

# The Hospital of God

-ESTABLISHED 1273-

## Stichell House

Greatham, Hartlepool, TS25

2HS Further information

### Our Facilities

Stichell House is a purpose built residential home that was opened in 2006. Set in the landscaped grounds of the beautiful Greatham estate, Stichell House is a modern home in an enviable location. We offer 35 bedrooms, all of which have ensuite toilet facilities and are larger than the government minimum requirements for floor space. All of our bedrooms have stunning views, overlooking various parts of the scenic grounds.

Stichell House provides a warm, welcoming environment that has been specially decorated to provide a homely atmosphere. We have three tea bars through-out the building where residents and their guests are welcome to make drinks and snacks. There are also com-munal lounges and a dining room where guests can come together and socialise if they wish. Everyone in Stichell House is part of a community, and staff are dedicated to the independence and well being of each resident.



*The outside of Stichell House*

In addition to our inside facilities, Stichell House also has a beautiful private courtyard. This courtyard is looked after by our expert team of gardeners and provides a sheltered environment to enjoy the sun outside.

Situated just 4 miles outside of the town of Hartlepool, Stichell House is set in the small, picturesque village of Greatham. The village has local amenities including pubs, shops and post office, and has good bus links to Hartlepool. Many of the properties in the village are owned by the Hospital of God, including the farm and woodlands which adjoin the estate. The Hospital of God chapel is situated in the grounds and the parish church of St John the Baptist is nearby.

The Hospital of God is a registered charity with a Christian foundation. we are open to people of all faiths or none. There is a weekly communion service at the chapel for any residents who wish to attend.



*The view from Stichell House*



*One of our residents, Joyce, enjoying a visit from 'Steel Works'*

## OUR STAFF

Our management team is qualified to NVQ level 6/7 and all care staff are trained to NVQ level 2.

We have an ongoing training programme which covers and exceeds the mandatory requirements within the National Minimum Standards for Care Homes for Older People.

Our domestic staff are also trained in care, and are encouraged to spend quality time with our residents.

All of our staff are part of a team which results in the best possible care for each individual.

We also have a dedicated activities coordinator, who ensures that there is a programme of activities each day for residents to take part in if they wish.

## Services

Mealtimes are an important part of the day at Stichell House. All meals are prepared in our own kitchen, and our kitchen staff discuss menus with all of our residents. This means that we can cater for all dietary requirements and personal preferences. The kitchen has a 5\* award for hygiene from Hartlepool Borough Council.

We provide a full laundry service for residents to make sure that people always have a supply of clean clothes.

We have good links with the community, and regularly use the services of a chiropodist, hairdresser and barber at a reasonable charge.



Stichell House also has good links with general practitioners and the clinic in Greatham that is run by the Primary Care Trust

The independence, dignity and privacy of everyone who lives at Stichell House is our priority. Our caring and friendly staff help residents to lead positive and rewarding lives. Residents are encouraged to take an active part in the running of the home, and to make decisions in all aspects of their daily lives. Residents manage their own finances where possible, and all rooms have lockable storage for valuables. We insure all belongings for fire and theft.

Stichell House is a home in the best sense of the word with everyone a part of the family.



## Applying for a Place

If you or your relative is interested in a place at Stichell House our registered manager will meet with you to talk about your care needs and the sort of service that we provide. Among the areas that will be discussed are:

- Your personal care needs and wellbeing
- Maintaining links with your family
- Personal independence while living with us and how we make sure that you can continue to do as much as you can for yourself
- Any particular needs relating to medication, falls, continence, mental condition or mobility
- Your hobbies and interests

We may also come to see you at home if necessary and talk with your relatives with your permission. Residents initially move into Stichell on a 6 week trial basis, and towards the end of this period there is a review meeting to find out if everyone is happy with the situation. During this period, you can get a feel of the home and decide whether you are happy with us.

People can find the process of moving into a care home strange and upsetting. Our staff will do everything possible to play a supportive, sensitive and understanding role, particularly in the weeks following your arrival.



## Fees

Please contact us for more information on our fees. Some residents pay all of their own fees and others receive a contribution from the local council in the area in which they lived before they come to us. We will be happy to explain the local council financial assessment process for new residents.

Fees include all care and accommodation costs, food and drink, heating and lighting, laundry done on the premise and any other staff services.

Fees do not cover the cost of newspapers, hairdressing, dry cleaning, taxis, chiropody, treatment by dentist or opticians or the purchase of clothing and personal effects.

## Contact

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