

MUHBAH

HARMONY

ROYAL BRUNEI AIRLINES | NOVEMBER - DECEMBER 2019



Celebrating Royal Brunei Airlines'

45TH ANNIVERSARY

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ROYAL BRUNEI AIRLINES



Dear Guests,

Welcome aboard Royal Brunei Airlines!

We wish you a very pleasant trip with RB. Rest assured our team – both on the ground and in the air – will do their utmost to ensure you have a comfortable and enjoyable journey.

In this issue of MUHIBAH, we are very proud to celebrate RB's 45 years of corporate existence and the achievement of many milestones along the way. RB was established on 18 November, 1974, and launched its first commercial flight six months later on 14 May, 1975 to Singapore and Kota Kinabalu, followed by Hong Kong and Kuching the next day. Today, and 45 years later, RB has achieved a Skytrax 4-star airline rating demonstrating an excellence in products and services based on global benchmarks. We now have a route network of 30 destinations, connected to our hub in Bandar Seri Begawan providing our guests many connecting options and an expanded network in Borneo Island via RB Link. Read more about RB's development in an exclusive interview with Yang Berhormat Dato Seri Setia Dr Awang Haji Mohd Amin Liew bin Abdullah, Chairman - RB Board of Directors, who is also the Minister at the Prime Minister's Office and Minister Of Finance and Economy II on page 12.

In line with this new milestone, we are also very proud to share our latest brand campaign: "The little things we do that make our service special." As the national carrier, we reflect our Bruneian values in everything we do, and the defining trait being the hospitality we provide to guests across their journey with us. In this context it's entirely natural that our new advertising features 25 of our very own RB family and we're very proud of our own people telling our story to the world. Read more about RB's new brand campaign on page 26.

As mentioned before, the China market is very important for all airlines and RB is absolutely delighted to provide the capital city to capital city link to the new Beijing Daxing International Airport (PKX) from 27 October, 2019. RB is one of the first of few international airlines selected to operate to the new state-of-the-art Beijing Daxing International Airport in phase one of the new airport opening. The four times weekly flights to Beijing is part of RB's efforts to grow its

footprint in China, the number one tourism source market for Brunei. In addition to our strong presence in Shanghai and Hong Kong, we introduced flights to Haikou, Nanning, Hangzhou and Changsha. RB plans to increase the flight frequency to Beijing to daily starting 14 January, 2020.

Borneo, the third largest island in the world and the largest in Asia. Home to one of the oldest rainforests in the world, Borneo offers so many options for our international guests to explore the rich cultural diversity, the sights and sounds, and the unique flora and fauna species on this magnificent island which hosts Brunei Darussalam, the East Malaysia states of Sabah and Sarawak, and the Indonesian province of Kalimantan and others. We are delighted to be connecting as many of these states and provinces as possible in phase one of our RB Link initiative and to provide seamless air travel options to the guests from our expanded route network. In addition to Kota Kinabalu and Kuching, RB Link flights now operate to Sandakan, Bintulu, Tawau, Sibul and Balikpapan. For exact launch dates please refer to flyrb.com.

Lastly, with the holiday season around the corner, we wish you and your family happy holidays and a wonderful festive season. Safe travels.

Thank you for choosing to fly with us.

Betterfly Royal Brunei.



With warm regards,
Karam Chand
Chief Executive Officer

INSIDE RB

Roundup of Royal Brunei Airlines happenings.



SKYTRAX OFFICIAL PRESENTATION

RB officially received the Skytrax 4-Star Airline Rating Award from the UK-based leading international air transport rating organisation on 23 September, 2019. The award was presented to Mr Karam Chand, RB CEO by Mr Edward Plaisted, Skytrax CEO, during a handover ceremony held at the The Empire Hotel and Country Club, Brunei Darussalam.

Present as the guest of honour was Yang Berhormat Dato Seri Setia Dr Awang Hj Mohd Amin Liew bin Abdullah, Minister at the Prime Minister's Office who is also the Minister of Finance and Economy II and the Chairman of RB Board of Directors, RB Board Members, and RB staff from Brunei and Outstation Offices to celebrate the momentous achievement.



AS THE OFFICIAL CARRIER FOR DPMM FC, CONGRATULATIONS FOR BEING THE CHAMPIONS FOR AIA SINGAPORE PREMIER LEAGUE 2019.



RB SIGNS AS OFFICIAL AIRLINE PARTNER FOR THE NFABD

RB and the National Football Association of Brunei Darussalam (NFABD) signed a partnership agreement on 17 September, 2019. Present as guest of honour and to witness the signing was His Royal Highness Pengiran Bendahara Seri Maharaja Permaisura Pengiran Muda Haji Sufri Bolkiah ibni Al-Marhum Sultan Haji Omar Ali Saifuddien Sa'adul Khairi Waddien, President of NFABD. Also present was Yang Berhormat Dato Seri Setia Dr Awang Hj Mohd Amin Liew bin Abdullah, Minister at the Prime Minister's Office who is also the Minister of Finance and Economy II and Chairman of RB Board of Directors.

Under the agreement, RB is the official airline for NFABD and will be supporting NFABD with special fares for the players and officials on official duties. Signing the agreement on behalf of RB were Mr Karam Chand, RB CEO and Mr Martin Aeberli, RB Chief Commercial Officer. Signing on behalf of NFABD were Pg Hj Aliudin Pg Hj Tajudin, Executive Committee and Pg Anak Sofian Pg Anak Hj Ibrahim, General Secretary.



RB FLYBOYS TEAM IN TAIPEI

The Royal Brunei FLYBOYS football team took part in the annual ASEAN Pilots League (APL) 8-a-side football tournament in Taipei from 11 to 12 October, 2019. Present at the Brunei International Airport to bid the team farewell was Captain Dzulfadli Khairul Abidin Hj Arpan Shahbudin, RB's Assistant Chief Pilot (Technical & Administration) – Boeing. The RB FLYBOYS team comprised of pilots from both the Airbus and Boeing fleets led by Captain Azman Hanif. The APL started in 2009 as an avenue for aviators in the region to get together and bond over a game of football. ASEAN Airlines participating in this year's APL are teams from Malaysia Airlines, Singapore Airlines, Vietnam Airlines and Air Asia.



RB RATED 5-STAR MAJOR AIRLINE BY APEX

RB has been awarded a 5-Star Rating in the Major Airline category by the Airline Passenger Experience Association (APEX), US. The prestigious 5-star accolade, the highest level in its tier, was presented to RB on 9 September, 2019, at the 2020 APEX Official Airline Ratings™ honours ceremony in Los Angeles, USA, attended by the world's leading airlines. Using a five-star scale, more than one million flights were rated by passengers across nearly 600 airlines from around the world between July 2018 and June 2019. This is the first airline rating programme based solely on certified passenger feedback. APEX has represented the world's leading airlines, suppliers and related companies and, with its members, continues to elevate the passenger experience for four decades.

RB MOVING FORWARD

THE ACHIEVEMENTS
& MILESTONES

For the past 45 years, RB has transformed itself from a two-aircraft airline to the world-class boutique airline it is today serving 30 destinations around the world. MUHIBAH takes a look at what makes RB unique.



www.flyRB.com



Our People

We take great pride in our people as change agents and enablers of strategic transformation at RB to work together to achieve even greater things for our national airline. To ensure our staff grow in tandem, we provide our people with the knowledge, experience and skills for both their professional and personal development in aspiring towards internationally recognised standards. We have successfully conducted people-development programmes over RB's corporate life such as cadet pilots, engineering apprenticeship, graduate trainees and the pilot Young Entrepreneur Programme.



Our Infrastructure

The welfare of our people is always at the forefront of our thinking and business strategies and we continue to look at how best we can provide a work environment that increases productivity and enhances team cooperation. The developments and improvements are part of our commitment to provide a modern, safe and conducive work environment for all our people. From the newly refurbished Head Office at RB Campus now housing more than 300 corporate team members throughout the campus, a new RB Sky Café, the facelift of RB Plaza, our Sky Lounge and Business Class Lounge, Hangar renovations for our Operations team and a new Collaboration Hub - a centre of excellence designed to foster collaboration between Team Members, improve productivity, enhance communication and engagement for RB staff, our corporate guests and business partners.

01 RB's official opening ceremony to commemorate the relocation of its Singapore new commercial office at Liat Towers on 20 June, 2019.

02 The official launch of RB Campus and new Sky Café on 10 January, 2019 with RB Board of Directors and Senior Management.





01 RB A320 Neo aircraft powered with CFM LEAP-1A engine, one of the best fuel, noise, emission and operating efficiency in its class.

02 RB closes the financing of eight aircraft with Bank Islam Brunei Darussalam and Baiduri Bank.

03 A special livery A320 NEO aircraft showcasing the best of Brunei Tourism.

04 RB Link flights supported with two brand new ATR 72-600 aircraft.

Our Modern and Young Fleet

We have achieved a complete turnover of our fleet to the latest B787 Dreamliner and A320 NEO as of December 2018 and is now one of the youngest fleet in the world. This is a testament of our commitment to our guests of the latest cabin product, comfort and operational reliability. With a fleet of 14 aircraft and the ability to scale up as required, we have developed a more extensive network through codeshare and interline arrangements with our Partner Airlines and won numerous accolades including Skytrax 4-star Airline Rating, APEX Official Airline Ratings Five-Star Major Regional Airline Award and winner of TripAdvisor Travellers' Choice Regional Airlines – Asia in 2019. In this year's Skytrax airline rating, RB has improved to 66th position this year from 95th ranking in 2016 in the top 100 airlines in the world. We aim to be one of the top 50 world airlines.



Our Network Expansion

RB first started with operating two aircraft flying to four cities in the region. We have since introduced more direct flights to key destinations such as ultra-long haul non-stop London, Beijing, Brisbane, Taipei, Tokyo, Seoul and more. We recently introduced RB Link services that connect Brunei to other destinations in Borneo Island. From Brunei, an emerging international hub, our guests on RB can connect seamlessly to any of RB's international route. Today, we fly to 30 destinations around the globe and counting through codeshare and interline arrangements with our Partner Airlines. Our ever expanding network destination places Brunei on the map, and it continues to propel RB forward and in the spotlight for its best-in-class service, and more.

- 01** The launch of RB's daily non-stop London Heathrow-Brunei service on 28 October, 2018.
- 02** RB celebrates the return of services to Brisbane, its second Australian city, on 10 July, 2019.
- 03** RB Team during the arrival of the inaugural flight to Taipei on 3 December, 2018.
- 04** RB launch of scheduled services to Nanning, China on 25 June, 2018 with local partners and RB's International Brand Ambassador, Wu Chun.
- 05** RB celebrates inaugural flight to Tokyo Narita, Japan on 15 March, 2019.
- 06 & 07** RB celebrates its much anticipated inaugural flight to Beijing Daxing International Airport on 27 October, 2019, one of the first few international airlines to operate in phase one of the new state-of-the-art airport opening.
- 08** The launch of RB Link flights with services connecting Brunei and new cities in Borneo Island, including Kota Kinabalu, Kuching, Sibul, Sandakan, Tawau, Bintulu and Balikpapan.

45 YEARS OF BRUNEIAN HOSPITALITY

Celebrating its 45th anniversary this year, Royal Brunei has come a long way since its first flight. **Yang Berhormat Dato Seri Setia Dr Awang Haji Mohd Amin Liew bin Abdullah**, Chairman of Royal Brunei Board of Directors shares with MUHIBAH the impact the national carrier has made to the country and its people.



“**W**hen Royal Brunei Airlines first started, we operated

based on two aircraft flying to four cities in the region – Singapore, Kuching, Kota Kinabalu and Hong Kong followed by Bangkok and Manila later. In the 90s, we started our long-haul flights to London and other cities in Australia. We continue to operate in these cities and over time, we also expanded into other destinations. Today, 45 years later, we now serve 30 different destinations,” says Yang Berhormat Dato Seri Setia Dr Awang Haji Mohd Amin Liew bin Abdullah, Chairman of Royal Brunei Board of Directors.

“It is not just the increase of destinations or upgrading of our fleet of aircraft that marks the highlights of the 45 years of history for our national carrier. Our services are also significant features of the airlines. In many ways, Royal Brunei Airlines is an ambassador for the country. We are often the first point of contact for visitors wishing to travel to Brunei. Therefore, the extension of our Bruneian hospitality and culture are also key in delivering that impactful first impression to our passengers,” he adds.

The national carrier also benefited tourism in Brunei. “Since Royal Brunei’s expansion of network destinations, tourists that arrived in 2018 in Brunei Darussalam was around 278,000, a 4.1 percent increase in total tourist arrivals compared to the same time period in 2017,” says Yang Berhormat Dato Seri Setia Dr Awang Haji Mohd Amin.

MUHIHBAH speaks to Yang Berhormat Dato Seri Setia Dr Awang Haji Mohd Amin on more of these pivotal moments and the impact Royal Brunei Airlines has made on the whole over its 45 years.

Congratulations on the 45-year anniversary. Over the years, Royal Brunei has hit some significant milestones. What are some recent ones the airline is most proud of?

Royal Brunei provides connectivity for the population, for tourists, and also for trade between Brunei and overseas countries. At the same time, we provide good employment for our people; today, our workforce comprises of over 90 percent locals. On top of that, we were recently awarded the 4-Star Skytrax Award and 5-Star APEX (Airline Passenger Experience Association, a network of the world’s leading airlines, suppliers and related companies committed to elevating the level of the airline passenger experience, the US equivalent of Skytrax), which reflect the continuous improvement of Royal Brunei in ensuring we stay relevant and competitive.

Aviation is a fiercely competitive and challenging industry. Many airlines are facing challenges and Royal Brunei is no different. However, with the leadership of His Majesty, the Sultan and Yang Di Pertuan of Brunei Darussalam through cooperation and teamwork among various stakeholders, we have been able to continue the good work through the years.

The awards we have recently received are due recognition by the industry and our customers. These reflect our improved services, the renewed aircraft fleet, inflight services and also the facilities we provide at the Brunei International Airport. All these count towards what we have achieved in recent years, which would not have been possible without the foundation that was built over the last 45 years ago.

What has been Royal Brunei’s vision since day one and how has this influenced the way it operates today?

We are the first point of contact for visitors to Brunei. Our services, the Bruneian hospitality, the culture and the manner in which we deliver

this first impression, these are all important aspects of our operation. What is important is we provide a safe, reliable, commercially viable world-class boutique airline with a more personalised service to the customer based on our rich cultural heritage.

Everything we do is, in fact, a reflection of Bruneian culture. This is how we live our lives and this is extended to the service we deliver on our flights. Our customer-service experience is based on our culture, which makes it a unique selling proposition. What we wish to leave with our passengers is an experience that they have received a best-in-class service at an affordable price. We must also not forget the support from our Bruneian passengers - without them, we would have never made it to this point.

How is Royal Brunei different?

In this region, there are a large number of low-cost carriers operating and grabbing market share by offering cheaper tickets with a lower-frills approach. Royal Brunei is still a full-fledged full-serviced airline, so we already offer a different product and will continue to offer competitive prices to our customers. We will continue to look at ways to upgrade and improve our aircraft and services. It is the whole experience, that is from when you arrive at the airport to the check-in counter and then through to the terminal, boarding the aircraft and finally arriving at your destination.

Looking back at the past 45 years, how would you say the airline has transformed?

We have undergone the re-fleeting of our aircraft over phases in the last few years. If you look at our fleet of 14 aircraft, the average age is quite low. Today, Royal Brunei is one of the youngest new generation fleet in this region. One thing we should feel really proud of is with the new generation fleet of aircraft, we are able to optimise our operations in terms of fuel savings, seats

comfort and layout, engine efficiency with reduced noise and CO₂ emissions. We are able to fly to destinations we believe will help with the performance of our business and at the same time, attract more visitors to Brunei Darussalam thereby promoting tourism in the country.

Royal Brunei continues to be an increasingly efficient, commercially viable, safe and reliable world-class airline, dedicated to total quality in our operations and to continuously exceed customer expectations. The new generation of Airbus and Boeing aircraft brings a new set of systems and tools that further enhance the overall experience. For example, the new touchscreens on the A320 NEO, the window dimming system on the B787 Dreamliner – are certainly more advanced than our previous range of aircraft.

Our other touchpoints have undergone significant overhauls as well. We have a friendlier user-interface on our website. We now support expanded languages on the platform. We also have improved flight displays and airport information. Furthermore, we have introduced new services at Brunei International Airport to enhance our guest's end-to-end experience, such as premium lanes at our counters, fast-track security and immigration clearance. As for our premium customers, we have also upgraded the Sky Lounge.

At the end of the day, it is very important to ensure that strategically, Royal Brunei continues to be relevant and sustainable going forward.

Royal Brunei recently introduced the RB Link initiative to take its business forward within the region. Can you tell us more about it?

RB Link is a very good initiative towards making Brunei Darussalam a hub for the island of Borneo. With RB Link, we make it easier for passengers in Borneo wanting to travel to towns and

cities within Borneo and they can also connect to Royal Brunei's international destinations using Brunei as their hub. Prior to RB Link, you would have to fly to Singapore or Kuala Lumpur or even to Jakarta and then find a flight to Sibul, Kuching, Tawau or Sandakan. Then there are passengers from Sandakan, Tawau, Sibul and Kuching wanting to travel to other cities in North Asia, ASEAN, Australia or the UK – they can now look at Brunei as the transit point. With this initiative, we are not limited to passengers who only want to come to Brunei but also passengers who want to go to other cities outside of Borneo, as well as other cities within Borneo.

The introduction of RB Links to the current seven target cities of Sibul, Bintulu, Kuching, Balikpapan, Kota Kinabalu, Tawau and Sandakan, has the potential to boost connectivity within the BIMP-EAGA and ASEAN region. This connectivity will not only provide spillovers to the Bruneian economy vis-à-vis tourist arrivals but is also a platform for our local entrepreneurs to take their businesses outside of Brunei to these markets. This will collectively provide significant benefits to the Brunei economy as a whole.

On top of that, RB Link flights will support our network development, the national objective of delivering half a million visitors to our shores by 2021 and this translates potentially to additional revenue for the various stakeholders in the tourism and other service industries.

Royal Brunei plays an important role in connectivity, tourism and trade. Have the goals been met, and what else can the airlines and various stakeholders do together?

To have a successful tourism industry in Brunei Darussalam, it requires the combined efforts of various stakeholders. It is not just about making sure that Royal Brunei flies to all the various destinations in its network but it is also the ongoing

efforts by Brunei Tourism in making sure our country is attractive for tourists to visit. The private sector also needs to step in, to come up with innovative and interesting packages. Marketing and promotional efforts are definitely still required since Brunei Darussalam and indeed, Borneo is relatively unexplored and still has plenty of "unexpected treasures" to offer. Everyone plays a role in supporting the aim to create a better and sustainable tourism industry for the country.

In the past year, we have coordinated with Brunei Tourism on a destination marketing campaign, an effort that included active interaction with the private sector and numerous local small and medium enterprises to develop the branding and product offering of Brunei. The major travel agents and hotels in Brunei also contributed significantly to this effort.

Can you share about Royal Brunei as an employer and the opportunities it has – and will provide?

Like any company, Royal Brunei strives to offer the right package for our employees so that what they do is not just a job for them, so that they come to work every day feeling proud that they work for a company like Royal Brunei. We believe we have built up an environment within the company with career paths where they feel they are actually contributing to the success of the company.

Everyone has a role to play to ensure that the company continues to be more successful. We will continuously train our people and give them the opportunity to upgrade their skills at work. For starters, our Young Entrepreneur Programme enables pathways for our people to improve their skills so that they can have a better future in the company. We will continue to develop our human capital. Today, we hire more than 90 percent locals, and one day some will step up

“

There are many things we are proud of. But the one thing I am most proud of is the development of our people into managers, engineers, pilots and many other roles within the company at internationally recognised standards.

”



to take on bigger responsibilities and the opportunities are there for the locals. These are some of the aspirations we hold at Royal Brunei.

Essentially, we aim to continue to maintain a corporate environment, providing a structure that will nurture and encourage staff career development towards a brighter future for both the individual and the airline.

Looking back, what would you say is the single proudest achievement for Royal Brunei?

There are many things we are proud of. But the one thing I am most proud of is the development of our people into managers, engineers, pilots and many other roles within the company at internationally recognised standards. This will provide long-lasting impact not just to the company but also to the country, especially within the aviation business. We have more than 1,500

employees. To be able to develop them into the standards we are seeing today, it is something we are proud of.

I would like to thank His Majesty for his leadership that has enabled Royal Brunei to achieve what we have achieved thus far. There is also our Board Members who work closely with me. Together with the senior management of Royal Brunei, we have been able to align our strategies and vision, and continue to improve the operations of the airline and to achieve our strategic objectives over time.

What can we look forward to from Royal Brunei?

We will continue to respond to the market. In the aviation industry, there are always new challenges. Competition is stiff. We will continue to develop our people, the single most important asset of the company. We will continue to look at what further improvements we need to make to the products and

services we provide. We will continue to work with the authority, for example, the Department of Civil Aviation to further improve our passengers' experience on the ground.

What is your key message to our readers (and travellers) about Royal Brunei and Brunei?

I will say, let Royal Brunei be your gateway into Borneo and more importantly, your safe carrier into the 'Kingdom of Unexpected Treasures'. It is also, and always will be, Royal Brunei's honour to provide this service to all our travellers, whether they are coming to Brunei, or travelling out of Brunei. Be it in London, Melbourne, Beijing or elsewhere, or the destinations Royal Brunei will be flying to in the future, we aspire to deliver the utmost excellence in customer experience, in our own Bruneian way. ✓



ROYAL BRUNEI
AIRLINES



MAKING **GREAT STRIDES**

Starting with just two aircraft and minimal destinations, Royal Brunei has come a long way from when it first started 45 years ago. Here to share the airline's progress over the years is **Karam Chand, RB CEO.**

Recent accolades, expanded route network and new initiatives – all of these point to the progress that Royal Brunei has been making over the decades to become the success that it is today. And there is no stopping the airline as it continues to improve on its services and products to better serve its guests. Karam Chand, RB CEO, shares with MUHIBAH the targets the airline aims to meet in order to take it to the next level.

Congratulations on RB's 45 year anniversary! What are some of the highlights the airline achieved over the past decade?

The few that stand out are clearly the development of our people that has produced highly skilled individuals like pilots, engineers and senior management, our fleet renewal to new technology aircraft, expanded and balanced route network, and our proud safety record and global recognition of our excellence in services and products from professional rating agencies like Skytrax and APEX.

What are some of the latest progress made over the years that will set the future for RB?

Connecting capital cities has been an important objective. We are now connected to Beijing, Tokyo, Taipei and Seoul – all very important cities for travel,

tourism and trade. The Skytrax 4-star and APEX 5-star awards recognise our people and brand. It provides RB, one of smaller airline brands, an opportunity to engage even deeper with the corporates, SME guests, travel trade and other airlines, and present the merits of using our services over the many choices they have in the market.

In what areas did RB make the most progress?

Our people development, effective execution of our strategic business plans in a fast paced and changing marketplace, and service delivery programmes.

Running and managing a national carrier is no easy feat. What are some of the challenges RB faces to elevate the airline's status in the international scene and how does it plan to overcome them?

There are many challenges in our industry: The revenue and cost pressures, overcapacity in many markets, fuel price fluctuations, and shortage of pilots. We have a strong cost management discipline and a CASK (unit cost) Programme to drive our cost base down over time. On revenue side, we are working even more closely with our travel agent partners and developing more direct sales via flyRB.com and developing ancillary revenue streams. We are very fortunate to have had a continuous cadet pilot scheme since 1975 that has allowed us to develop our own pilots and fill three quarters of our requirements. We are still hiring and over 10 cadets are in training as we speak.

We would like to see an improvement in the yield we get from our guests and cargo shippers for the world-class product and high reliability they get from us. The overcapacity in the market makes it very difficult to unilaterally increase prices. We have a major brand campaign going on to make our potential guests aware of products and services, and for them to make informed decisions on why they should select us.

The airline product has become highly commoditised with the advent of low-cost carriers. We are doing what we believe is very important to our guests that is recognition, taking care of the little things well, making them feel special with the signature RB service based on Bruneian hospitality. We don't believe it is all about price that guests care about; the travel experience is as relevant as it was back some decades ago.

In the past decade, the aviation industry has faced some disruption trends such as more low-cost airlines appearing on the scene, travellers becoming more selective, comparative and travel savvy. How do you see RB addressing these trends?

It is about recognition and making guests feel special. There are clearly different segments out there that require slightly different approaches; however, we feel our overall service philosophy is the winner and a key point of differentiation.

“

Airline service should be fun and enjoyable, and no one does it better than RB. Choose RB when you next fly.

”

What would you say is the single most proud achievement for RB under your helm? What can we look forward to from RB moving forward?

The 5-star award by APEX, which is based on the feedback from international guests. Winning this award shows the significant enhancements we have made on the products and service delivery for our guests, many of them first-time travellers with us. For them to clearly see the difference versus other airlines they fly with and strongly associate with RB service is extremely satisfying.

In one key message, what do you want travellers and customers to know about RB?

Airline service should be fun and enjoyable, and no one does it better than RB. Choose RB when you next fly. ✈️



THE RB FAMILY

What does it mean to work for a boutique airline like RB and to be part of the bigger picture? **MUHIBAH** speaks to some team members (some of whom have been there since day one!) who all share one sentiment: They are proud to have grown and be part of the RB family.

Captain Sebastian Newn

Line Captain
- Flight Operations
40 years

What's most exciting about working for an airline like RB?

Shela: It makes me proud to be part of RB, especially now that the airlines is expanding towards the China sector. I was born in Singapore, and when I was a child, I loved watching Mandarin drama and movies. I even started in a Chinese school, so whenever I'm responsible for taking care of a China sector flight, it serves as a pleasant reminiscence of my childhood when I'm able to practise my speaking skills with guests.



Chiam Hui Chia (Angie)

Leading Stewardess,
Economy Class, Cabin Crew
20 years



Captain Peter: One, it's because I'm grateful that they've showed faith in me when they promoted me from First Officer, and I've been given so much since then. The second, is because I love the Brunei community and their spirit. It's the local culture and the caliber of the people here that make RB's service excellent.

Angie: The possibility of meeting people from all walks of life onboard. You never know who you might meet. Sometimes it can be celebrities, sometimes it can even be friends whom you haven't seen in ages.

Captain Peter Howard

Line Captain
- Flight Operations
31 years



Armandi Hj Ahmad

Customer Care Executive,
Ground Services
20 years

How has RB provided for you in terms of personal development?

Captain Sebastian: In these 40 years, I have flown the Fokker Friendship with Air New Zealand to a Boeing 737 with RB and took delivery of the Boeing 757 from Seattle to Brunei via Honolulu and Guam. I was promoted to Captain on the Boeing 757 and eventually the Boeing 767. I took on the role as Deputy Training Manager and eventually became a Simulator Instructor and Examiner in 1999, and the first Bruneian to do so. In 2003, I joined the Airbus fleet of 319/320 during RB's fleet replacement programme in 2003. In 2007, I became the Chief Pilot. Today I fly the Boeing 787 on the youngest fleet in the region.

Shela Jehan Mohd Shukor

Cabin Services Officer
- Cabin Crew
19 years



What do you love about your job in RB?

Armandi: I'm grateful to RB for allowing me to grow to become a better person. I love seeing and making a guest smile, which is why I work in Customer Care. It means I've achieved something in some ways to make them happy, and knowing that I made a difference makes me smile the whole day.

What makes RB unique?

Shela: Our guests recognise and discern the level of our services, as it's both due to our training as well as the Brunei culture that is inherent in all of us when it comes to personal interactions.

Captain Peter: As far as flight operations go, when it comes to safety and training, RB never cut corners. Safety first is not just a slogan here; we live it.

What's your proudest achievement at RB?

Angie: RB has given me room to grow and learn to be more independent and taught me to have more responsibility in a lot of areas in my life.

Captain Sebastian: Taking on the portfolio of pilot cadet selection. We encourage locals to become RB pilots.

What do you want to tell everyone about RB?

Armandi: RB was recently awarded the Skytrax 4-Star Rating and 5-Star APEX. This means that we can compete with other larger airlines. These achievements are not solely on one person, but from all our efforts – from our pilots to the ground crew.

Captain Sebastian: Everyone should fly RB and you'll be pleasantly surprised.

How would you describe the work culture at RB?

Mohd Ashraf: I'm able to participate in a dynamic and global working environment. While I'm new, RB has aided me to open my mind to a world of possibilities.

Rosalie: RB teaches us that we need to have 'WARM' – Warm, Attentive, Reliable, Safe and More Innovative – DNA. I feel that RB's unique point is that all staff is hard working, patient, persevering, and it is reflected in our excellent service. We are here to serve, and we'll extend our warm touch to every guest.

What sort of career growth have you had at RB?

Mohd Ashraf: The aviation industry is one of the most intense and dynamic industries to be in. Starting off as a graduate trainee in network planning, I was focused on route development and RB statistics. Once I completed my graduate trainee programme, I took up the challenge to be a schedule planning controller and this is a continuous process that evaluates the full horizon of flight scheduling. This involves everything from short-term frequency planning to long-term strategic flight plans. In schedule planning, working on having a sense of coordination, discipline and precision is beyond necessary as this portfolio deals with route launches and revenue optimisation through RB's primary product – the schedule of RB flights in its entirety. I am very honoured to be able to contribute to RB's network growth.

Dk Hjh Haslinda: I've been with RB for 27 years. I started as a public relations assistant in 1992. In 1995, I took up the position as a personal assistant in Human Resource and decided to try out as a customer relations officer in 2000. I liked it as it exposed me to serving the public and RB customers. In 2007, I took



Rosalie Wong
Treasury Manager - Finance
33 years

Dk Hjh Haslinda Pg Hj Puteh
Executive Assistant to CEO
- CEO Office
27 years

the role of an executive assistant to SVP Yield and Planning then an executive assistant to the Chief of Commercial Planning. As of 2016 to date, I am now the Executive Assistant to the CEO. I have worked with him for seven years and I enjoy the working relationship as he has trust in me and my ability. What I like best about RB is that it has an excellent mentorship programme and that personal development is important.

Hj Mohd Daud: I started working in RB as a cleaner. I stayed in the position until I was promoted to become a serviceman five years later. After 10 years, I was once again promoted to a mechanic at Engineering.



Mohd Ashraf Fitri Hj Mohamad
Network Planning Officer
- Commercial
2 years

Hj Mohd Daud Hj Emran
Mechanic, Safety Equipment Workshop
- Engineering
Over 40 years

“
In the skies, RB is home.
”

What makes RB a great employer?

Dk Hjh Haslinda: Our views are also taken into account, so we feel like we are well taken care of and that our voices are heard.

The best thing about being part of the RB family?

Hj Mohd Daud: I'm contented and happy. Everyone is my friend. While I'm sad that I am retiring next year at 60, I've had many happy memories and moments working in RB.

Mohd Ashraf: I feel blessed being part of the RB family because anyone is everyone; you can be yourself and they'll accept it. In the skies, RB is home.

RB has come a long way in its 45 years of service. What would you say are some highlights that make a difference in how it operates?

Rosalie: I feel proud that we've hit our milestone of achieving the Skytrax 4-Star rating and APEX 5-Star rating. This is a global recognition as a commercial business apart from being a national carrier. Everyone was joyful to know that all our hard work has culminated in this recognition. We are here to serve, and we'll extend our warm touch to every guest.

How would you best describe RB?

Dk Hjh Haslinda: The RB family is diverse in culture due to our international reach, with 30 networks. RB is always travelling towards the highest standards in all part of our company. We do not tolerate mediocrity and we provide the highest quality of service.



Adiel Mambara
Country Manager, UK
13 years

What is RB's unique quality?

Agnes: Being a boutique airline, RB's relationship with a client, service provider and supplier is personal. It goes beyond the surface.

Donna: RB is warm, authentic and hospitable. We offer the comfort of refined simplicity with a boutique airline experience.

Tell us an interesting story you have about your time with RB.

Donna: I was part of the commemoration of RB's launch of non-stop flight to London Heathrow to Brunei on 28 October, 2018 where I was involved in the successful planning and organisation of this event.

Agnes: I recall when I first started handling RB flights in 1988, we did everything manually – boarding passes, baggage tags, loadsheets, passenger manifests, airline tickets – they were all handwritten. Today, there is web check-in, mobile boarding passes, automated baggage tags, computerised loadsheets and virtual ticket coupons. Isn't that amazing?

What has been your journey like with RB all these years?

Adiel: From when I joined, I have been part of RB's amazing journey. Because we are small in comparison to the bigger airlines, I have been fortunate to work in different departments and gain the necessary skills to continue delivering on RB's business objectives.

Donzilia Cerqueira Elias (Donna)

Sales & Marketing
Development Coordinator, UK
– Commercial
3 years





Farhanah Omar
Traffic Officer,
Singapore
- Ground Services
31 years

Farhanah: Time flies and RB has come a long way. We started flying to a few destinations and now 30 destinations. Our very own aircraft has been upgraded with a new facelift. We are now 4-stars on Skytrax and we are still striving to do better.

Have you visited Brunei? What do you like about it?

Donna: I have and I enjoyed visiting the water village, Kampong Ayer. It is one of the oldest water villages in the world.

How does RB contribute to your personal development?

Farhanah: Working for RB has given me a sense of fulfilment as I am able to lead a work-life balance. RB sends me for courses to keep me abreast with the industry's evolution. On a personal note, I am able to refine my interpersonal skills as interacting with people is one of our core duties.

Agnes: Working with RB all these years have taught me how to balance being professional on the job but at the same time to also be broad minded, to be able to empathise and understand not just our passengers and colleagues but whomever I meet, even outside of my work.

Tell us how you feel about being part of the RB family.

Adiel: I am excited with the recognition that RB is getting on the world aviation stage – by winning the esteemed 4-star Airline Rating from Skytrax and the 5-star rating from the Airline Passenger Experience Association (APEX). This is testimony of how far RB has come. It makes me proud to be part of a successful company. 🚀

Agnes Fernandez-Yanga
Station Manager, Manila
- Ground Services
31 years



RB TRAVEL POSTCARD COMPETITION

WIN A HOLIDAY FOR 2 TO HO CHI MINH CITY!

Great travel stories inspire a sense of adventure and wanderlust to exciting and interesting places around the world. So, what makes your story great and move people to travel? We want to find out.

Royal Brunei is celebrating the little moments that you can capture – an image and a short story of the location – of your happy travel memories from any of RB's destinations.

Three lucky winners will be chosen for these prizes:

Grand Prize: Two (2) return tickets to Ho Chi Minh City

2nd Prize: 25,000 Royal Skies Miles

3rd Prize: 20,000 Royal Skies Miles

The RB Travel Postcard Competition is open to all Royal Skies members. Not a member? Join today by signing up at: flyroyalbrunei.com/royalskies and submit your image and story to: muhibah.com.bn/RB_travelcompetition

TERMS AND CONDITIONS

No purchase necessary to enter. This is a global competition open to all Royal Skies members 18 years of age or older and is void where prohibited. Must have a valid passport to travel. The Grand Prize tickets are valid on origin/return from Bandar Seri Begawan. Competition closes 31 December, 2019. For the full competition terms and conditions governing this giveaway, go to muhibah.com.bn/RB_travelcompetition.



Families that fly together earn miles together



Introducing our Family Plus Programme

- ✓ Pool mileage with up to 8 family members
- ✓ **100% of flight miles** automatically transferred to lead account holder
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DEVELOPING

THE 'RB' BRAND

N





Royal Brunei recently underwent a branding exercise to convey its core values and DNA for a more engaged experience. MUHIBAH speaks to the duo spearheading this exciting new campaign – **James Millett**, RB Senior Vice President Digital and Marketing, and **Tanuj Philip**, Founding Partner and CEO of M&C Saatchi – to understand the RB Brand transformation process and what it aims to achieve.



LIFESTYLE IN PERSON

D What makes a brand memorable? That it speaks to its audience and makes a lasting impression with what it is intending to deliver as well as represent. Very few brands do a good job at making this impression but the result of good branding is priceless – your audience remembers you and stays loyal while potential ones are eager to try you out.

Royal Brunei underwent a recent exercise to enhance its existing brand DNA as part of its effort to connect with current and future guests as well as with the global community as a whole. "It has been a huge



few years for the airline – launching a significant number of new routes internationally as well as focusing (and being recognised for) the amazing hospitality our crew provide. Now the time is right to tell this story louder and clearer than ever to support a key time in the brand's development and growth. Ultimately, we want to help more people understand who Royal Brunei is and what we stand for so they will fly with us more often to more places!" says James Millett, Senior Vice President Digital and Marketing.

Millett, together with Tanuj Philip, Founding Partner and CEO of M&C Saatchi (the creative agency involved with the campaign), share some details of the RB brand concept.

First, the buzz about Royal Brunei (RB) as a "world class boutique airline". What will this mean to RB's guests, travellers, partners and Brunei?

The host of awards we have won this year in recognition of our products, services and hospitality has firmly put RB in a club of top international airlines. The team at RB can rightly hold our heads high with what has been achieved and the service we provide to guests from Brunei and all international markets. Of course staying world class does not mean standing still. We have a wealth of projects and initiatives to ensure we keep on improving our service and guest experience.

In addition, the boutique positioning of our brand recognises we are a small airline competing in a big market. To effectively do this we need to stand out from the crowd. I believe our personalised, warm and characteristic Bruneian hospitality is a key part of this. We want everyone involved in our brand to experience a unique, tailored experience that exceeds expectations.

What are some of the challenges Royal Brunei Airlines faces as a brand?

With 14 aircraft (even if it is one of the youngest fleets in the world), we are a small airline relatively speaking. One of our main challenges internationally is for guests to fly with us for the first time particularly if they are not based in Brunei or have not discovered the amazing country or Borneo island as a whole yet. Once they do, we hope our warm hospitality will win them over and keep them coming back. To get this message out there, we will be investing more in marketing, but even then it is relatively modest compared to some of the bigger players. We have a great team at HQ and across our markets, thinking differently and working hard to get this message out there. The more business partners and guests help us to do this, the stronger the brand will become.





Royal Brunei worked together with M&C Saatchi to come up with this latest brand direction. What is the result of this collaboration?

Our new campaign will focus on **“the little things we do that make our service special”**. Whether it is our crew supporting a young family or going the extra mile for a guest who requires special assistance, we will showcase what we stand for and how we stand out. What I love about this campaign is it feels like a natural evolution of where we have been and who we are. My family and I flew with Royal Brunei many times before we moved to Brunei and what we always felt was compared to the bigger international carriers the crew genuinely cared about our experience and were amazing when we flew with young children. In that context, what really sets us apart as an airline is the manner in which we go about doing things big and small that clearly makes us the better way to fly. As the national carrier, we reflect our Bruneian values in everything we do, the defining trait being the hospitality we provide to guests through the course of their journey with us.

Can you talk us through the whole “the little things we do that make our service special” concept?


As part of the campaign development process, we talked to guests, our crew, business partners and other stakeholders. We kept coming back to the same thing – it’s the little things we do. What is brilliant about this campaign is that it is not just marketing folks out there dreaming, using coloured Post-It notes and trying to come up with clever words! The reality is our amazing teams of crew, pilots, engineers and operations staff deliver this day in, day out – they are the real essence and heart of the Royal Brunei brand. This is why it is entirely natural that our new advertising features 25 of our very own Royal Brunei family. The advertising was filmed in Brunei working with experienced international and local partners, and we are very proud that our own people are at the forefront of telling our story of Bruneian hospitality to the world.

It is the little things that make a big difference and leave lasting impressions. And that is precisely what we strive to do as an airline. For us, there is no detail too small when it comes to looking after the needs of our guests. The campaign captures this unique aspect of the brand through the thought of *“the little things we do.”*

How do you plan to roll out the new branding?

We have two key video assets that bring to life the concept, one that tells the story of *“the little things that make our service special”* and one that goes deeper into who Royal Brunei is and what we stand for. We will amplify these through a TV sponsorship deal, digital media, our own digital channels and also have billboards and press advertising in key markets.

What do you hope to achieve with this campaign?

We want more people to realise that in Royal Brunei, they have a refreshingly different boutique option without having to choose between full-service airlines that cost the earth or low-cost carriers where making compromises is a given. We want them to experience for themselves the world-class service that we offer, and the convenience of reaching a host of destinations either direct or through convenient transit via Brunei. Ultimately, we want this campaign to drive business results for Royal Brunei and customer delight among our guests. 



Magic on the MEKONG

Azerai Can Tho makes the perfect
base to explore the Mekong Delta.

Words ANIS RAMLI



FEATURES





If only the banyan trees could talk, what would they say? Soaring high over Azerai Can Tho, the trees are the focal point as guests wander around the expansive grounds of Au islet (Con Au) on which they have presided over 100 years. Word has it that long before Azerai took pride of place, the islet was once home to a chestnut farm and a family amusement park replete with alligators!

Today, though no remnants of the past could be seen, the islet has begun to attract a new kind of crowd. Opened last year, Azerai Can Tho has steadily woven its own narrative among locals and visitors, promising to create a haven of serenity to those looking for some Mekong magic.

Azerai is the new hospitality brand by legendary hotelier Adrian Zecha. Those familiar with Mr Zecha would instantly recognise his name as the founder of, among others, the famed Aman resort. His Midas touch is legendary among the hospitality circle, especially in re-defining luxury and connecting guests with the ultimate experience in hospitality.

Azerai Can Tho is his first venture into a brand that sees him providing the same understated luxury of Aman, yet in many ways, it's a brand that appears set to create its own standards of hospitality. The minimalist look underscores a richness that is unassuming. Its expansive grounds with the buildings spread out create a sense of freedom and wild contentment; a moment of peace from Can Tho's bustling city that ironically is just a five-minute boat ride away.

Warm wood accents the resort's architecture, a streamlined look that invites quiet contemplation. Nuances of local culture peek out from the ceiling, whether to highlight the intricate woodwork of local craftsmanship or draw the eye to artisanal pieces of lampshades and more. The rooms are equally simple in design; connecting doors giving option for families to travel together. Similar in size, the only difference is the type,

whether facing the pond, the garden or the River Hau (best for privacy).

The resort's centrepiece is the 31-metre pool that separates the main restaurant and the lounge bar. It is here that guests are likely to spend their time, doing everything or nothing at all. "We rarely get guests who, once they check in, leave the resort – although our shuttle boat is available 24 hours of the day," says Vuko Kralj, the resort's general manager. "So what we hope to do next is invite perhaps local craftsmen and artisans to the grounds so we can create a resort that is an extension of the local culture." This could see activities rammed up in the resort such as cooking and crafts classes, as an example.

The spa, however, could be seen as a teaser of how big things can be at the property. The menu highlights a variety of Vietnamese offerings, including scrubs and body treatments that use local rice and almond oil, to name a few. Massages run the spectrum of treatments inspired by and drawn from Vietnamese techniques as well as those from Southeast Asia. What was fun was the three different shower rooms that appear to celebrate the water culture of the region: one equipped with a wooden bucket shower, another offering rainwater style yet another offered a gentle mist spray shower.

Exploring the Mekong from Azerai as base is easy. Working with Can Tho River Cruise, guests can explore the Delta and its surrounds to discover what makes the area historic. There are options to visit the famed Can Tho Floating Market. Unlike the river markets in Thailand that are usually for locals and tourists, this market is a working wholesale market with goods that travel on boats from deeper parts of the delta. Each boat hosts its sample of goods – watermelon, pumpkin, pineapple – on a long bamboo pole so that potential customers can easily identify their boat. With more markets now mushrooming on land, the number of boats has lessened, and soon sights like these will disappear altogether.



FEATURES



But, as my guide John pointed out, there is more to the Delta than the floating markets. "People seldom visit the rural areas where there are opportunities to explore the abundant fruit farms, do some fishing and go on a cycling tour of areas that are often overlooked." This, he says, is the best way to discover the authentic and rustic beauty of the local landscape and meet its people.

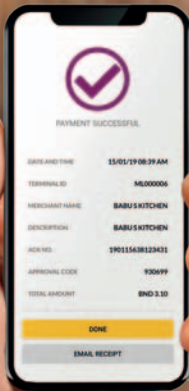
Back at Azerai, works are on-going to put the finishing touches to its new collection of three-, four- and five-bedroom villas to complement the resort's 60-room lodging. The same detailed craftsmanship can be seen in the interiors with stone, slate, rattan and light-coloured wood accenting the décor, rounding up the sleek and minimalistic design. Each villa has a private pool, a dining room and a full-fledged kitchen with the option for a dedicated on-call chef. With its emphasis on privacy, the villas will certainly appeal to families or groups looking for quality getaway. 

Royal Brunei Airlines flies
Ho Chi Minh City 4x weekly for
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Discover things to do in Can Tho
in www.muhibah.com.bn



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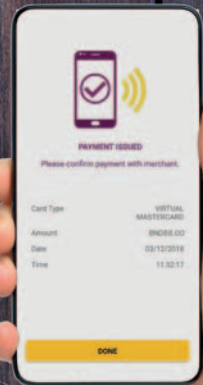
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Wave
TAP & PAY



Bruneian at Heart



*Madagascar
The Musical* sets
to transform
Kuala Lumpur
into a magical,
jungle world.

Words ANIS RAMLI

ONE *wild* ADVENTURE





This December, *Madagascar The Musical* will be live in Kuala Lumpur since its acclaimed UK tour. Based on the smash-hit DreamWorks animated motion picture, the musical invites audiences to join Alex the Lion, Marty the Zebra, Melman the Giraffe and Gloria the Hippo on an exciting adventure as they make an escape from their home in New York's Central Park Zoo and enter into a madcap world of the hilarious King Julien. Malaysia is the first in Southeast Asia to host the international DreamWorks production.

The Plenary Hall at KLCC is set to be transformed into a colourful jungle world of the island of Madagascar with props and background depicting the animated motion picture. Audiences will also get to catch penguins Skipper, Kowalski, Rico and Privateas as they set to go on a wacky adventure.

The challenge to adapt a motion picture into real-life entertainment takes a lot of research and planning, as everything – from the set to the characters – has to look and feel the same as the movie. Originally, *Madagascar* was a 50-minute one act arena tour. It is now a full-blown two-act musical with some new music written for the show.



Mark Dawson Photograph

Complicated set-ups, intricate costumes and hours of make-up remain the easy parts. What requires the most attention is ensuring the audience are as captivated and entertained (if not more!) watching the musical as they did the movie. And, with the musical being staged live, obviously there is no room for mistakes.

For instance, the most complicated scene is the end of act one on the ship. On stage are the big animal crates as well as the penguin crates, boxes and the ship's wheel that all comes on quickly, but then has to disappear just as quickly too in small blackout moments. Timing it perfectly is the key to its successful execution.

There are also limitations on the varying sizes of stages and their technical capabilities. *Madagascar* has played at some of the biggest venues in the UK and also some of the smaller ones. Being able to adapt and upscale and downscale many, many times allows the musical to perform in various cities and reach out to a wider audience. Some venues may not have flying capabilities for example, which means certain elements for the show have to be cut. But the show still works extremely well and looks amazing in whatever venue it is staged.



The musical also features some really interesting costumes; the most complicated being King Julien's. In addition, it can take an actor anything from 30 minutes to over an hour depending on how efficient they are to make their own make-up. During the show, there are also a number of actors who change from one character to another and these can sometimes take as little as under a minute to do.

Audiences watching the musical will be amazed at the wonderful, energetic and visually stunning production where every character will bring them along on a journey from Central Park Zoo to Madagascar. *Madagascar The Musical* will be in Kuala Lumpur 5 to 8 December, 2019. For where to purchase tickets, visit www.milestone-entertainment.com or www.facebook.com/MilestoneEntertainment.Show/

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Congratulations

to Royal Brunei Airlines on its 45th anniversary



01

BEYOND

02

Want to make the most from your Brisbane holiday? Escape to these nearby destinations for something memorable.

Words KAREEM SALLEH
Images TOURISM AUSTRALIA, BRISBANE MARKETING,
TOURISM WESTERN AUSTRALIA, TOURISM AND
EVENTS QUEENSLAND/JASON CHARLES
HILL PHOTOGRAPHY, GLEN DAVIS



BRISBANE

Thanks to its thriving art scene and culinary adventures, Brisbane is the perfect stop for your Down Under getaway. But if you really want to make the most of it, then why not check out these other destinations that are a short drive away from the city. From island fun to coastal cities, here are the best spots.

WHALE WATCHING AT FRASER ISLAND

Just six hours by car from Brisbane, the World-Heritage listed Fraser Island is the perfect place to go if you want to watch whales jump from the water. August to October is the best time to spot these whales, in particular humpback whales that come up quite close to the boats as they take time out from their migration to nurture their calves in the sheltered lee of Fraser Island. However, it's best to plan your trip in advance as tours can get booked up quite quickly.

Fraser Island is also the world's largest sand island so there is plenty to do. Start your trip to some of the island's clearest water at Lake Mackenzie and then take a drive along the stunning sands of 75 Mile Beach. Make sure to look out for those wild dingos, Australia's favourite wild dog, if you're taking a walk around the island. Calling Fraser Island home are also over 350 species of birds, possums, wallabies, sea turtles and dolphins.

If you really want to make an adventure out of your trip to Fraser Island, you can consider camping on the beach. For safety reasons, choose a public campsite. Do take note that you will need to obtain a camping permit from the Queensland Parks and Wildlife Services. You can apply online (qpws.usedirect.com) or in person at any one of their offices.

01
Crystal-clear
waters all around at
Fraser Island.

02
Humpback whale
watching.

03

03
Spectacular views
at Glass House
Mountains, Mary
Cairncross Lookout.

04
Koala spotting at the
Australia Zoo.

04



BE CHARMED AT SUNSHINE COAST

With its beautiful coastline and that cool relaxing beach town vibe, it's no wonder why Sunshine Coast is a popular spot to visit just out of Brisbane. It's a 90-minute drive away, which makes it easy to get to for a trip.

Start your excursion at Noosa where you'll find beautiful beaches and seaside restaurants to dine on some of the freshest ingredients. From Noosa, you can make your way to Lake Cootharaba. This spectacular body of water with its mirror-like reflections is part of the Noosa Everglades – one of only two everglades system in the world (the other being Florida). More than 44 percent of Australia's bird life flock here so if you catch this at the right time, it's truly a wonder of nature. From the Noosa Everglades, it's time to check out Rainbow Beach, named so because of the 72 coloured sands that feature in the sandy cliffs.

Make sure to go to the Glass House Mountains, just an hour's drive from Noosa. With its craggy cliffs and endless vistas, these make for the best scenic views and wonderful holiday snaps. Hike through the mountains or take short walks to spectacular lookouts.

The Sunshine Coast is also an animal lover's dream come true – visit the Australia Zoo (founded by the late Steve Irwin, the Crocodile Hunter) for some fun times with feathered, scaly and furry friends like koalas, kangaroos, Tasmanian devils and yes, crocodiles. Fun fact: The wildlife hospital here has treated nearly 70,000 animals!





06


05
Gold Coast
coastal line.

GET YOUR HEART PUMPING AT GOLD COAST


A trip to Brisbane is not complete without an excursion to the Gold Coast. Brimming with world-class beaches, amusement parks and nightlife, the Gold Coast is an adventure lover's paradise.

06
Sun, sand and
sea fun at the
Gold Coast.

Try your hand at surfing if you're up for it (you can sign up for a day class) or bring the family to amusement parks like Wet 'n' Wild for a splashing good time or Warner Bros. Movie World, Australia's number one theme park and home to the tallest, longest and fastest HyperCoaster. If thrilling rides are not your thing, you'll want to head to Sea World, Australia's number one Marine Park where you'll discover a whole new world below the surface.

Want to up the adrenaline? Explore the wild treetops of the hinterland at O'Reilly's Rainforest Retreat Treetop for an adventure among amazing bushland and rainforest. Or climb your way to the top of the Q1 building in Surfers Paradise at 270 metres in the air at the Skypoint Climb. This heart-stopping experience will definitely be something you won't forget! 

Royal Brunei Airlines flies Brisbane 4x weekly. Discover things to do in Brisbane in www.muhibah.com.bn



01



Spring of PARADISE

Just 30 minutes away by subway from central Taipei is Beitou where the therapeutic powers of a hot spring awaits. This old village is popular not just with tourists but also the locals seeking respite.

Words **ASHLEY M.**
Images **TAIWAN TOURISM BUREAU, MALAYSIA**

Beitou bubbles straight out of the ground – literally. Take a walk around this picturesque old village and you'll notice steam coming out from the many streams along the way, with bubbles rising as a result of the hot spring water that surrounds it.

It adds to the atmosphere, giving Beitou this mystic charm to its quiet nature. Don't mistake it for a sleepy town though; young locals flock here during the weekend to roam the streets and quaint cafes in downtown Beitou, and of course, to soak away ailments and fatigue after a long week of working.

One of the 400 hot springs scattered across Taiwan, Beitou is the perfect getaway that's the quickest, nearest and accessible from Taipei for you to sample these healing waters. You have the Japanese to thank for Beitou. During the 50 years they colonised Taiwan, the Japanese built this little town right at the foot of the Yangmingshan National Park. Aside from building railroads, schools and roads, the Japanese set about to build baths surrounding the hot springs having discovered its therapeutic benefits when Japanese soldiers wounded in the Russo-Japanese War in 1904 soaked themselves in the sulfurous waters to heal and recover.



02

01
Surrounded by steam, Beitou is one of Taiwan's most popular places to visit for hot springs.

02
Enjoy a dip in the hot springs to benefit from its therapeutic properties.



03
Beitou's popular
Thermal Valley.

04
A light meal after a
well-deserved soak in
the hot springs.

There are two ways for you to enjoy the hot springs in Beitou. Do it like the locals and soak in one of the many public hot springs, like the Beitou Outdoor Public Hot Springs. This is definitely the cheaper option (often at just 40 Taiwan dollars) but know that it will be crowded with families, young and old, in all shapes and sizes.

For a more modest option, try one of the many hotels lining up the streets of Beitou like Guangming Road. Many of them offer hot spring packages by the hour where you get to soak in an oversized tub with faucets spewing out the health elixir or price-per-entry packages to their communal baths, many of which are sex segregated. If you want to give yourself a real treat, you may want to consider staying a night or two to soak away whenever you want.

Enough of soaking? It's time for a different kind of soaking – one that involves culture, heritage and nature. To get up close with Beitou's sulfurous hot spring water, head to Thermal Valley, the source of it all. Surrounded by trees and the smell of "rotten eggs" in the air, this valley was created long ago by a volcanic burst.

You'll come face to face with large pools of water that bubbles and spits, with steam filling up the entire valley. Whip out your camera to take photos of the jade-green water caused by the green sulphur of the hot springs – it's almost otherworldly-like with the steam, the fog, the sulphuric scent and bubbling water. What's interesting to know too is that the Thermal Valley is also known as Hell Valley thanks to its scenery that is comparable to the afterlife.



WHERE TO SOAK

Here are a few public hot baths you can find in Beitou.

Beitou Hot Spring Museum (Zhongshan Road, Beitou; 886-2-2893-9981). Admission is free.

Beitou Outdoor Public Baths (886-2-2893-7014). Entry, 40 Taiwan dollars.

Lengshuikeng Hot Spring (886-2-2861-0036; ymsnp.gov.tw). Free.

Yangmingshuwu (12 Chungshin Road, Yangmingshan; 886-2-2861-1444; ymsnp.gov.tw).

Admission, 50 Taiwan dollars. Call ahead for English-language tours.

Yangmingshan National Park (886-2-2861-3601, ext. 271; ymsnp.gov.tw).

Call well in advance for English-speaking tours.

If you're still on a hot spring field trip, you won't want to miss the Beitou Hot Spring Museum. Previously a public bathhouse built in 1913, the Beitou Hot Spring Museum houses everything you'd ever wanted to know about Beitou and its hot spring history. It's also like a blast to the past in this museum as the original bathing pools still exist with old photos from when the pool was in use.

Apart from being famous for its hot springs, Beitou is also home to Taiwan's first "green" library, the Beitou Library which is next to

the Beitou Hot Spring Museum. The structure is built mainly of wood, blending in with the surrounding environment almost like a large treehouse. It's no wonder why it's been listed as one of the world's most beautiful library.

Still feeling relaxed from your soak? Don't immediately jump into the action downtown; instead take a leisurely stroll in the Plum Garden, an ancient summer residence of former political leader Yu You-Ren. Just beside the Beitou Garden Hot Springs, this 1093s building is home to a collection of beautiful

04







Japanese wooden architecture. You can choose to relax in the quiet house or stroll through its beautifully manicured garden. Or visit the Beitou Museum where over 5,000 items are on display including folk arts, aboriginal arts, and traditional costumes and embroideries.

And finally, the favourite part of your Beitou trip – food time. Your best bet for choices is at the Tamsui Old Street. Tamsui is a stop away from Beitou on the metro and it takes 20 minutes to reach (just take the pink line back to Beitou or the red line towards Tamsui).

Once at the Tamsui station, take a short seven-minute walk and you're in Tamsui Old Street. Here, you'll be spoiled for choices. For starters, the seafood is amazing fresh thanks to Tamsui's location next to the sea. Other Taiwanese delicacy not to be missed? *Ah-gei*, a Beitou speciality that consists of fried tofu stuffed with glass noodles and sealed with meat paste, fish ball soup and of course, for an amazing treat the Tower Ice Cream that goes all the way up – a perfect end to a perfect day. 🍷

05
Beitou Public Library.

06
Beitou Museum.

Royal Brunei Airlines flies Taipei
4x weekly for easy connections
to Beitou. Discover things to do
in Beitou in www.muhibah.com.bn



TAIB 

Our warmest congratulations to
Royal Brunei Airlines
on celebrating your 45th Anniversary.

Wishing you more successful journeys ahead.

FROM THE MANAGEMENT OF PERBADANAN TAIB



01

LET'S HIT the SLOPES



01
High 1 Ski, a popular
spot for skiing in Korea.

The temperatures may be cold
during winter in South Korea
but one popular activity is
heating things up with both
locals and holidaymakers.

Words MELINDA TAN
Images KOREA TOURISM ORGANIZATION



FEATURES

Skiers and snowboarders zip-zapping across snowy slopes at dizzying speeds. The softest snow you'll ever come face to face with and the most amazing natural sights that serve as the perfect backdrop for your holiday snaps. A trip to Korea during the winter calls for a getaway to the country's most beautiful ski resorts – and there are plenty to choose from. So much so that Korea prides itself as the new hotspot for skiers and snowboarders around the world, offering its visitors first-rate slopes with all the extras you'd expect from a world-class ski destination.

One popular spot? The Gangwon-do Province, home to most of Korea's popular ski resorts thanks to its backdrop of the Baekdudaegan Mountain Range that stretches north-south along the entire province. With plenty of snowfall guaranteed each year and beautiful snow-capped mountains, Gangwon-do is the ideal winter getaway. Plus, there's more than just skiing in this charming region so if you want to take a break from the slopes, it's the right place to be.



03





02
Alpensia Ski Resort.

03
Snowboarding at
High 1 Ski Resort.

04
Oak Valley Ski Resort.

POWDERY BEAUTY

But first, the ski resorts. The most famous here is **Alpensia** (www.alpensia.com), the Alps of Asia. One of the main stages for the 2018 PyeongChang Winter Olympics, this resort boasts a world-class infrastructure for winter sports with its ski jumping tower, monorails and other facilities that guarantee a ski of a time. Add on a beautiful mountain landscape and you'll never want to leave this ski resort. Its European-style accommodation, a 45-hole golf course and a water park are more reasons why you should visit.

If you are seeking for a ski resort that's convenient to get to, consider **Elysian Gangchon** (www.elysian.co.kr), the only ski resort with its own subway station (Baegyang-ri Station). Elysian Gangchon is also your best bet if this is the first time you're skiing as the resort has more slopes for beginners compared to other ski resorts. Aside from that, it also operates a ski and snowboard school for beginners.

Boasting excellent snow quality and remarkable slope courses is **High 1 Resort** (www.high1.com), Korea's first ski resort under the sky thanks to its highest elevation in the country. The main attraction here is the 4.2 kilometre-long beginner's slope that starts at the top of Jijangsan Mountain at 1,345 metres). It's a much larger resort compared to other ski parks covering three mountain peaks.

Looking for a ski park that's suitable for the whole family? Head on down to **Oak Valley** (www.oakvalley.co.kr) then, a picturesque park with snow-covered oak forests and European-style condominiums. The ski resort offers nine slopes with wide, gradually descending courses designed to ensure safety. Plus, throughout winter, the park hosts several activities like fireworks shows and concerts suitable for all ages. Add on an indoor swimming pool, an amusement park, a glamping site and other leisure facilities, and you have a place that's ideal for a memorable family trip.

Google Korea ski resort and **Vivaldi Park** (www.daemyungresort.com) is most likely to be your top hit. First, it's only an hour away from Seoul, which makes it the most convenient to visit, and second, it features Snowy Land, the first and largest winter village in Korea. Check out the 12 slopes for different expertise levels. If you want, you can also sign up for ski school that's conducted in an exclusive zone for safety.



FEATURES

WHILE IN GANGWON-DO...

If you want a break from skiing, Gangwon-do's many nearby attractions will do just the trick. The most popular site is Nami Island, which boasts a romantic and somewhat enchanting atmosphere. It is also the filming site for the ever-popular Korean TV drama *Winter Sonata*. The most famous spot on the island is the tree-lined road, which offers a different scenic view each season.

Those looking to explore Korea's beautiful scenic views will want to visit the Woljeongsa Temple and Daegwallyeong Samyang Ranch. The former is a 1,000-year-old temple surrounded by the most beautiful fir tree forest in the natural environment of Odaesan Mountain while at the ranch, you'll enjoy taking a walk across the vast blanket of snow covering the large ranch with animals like cows, ostriches, sheep and rabbits roaming freely.





05
Woljeongsa Temple.

06
Daegwallyeong Samyang Ranch.

07
Wonju Sogeumsan Bridge.

Make your way to the Wonju Sogeumsan Suspension Bridge, which prides itself for being the most impressive pedestrian suspension bridge in South Korea. The panoramic view here will take your breath away while walking across the bridge will test your courage. It will be worthwhile though as you are treated to the most amazing mountain top views. ✨

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Beautiful BORNEO

From ancient rainforests to rich culture and heritage, Borneo ticks all the boxes for a memorable holiday and more. Now, you can easily make your way to these popular spots with our new RB Link initiative that provides seamless air travel options from Borneo's hub in Brunei Darussalam.

Words MICHELE DI



BRUNEI DARUSSALAM

Nature, culture and urban lifestyle – it's all in the beautiful Brunei Darussalam. Here, you'll have an abundant of choices on things to do, whether you want to explore the country's customs and traditions, find hidden gems downtown, or make your way to the pristine rainforests and sandy beaches to get closer to nature.

Over three quarters of the land here are covered by mostly pristine rainforests so if you are a jungle trekker or just looking to be at peace with nature, you'll have plenty of options in Brunei. More inclined towards sandy beaches? You've come to the right place where smooth sand and clear waters await at top beaches located mainly at the Brunei-Muara district. Brunei is also a diver's paradise with its vast coral reefs, gorgeous marine life and treasures beneath. In fact, the country is famous amongst divers for wreck diving experiences where you'll find a glorious collection of wrecks with their own history to tell.

Of course, no trip to Brunei is complete without visiting its capital Bandar Seri Begawan. Make your way through popular landmarks such as the many must-see museums (Royal Regalia Museum and Brunei History Centre) and mosques (Omar Ali Saifuddien Mosque and Jame' 'Asr Hassanil Bolkiah Mosque). Finally, experience a slice of vintage Malay life at the unique Kampong Ayer, home to stilt villages built along the banks of the Sungai Brunei with green, blue, pink and yellow timber houses – earning it the moniker "Venice of the East".

Kota Kinabalu (KK) is the ideal base for your Sabah adventure as most travellers come here for attractions outside of the city – whether it is diving at KK's Marine Park, orangutan spotting at Sepilok or trekking up the mighty Gunung Kinabalu, Malaysia's tallest peak at over 4,000 metres.

But don't dismiss this gateway for your Borneo adventures; there's plenty to do around KK to fill up your days before your big Borneo adventure. Your first stop? The KK Waterfront with its rows of restaurants and a shopping mall set against the city's most beautiful panoramic view of the sea. Located at the city centre, the waterfront is just a 10-minute walk from most hotels, making it the perfect place to unwind. Grab yourself a drink or fresh seafood and find a spot on the boardwalk to watch the sunset on the horizon. Nearby is Gaya Street, where if you're visiting KK over the weekend, you'll want to check out its street market. A good place to go souvenir shopping, find everything you need from crafts, clothes and antiques.

Culture lovers will love KK for all it has to offer. Don't miss out the chance to check out the City Mosque, a majestic floating white mosque that is truly a sight to behold. To learn more about KK's heritage as well as Sabah's history, make your way to the Muzium Sabah where it is packed with information on the diverse aspects of Sabahan culture.

KK is also a great spot for day trips, like to Poring Hot Spring where you can also visit the butterfly park or trek through the canopy walk; Kudat – also known as the Tip of Borneo where the drive there is one of the most scenic with views of the mountains, paddy fields and villages with herds of cows; and Gaya Island with its clean beaches, clear waters and activities for the whole family.

Royal Brunei Airlines flies Kota Kinabalu 15x weekly.

KOTA KINABALU



KUCHING

Malaysia's "cat city", Kuching is the largest city in Borneo. It still serves as the gateway to Borneo's beautiful jungle and sea, and the city's close proximity to national parks makes it the ideal base for day trips and more. If this is what you're after, then don't miss out on Bako National Park, Sarawak's oldest nature reserve and home to the unique flora and fauna of Sarawak. To get here, you will need to get on a 25-minute boat ride from Kampung Bako.

Make sure you have your best hiking shoes on as the park offers various trails of different lengths and difficulties. Keep your eyes open during your trek for the famous proboscis monkey.

You should never leave Sarawak without seeing the orangutans, which you can do by taking a 40-minute trip from Kuching to Semenggoh Wildlife Reserve Centre. Here, young orangutans who have been orphaned or rescued from captivity are trained with jungle survival skills to roam the forest. They frequently come back to the centre for food, which is where you can see them in action.

If all you want is a slow and easy holiday, spend your time in Kuching just checking out the sites and soaking in the casual vibe. Must-visit attractions include The Astana on the banks of the River Sarawak, Kuching's oldest temple the Tua Pek Kong Temple, Fort Magherita which houses the Brooke Gallery with relics, artefacts and historical documents detailing Sarawak's early Statehood under the White Rajahs, Carpenter Street for the best and freshest seafood in town, and of course, the Kuching Waterfront for a slow and easy time.

Royal Brunei Airlines flies Kuching 4x weekly.





SIBU


If you have a few days to spare during your Borneo adventure and want something free and easy, head out to Sibú in Sarawak where the food is amazing and the people hospitable. It's a quiet town but unassuming nonetheless. A place to check out is the Sibú Central Market, which is the largest indoor market in Malaysia. Get your hands on local goods to bring home as souvenir or head to the food section of the market for the very best in Sarawak speciality. For more market escapades, don't miss out on the Sibú Night Market which is on every day in the evening till midnight where you can continue with your shopping and feasting. Other must-visit spots? The Lau King Howe Hospital Memorial Museum, which is said to be one of its kind in this region; Sibú Town Square for a spice of life in Sibú, and Sibú Heritage Centre for some history and culture.

Royal Brunei Airlines flies Sibú 6x weekly from 14 November, 2019.

SANDAKAN

Anyone who loves wildlife should not give Sandakan a miss. From the amazing rainforests of Borneo and its tropical rivers, this second largest town in Sabah is the base to visit these unspoiled parts of the island. Some of its highlights not to miss? Visiting the turtles at Selingan Turtle Island, a conservation area off the coast of Sandakan dedicated to taking care of turtles and releasing them back into the wild; spelunking at Gomantong Cave, one of the largest caves in all of Sabah; and a trip to the Sepilok Orangutan Rehabilitation Centre if you didn't make it to KK.

Also not to be missed is the Rainforest Discovery Centre for your very own adventure into the rainforest. The centre is part of the Kabili-Sepilok Forest Reserve where around 250 different species of birds can be found on top of the many different fauna and flora.

Of course, it's not just wildlife and nature at Sandakan; the town itself is worthy of a visit thanks to the many spots you mustn't miss as well. For starters, its wide range of historical attractions like the home of American writer Agnes Keith, the 19th century St Michael's Cathedral and All Angels Church tell of a rich heritage in Sandakan while the unique Buli Sim Sim Water Village is a clear testament of keeping life simple in Sandakan to instead focus on your relationship with nature. While at the water village, don't forget to order yourself a meal of the freshest seafood around – worth the trip! Speaking of food, why don't you head to the Sandakan Central Market where on the upper floor, you'll find a range of Chinese, Malay and Filipino cuisine to eat your heart out. 

Royal Brunei Airlines flies Sandakan 6x weekly.



RB LINK, YOUR GATEWAY TO BORNEO, BRUNEI AND BEYOND

Royal Brunei connects you with ease across Borneo, linking five new destinations (in addition to Kota Kinabalu and Kuching) to our global network on a 72-seat all-economy turbo prop aircraft operated by Malindo Air. Enjoy a convenient travel experience with hassle-free transit at Brunei International Airport to these new destinations while you experience the Bruneian hospitality we are known for during your flight. For more information, go to www.flyroyalbrunei.com and search for RB Link.



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THE GREAT OCEAN ROAD ADVENTURE



Nothing like an old-fashioned road trip to take in the sights and experiences of a holiday. Our recommendation? If you're heading to Australia, get behind the wheels for its most iconic drive: **The Great Ocean Road.**

Images **TOURISM AUSTRALIA**



Melbourne's charming with its vibrant cultural and trendy food scene but if you're after a unique getaway that's different from your usual holiday itinerary, we suggest going on a road trip to The Great Ocean Road. Travel through picturesque seaside villages, see wildlife, walk through rainforest and of course, the highlight of the trip – coming face-to-face with the Twelve Apostles. Ready to start driving? Here's our suggestion for a quick but memorable three-day adventure.

DAY 1: START DRIVING

MELBOURNE TO APOLLO BAY

DISTANCE: 187 KILOMETRES | DRIVING TIME: 2.5 HOURS

Your trip begins out of Melbourne and into Apollo Bay where along the way you will take in stunning cliff top views overlooking Australia's iconic surf location Bells Beach. Don't forget to make a pitstop at Split Point Lighthouse in Aireys Inlet where you'll have the most amazing views over Eagle Rock Marine Sanctuary and Great Ocean Road. For more stunning views, head to Teddy's Lookout in Lorne where in June right through August, you'll spot schools of humpback and southern right whales making their migration journey. Make sure you have enough batteries on your camera as you'll be taking even more photos when you arrive at Marriners Lookout.

DAY 2: WILDLIFE SPOTTING

APOLLO BAY TO PORT FAIRY

DISTANCE: 189 KILOMETRES | DRIVING TIME: NEARLY 3 HOURS


See remote rainforest, coastal scenery, wildlife and mainland Australia's oldest lighthouse at Cape Otway. You won't want to miss the magnificent Otway Fly Treetop Walk – this is the world's tallest and longest treetop walk where you'll experience a bird's eye view of the magnificent Otway Ranges rainforest. Plan to spend at least an hour here for a satisfying experience.

Today is also the highlight of your trip where you'll come face-to-face with the natural wonders Twelve Apostles as well as Gibson Steps, Lord Ard Gorge and London Arch. Aim to take a break and enjoy the quaint seaside charge of the Port Campbell village. Into history? You won't regret exploring Warrnambool's Flagstaff Hill Maritime Village, home to Australia's richest shipwreck collection. Or if Australia's wildlife creatures are what you're here for, make your way to the Tower Hill Wildlife Reserve for some koala, emu and kangaroo spotting.

DAY 3: BACK TO MELBOURNE

PORT FAIRY TO MELBOURNE

DISTANCE: 286 KILOMETRES | DRIVING TIME: 3.5 HOURS

Time to head back to Melbourne but not without some pitstops along the way. View cultural displays and aboriginal crafts at Worn Gundidj Visitor Centre back at the Tower Hill Wildlife Reserve if you didn't make it on Day Two. Then for the final panoramic view this stretch of road has to offer, stop by Camperdown's Mount Leura Lookout for sweeping views of volcanic peaks and lakes. Before you arrive at Melbourne, turn off to Winchelsea, a small town that is home to early colonial buildings. Finally, back in Melbourne, end your road trip with a well-deserved meal at one of Southbank Promenade's riverside restaurants. 

WHAT'S NEW

Trends and gadgets from around the globe.

STUDED BEAUTY

The perfect accessory for that big year-end bash? Definitely the **Alexander McQueen Jewelled Satchel**. A brand icon that was first launched in 2018, this year's version – the Mechanical Jewelled Satchel – features a jewelled mechanical four-ring handle that's edgy and punk-rock like the brand DNA. Three antique silver rings and a teardrop crystal ring adorn the bag for you to wear as you would rings, giving it a unique take on style. Available in mechanical grain black leather, with studs or in a biker leather finished with matt and shiny studs.

alexandermcqueen.com



FUN FASHION

Who said a bag has to always be in a bag shape? Check out **ilbisonte**'s latest collection of unique shaped bags – proof that you can and should think out of the box when it comes to fashion! In distinct shapes like box, cube and circle, these bags are a fun way to express your individual style. Made from high quality cowhide leather and other exotic skins, it's just what you need this holiday season to look your most chic.

ilbisonte.com

TINY STEPS

How cute are these baby and toddler footwear! If you ever wonder what to dress your little one when travelling, look no more. **Geox**'s collection of footwear for tiny feet comes with the same breathable comfort provided by the patented Geox breathes® system. This way, your tiny one can explore the world in comfort and style in these cute little pairs.

geox.com





KEEPING TIME WITH STYLE
Vacheron Constantin unveils the first-ever timepiece powered by a self-winding tourbillon within its popular Overseas collection that is modelled after the Swiss brand's travel and openness theme. Presented in a stainless steel case, this watch features sleek aesthetics and three interchangeable straps (metal, rubber and alligator) so that you get plenty of style options with just one timepiece – perfect when you want to dress up or dress down. The sport-luxury watch includes the in-house caliber 2160, which features automatic winding via a peripheral roto and a tourbillon with 80-hour power reserve. It's quite a sight to behold with its exquisite-looking movement behind the watch while its translucent blue-lacquered dial with 18k white gold hour-markers and hours and minutes hands add on the overall elegance.

vacheron-constantin.com



GLOBE-TROTTING STYLE

Tod's Fall Winter 2019/20 collection is a tribute to the warm-weather Italian lifestyle with sunny days and leisurely pace. It's understated modern elegance that is also inspired by the charm of travel featuring multi-occasion pieces defined by innovative textures and a relaxed elegance. You'll soon have your favourite pieces with this collection to pack for your year-end getaway. Our favourite? The collection of casual shoes to take you places during your holiday.

tods.com

EXQUISITE SCENT

Whether you are buying it as a gift for yourself or for someone dear, the Mon **Guerlain** Eau de Parfum Intense is sure to make quite an impression. The most sensually feminine interpretation for the Mon Guerlain fragrance collection yet, this new scent makes a bold statement with its original hallmarks of lavender, vanilla and sandalwood notes along with fresh notes of patchouli and bergamot accents. It's seductive and at the same time feminine and soft. Available in 50ml and 100ml.

guerlain.com



A WHIFF OF CALMNESS

Aromatherapy has always been a popular concept when it comes to wellness so it's no surprise that we are spoilt for choices when it comes to treating ourselves with some of the most wonderful scents! One to try if you're new to the essential oil game? This amazing 100 percent pure and natural organic Bulgarian Rose Water from **Alteya**. Steam distilled from fresh hand picked rose petals and bottled in the heart of the Valley of Roses in Bulgaria, Alteya Pure Organic Rose Water preserves the bio-dynamic energy of the rose plant to give you anti-inflammatory, moisturising and anti-ageing benefits. It's super therapeutic, especially if you're on a long-haul flight – just a spritz of this and your skin – as well as senses – feel instantly rejuvenated and energised. Use it to hydrate skin and hair or as a toner to soften and refresh. You can even use it as a flavour enhancer to add to your desserts, teas and juices!

alteyaorganics.com



The Best in **BEIJING**

Visiting China's beautiful capital city soon? Don't miss out on these must-dos.



SEE If there is one thing China's capital city is well known for is its spectacular palaces and historic temples. There are so many to explore that it can be hard to know where to start. You'll definitely want to make it to the Forbidden City, which sits at the centre of Beijing. The former home to China's emperors, the Forbidden City at 180 acres is the world's largest palace complex with 800 buildings on site. Highlights include the Gate of Heavenly Peace for an inspiring view of Tiananmen Square, the Hall of Supreme Harmony where royal events were celebrated, the Hall of Clocks and Watches filled with ornate timepieces, the Gallery of Treasures that houses imperial possessions such as tea sets and more, and finally the Imperial Gardens for a stroll on what is said to be the most beautiful garden in the world. Other historical sites to check out? The Temple of Heaven, Summer Palace and Confucius Temple.

DO You can't say you've been to China if you don't do this – climb the Great Wall of China. Given how it's near to Beijing (an hour by car from downtown Beijing), it's always on the itinerary. Make your way to the Great Wall at Badaling, which is the nearest section to the capital city and the best part to visit if you're short on time. Here, you can take that postcard-ready selfie at this world wonder but know that it can get really crowded so it's best to start early or go farther out. For equally stunning views but with significantly less crowd, go to the Great Wall at Mutianyu where you can take a cable car to the highest restored section and then go on a beautiful 90-minute hike to another cable car that descends to the parking lot.



SHOP Nothing like haggling to make your shopping experience at Beijing complete! Check out the deals at the Panjiayuan Antiques Market (also known as the Dirt Market), home to more than 3,000 vendors hawking memorabilia, artwork, jade dragons, jewellery and a whole lot more! Be prepared to bargain aggressively if you want to get a fair price – prices are a whole lot higher for foreigners so to get the price you're willing to part with, you have to know how to play the haggling game! Another shopping haven in Beijing is the Silk Market. At 35,000 square metres, you'll be in for a great shopping experience scouring through stalls selling just about anything and everything. For foodies, you don't want to miss the Wangfujing Night Market, a long pedestrian street packed with stalls selling all sorts of Chinese snacks from stinky tofu to steamed dumplings.

STAY Want to be nearby all these amazing Beijing sights? Check out the award-winning 222-room Fairmont Beijing, which is conveniently located a short taxi ride to the Forbidden City, Tiananmen Square, the Temple of Heaven and Wangfujing Street. Take in the most amazing views of the city from the skybridge on the 20th floor. Tired from all that touring? Book yourself a relaxing spa experience at the Willow Stream Spa that spans three levels on the sky bridge. 



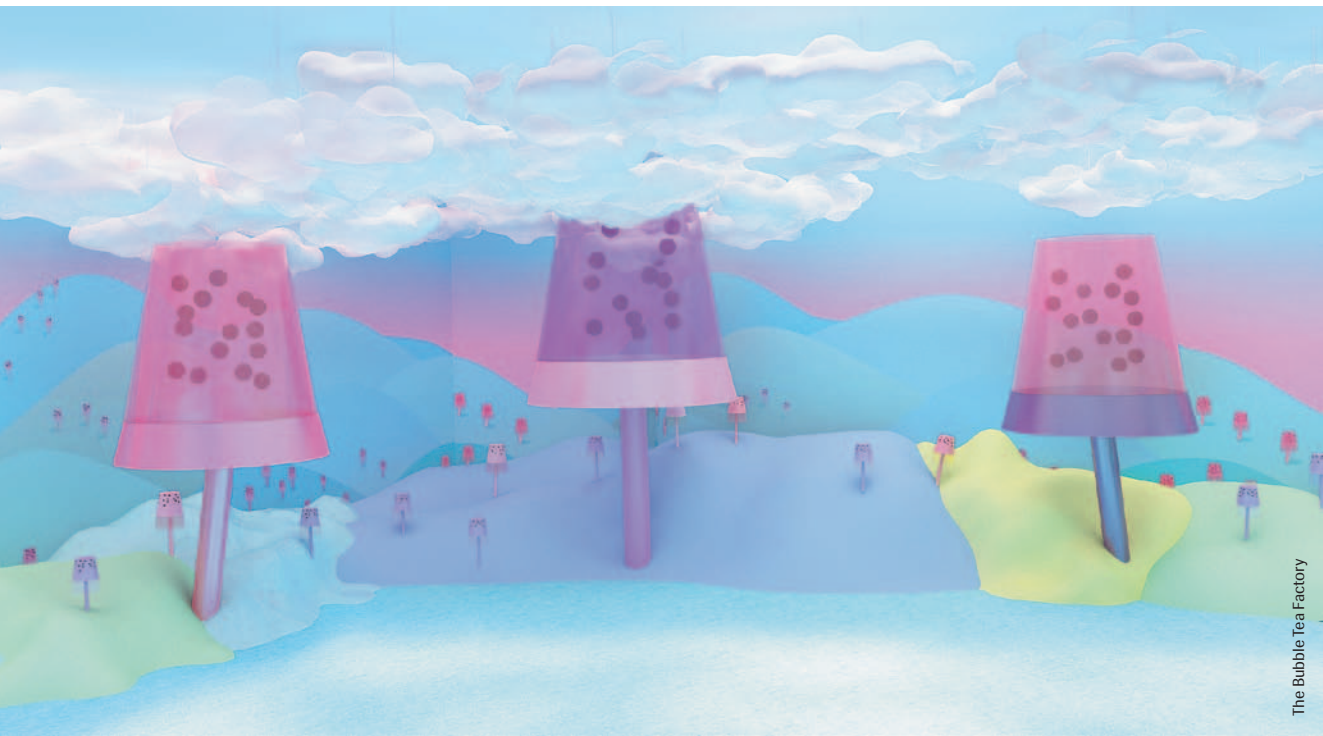
Royal Brunei Airlines flies
Beijing 4x weekly. Discover
things to do in Beijing in
www.muhibah.com.bn



WHAT'S ON

A world of adventure and new experiences await you when you fly with Royal Brunei Airlines. Make your trip even more memorable with free flights, seat upgrades and other privileges with **Royal Skies**, our frequent flyer programme. Not yet a member?

Register on: www.flyroyalbrunei.com/royalskies



The Bubble Tea Factory

SINGAPORE

THE BUBBLE TEA FACTORY

Immerse yourself in all-things bubble tea at The Bubble Tea Factory, a multi-sensory exhibition at *SCAPE, 2 Orchard Link. Come and delight in a feast for the senses as you step into an enchanting world from upside-down bubble tea trees and visually stunning installations to creative and delicious bubble tea-inspired treats. An immersive and unforgettable experience awaits all bubble tea lovers.

www.thebubbleteafactory.co

Now til **18** Dec

Now til

13

Apr 2020

AUSTRALIA

KAWS: COMPANIONSHIP IN THE AGE OF LONELINESS

One of the most prominent and prolific artists of his generation, KAWS's body of work straddles the worlds of art, fashion and design. His pieces are infused with humour, humanity and affection for our times, and through his exhibition titled *KAWS: Companionship in the Age of Loneliness* at the National Gallery of Victoria in Melbourne, he celebrates generosity, support for others and the deep need we have for companionship.

www.ngv.vic.gov.au



Jonty Wilde



3^{Nov}

UNITED KINGDOM

BONHAMS LONDON TO BRIGHTON VETERAN CAR RUN

Enthusiasts of antique automobiles will be thrilled to know that there will be 400 fine examples of pre-1905 manufactured vehicles travel on mass along public roads. Starting their 60-mile stretch at sunrise from Hyde Park in London, these automobiles will travel through Crawley and finally ending their run in Brighton.

www.veterancarrun.com

UNITED ARAB EMIRATES

**DUBAI
DESIGN WEEK**

Aimed at celebrating the creative community from the Middle East, Dubai Design Week is made up of over 200 events including installations, exhibitions, pop-ups, talks and workshops, covering design across a range of disciplines including architecture, interiors and technology. The heart of the festival is Downtown Design, the leading design fair in the Middle East for quality and original design, with many of the major installations and exhibitions to be found at Dubai Design District (d3).

www.dubaidesignweek.ae

11-16 Nov

22-24 Nov

HONG KONG

CLOCKENFLAP

With a finger firmly on the pulse of the global zeitgeist, Clockenflap is once again the best place to see today's hottest music and tomorrow's biggest stars. Featuring an eclectic array of established artists, festival favourites and thrilling breakthrough acts from around the world, this is a festival that no music lover should miss!

www.clockenflap.com





1-31 Dec

BRUNEI DARUSSALAM

BRUNEI DECEMBER FESTIVAL

For those who are planning for a staycation, rejoice! The month-long Brunei December Festival is back with a whole plethora of events for you and your family. Whether you are the sporty outdoorsy type, a shopaholic, a foodie or just prefer to soak in culture and Islamic studies, there is something for everyone!

bruneitourism.com



12-16 Dec

THAILAND

WONDERFRUIT

With creative forces from across the globe and locally plus welcoming diverse regional and international talent, many influences combine to create Wonderfruit's living and breathing pop-up city at The Fields At Siam Country Club, Pattaya. The vibrant culmination is built on six key pillars at its core: Art & Architecture, Music, Family, Farm To Feasts, Talks & Workshops and Wellness, in line with the festival's aim to create meaningful environmental impact on an ever-growing scale.

wonderfruit.co

NOVEMBER | DECEMBER 2019





SELAMAT DATANG

Selamat Datang means 'Welcome' in Malay, and your seamless journey begins here.

BUSINESS CLASS

RB B787 Dreamliner Business Class cabin features "Contour" seats that recline to a 180 degree flat bed for a peaceful rest, along with a plush duvet and pillows. Each seat is equipped with a 15.4" touchscreen LCD Monitor powered by the Panasonic eX2 in-flight entertainment system and in-seat power connector. The Business Class cabin lavatories are also fitted with bidets for guests' convenience.

RB A320neo Business Class cabin features a spacious 43" seat pitch with in-seat power port. The seats are also fitted with an 11.6" touchscreen monitor with Thales Avant (Gen5) inflight entertainment system.

ECONOMY CLASS COMFORT

RB B787 and A320neo Economy Class cabin seats with semi-articulating

recline, adjustable headrest and better legroom make for a more comfortable journey. Each seat is also fitted with a personal touchscreen monitor and in-seat USB charging port.

RB IMPIAN INFLIGHT ENTERTAINMENT

RB Impian Inflight Entertainment system offers 1,000 entertainment options throughout the flight. A library of hit movies, classic Hollywood films and TV and audio programmes for all ages are available on board. Refer to the Impian entertainment guide to make your entertainment selection. For Business Class seats, the audio jack and audio/video remote control are located in your seat armrest. Seatback-mounted personal screens are only available on our B787 and A320neo aircraft. Elsewhere, guests can avail our service, sit back and relax with our overhead movie screens.

CUISINE

RB serves a Halal menu that combines both Western and Asian flavours with ingredients that have been carefully chosen for freshness.

Business Class guests on long-haul flights can now pre-select meal times. Our 'Dine Upon Request' service is available throughout the flight up until 90 minutes before landing. Guests on all classes can also enjoy our 'Food Fit to Fly by' service menu that features healthier and lighter meal options, complemented by our award-winning cabin service from our crew.

We also offer tasty culinary options to meet various dietary requirements. Special meals can be ordered when you make your reservation. Please confirm your request at least 24 hours before boarding your flight.

ALCOHOL-FREE ENVIRONMENT POLICY

Royal Brunei Airlines operates alcohol-free flights to all destinations.

HAND LUGGAGE

For your safety and comfort, you may store your hand luggage in the overhead lockers or under the seat in front of you. Please do not hesitate to ask our cabin crew for help in stowing your luggage properly. Be careful when opening the overhead luggage compartments, as items dislodged by aircraft movement may fall on you or fellow guests.





LIQUIDS, AEROSOLS AND GELS (LAG)

Various countries have implemented restrictions on the carriage of liquids, aerosols and gels in compliance with new guidelines set by the International Civil Aviation Organization (ICAO). Guests transiting through airports and carrying any liquids, pastes and gels in containers over 100ml may be asked to dispose the items at security checkpoints.

These restrictions may affect your ability to carry duty-free purchases on board the aircraft. Customers are advised to check with duty free personnel before making their purchases. All liquids, aerosols and gels must be carried in containers of no greater than 100ml/3.3oz capacity (approximately 100gm in weight) and placed in a transparent, resealable plastic bag. The plastic bag must be removed from the carry-on baggage and presented to security personnel at the checkpoint for inspection and separate x-ray screening.

Exceptions to the new regulations are medicines and dietary supplements needed during a flight, including baby food. Proof of need may be required.

USE OF ELECTRONIC EQUIPMENT

Electronic devices such as Citizen's band (CB) radio, remote-controlled devices (such as radio controlled toys), and transmitting devices that emit radio frequencies are not to be used at any time during the flight. These devices may interfere with the aircraft's electronic equipment, compromising aircraft safety and endangering the lives of guests and crew.

The following devices may be used on board, except during take-off, initial climb, approach and landing: mobile phones (which must be switched to flight mode), personal computers, FM receivers, calculators, electronic shavers, audio and video recorders, hand-held computer games, and playback devices.

LITHIUM BATTERIES

The abundant stored energy that makes lithium batteries practical also makes them dangerous when they are not packed and carried properly. RB follows the recommendations from ICAO and IATA Dangerous Goods Regulations in our efforts to mitigate these risks of the hazards.

Low and medium powered rechargeable batteries in equipment and limited quantity of spares are recommended as carry-on baggage. All spare units must be in the original packaging or have the exposed terminals taped over. Medium and large non-rechargeable must be carried as cargo/freight in accordance with current Dangerous Goods Regulations. High-Powered batteries are not permitted on board passenger aircraft.

Information of safe carriage of lithium batteries on board RB flights is also available at www.flyroyalbrunei.com.

PORTABLE CHARGERS OR POWER BANKS

In line with safety regulations on the carriage of lithium batteries, the following policy applies on the carriage and use of portable chargers or power banks on all RB flights:

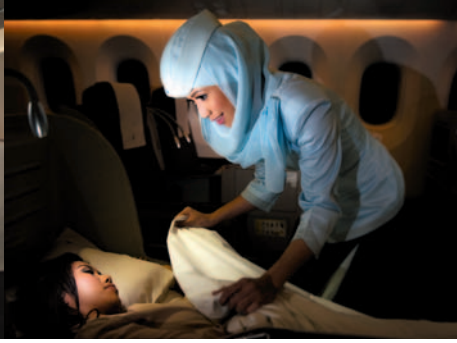
In cabin baggage (carry-on)

RB allows for the carriage of portable chargers or power banks in carry-on baggage under the following guidelines:

- device cannot be charged or used in flight at any time
- device is switched off and placed in a sealed bag prior to the flight



WELCOME ONBOARD



- device with lithium ion batteries and a watt-hour rating that does not exceed 100Wh is permitted up to a maximum of four batteries per person
- device with lithium ion batteries and a watt-hour that **exceeds 160Wh** is permitted with prior-approval from airline, up to a maximum of two batteries per person.

For checked baggage

Portable chargers or power banks are **strictly prohibited** in checked baggage for all RB flights.

NON-SMOKING POLICY

Royal Brunei Airlines operates non-smoking flights to all destinations.

ONLINE BOOKING

Fly through the airport. You can now book online at www.flyroyalbrunei.com, check-in online and print your own electronic ticket (e-ticket). Online check-in is available 48 hours before flight departure and closes 60 minutes before departure time.

CHECK IN

Check-in counters at the Brunei International Airport are open three hours

before flight departure, and from 12 noon for evening flights. Guests are advised to check-in at least two hours before departure to allow for security and baggage checks. Check-in counters will be closed 45 minutes before departure, after which no boarding passes will be issued. Royal Brunei Airlines also advises its guests to reach the boarding gate 20 minutes before the flight departs to avoid missing their flights.

GUEST COMMENTS

Your comments and suggestions will help us enhance our services. Please e-mail us at: guestexperience@rba.com.bn.

BRUNEI INTERNATIONAL AIRPORT

Brunei International Airport's computerised passenger and cargo handling facilities can handle 3 million guests and 50,000 tonnes of cargo a year. Among the facilities offered at the airport are the Airport Prayer Hall (*Surau Lapangan Terbang Antarabangsa Brunei Darussalam*), telephones and Free Wi-Fi services, restaurants and shower facilities for guests who want to rest or freshen up before their flight.

For guests's comfort and convenience, RB Service Centre is located on the Departure Hall area. Guests can make reservations, ticket purchase, book tour packages and redeem Royal Skies miles. The Customer Service Centre at the Brunei International Airport operates 7 days a week, from 8am to 9pm Mondays to Saturdays, and 8am to 5pm on Sundays; except for Friday midday break from 12noon to 2pm.

Our Business Class and Royal Skies Elite guests can now enjoy the service of our RB porters at departure curb-side for

baggage assistance and trolley service to the check-in counters. The premium check-in lounge offers our Business Class and Royal Skies Elite guests with a relaxed check-in experience.

RB Economy class guests and groups booking may proceed to RB check-in counter Row B.

Business Class guests and Royal Skies Gold members are invited to access the RB Business Class Lounge prior to their flights. Fitted with plush, comfortable interiors and furnishings designed to make guests feel at home, the lounge offers ample opportunity to relax and experience RB's warm hospitality. Guests at the Business Class Lounge have access to executive meeting rooms and all the facilities offered at the Sky Lounge in addition to the coffee bar.

The RB Sky Lounge is open to Royal Skies Silver members, corporate guests, customer airline guests, Priority Pass

customers and walk-in guests. The lounge can seat 120 guests and features buffet dining, a prayer room, a movie room, kids' room, a family zone, a gaming area featuring PS4 and Xbox Kinect, as well as a Virtual Reality station. Other facilities include complimentary massage chairs, shower rooms, ablution areas and High Definition TVs.

Duty-free shops offer consumer goods at competitive prices. There are several outlets, including a money changer located at the departure/transit hall. On sale are portable electrical goods with international warranties, designer goods, perfumes and confectionery. Brunei International Airport is a smoke-free airport.

A mobile application app has been developed by the Department of Civil Aviation to help guests/visitors experience the newly refurbished Brunei International Airport seamlessly through the 'iFLYBRUNEI' app on the smartphone.

TRAVELLER'S GUIDE

Brunei Visitor Information

Visas* Austrian, German, Malaysian, Singaporean, British nationals with the right of abode in the United Kingdom, The Netherlands and New Zealand nationals are exempted from the requirement to obtain a visa for visits not exceeding 30 days. American passport holders can enter Brunei Darussalam for three months without visas. For nationals of Belgium, Canada, Denmark, France, Indonesia, Italy, Japan, Luxembourg, Republic of Maldives, Norway, Oman, The Philippines, South Korea, Spain, Sweden, Switzerland, Thailand and The Principality of Liechtenstein – visas are waived for 14-day visits. Nationals of Australia are issued visas on arrival at the Brunei International Airport for visits not exceeding 30 days.

All other visitors entering Brunei Darussalam must have visas obtainable from any Brunei Darussalam diplomatic mission abroad. These visas are normally issued for a two-week stay but can be renewed in Brunei. Visitors must hold onward tickets and sufficient funds to support themselves while in the country.

N.B. For more details, please contact your nearest Brunei Embassy or diplomatic representative.

Currency Bearer Negotiation Instrument Declaration Guests entering or leaving Brunei who carry physical currency or bearer negotiable instruments valued at BND15,000 or more are required to complete a declaration form and submit it to a customs officer (if arriving in Brunei) or an immigration officer (if departing Brunei).

Duty-free Allowance* The import of the following products is subject to restrictions imposed by Brunei's Customs and Excise Department.

Cigarettes: Effective 1 April, 2017, guests will be charged duty on cigarettes at the following rates:

per stick	\$0.50
for each 20 sticks pack	\$10
for each carton of 10 packs	\$100.

Please refer the new charges imposed by Royal Customs and Excise Department.

Alcohol: Non-Muslim guests may bring in two bottles of liquor plus 12 cans of beer for personal consumption only; and a reasonable quantity of perfumes.

Transportation Brunei International Airport is about 11km from the capital, Car rental, public buses and registered taxis are available at the arrivals. The Land transport department strongly advise visitors to only use regulated and insured taxis. For more info on registered taxis you may visit – www.mincom.gov.bn/ brunitaxifare or contact +6737181643.

Currency The Brunei dollar is on a par with the Singapore dollar, which is also accepted in Brunei. Banks, hotels and many department stores will cash traveller's cheques.

Language Malay is the official language but English is widely used. Other languages include Chinese and its dialect variants and other indigenous dialects. Although the official religion is Islam, other faiths including Christianity and Buddhism are practised.

Clothing Light clothing is advisable as the climate is generally warm and humid. Women are requested to dress modestly in keeping with local customs.

Health Doctors provide private medical services for a nominal charge. There are a number of state health clinics and hospitals.

Credit Cards Hotels, department stores and other major establishments generally accept all internationally known credit cards.

Tipping Optional. Some hotels add a 10 per cent service charge to their room rates.

Telephones Overseas calls can be made from hotel rooms through the operator, or via international direct dialling (IDD). There are also coin and phonecard operated public telephones.

Utilities Power supply is 220 - 240v, 50 cycles. The PAL and NTSC systems are used by local television. Tap water is generally safe to drink although some take the precaution of boiling it.

Media Radio Television Brunei has nightly news bulletins and a range of popular entertainment in both English and Malay. Cable network and Malaysian television programmes can also be received. There are two local daily newspapers namely: Borneo Bulletin (English) and Media Permata (Malay). Other regional and international publications are also available at newstands.

Food For the adventurous, the food stalls offer Malay favourites, such as satay (barbecued meat on a skewer) and local dishes prepared with curry or coconut milk. Chinese, European and Indian cuisines are also available. All F&B businesses, including hotel restaurants, close for Friday prayer 12pm to 2pm. For hotel guests, room service dining operates as usual.

Hotels Accommodation in the capital ranges from international standard to middle range hotels. Service apartments are also available at reasonable rates.

Shopping Department stores and shops offer goods ranging from cosmetics and stereos to local handicrafts such as the keris (an ornamental dagger), miniature brass cannons, and kain tenunan, a cloth woven with gold or silver threads.

Festivals and Celebrations National Day, 23 February, Hari Raya, the end of the Muslim fasting month, and His Majesty The Sultan's birthday, 15 July. Other public holidays include Chinese Lunar New Year and Christmas.

Customs and Courtesy

- In mosques, visitors should remove their shoes and should not pass in front of people at prayer. A woman should ensure that her head, knees and arms are covered before entering mosques. Robes are provided at the entrance to the mosque.
- A Bruneian shakes hands lightly and brings his hands to his chest. Members of the opposite sex do not shake hands.
- It is impolite to point with the index finger (use the right thumb instead) or to beckon someone with fingers and palm facing upwards. Instead the whole hand should be waved with palm facing downwards. The right fist should never be smacked into the left palm.
- Gifts, particularly food, are passed with the right hand.

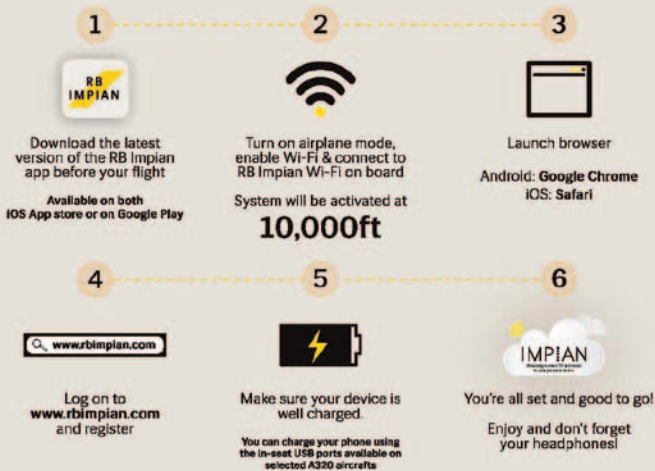
* The visa and duty-free allowances are provided as a guideline and may change without notice.

BOOK YOUR SEAT BEFORE YOU FLY

Did you know that you can book your preferred seat before you fly with RB? This is especially handy for those travelling with an infant and require a seat that can be fitted with bassinets or if you're travelling with a group and want everyone to be seated near each other. Pre-purchase your preferred seating when you make your booking with Royal Brunei on our website or up to three days before your scheduled departure. For more information, go to www.flyroyalbrunei.com and select seat selection under Help & Support.



How to enjoy appi-ness in the air



HOURS OF ENTERTAINMENT WHEN YOU FLY

Aside from the great service you'll receive onboard with us, one thing worth looking forward to is our Impian inflight entertainment! With more than 1,000 content available from movies to TV shows, games and music, you'll find something to keep you entertained during your flight. Want to just sit back and relax? Check out our music selection where you can pick from oldies but goodies, classical, Chinese as well as easy listening. And now you can experience our inflight entertainment on a whole new level with Appi-ness by streaming our content directly onto your personal mobile devices in the comfort of your own seat. To find out how, go to implan.flyroyalbrunei.com



David Kirkland/Brunei Tourism

EXPERIENCE WITH ROYAL BRUNEI HOLIDAYS

Want to take the hassle out of holiday planning? Check out Royal Brunei Holidays, a platform for you to book tours while in Brunei. The platform offers different tours and holiday activities at exclusive and affordable deals so you can save while you holiday. One to check out is the Proboscis Monkey Tour where you'll be taken on a 2.5 hour tour that takes you on a boat ride through Brunei's mangroves in search of the wild indigenous Proboscis monkeys. For bookings and enquiries, contact your near RB Office or email holidays@rba.com.bn.



STAY CONNECTED ON ROYAL BRUNEI WITH FLEXIROAM X

With every RB ticket purchased direct online, you can redeem your free Flexiroam X Microchip and SIM Card and be entitled to 1GB data for your next holiday. Or if you don't want to fumble for SIM cards, why not try eSIM, the new SIM card that's actually embedded into your phone's mainboard so you can switch on, connect and go. Your free eSim (without data) is also available when you fly with Royal Brunei. Just download the Flexiroam X app, click on Get Starter Pack, select eSIM and key in the promo code RBESIM upon checkout. Terms and conditions apply. Valid till 31 December, 2019. For more details, go to our website (www.flyroyalbrunei.com) and selected Book & Manage.

1GB data usage



500,000 instant messages (text only)



5,500 emails (send/receive)



2,000 photo upload on social media



300m internet voice calls

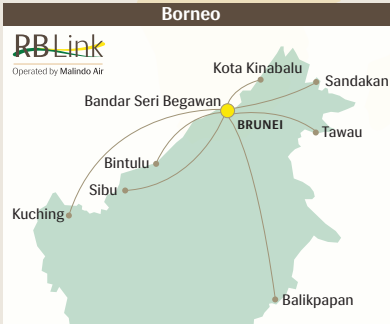


10 hours web browsing



50 hours map navigation

ROUTE MAP & DESTINATIONS



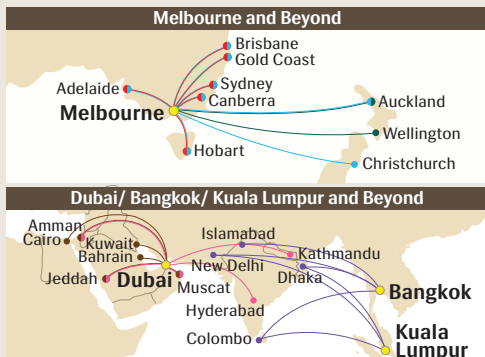
— RB's Current Routes ······ Codeshare Airlines

Codeshare Partners



Interline Partners

Operated by: ● British Airways ● Emirates ● Flydubai ● Virgin Australia ● Air New Zealand ● Qantas ● Thai Airways ● Bangkok Airways
 ● Biman Bangladesh Airlines ● Malaysia Airlines ● Hong Kong Airlines ● Cathay Pacific ● Dragon Air and more



AUSTRALIA

MELBOURNE (MEL)
TULLAMARINE
INTERNATIONAL AIRPORT
Airport-City 22 kms
Approx. Fare from Airport to City +
Bus AUD16 + Taxi AUD85
Airport Tax AUD38
Currency Australian Dollar (AUD)
Language English
GMT +10

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E: melb@rba.com.au
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1 Acad Drive, Tullamarine, VIC
3043, Australia
T: (61) 3 9334 2623
E: kelly@gasacargo.com.au

BRUNEI

DARUSSALAM
BANDAR SERI BEGAWAN
(BWN)
BRUNEI INTERNATIONAL
AIRPORT
Airport-City 8 kms
Approx. Fare from Airport to
City + Bus BND1 + Taxi BND25
Airport Tax A\$EAN, BND12
Others: BND20
Currency Brunei Dollar (BND)
Language Malay, Mandarin,
Hokkien, English
GMT +8

RB OFFICE
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Bandar Seri Begawan, BS 8811
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F: (673) 2 244 737

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Jalan Tunan, Berakas,
B.S.B, Brunei Darussalam
T: (673) 236 7839
F: (673) 224 0500 Ext 2785/6
E: rbcargo@rba.com.bn

CHINA

BEIJING (PEK)
BEIJING CAPITAL
INTERNATIONAL AIRPORT
Airport-City 30 kms
Approx. Fare from Airport to City +
Bus CNY25 + Taxi CNY135
+ Train CNY 25
Airport Tax CNY50
Currency Chinese Yuan (CNY)
Language Chinese (dialects
include Mandarin, Pekingese)
GMT +8

GENERAL SALES AGENT
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INTERNATIONAL TRAVEL
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F: (86) 10 5925 1060
E: hsrba@rba.com.cn

HONG KONG (HKG)
CHEK LAP KOK AIRPORT
Airport-City 32 kms
Approx. Fare from Airport to
City + Taxi HKD300
Hong Kong HKD400
Airport Tax HKD120
Currency Hong Kong Dollar (HKD)
Language Cantonese, Mandarin,
English
GMT +8

GENERAL SALES AGENT
DEKS AIR (HONG KONG) LTD
Room 1804-5, Jubilee Centre,
1 Kennedy Street, Wanchai
T: (852) 2529 3883
F: (852) 2527 7300
E: hkgrs@rba.com.bn

CARGO CONTACT DETAILS
AVS GSA HK LTD
Room 1506, 15/F, Metroplaza,
Tower 2, 223 Hing Fong Road,
Kowloon, N.T., Hong Kong
SAR, China
T: (852) 2759 0100
E: aroon@avs-gsa.com

GUANGZHOU (CAN)
BAIYUN INTERNATIONAL
AIRPORT
Airport-City 28 kms
Approx. Fare from Airport to City +
Bus CNY19 + Taxi CNY26
Airport Tax CNY90
Currency Chinese Yuan (CNY)
Language Cantonese, Mandarin
GMT +8

GENERAL SALES AGENT
DEKS AIR (CHINA) LTD
Room 1218, Tower A, Landmark
Canton Hotel, 8 Qiao Guang Road,
Yuexi District, Guangzhou, China
T: (86) 20 8332 3120 / 1575
F: (86) 21 5391 1834 / 5
M: (62) 811 1838 794
E: atr@avs-gsa.com

HANGZHOU (HGH)
XIANGSHAN INTERNATIONAL
AIRPORT
Airport-City 30 kms
Approx. Fare from Airport to City +
Bus CNY20 + Taxi CNY90
Airport Tax CNY30
Currency Chinese Yuan (CNY)
Language Mandarin
GMT +8

CARGO CONTACT DETAILS
MEGACAP
Unit 1911-J2 Shanghai, Zhaofeng,
Universal Building No. 1800,
Zhongshan Road West, Shanghai
China
T: (86) 21 6440 3482
E: eric.hu@megacap.com.cn

NANNING (NNG)
WUXI INTERNATIONAL AIRPORT
Airport-City 30 kms
Approx. Fare from Airport to City +
Bus CNY20 + Taxi CNY110
Airport Tax CNY50
Currency Chinese Yuan (CNY)
Language Cantonese, Mandarin
GMT +8

CARGO CONTACT DETAILS
MEGACAP
3rd Floor, No. 38, He Lig Road, Renhe
Town, Baiyun District, Guangzhou
City, Guangdong Province, China
T: (86) 20 8370 1065 /
(86) 13 4140 4195
E: angelhu@megacap.com.cn

SHANGHAI (PVG)
PUDONG INTERNATIONAL AIRPORT
Airport-City 35 kms
Approx. Fare from Airport to City +
Bus CNY50 + Taxi CNY160
Airport Tax CNY90
Currency Chinese Yuan (CNY)
Language Chinese (dialects
include Mandarin, Shanghaiese)
GMT +8

GENERAL SALES AGENT
**BEIJING LONGWAY
INTERNATIONAL**
Room 0, 22nd Floor, Zhiyuan
Building, No. 768 Xietu Road,
Luwang District, Shanghai, China
Post code: 200023
T: (86) 21 5302 7288
F: (86) 21 6304 7686
E: shasales@rba.com.bn

CARGO CONTACT DETAILS
GLOBE AIR CARGO CO., LTD
100100, Region 1
No. 899, Lingling Road, Shanghai
T: (86) 21 5150 6262 /
(86) 21 5150 6262 Ext 12
M: (86) 139 1852 0608
E: b.wu@ecsgroup.aero

INDONESIA

BALI (DPS)
NGURAI INTERNATIONAL AIRPORT
Airport-City approximately 16 kms
Approx. Fare from Airport to City +
Bus IDR25,000 - 90,000
Airport Tax IDR150,000
Currency Indonesian Rupiah (IDR)
Language Bahasa Indonesia, English
GMT +8

GENERAL SALES AGENT
PT DEKS AIR INDONESIA
Suite #3, Lobby Level, Kuta
Paradise Hotel, 13 Kertika Plaza,
Kuta, Tuban Bali (ID)
T: (62) 361 757355
F: (62) 361 757785
E: dpsrba@rba.com.bn

CARGO CONTACT DETAILS
**PT AVIATION SOLUTIONS
INDONESIA, ECS GROUP**
Gedung PELNI, 2nd Flr, Jalan Raya
Kuta No. 299, Kuta, Denpasar, Bali
T: (62) 812 8715 5087
E: kevin@avs-gsa.com

CARGO CONTACT DETAILS
**PT AVIATION SOLUTIONS
INDONESIA, ECS GROUP**
Wisma Soewarna 3rd Floor, Suite
E Soekarno Hatta International
Airport, Jakarta 19110, Indonesia
T: (62) 21 5391 1834 / 5
M: (62) 811 1838 794
E: atr@avs-gsa.com

SURABAYA (SUB)
JURANDA INTERNATIONAL
AIRPORT
Airport-City 17 kms
Approx. Fare from Airport to City +
Taxi IDR250,000
Airport Tax IDR150,000
Currency Indonesian Rupiah (IDR)
Language Bahasa Indonesia,
English, Madurese
GMT +7

GENERAL SALES AGENT
PT DEKS AIR INDONESIA
Sinar Mas Land Plaza, 6th Floor,
Suite 606, Jalan Pemuda No. 60-70,
Surabaya 60271, Indonesia
T: (62) 31 535 6377
F: (62) 31 535 6166
E: subrba@rba.com.bn

**PT AVIATION SOLUTIONS
INDONESIA, ECS GROUP**
Cargo Area, Juanda Airport
Terminal 2, Blok N, Sedati Sidorarjo,
Surabaya 61253, Indonesia
M: (62) 811 320 506
E: asfa@avs-gsa.com

JAPAN

TOKYO (NRT)
NARITA INTERNATIONAL AIRPORT
Airport-City 60 kms
Approx. Fare from Airport to City +
Bus JPY1000
Currency JPY (Yen)
Language Japanese
GMT +9

GENERAL SALES AGENT
DISCOVER THE WORLD
7th Floor, Highway Building 1-16-7,
Dogenzaka, Shibuya-ku, Tokyo,
Japan 150-0044
T: (81) 3 6455 0734
F: (81) 3 6455 0196
E: tyocsc@rba.com.bn
(Reservation / Ticketing) /
tyosales@rba.com.bn (Sales)

MALAYSIA

KUALA LUMPUR (KUL)
KLIA INTERNATIONAL AIRPORT
Airport-City 80 kms
Approx. Fare from Airport to City +
Bus Luxury MYR25 + Taxi Budget
MYR70-90, Limo MYR100-120
Airport Tax MYR50
Currency Malaysian Ringgit (MYR)
Language Malay, Mandarin,
Cantonese, Tamil, English
GMT +8

RB OFFICE
Lot 25 & 26, 1st Floor, UBN Tower
(Shangri-La Shopping Arcade),
Letter Box 99, Jalan P. Ramlee
50250 Kuala Lumpur
T: (60) 3 2070 7166 / 6628
F: (60) 3 2070 6899
E: kulrba@rba.com.bn

CARGO CONTACT DETAILS
AVS GSA SERVICES (M)
SDN BHD
No. 3, Jalan Subang 6, Taman
Perindustrian Subang, USJ1, 47600
Subang Jaya, Selangor Darul Ehsan
T: (60) 3 8023 2277
M: (60) 12 278 1299
E: cs.tan@avs-gsa.com

KUCHING (KIA)
KUCHING INTERNATIONAL
AIRPORT
Airport-City 11 kms
Approx. Fare from Airport to City +
Bus MYR10 + Taxi MYR30
Currency Malaysian Ringgit (MYR)
Language Malay, Mandarin, English
GMT +8

RB OFFICE
L2L12B, Kuching International
Airport, Jalan Lapangan Terbang,
93250 Kuching, Sarawak,
Malaysia
T: (60) 82 578608

CARGO CONTACT DETAILS
AVS GSA SERVICES (M)
SDN BHD
No. 3, Jalan Subang 6, Taman
Perindustrian Subang, USJ1, 47600
Subang Jaya, Selangor Darul Ehsan
T: (60) 3 8023 2277
M: (60) 12 278 1299
E: cs.tan@avs-gsa.com

KOTA KINABALU (BKI)
KOTA KINABALU
INTERNATIONAL AIRPORT
Airport-City 8.5 kms
Approx. Fare from Airport to City +
Taxi MYR1350
Airport Tax MYR26 To/Transit via
Brunel: MYR20
Currency Malaysian Ringgit (MYR)
Language Malay, Mandarin, English
GMT +8

RB OFFICE
Lot B6 - 38 Ground Floor, Block B,
Kompleks KWSP, Jalan Karamuning,
8000 Kota Kinabalu, Sabah
T: (60) 88 242 193 / 196
E: sskoff@rba.com.bn

CARGO CONTACT DETAILS
AVS GSA SERVICES (M)
SDN BHD
No. 3, Jalan Subang 6, Taman
Perindustrian Subang, USJ1, 47600
Subang Jaya, Selangor Darul Ehsan
T: (60) 3 8023 2277
M: (60) 12 278 1299
E: cs.tan@avs-gsa.com

MIRI (MYY)
MIRI AIRPORT
Airport-City 9.5 kms
Approx. Fare from Airport to City +
Taxi MYR24-25
Airport Tax Transit via Brunel:
MYR20
Currency Malaysian Ringgit (MYR)
Language Malay, Mandarin, English
GMT +8

GENERAL SALES AGENT
Lot 12, Block 71, Lot 1245, Block 10,
Min Concession Land District,
Kubu Road, Centre Point Commercial
Centre, Miri Sarawak, Malaysia
T: (60) 85 426 322 / 334
F: (60) 85 426 355

PHILIPPINES

MANILA (MNL)
INTERNATIONAL AIRPORT
Airport-City 9 kms
Approx. Fare from Airport to City +
Bus PhP13 + Taxi PhP120
Airport Tax PhP750
Currency Philippine Peso (PhP)
Language Tagalog, English
GMT +8

GENERAL SALES AGENT
AVIA-RH INC
4/F Le Rose Building, 832 A
Aranza Avenue, San Lorenzo
District, Makati City, Philippines,
T: (02) 8886 7513 / 7523 / 7526
F: (02) 8886 7494
E: mnlrba@rba.com.bn

CARGO CONTACT DETAILS
**AVIATION SOLUTIONS GSA
PHILIPPINES, INC.**
Room 223, MASOR Cargo
Center, Ninoy Aquino Avenue
Paranaque City, 1704, Philippines
T: (63) 2832 7089 / 917 848 7071
E: glajays@avs-gsa.com

SAUDI ARABIA

JEDDAH (JED)
JEDDABUL AZIZ
INTERNATIONAL AIRPORT
Airport-City 25 kms (from North
Terminal), 15 kms (from South
Terminal)
Approx. Fare from Airport to City +
Taxi SAR50
Airport Tax SAR50 except Haj
& Umrah tax, diplomats and
escorts for human remains
Currency Saudi Arabian Riyal (SAR)
Language Arabic, English, French
GMT +3

GENERAL SALES AGENT
ELAF AVIATION
Al Nakheel Center, Madina Road,
P.O. Box 13541, Jeddah 21451
T: (96612) 665 7143 / 7908 /
661 2769
E: jedrba@rba.com.bn

CARGO CONTACT DETAILS
ABDA CARGO SERVICES DMCC
Sharafah Al Baghdadiyah, P.O.
Box 41159, Jeddah 21521
T: (966) 56 512 5101
E: mehaboob@leisurecargo.ae

SINGAPORE

SINGAPORE (SIN)
CHANGI INTERNATIONAL AIRPORT
Airport-City 20 kms
Approx. Fare from Airport to City +
Bus SGD140 + Taxi SGD18
Airport Tax SGD21
Currency Singapore Dollar (SGD)
Language Malay, English,
Mandarin, Tamil
GMT +8

RB OFFICE
411 Orchard Road, #15-01 Liat
Tower, Singapore, 238881
T: (65) 6235 4272
E: sinrba@rba.com.bn
CARGO CONTACT DETAILS
GLOBE AIR CARGO PTE LTD
105 Airport Cargo Road, SATS Airfreight
Terminal 3, #02-245/246/247, CoreF,
Singapore 819462
T: (65) 6546 5885 / 9867 3327
E: parisseau@ecsgroup.aero

SOUTH KOREA

SEOUL (SEL)
INCHON INTERNATIONAL AIRPORT
Airport-City 47 kms
Approx. Fare from Airport to City +
Bus KRW15,000
+ Taxi KRW65,000
Currency Korean Won (KRW)
Language Korean, English
Shincheon, Ulsan
T: (971) 06 507 4444
E: shjres@rba.com.bn

GENERAL SALES AGENT
GANGHANG AIR AGENCIES CO., LTD.
The 18th Floor, Eulji Hankuk
Building, 50 Eulji-ro, Jung-Gu,
Seoul, 04534, Korea
T: (82) 2 777 7556 (Reservation &
Ticketing) / 775 7676 (Sales)
F: (82) 2 753 9040
E: SeoulRB@rba.com.bn /
Selres@rba.com.bn

CARGO CONTACT DETAILS
GOODMAN GLS CO., LTD
Room 301 (Deungchon-dong,
Gangseo 1 Valley), 82, Hwagok-ro
82-1, Gangseo-gu, Seoul, Korea
T: (82) 2 961 5777
E: ianbaek@goodmansgls.com

TAIWAN-CHINA

TAIPEI (TPE)
TAOYUAN INTERNATIONAL AIRPORT
Airport-City 40 kms
Approx. Fare from Airport to City +
Bus NT125 + Taxi NT1000
Airport Tax NT500
Currency New Taiwan Dollar (NT)
Language Mandarin
GMT +8

GENERAL SALES AGENT
**GSA EXPRESS TRAVEL SERVICE
CO. LIMITED**
7F-2, No. 220, Sung Chiang Road,
Taipei 10467, Taiwan-China
T: (886) 2 2567 7589
F: (886) 2 2567 8839
E: tpsales@rba.com.bn

13F-1, No. 2, Zhong Shan 2nd
Road Qian Zhen Dist., Kaohsiung
806, Taiwan-China
T: (886) 7 3310897
E: khsales@rba.com.bn

CARGO CONTACT DETAILS
**AVIATION SOLUTION GSA
TAIWAN LTD. (AVS TAIWAN)**
#11, No. 194, Zhouzi St., Neihu
Dist., Taipei 11493, Taiwan
T: (886) 2 2658 0255 Ext 306
E: Eddie@avs-gsa.com

THAILAND

BANGKOK (BKK)
SUVARNABHUMI AIRPORT
Airport-City 25 kms
Approx. Fare from Airport to City +
Bus BHT150 + Taxi BHT200-250
Airport Tax BHT700
Currency Bath (BHT)
Language Thai, English
GMT +7

GENERAL SALES AGENT
DEKS AIR THAILAND
4th Floor, C.P. Tower, 313 Silom
Road, Bangkok 10500, Thailand
T: (66) 02 638 3050
F: (66) 02 638 2969
CARGO CONTACT DETAILS
AVIATION SOLUTIONS CO., LTD.
42, 5th Floor, Soi Soornjiva 4, Bangkapi,
Hui Khawang, Bangkok 10310, Thailand
T: (66) 2174 3919
M: (66) 8 1172 5150
E: sombat@avs-gsa.com

UNITED ARAB EMIRATES

DUBAI (DXB)
DUBAI INTERNATIONAL AIRPORT
Airport-City 4 kms
Approx. Fare from Airport to City +
Taxi AED20 + 50 fils for every 500m
Airport Tax AED30
Currency Dirham (AED)
Language Arabic, English
GMT +4

RB OFFICE
ROYAL BRUNEI AIRLINES
SDN BHD
Office No. 1105, 11th Floor,
'B' Wing, Centurian Star Tower,
Opp. Deira City Centre, Deira,
Dubai, UAE
T: (971) 04 334 4884
(Reservation) / 686 (Sales/
Admin/Accounts) / 06 507 4570
(Call Centre)
F: (971) 04 334 4585
E: dxbrs@rba.com.bn /
dxbsales@rba.com.bn

GSA - PASSENGER (ABU DHABI)
Old Airport Road, Next to Sadeh
Iron Bank, Before WTC Mall,
P.O. Box 44590,
Abu Dhabi, UAE
T: (971) 02 815 3402
(Reservations)

COZMO TRAVEL & TOURISM LLC,
Tower 400 (UNB Building),
Shop 7-10, Al Sora Area,
Sheikh Zayed Road, UAE
T: (971) 06 507 4444
E: shjres@rba.com.bn

COZMO TRAVEL & TOURISM LLC,
Oman Road, Nakheel, Sheikh Saqr
Bin Mohammed Al Qasbi Street,
Ras Al Khaima, UAE
T: (971) 07 2784
E: nerres@rba.com.bn

COZMO TRAVEL & TOURISM LLC,
No.207Al Fahim Building, Ground
Floor Sh. Rashid Bin Saeed
Street, Abu Dhabi, UAE
T: (971) 02 815 3444 / 04
(Reservations)
E: ahsales@rba.com.bn

M-201, Paris Gift Palace Building,
Zayed Bin Sultan Street,
Al-Ain, UAE
T: (971) 03 764 1410
E: ahsales@rba.com.bn

CARGO CONTACT DETAILS
ABDA CARGO SERVICES DMCC
P.O. Box 1602, 6th Floor, Jeddah
Towers, Jumeirah Lakes Towers,
Dubai, UAE
T: (971) 4 453 1865
E: shery@leisurecargo.ae

UNITED KINGDOM

LONDON (LHR)
HEATHROW AIRPORT
Airport-City 25 kms
Approx. Fare from Airport to City +
Bus GBP7 + Taxi GBP40
Airport Tax F & J Class Pass
GBP80, V Class Pass GBP40,
PSC: GBP9
Currency Pound Sterling (GBP)
Language English
GMT +0

RB OFFICE
49 Cromwell Road, London SW7
2ED, England, United Kingdom
T: (44) 207 584 6660
E: lonrba@rba.com.bn

CARGO CONTACT DETAILS
GLOBE AIR CARGO LTD
1st Floor, Building 550, Shoreham
Road East, Hounslow, TW6 3UA
T: (44) 208 757 4730
E: ukreservations@
ecsgroup.aero /
uksales@ecsgroup.aero

VIETNAM

HO CHI MINH CITY (SGN)
TAN SON NHAT AIRPORT
Airport-City 7 kms
Approx. Fare from Airport to City +
Bus VND8,000
+ Taxi VND160,000
Airport Tax USD20
Currency Vietnam Dong (VND)
Language Vietnamese, Mandarin,
English, French
GMT +7

GENERAL SALES AGENT
Ground Floor Citilight Tower,
45 Vo Thu Sau St., Da Kao Ward,
District 1, Ho Chi Minh City,
Vietnam
T: (84) 28 3820 7328
F: (84) 28 3820 7329
E: sgmrba@rba.com.bn

CARGO CONTACT DETAILS
GLOBE AIR CARGO VIETNAM
2FL, TCS Cargo Terminal,
46-48 Giang St., Tan Binh
District, Ho Chi Minh City
T: (84) 28 3547 2896
M: (84) 90 3891 666
E: dttran@ecsgroup.aero

ABODE OF PEACE

Brunei Darussalam is a country rich in culture and heritage. It is a small, peaceful, prosperous kingdom on the northern shore of the ecologically-rich island of Borneo. Come and discover Brunei, a Kingdom of Unexpected Treasures.

Brunei is arguably best known today as an oil producing country. The nation became independent in 1984 and, thanks to its large reserves of oil and gas, now has one of the highest standards of living in the world. Its population of just over 408,000 is made up of two-thirds ethnic Malay, with the remainder being Chinese, Indian and other indigenous groups. The Sultanate has four districts: Brunei-Muara (which includes the capital Bandar Seri Begawan), Temburong, Tutong and Belait. 'Darussalam', the Arabic word for 'Abode of Peace' describes Brunei's Islamic history that dates back some 1,500 years. Today, Brunei remains the world's only Malay Islamic Monarchy with an unbroken royal lineage that has ruled the nation for the past 600 years.

www.bruneitourism.travel

For more information on Brunei, email: info@bruneitourism.travel

Images DAVID KIRKLAND/
BRUNEI TOURISM AND
JACQUELINE WONG

CAPITAL ATTRACTIONS

Small in size but big in attractions, Brunei's capital has lots to offer.

Brunei-Muara

1 THE OMAR ALI SAIFUDDIEN MOSQUE

Brunei Darussalam's iconic landmark, the mosque was completed in 1958 and is named after the 28th Sultan, the late Sultan Omar Ali Saifuddin, who is referred to as the Architect of Modern Brunei.

2 ISTANA NURUL IMAN

The official residence of His Majesty Sultan Haji Hassanal Bolkiah Mu'izzaddin Waddaulah, Sultan and Yang Di-Pertuan of Brunei Darussalam. Although not open to public, except during Hari Raya Aidil Fitri, its golden domes and vaulted roof can be viewed from Kampong Ayer.

3 LAPAU AND DEWAN MAJLIS

The Royal Ceremonial Hall features an exquisite golden dome and hosts all of the Sultanate's traditional royal ceremonies.



MUSLIM PRAYER TIMES in Brunei Darussalam

Rabiulawal 1441 / Rabiulakhir 1441

November 2019

Date	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30		
Hijriah	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	1	2	3		
Day	Fri	Sat	Sun	Mon	Tue	Wed	Thu	Fri	Sat	Sun	Mon	Tue	Wed	Thu	Fri	Sat	Sun	Mon	Tue	Wed	Thu	Fri	Sat	Sun	Mon	Tue	Wed	Thu	Fri	Sat		
Imsak	4.36	4.36	4.36	4.36	4.36	4.36	4.36	4.36	4.36	4.36	4.36	4.37	4.37	4.37	4.37	4.37	4.37	4.37	4.37	4.37	4.38	4.38	4.38	4.38	4.38	4.39	4.39	4.39	4.40	4.40	4.40	
Subuh	4.46	4.46	4.46	4.46	4.46	4.46	4.46	4.46	4.46	4.46	4.46	4.47	4.47	4.47	4.47	4.47	4.47	4.47	4.47	4.47	4.48	4.48	4.48	4.48	4.49	4.49	4.49	4.49	4.49	4.50	4.50	4.50
Syuruk	6.05	6.05	6.06	6.06	6.06	6.06	6.06	6.06	6.06	6.07	6.07	6.07	6.07	6.07	6.08	6.08	6.08	6.09	6.09	6.09	6.09	6.10	6.10	6.10	6.11	6.11	6.12	6.12	6.12	6.13		
Doha	6.28	6.28	6.29	6.29	6.29	6.29	6.29	6.29	6.30	6.30	6.30	6.30	6.31	6.31	6.31	6.31	6.32	6.32	6.32	6.33	6.33	6.33	6.34	6.34	6.35	6.35	6.35	6.36	6.36	6.37		
Zohor	12.05	12.05	12.05	12.05	12.05	12.05	12.05	12.05	12.05	12.05	12.06	12.06	12.06	12.06	12.06	12.06	12.07	12.07	12.07	12.07	12.07	12.08	12.08	12.08	12.08	12.09	12.09	12.09	12.10			
Asar	3.25	3.25	3.25	3.25	3.25	3.26	3.26	3.26	3.26	3.26	3.26	3.27	3.27	3.27	3.27	3.27	3.28	3.28	3.28	3.28	3.29	3.29	3.29	3.30	3.30	3.30	3.30	3.31	3.31	3.32		
Maghrib	6.02	6.02	6.02	6.02	6.02	6.02	6.02	6.02	6.02	6.02	6.02	6.02	6.02	6.02	6.02	6.02	6.02	6.02	6.02	6.02	6.02	6.03	6.03	6.03	6.03	6.03	6.04	6.04	6.04	6.04		
Ishyak	7.13	7.13	7.13	7.13	7.13	7.13	7.13	7.13	7.13	7.13	7.14	7.14	7.14	7.14	7.14	7.15	7.15	7.15	7.15	7.15	7.15	7.16	7.16	7.16	7.17	7.17	7.17	7.18	7.18	7.18		

4 THE ROYAL REGALIA BUILDING
The museum is home to a collection of royal regalia, including the royal chariot, gold and silver ceremonial armoury, the jewel encrusted crowns used during the coronation and a replica of the throne, which is used by the Sultan on state occasions.

5 ISTANA DARUSSALAM
Located on Jalan Sumbiling, this wooden palace captures the architectural heritage of old Malay palaces. Visitors may view only from outside.

6 THE SULTAN HAJI HASSANAL BOLKIAH FOUNDATION COMPLEX
The capital's most popular shopping venues, it combines both traditional Malay and modern architecture.

7 BRUNEI MUSEUM
Brunei's national museum spotlights Brunei's role in Southeast Asia's history. The Islamic Art Gallery has historical pieces of Islamic art and a commendable Quran collection.

8 BRUNEI ARTS AND HANDICRAFTS CENTRE
Brunei's ancient and traditional arts and crafts – *kain tenunan*, silver & brass ware, wood carving and basketry – are showcased in this centre, aimed to preserve its rich legacy.

9 TAMU KIANGGEH
The Tamu, or open air market, on the banks of the Kianggeh River is a popular local market for traditional dishes, fruits, vegetables, flowers and handicrafts.

10 KAMPONG AYER
The world's largest water village that is home to more than 30,000 people living on unique wooden houses on stilts over the Brunei River.

OFF THE BEATEN TRACK

11 Temburong ULU TEMBURONG NATIONAL PARK
Explore Brunei's lush virgin forest through lofty canopy walkways, scenic hiking trails and a thrilling river ride to the park on the Temburong River.

12 Tutong TASEK MERIMBUN
Brunei's largest lake that curves in an 'S' has an island in the centre accessible via a wooden walkway and various facilities for picnics and recreation.

13 Belait OIL & GAS DISCOVERY CENTRE
An 'edutainment' facility, this interactive science centre aims to make science exciting and accessible to all with more than 100 hands-on exhibits in themed areas to explore.



Rabiulakhir 1441 / Jamadilawal 1441

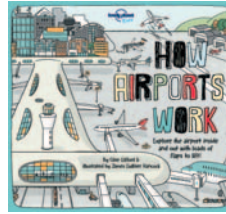
December 2019

Date	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31
Hijrah	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	1	2	3	4
Day	Sun	Mon	Tue	Wed	Thu	Fri	Sat	Sun	Mon	Tue	Wed	Thu	Fri	Sat	Sun	Mon	Tue	Wed	Thu	Fri	Sat	Sun	Mon	Tue	Wed	Thu	Fri	Sat	Sun	Mon	Tue
Imlak	4.41	4.41	4.41	4.42	4.42	4.42	4.43	4.43	4.44	4.44	4.44	4.45	4.45	4.46	4.46	4.47	4.47	4.48	4.48	4.49	4.49	4.50	4.50	4.51	4.51	4.52	4.52	4.53	4.53	4.54	4.54
Subuh	4.51	4.51	4.51	4.52	4.52	4.52	4.53	4.53	4.54	4.54	4.54	4.55	4.55	4.56	4.56	4.57	4.57	4.58	4.58	4.59	4.59	5.00	5.00	5.01	5.01	5.02	5.02	5.03	5.03	5.04	5.04
Syuruk	6.13	6.14	6.14	6.15	6.15	6.15	6.16	6.16	6.17	6.17	6.18	6.18	6.19	6.19	6.20	6.20	6.21	6.21	6.22	6.22	6.23	6.23	6.24	6.24	6.25	6.25	6.26	6.26	6.27	6.27	6.28
Doha	6.37	6.38	6.38	6.39	6.39	6.40	6.40	6.40	6.41	6.41	6.42	6.42	6.43	6.43	6.44	6.45	6.45	6.46	6.46	6.47	6.47	6.48	6.48	6.49	6.49	6.50	6.50	6.51	6.51	6.52	6.52
Zohor	12.10	12.10	12.11	12.11	12.12	12.12	12.12	12.13	12.13	12.14	12.14	12.15	12.15	12.16	12.16	12.17	12.17	12.18	12.18	12.19	12.19	12.20	12.20	12.21	12.21	12.22	12.22	12.23	12.23	12.24	12.24
Asar	3.32	3.32	3.33	3.33	3.33	3.34	3.34	3.35	3.35	3.36	3.36	3.36	3.37	3.37	3.38	3.38	3.39	3.39	3.40	3.40	3.41	3.41	3.42	3.42	3.43	3.43	3.44	3.44	3.45	3.45	3.46
Maghrib	6.05	6.05	6.05	6.06	6.06	6.06	6.07	6.07	6.08	6.08	6.08	6.09	6.09	6.10	6.10	6.11	6.11	6.12	6.12	6.13	6.13	6.14	6.14	6.15	6.15	6.16	6.16	6.17	6.17	6.18	6.18
Isyak	7.19	7.19	7.20	7.20	7.20	7.21	7.21	7.22	7.22	7.23	7.23	7.24	7.24	7.25	7.25	7.26	7.26	7.26	7.27	7.27	7.28	7.28	7.29	7.29	7.30	7.30	7.31	7.31	7.32	7.32	7.33



DARK SKIES
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Where to catch the aurora? What about the best sites for meteor showers? The answers to these and more can be found in Lonely Planet's *Dark Skies*, the first world's guide to astrotourism that includes guides to 35 dark-sky sites and national parks, where to see the aurora, the next decade of total solar eclipses and how to view rocket launches plus the lowdown on commercial space flight, observatories and meteor showers. The perfect gift for the astronomy fan!



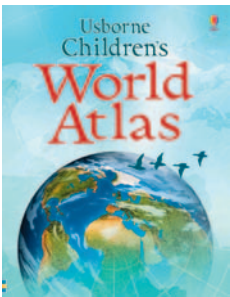
HOW AIRPORTS WORK
Lonely Planet Kids

If your kid is constantly asking you this and that whenever you're at the airport, this book will come in handy. A follow-up to *How Cities Work*, the book explores the earliest airports through to today and answers some of your kid's most curious questions: Where does luggage go after check in? What happens in the control tower? With interactive, lift-the-flap sections to "uncover" the hidden secrets of the airport.

BOOKS

TO UNPLUG AND UNWIND.

Books featured are available at mphonline.com and <https://malaysia.kinokuniya.com/>. Terms & conditions apply.



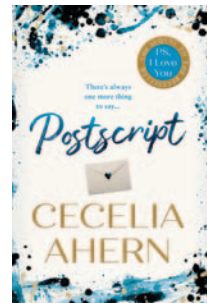
CHILDREN'S WORLD ATLAS
Usborne

By the children's books specialist Usborne comes this comprehensive and newly updated world atlas with 60 pages of colourful maps showing countries, cities, towns, mountains, rivers, lakes and places of interest. Includes a map index, general index, gazetter of states, geography quiz and time zones. It's the perfect book to keep the little ones occupied (and even adults!). You can also check out internet links to recommended websites to find out more about each continent, take virtual tours and download more maps.



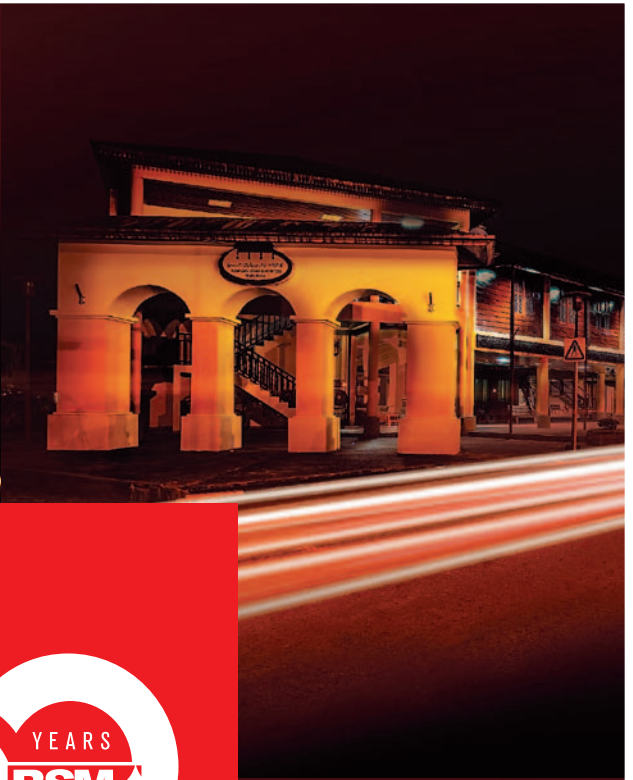
STRANGE PLANET
Nathan W. Pyle

From New York Times bestselling author Nathan W. Pyle comes this adorable and profound universe in pink, blue, green and purple. Based on the Instagram of the same name, *Strange Planet* covers a full life cycle of the planet's inhabitants, offering a sweet and hilarious look at a distant world not all that unlike our own. You'll love it for the illustrations!

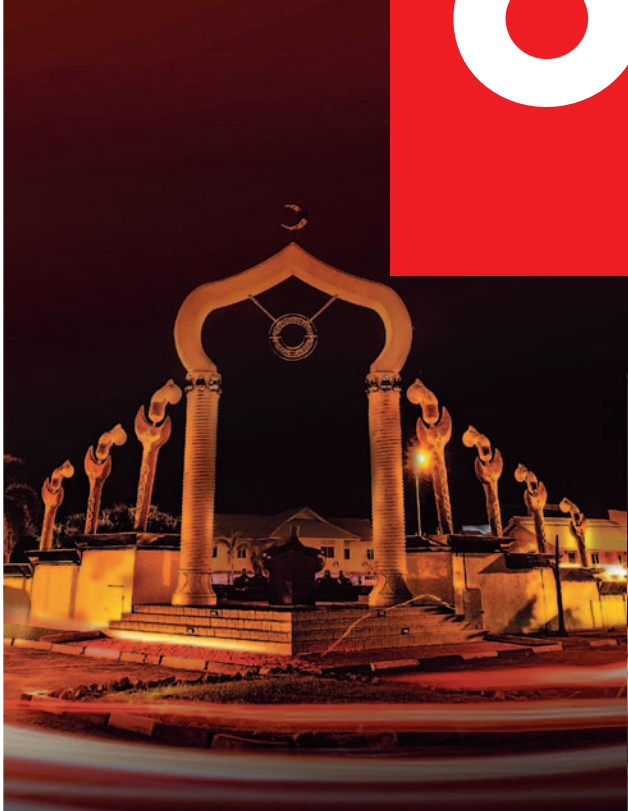


POSTSCRIPT
Cecelia Ahern

It's been seven years since Holly Kennedy's husband Gerry died – and Holly has come a long way after reading his final letter that urged Holly to find the courage to forge a new life. Which is exactly what she did until a group, inspired by Gerry's letters, approached Holly to help with an issue, causing Holly to go back to a world and past she worked so hard to leave behind. Will she really escape the ghost of Gerry? A must-have if you enjoyed its prequel, *PS, I Love You*.



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