Welcome to The Temple Practice

It is our aim to have a friendly yet efficient practice. Our team are happy to give their help, advice, and assistance. We want you to have a healthy smile that you can be proud of.

Leeds Dental Team Ltd is the name of the contractor within the NHS . NHS Leeds 2nd Floor Stockdale House Headingley Business Park Victoria Road LS6 1PF 0113 3057370

General Dental Council 37 Wimpole Street London W1G 8DQ 08452224141

Director of Leeds Dental Team Itd Sophia Shafi

Our Dentists

Dr. Graham Temple BDs Sheffield 1975 GDC 49147 Richard Anderson 2010 GDC 192323 Paul Morris BchD 2006 GDC 104094 Robert Finch BchD Dip Rest Dent 2001 GDC 79289 Jeevan Matharoo GDC 271907 Hannah Barrow GDC 277682

Dental Therapist

Samantha Bembridge 2010 GDC 163181

Our Clinic Manager

Debbie Kendall RDN GDC 113120

Dental Nurses

Mandy Smith RDN GDC 154350 Laura staegemann RDN GDC 125550 Nursing Manager Elaine Gans RDN GDC 254786 Katherine Mawson RDN GDC 268127 Chantel Mcdonald Trainee Nurse

Receptionist

Joanne Lonsdale Shelley Armson Elizabeth Bow

A guide to our practice

□ The practice offers both NHS care and independent care.

□ We have agreed with NHS Leeds to provide NHS care for adults and children. As from April 2006, we operate the charging structure in line with the NHS banding system

□ The surgeries are fitted with modern equipment to ensure comfort and safety.

□ All dentists ensure they keep up to date and regular attend courses. Our nursing staff are qualified or working towards qualification.

□ We take cross infection control seriously. You can be confident that all necessary hygiene measures are in place to ensure your health and safety.

□ We keep appointments free to deal with urgent problems, if you need an appointment at short notice please phone early in the day. We do however require 24 hrs notice for cancellations. If you fail to give sufficient notice or fail to attend on more than 2 occasions we are not obliged to arrange any future appointments at this practice.

Most of our surgeries are on ground level with wheelchair access.
We also have parking to the front and to the rear of the building.

□ An out of hours emergency service is available for registered patients. In theevent of a dental emergency out of normal surgery hours please telephone

the practice, our answer phone message will advise you how to proceed. Alternatively call 111 This is free from all landlines and mobiles.

 The practice is open all day except lunchtimes between 1-2 pm so feel free to phone or call in Our full address is

Temple practice 375-377 Harrogate Road Moortown corner LS17 6DW

Practice Telephone Number is 0113 2680886 Practice Fax number is 0113 3930031

□ We take pride in the quality of our service; if there is anything you are not

happy with please let us know. We have a complaints policy on display in the reception area you can obtain a copy of this on request from our practice manager.

More detailed information about the treatments that we offer is available in our practice leaflets or visit our website at <u>www.templepractice.com</u>

Practice hours

Monday	8:00 -1:00	,2:00– 5:30
Tuesday	8:00-1:00	2:00- 5:30
Wednesday 8:00-1:00 2:00– 5:30		
Thursday	8:00-1:00	2:00-5:30
Friday	9:00-1.00	2.00 - 5.30
Please note we close every day from 1pm until 2pm for lunch		

If you have to cancel an appointment, please give 24 hours notice whenever

possible. A charge may be made for missed appointments.

Payments

The practice accepts cash, Visa, Mastercard, Delta and Switch. We no longer accept cheques as a method of payment Please note we require you to pay at each visit. You may be asked for a

deposit. A price guide is available on our website and the NHS fees are displayed

A price guide is available on our website and the NHS fees are displa in the waiting room.

If you are not happy with the service you have received then please let us know.

If we don't know we can not improve the service we provide.