  - Expansion of urgent care: new hours will be 7 a.m. to 11 p.m., seven days a week.
  - Only urgent care in the area with these extended early morning and late night hours.
  - Will be promoted through informational campaign.
- Timeline and Process
  - Notified DPH and announced publically on November 7, 2018.
  - Expect to file on December 7, 2018 with DPH.
  - Starts 90-day DPH review process.
  - Public comment and public hearing early January, to be set by DPH.



# Transforming Healthcare at Lawrence Memorial Hospital

Patient Care Services	TODAY	FUTURE	Existing Structure
 Inpatient Geriatric Psychiatry	✓	✓	✓
 Lab	✓	✓	✓
 X-ray	✓	✓	✓
 3-D Mammography	✓	✓	✓
 CT Scan	✓	✓	✓
 Primary Care	✓	✓	✓
 Endocrine and Diabetes Care	✓	✓	✓
 Travel Clinic	✓	✓	✓
 Neurology	✓	✓	✓
 Cardiology	✓	✓	✓
 Sleep Center	✓	✓	✓
 Urgent Care	✓	✓ <small>(expanded hours: 7-11, 7 days a week)</small>	✓
 Emergency Department	✓ <small>(least visited in state)</small>	X <small>(7 ERs w/in 2-6 miles)</small>	X

Patient Care Services	TODAY	FUTURE	Existing Structure
 Ambulatory Surgery Center	X	✓	X
 Orthopedic & Sports Medicine	X	✓	✓
 Ear Nose & Throat	X	✓	✓
 Gastro-Intestinal	X	✓	✓
 Physical Therapy	X	✓	✓
 Internal Medicine	X	✓	✓
 Family Medicine	X	✓	✓
 Women's Health	X	✓	✓

questions/comments email:  
[community@melrosewakefield.org](mailto:community@melrosewakefield.org)

website/info/email sign up form:  
[www.melrosewakefield.org/visionLMH](http://www.melrosewakefield.org/visionLMH)

# Delivering Best-in-Class Healthcare to the Community

- The Ambulatory Surgery Center is a vital component to reinvesting and delivering best-in-class care at this campus.
- Committed to working together with you to deliver inter-connected services that provide comprehensive care locally for all residents.

Resources to stay connected on Lawrence Memorial Hospital campus activity.

- Special website resource: [www.melrosewakefield.org/visionLMH](http://www.melrosewakefield.org/visionLMH)
- Special email for community to send questions to: [community@melrosewakefield.org](mailto:community@melrosewakefield.org)

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**Thank You!**