



## **City of Greensboro Stay-at-Home Order Frequently Asked Questions**

### **What does this order mean?**

This emergency order requires Greensboro residents to stay home in an effort to reduce exposure with the goal of reducing the spread of COVID-19 and hospital admissions. The decision to issue this order was made with influence from the public health and medical communities.

### **What are the dates for this order?**

The Stay-at-Home order takes effect at 5 pm, Friday, March 27 and remains in effect through 11:59 pm on Thursday, April 16. It will be continually evaluated and modified based on the guidance from public health officials and experts.

### **What is allowed?**

- Go to the grocery, convenience or warehouse store
- Go to the pharmacy to pick up medications and other healthcare necessities
- Visit a health care professional for medical services that cannot be provided virtually (call first)
- Go to a restaurant for take-out, delivery or drive-thru
- Care for or support a friend or family member
- Take a walk, ride your bike, jog and be in nature for exercise – just keep at least six feet between you and others.
- Walk your pets
- Take pets to the vet
- Help someone to get necessary supplies
- Receive deliveries from any business which delivers

### **What isn't allowed?**



- Go to work unless you are providing essential services as defined by this Order
- Visit friends and family if there is no urgent need
- Get closer than six feet from others
- Visit loved ones in the hospital, nursing home, skilled nursing facility or other residential care facility, except for limited purposes as provided on the facility websites
- Travel except for essential travel and activities

**What businesses and types of work are considered essential?**

- Healthcare, public health, law enforcement, public safety and first responders
- Food, beverage and agriculture
- Grocery stores and pharmacies
- Transportation (airlines, taxi, public transportation, vehicle rental, logistics)
- Media
- Gas stations and businesses needed for transportation (auto supply, auto repair, bicycle shops, etc.)
- Financial institutions such as banks, consumer lenders, credit unions, appraisers, title companies, financial markets, trading and future exchanges, entities that issue bonds, etc.
- Hardware and supply stores
- Critical trade occupations, such as building and construction, plumbers, electricians, exterminators, janitorial staff, security staff, HVAC, painting, moving and relocation services and other services that are necessary to maintaining the safety, sanitation and essential operation of residences and businesses
- Mail, post, shipping, logistics, delivery and pick-up services
- Laundry services
- Restaurants for off-premise consumption (in-house delivery, third-party delivery, drive-thru, curbside pick-up and carry out)
- Professional services, including but not limited to legal, accounting, and insurance
- Childcare centers
- Manufacturing, distribution and supply chain



- Hotels and motels
- Funeral services
- Other community-based government operations and essential functions including human services
- Other community-based human service operations
- Hazardous materials

**What is considered essential business/travel?**

- Shopping for necessary supplies and services
- Providing necessary care for others
- Traveling to work for essential business and operations
- Traveling to a healthcare appointment
- Outdoor activities such as walking, hiking, running, cycling, using greenways

**Are personal services, such as nail salons, hair salons, barbershops, and tanning facilities classified as essential?**

No, businesses that provide personal services are not classified as essential and have been ordered to terminate their services by the Governor.

**What is considered essential travel?**

- Any travel related to the provision of or access to essential activities, essential government functions, essential business and operations, or minimum basic operations
- Travel to care for elderly, minors, dependents, persons with disabilities, or other vulnerable persons
- Travel to and from education institutions for purposes of receiving materials for distance learning, for receiving meals, and other related services
- Travel required by law enforcement or court order, including to transport children according to a custody agreement