

Folkestone Churches Winter Shelter



Project Report 2016-17



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Introduction

The Folkestone Churches Winter Shelter (FCWS) shut its doors at the end of February, marking the eighth year that the most vulnerable people of our community have been offered sanctuary over the coldest months of the year.

From humble beginnings back in 2009, the Shelter project has grown and now operates out of seven church venues, with a capacity of 13 bed spaces each evening. Once upon a time, Folkestone was the only town in the county offering shelter provision but Kent now boasts a network of ten organisations which provide life-saving accommodation between December and February.

At the heart of the project is the dedicated group of volunteers, without whom the Shelter could not operate. This year, we were privileged to be supported by 177 individuals who gave over 5,360 hours of their time. If these were paid for at the level of the minimum wage, they would cost over £38,600 – a truly valuable gift of time.

This year was my first experience of working in the Winter Shelter, and indeed it was the first time that I had been exposed to the issues surrounding homelessness. I am immensely grateful to the Rainbow Centre for taking a leap of faith and giving me the responsibility of managing the project. I have been wonderfully supported by a team that have given everything to ensure the success of Shelter, sharing their knowledge and experience unselfishly.

Theresa Fowler, the Winter Shelter Administrator, once again provided her expertise gained over 4 years of doing the job. Theresa's attention to detail saved me from many disasters over the shelter and I am indebted to her gentle guidance in response to some of my wilder ideas.

John Sendall-King joined the team in November as a Project Worker. With a background in the health service, John's medical knowledge was invaluable and his unflappable manner imbued everyone with a sense of security and tranquillity. Any evening spent with John was guaranteed to be pleasant and calm.

Vicky Gillham, one of two Sessional Workers, was new to the Rainbow Centre and to the Winter Shelter. Trained as a teacher, Vicky has also worked in community youth projects and her empathy with the guests was inspiring for all the team. Her ability to transition easily between discussions about places to go in Folkestone and Communist era Russian Art was a joy to behold.

Jana Ernest returned as the second Sessional Worker for the second year. During the day, Jana works as the Migrant Support Worker at the Rainbow Centre, utilising her language skills supporting EEA nationals. This year, we had two guests of Polish origin and Jana's ability to communicate more clearly with these individuals was much appreciated.

I would like to thank the Rainbow Centre staff for their understanding when I asked my many questions. Jon Wilson and Richard Bellamy, and the Steering Group Committee have been so supportive and encouraging, and John Burgess, Manager of the Homeless Support Service dealt with my inexperience of the homeless sector with infinite patience. Finally, I would like to thank Vikki Moran, the previous Winter Shelter Manager for her generosity of spirit, her seemingly endless wealth of experience and wisdom which she was only too happy to share, and for her mysterious talent to know just when to say the right thing to restore my confidence in my own abilities.

Ali Chambers (Project Manager)

Summary

Over the years since the inception of the Winter Shelter, the project has been refined and reviewed to ensure that each year builds on the successes and lessons learned from the previous one. Of course, each new set of guest's year on year brings its own challenges but after eight years, the Folkestone Churches Winter Shelter can stand as a beacon of good practice in the sector. This was recognised in 2015 by the Housing Justice Quality Mark, an accreditation awarded to those organisations which operate safe and effective practice. The accreditation is reassessed every two years, so for the 2017 season, the Shelter Project will be under scrutiny once again to ensure that our responses to homelessness are effective and fit for purpose.

This season saw occupancy rates at the highest ever with an average of 90% of bed spaces being utilised. A contributory factor for this is the tough housing landscape, with a dearth of affordable accommodation and a lack of landlords willing to take on tenants with benefits. Building on the experience of previous years, the Shelter required potential guests to have a local connection to Folkestone, although there was some flexibility on this if there was spare capacity in the venues.

Despite the lack of housing options, the final percentage of guests moving onto permanent accommodation was 33%, which is comparable with previous years. However, to reflect the increasingly difficulty to secure sustainable housing solutions, the Shelter Steering Committee amended the overall project aims to better represent the current situation. In essence, this meant less emphasis on direct housing outcomes and more focus on positive life changes for the guests.

The structure of the Shelter was amended this year, with the majority of the move-on work being undertaken by the Homeless Support Service, (HSS) the in house team at the Rainbow Centre. Staff members have many years of housing knowledge and expertise which the Winter Shelter project team did not possess so it was logical that the guests were signposted onto HSS in order to provide them with the most efficient support service. The Shelter Manager and the Project Worker assisted guests with registering with doctors, accompanying individuals to appointments with agencies such as the council and supported housing projects, and acting as advocates where appropriate.

Twelve weeks is an extremely short time frame in which to work with these vulnerable people. The average time spent in the Shelter this year was 45 nights, and it was calculated that it took around 57 days in order to source suitable housing for an individual which meant that if someone accessed the Shelter after the 5th week it was significantly more challenging to find a positive outcome for them.

The client group this year was reasonably static, which is a marked change from previous years. Initially, there appeared to be a lack of engagement on the behalf of the guests to initiate positive change, although this picked up once a few guests moved onto permanent accommodation.

Shelter Culture

Aims of the Shelter

The aims of the Shelter had remained largely unaltered during the lifetime of the Shelter project, so a decision was made this year to revisit the statements and bring them into line with the outcomes which can now be expected.

The project is largely run by a volunteer body and motivation for these individuals has often been the pleasure of seeing the guests move into permanent accommodation. In order to manage volunteer expectation in an increasingly difficult housing environment, the aims of the Shelter now focus less narrowly on whether accommodation is found and more on positive life change.

Folkestone Churches Winter Shelter Aims

- To provide an evening and night shelter for homeless people in Folkestone using church buildings and volunteers through the coldest period of the winter
- To engage church members and the wider community with some of the most vulnerable people in Folkestone without discrimination, expressing Christian compassion in building supportive relationships that help homeless guests towards independent living.
- To work in partnership with the Rainbow Centre's Homeless Support Service and other key agencies, who will assist and empower homeless people to make positive changes in their lives.

Christian Ethos

Christian Ethos

The Winter Shelter operates under the umbrella of the Rainbow Centre, a Christian charity supporting people in crisis. Working in collaboration with Folkestone Churches Together, the Centre's central tenant is to help build a community in which everyone is included and can have the opportunity to live and work in dignity with hope for the future.

Within the Winter Shelter, volunteers and staff of faith mingle with those who do not subscribe to any religious affiliation, but all are brought together by the desire to provide support to those people at the margins of our community. For Christians, this ethos can be encapsulated by the famous passage from Matthew: "For I was hungry and you gave me food, I was thirsty and you gave me something to drink." And as Mahatma Gandhi said: "We but mirror the world... If we could change ourselves, the tendencies in the world would also change."

Shelter Venues

Without the cooperation and generosity of the hosting churches, the Winter Shelter could not operate, and we would like to say a heartfelt thank you to all the church leaders, church administrators and congregations who have welcomed the Shelter into their premises.

A particular vote of thanks should go to the Trinity Benefice for hosting two venues. Holy Trinity was a regular venue but at the eleventh hour, Rev Bob Weldon offered St Pauls in Sandgate, for which we are immensely grateful.



Winter Shelter Project Team

The project team is made up of five members, some of whom are based at the Rainbow Centre and some who work only within the venues. The Administrator and Project Manager are contracted two months before the Shelter begins in order to organise the logistics of the project and begin the long process of volunteer recruitment. Many volunteers return year on year but every individual needs to be registered and possess an up to date DBS check which takes up a significant work load.

In previous years, the Winter Shelter staff has been experienced in housing issues and have undertaken the responsibility of supporting guests to move into accommodation. This year, as several of the project team had no work experience in the housing sector, the advice and support to the guests was provided by the Housing Support Team (HSS) at the Rainbow Centre. This meant that the Project staff were able to concentrate on the smooth running of the Shelter, confident in the knowledge that the guests needs were being expertly dealt with.

Sign posting and partnership working was as important as ever, and both HSS and the project team worked closely with relevant external agencies including Shepway District Council, who allocated a dedicated Housing Options Officer for the duration of the Shelter. For those guests who needed additional support, project workers were able to accompany them to appointments at doctor's surgeries, the hospital, the probation service and visits to mental health professionals.

One of the great advantages of the Winter Shelter is the access which it affords to a group of people for whom engagement is difficult. Trust is built up much more quickly through the simple acts of socialising, conversation and the sharing of a meal. In turn this facilitates the engagement process particularly for those guests who find the prospect of regular appointments or commitments to a service too intimidating.

For the second year, the project team ran drop in sessions for the Winter Shelter guests on three days of the week. A huge issue for homeless people is the boredom which they experience during the day, which can be exacerbated by cold and wet weather. For those individuals struggling with addictions, having time on their hands can mean the resumption of habits which they are trying to break, so having a safe place to go for few hours is invaluable. An average of 8 guests accessed the drop in, on the days which it was open, highlighting the need for meaningful and secure daytime provision for those who are without accommodation.

Volunteers

The Folkestone Churches Winter Shelter is a volunteer run project and it is overwhelming to see the dedication, love and enthusiasm which this loyal group of people bring to the initiative year after year.

Many of the volunteers are congregation members of one particular church but the wider community are encouraged to participate and give of their time. The Shelter offers a variety of opportunities including venue set up, socialising with the guests, cooking, overnight stays in the halls and driving the Winter Shelter van from venue to venue each morning. Some volunteers also bring their vocational skills and this year we had regular hair dressing and podiatry sessions.

Venue Coordinators

Each venue is managed by a coordinator who is the main liaison point between the church venue and the Project Team. The Coordinators have responsibility for the allocation of volunteers within their venue, support the catering team, undertake regular health and safety checks and represent the interests of the venue to the Project Manager. Regular coordination meetings were held during the Shelter to ensure that there was a good flow of communication between the Rainbow Centre staff and to ensure that any issues arising were dealt with in a timely and effective manner.

Two venue coordinators had previous experience but this year, the majority of the team were taking on the role for the first time, including husband and wife team, Richard and Linda Wilsher. They stepped in at the last minute to take on the challenges of the new role and a new venue in the shape of St Paul's in Sandgate. Being further out of the town than the other churches, and also a little smaller than some of the other venues brought its own set of issues but their superb organisation skills meant that the everything ran smoothly.

Volunteers

The amount of time which is donated by volunteers varies hugely, but each person's contribution is very gratefully received, and is the simple reason why the Winter Shelter project runs so successfully. The passion which the project inspires has resulted in many people returning year after year, bringing knowledge, experience and enthusiasm. As well as providing the life saving service for the guests, many volunteers have expressed how much they themselves get out of the project. Being exposed to some of the most vulnerable members of our community is a humbling experience, and for many people the breaking down of barriers and the shattering of stereotypes has made them re think the issues surrounding homelessness and the reasons behind it. If all the volunteers were paid a minimum wage rate for their hours, the total cost is staggering.



Building a Winter Shelter

The Winter Shelter provides the tangible elements of venues, food, volunteers and project staff, but these are relatively straight forward to provide. What really makes the difference is the welcome that the guests receive, the listening ears which the volunteers are able to provide and the atmosphere of security, friendship and support which is offered in each venue.



Behind the public face of the Shelter, are the church leaders, the church wardens and administrators, all of whom facilitated the set up and ongoing running of the Shelter. We would like to sincerely thank all those who have been involved in the Shelter, and played a part in making it such a success.



Official Street Count
Reported rough sleepers in Shepway Nov 16



Rough Sleepers
Rainbow Centre actively working with Nov 16



Registrations Completed
by the Shelter



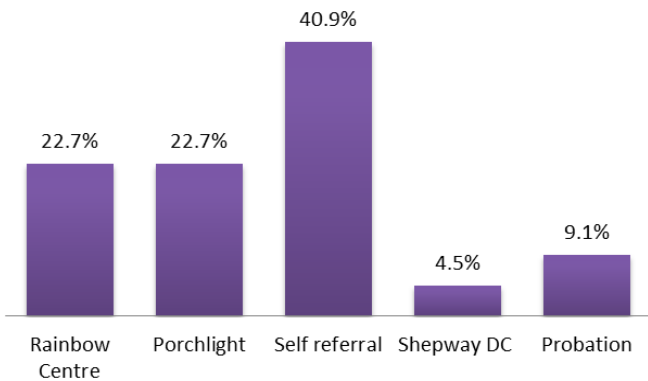
Guests we Accepted
into the Shelter



Guests who Stayed
in the Shelter

Shelter Statistics

Where did referrals come from?



A large proportion of our guests were self-referred but many were already known to the Rainbow Centre or other agencies such as Porchlight.

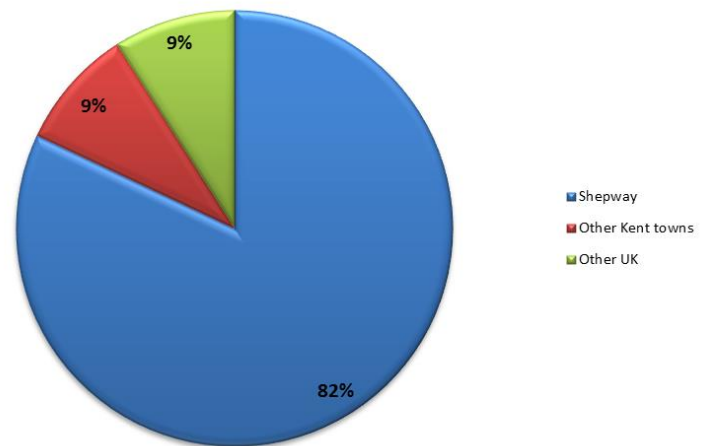
It is worth keeping in mind that many of these individuals are working with a combination of agencies/council and we only record one referrer for each guest.

We continued our 'local connection only' guideline for this year's Shelter. Our criteria are different to the Council's and the Manager had discretion in all cases to override this where deemed necessary.

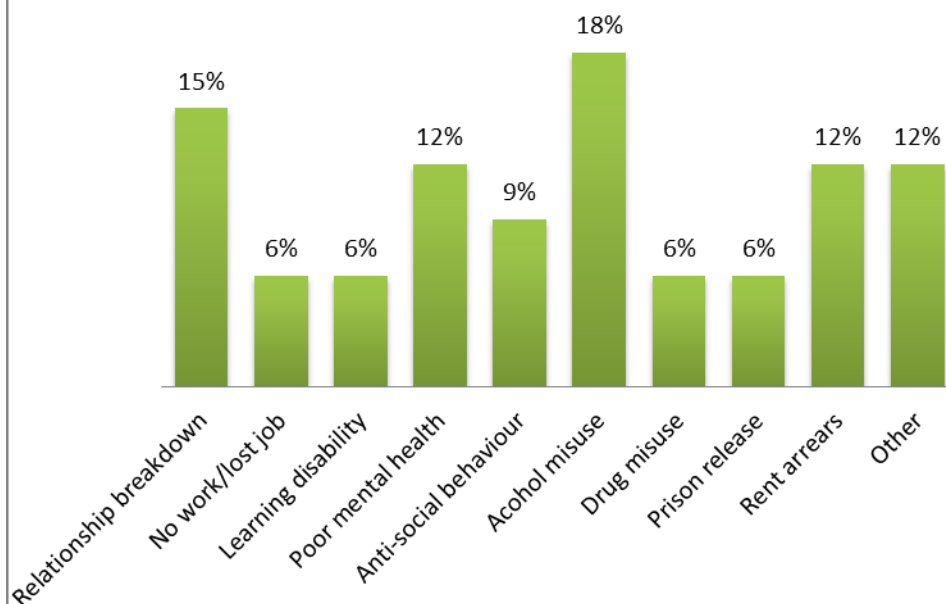
With the additional shelters that have now opened up around Kent over the last two years, and good communication with local shelters through the Kent Winter Shelter Network, this made the local connection easier to manage

As a result the proportion of guests that had a local connection has risen by 19% this year.

Guests' Local Connection



Contributing factors to homelessness

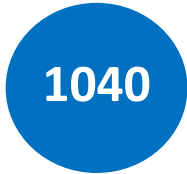


This year again saw a broad variety of reasons for becoming homeless with alcohol misuse showing as the largest percentage, closely followed by relationship breakdown, the latter being the main reason for homelessness nationally.

Many of our guests have multiple and complex reasons for becoming homeless and will appear in more than one category here.



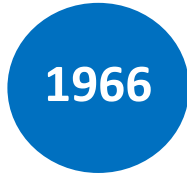
Beds Available
(100%)



Beds Booked
(95.2%)



Beds Used
(90%)



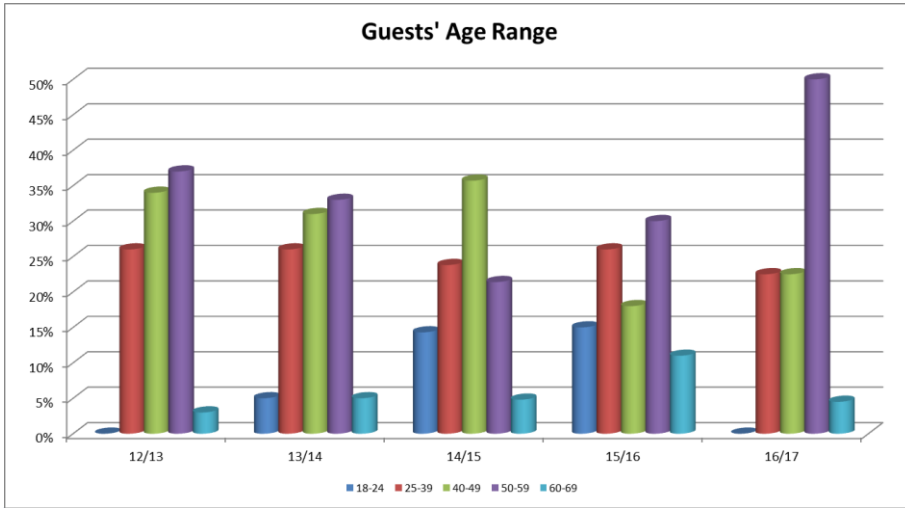
Meals Served
breakfast & dinner



Appointments Completed
at Rainbow Centre



Daytime Spaces Provided
Rainbow Centre



This graph shows the age ranges of our guests over this and the previous 4 years, as well as the min/max/average for 16-17.

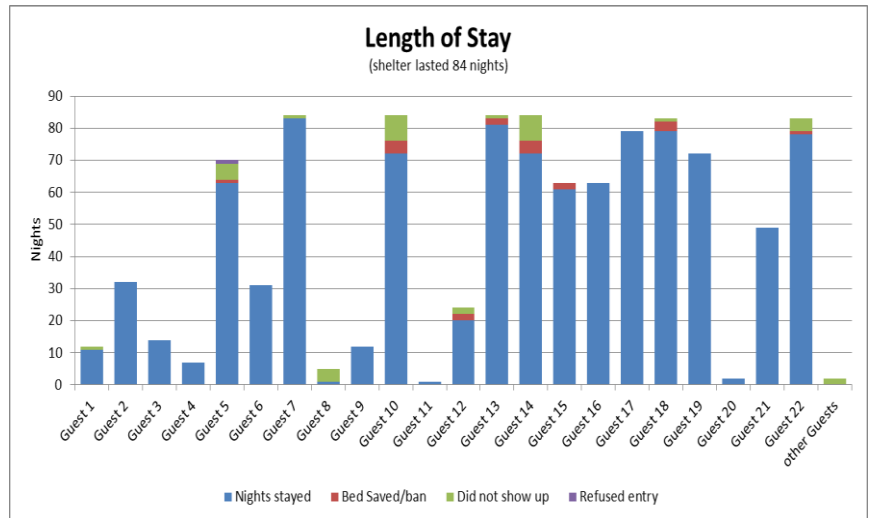
A massive 50% of our guests were in the 50-59 age range, a significant change from previous years.

It is also interesting to note that we did not have any guests from the 18-24 age range, which had been an increasing range in the previous two years.



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Sofa Surfing



Moved Away



Emergency Bed and Breakfast



Back to Streets
of own accord



Back to Streets
at end of shelter



Positive Housing Outcomes



Guests

Case Study: Derek

Derek's experience of homelessness is an all too common story for people coming out of the prison system. Derek had connections with Folkestone before his last term in prison and had chosen to come back to the area and presented at the Rainbow Centre following a referral from his Probation Officer.

"I was released in December from the prison system and the authorities for one reason or another were unable to arrange any accommodation. I was cast onto the streets to make my own arrangements. This was the first place that I could find that gave me any positive encouragement."

When Derek first registered at with the Winter Shelter, there were no available bed spaces so he was put on a waiting list. He presented each night only to be told by project staff that he could not be accommodated. Staff worked with Derek to access a place at an alternative shelter in the area on the condition that once space was available in Folkestone, he could move back to the town.

When Derek arrived back into the care of the Winter Shelter, he met with advisors from Porchlight as well as the Homeless Support Service in order to explore accommodation options. As well as accepting help from housing agencies, Derek worked with his Probation Officer to try and find housing and after six weeks in the Shelter, he was accepted into a supporting housing project in Dover.

"I am extremely grateful to the practical Christians who I have met over the past few weeks who I would never otherwise have met or realised what good things they are doing. It is a very unforgiving environment which we operate in and it is extremely difficult for people who go out onto the streets and cannot adjust properly. To have the patience, support and spirituality of these people has made all the difference to me."



Case Study: Gareth

Gareth worked as a chef for over 20 years and had experience of working in wide variety of catering environments including some high end restaurants in the local Folkestone area. His enthusiasm for food was obvious when he began to talk about his career and the passion he had for his work was clear to see.

Until the beginning of December, Gareth had been employed a local restaurant and was living with his wife and young son. All that changed following an argument with the restaurant owner and a kitchen colleague, which was the final chapter in a story of repeated warnings and reprimands about his drinking. Gareth lost his job, his home and at that point, he thought he had also lost his family.

Because he had no experience of homelessness, Gareth didn't know where to go and only came into the Rainbow Centre because it was a place he had passed many times walking through Folkestone. Gareth found the change from a secure job and family environment and struggled with the reality of life in on the streets.

"We are out for about 12 hours a day. We are walking around in the freezing cold, people are staring at you. I will be the first one to admit I used to look at people and think - get a job, do something – but it's not like that. When we come into these places, that's it. The doors are closed and we are safe and happy. There're always a few little dramas but that's what you get when you have thirteen strangers altogether, but yet when you come in, it's safe"

When he came into the Shelter, Gareth was very motivated about improving his situation, and worked with project staff to develop his CV and look for suitable jobs. Gareth also worked closely with Porchlight, a partner agency of the Rainbow Centre who assisted in searching for accommodation for him. He was looking in the private landlord market but without income or funds for a deposit, this proved to be a challenge.

"I knew that I had messed up. The drink brought me to this. You gave me a second chance and I just realised that I needed to grow up and get my life sorted. No one could help me do that. I need to do it. The Winter Shelter has saved my life. Without it, I really do think that I would be dead now."

Gareth is still searching for employment but he did take on a tenancy and moved into a new flat in the town. Securing the accommodation was a labour of love by the staff of the Housing Support Service of the Rainbow Centre who worked hard with Shepway District Council to ensure that Gareth was given the right package of benefits to assist in his house move.

Continuous Improvement

Year on year improvement has been a feature of the Shelter and one of the mechanisms used in order to achieve this is the Post Implementation Review. This is normally conducted in March and brings together the key stakeholders in a facilitated environment in order to assess the highs and lows of the project and to formulate a lessons learned plan for the shelter in the future. The Post Implementation Review was attended by a representative cross section of people including Rainbow Centre staff, Shepway District Council, volunteers, venue coordinators, and a guest.

A key discussion point was the revised set of aims for the Shelter and attendees were asked to assess the success of the Shelter against the new objectives. It was encouraging to hear that the primary aim of providing a shelter through the coldest period of winter was judged to be a priority for the delegates. It was also suggested that a qualitative element should be added to the aim to raise it above a simple logistical provision.

The second aim of engaging church members and the wider community with those most vulnerable members of the area also had a positive response although it was recognised that work still needed to be done to publicise the work of the Shelter to individuals beyond the church congregations.

Partnership working, encapsulated in the third aim, received an average success rating. Discussions revealed that this may have been because the attending stakeholders may not have had a full awareness of the work with partner agencies which had been undertaken. This had resulted in difficulty to make a meaningful assessment of how successful this aim had been but it was recognised that it was appropriate that it should be included in the terms of reference for the Shelter.

Meeting attendees were also asked for feedback on those areas which they thought had worked well and those areas which required improvement going forward. The themes which emerged were grouped into broad subject areas and summarised below.

Project Highlights

Community within the Shelter

This strand was represented very strongly as being a positive attribute of the Shelter. The community feel, the experience of sharing a meal and the building of relationships between volunteers and guests, as well as between the guests themselves, were aspects which the stakeholders felt worked well.

Administration and Logistics

Another strong strand was the perception that the project had been well run with good administrative support. Communication between volunteers and project staff was deemed to be appropriate and timely, and the positive attitude of the staff was commented on. The provision of the additional drop-in days was also judged to be a highlight.

Teamwork

Stakeholders regarded the teamwork shown by the project team and the volunteers as being a strength. It was thought that roles were clearly defined, and volunteers felt well supported. There

was also a recognition of how flexible working and a “can do” attitude had overcome potential challenges particularly around the shortages of overnight volunteers and in one of the smaller venues. The Venue Coordinators also came in for special praise and there was an acknowledgement of the contribution of the host churches for providing the venues.

Volunteer Experience

It was recognised that the ability to build supportive relationships was very important to the volunteers and they had valued the opportunity to do this over the lifespan of the Shelter. Personal development as a result of the volunteering experience was positively mentioned along with the benefits of mutual support between team members.

Project Opportunities

Equipment and Catering

A recurring theme with many Winter Shelters is the durability of the camp beds and this year was no exception. During the first few weeks, over 70% of the beds had broken despite careful assembly by the volunteers. A new set of beds were purchased and these stood the rigours until the end of the shelter but a more robust design will be sourced for next year. Catering also proved to be a discussion point with several venue coordinators asking for more communication between themselves to avoid menu duplication on subsequent evenings.

Communication

While information flow about guests was deemed to be good, communication between internal teams at the Rainbow Centre was mentioned as an area to be improved. This was the first year that the Shelter did not undertake the casework, with the Homeless Support Service taking on this function. A possible solution for better communication is to ensure that the Project Manager and Homeless Support Workers are working in close physical proximity to encourage more effective communication flow. Volunteer feedback demonstrated a need for recruitment to begin earlier in the planning cycle so that numbers could be maximised. This could mitigate against the lack of available over night volunteers which was also cited as being a challenge for this year.

Ongoing Support

While it was agreed that the increased days for the guest drop-in was a good addition, there was frustration that this provision ended once the Shelter had shut its doors. This means that there is an opportunity to explore options to provide day time provision not necessarily being based within the Rainbow Centre. Availability of suitable housing stock was also expressed as a frustration although the positive change in this area is beyond the scope of the Winter Shelter project. The Rainbow Centre and its partner agencies will continue to foster good relationships with Shepway District Council and local landlords in order to maximise the possibility of housing solutions for the guests.

Policies and Procedures

The Shelter does operate within a robust set of policies and procedures but decisions about whether to admit a guest who may be under the influence of drink is at the discretion of the project staff who are present that evening. Over the period of the Shelter, several guests were refused entry and feedback from the Post Implementation Review recognised that this could be a difficult call. There was a note that ground rules should be reiterated to guests on a more frequent basis. To balance this, several guests were issued with written warnings regarding their behaviours, an action which may not have been known by the volunteers at the time.

Funding and Costs

FCWS Income & Expenditure 2016-2017

Income	2016-17	2015-16
Grants	£48,490.00	£44,902.00
Church Donations	£5,341.54	£5,772.76
Donations from Individuals	£13,148.49	£6,206.76
Fundraising Events	£5,431.05	£9,634.69
Total Income	£72,411.08	£66,516.21
Expenditure		
Recruitment Costs for Staff	£1,519.00	£608.00
Staff Wages	£38,992.38	£31,755.26
DBS's and Training	£503.00	£638.31
Contributions to Rainbow Centre (insurance, gas, elec, rent)	£9,400.00	£9,400.00
Contribution to Venue Costs	£528.45	£278.73
Vehicle Costs	£270.00	£2,240.00
Transport	£76.60	£305.56
Printing	£513.66	£525.72
Postage and Carriage	£97.85	£53.52
Beds and Bedding	£1,474.68	£874.15
Fundraising Expenditure	£509.28	£682.30
Housing Justice Accreditation		£75.00
Sundry Expenses not listed	£635.72	£265.93
Total Expenditure for year	£54,520.62	£47,702.48

We have been successful this year in gaining substantial grants from eleven different organisations in addition to £22,921 being received from individuals and churches connected with Folkestone.

From the beginning we set out to spend money in a responsible way, seeking the best value whilst trying to get products that were durable and of a good quality.

Staff wages are always going to be the biggest cost and as can be seen they account for 75.1% of our total expenditure. On a three month project, the wage costs could be dramatically increased or decreased by the amount of lead-in you give to staff, which in turn affects the amount of training that staff can do. If the shelter is to be safe, well led and provide a high quality service then fund raising must reflect the need to pay for appropriate lead-in periods to enable staff to be trained for the task.

The project underspend will be carried over into the next six months in order to fund the interim planning and fundraising for the 2017 -2018 Winter Shelter.

Our Thanks

The Folkestone Churches Winter Shelter is extremely grateful for the help and support it receives from a wide variety of organisations and individuals for all manner of things including: volunteering, advice, support, funding, fundraising, promotion & publicizing, hairdressing, podiatry, leadership, fire & safety, risk assessment and the list goes on!

Churches and individuals provided most of the food and refreshments at their venues throughout the 12 weeks, an impressive commitment to the project. A vast amount of toiletries, socks and other items were directly given to the staff at the Rainbow Centre in support of the Shelter and were incredibly useful for guests who arrived with virtually the 'shirts' on their backs.

We are also very blessed to receive donated services from many local businesses to support us with both the fundraising and Shelter activities.

Special Thanks

We would like to say a special thanks to Our Lady Help of Christians and Jamie Houghton who offered a drop-in service specifically for Winter Shelter guests daily during Christmas week. It has meant a lot to our guests to have had a warm and welcoming place to relax during this time and we thank you for stepping up and providing this.

We would also like to thank St Andrews Methodist Church & Anya Goldsack who allowed our guests to register for their Christmas Day dinner and for her consistent communication to ensure this happened.

A special thank you also goes to the Rotary Clubs of Folkestone and Folkestone Channel for the fantastic donations given to the Rainbow Centre enabling Rainbow to purchase a second van. For three months this has been used exclusively by the Winter Shelter. This has made a huge difference to the smooth running of the shelter in terms of being 'fit for purpose' and reliability as well as being a huge financial saving on hiring a vehicle as we did last year.

We would like to acknowledge that our heartfelt thanks go to all the supporters already mentioned in our report and also to the following people and organisations:

Our Supporters

- The Churches of Folkestone (and surrounding areas)
- Academy FM and Josh Carter
- Bill Regan
- Candice Watson & James Vaughan (KFRS)
- Clare Grove & Drive Marketing
- Country Style
- Creative Quarter
- Damian Collins MP
- David Pickford Charitable Foundation
- Dawn Kellers
- Don Hanson Charitable Foundation
- Emily Goldsack
- Folkestone Podiatry Practice
- Folkestone Town Council
- Foodstop
- Garfield Weston
- Givaudan Charity
- Homeless Support Service and Volunteers
- Housing Justice
- John Bird
- James Moorhouse and Jon Heintz (Porchlight)
- Jim Jam Arts
- Kent Community Foundation
- Kent Police and Crime Commissioner's Fund
- Laing Family Trusts
- Louise Gorter
- Lyn Osbourne
- Martin Salmon (Folkestone Town Mayor)
- Millfield Drop-in
- Neil Gibson and Go Go Espresso
- Prince of India
- Roger De Haan Charitable Trust
- Robert Showan
- Rotary Club of Folkestone
- Rotary Club of Folkestone Channel
- Shepway District Council
- St Mary's C of E Primary Academy
- Shepway Foodbank
- Terry Cooke-Davies
- Everyone who has fundraised for us this year!





Rainbow Centre

**Investing in young lives.
Supporting people through crisis.**

Folkestone Churches Winter Shelter is governed and managed by the Folkestone Rainbow Centre which is a company limited by guarantee with charitable status, registered in England and Wales.

Registered office: 69 Sandgate Road, Folkestone, Kent CT20 2AF
Company registration number 04318070
Charity registration number: 1096570



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Email: info@wintershelter.org.uk

March 2017