

Hello and  
welcome to



A Care  
Network for  
Everyone  
Everywhere

Discover how our  
mobile telecare  
services are improving  
the lives of vulnerable  
independent people  
everywhere

# Introducing Mobile Telecare

It is increasingly common for service users to be equipped with mobile devices across a wide variety of scenarios; elderly, frail, learning-disabilities, long-term-conditions, safer-walking and reablement. These services enable them to transmit their location and request assistance when they feel vulnerable or to be triggered automatically.

Mobile telecare services are more advanced and can automatically trigger an alarm, for instance if a user leaves home, has a fall or forgets to take their medicine.



**Works out of the box**



**Gives freedom and confidence  
to User and carer**



**Customisable package  
for each user**



**24/7 response to alerts if  
fall, distressed or wandering**

# For Everyone Everywhere

Family carers can also be sent calls and alerts to their mobile and see them online, gluing together the professional and informal care networks.

The Oysta service is mobile and delivers telecare *everywhere* through simple mobile devices:

- Emergency one-touch SOS
- Detecting falls and non-movement
- Monitoring location with out-of-zone alarms
- Sending welfare checks
- Initiate calls with auto-answer
- Reminding about medicines and activities

So it's for *everyone* - regardless of the nature of their conditions. All vulnerable people can be wrapped in a tighter cloak of care, building acceptance, trust and confidence.



# Savings Outweigh Costs

Care provision savings outweigh costs across a wide range of situations, making Oysta a low risk choice.

Oysta mobile enables person-centred care at home and in the community.

*“As part of PA Consulting’s Argenti Telecare Partnership, where savings to Adult Services are carefully tracked and audited on a service user level, we are able to identify savings where Oysta is the only form of telecare in use. In a number of cases savings of several hundred pounds per annum have been realised, with one deployment enabling an annual saving of over £5,300. Oysta also delivers great qualitative outcomes for service users.”*

Steve Carefull, PA Consulting and Programme Director of the Argenti Telehealthcare Partnership

*“Telecare Everywhere from Oysta is easy and low cost to deploy. No onsite installation and no complex equipment means costs for each person is much reduced. Pre-integration with control centre software means no additional platform to install, and 24/7 control centre staff manage alarms through their existing system. Based on saving one support worker hour per week, each Oysta device and service pays back for providers in 3 months.”*

Adrian Scaife, Health and Social Care Programme Manager of Tunstall Healthcare (UK)

# People's Lives

Oysta Mobile enables person-centered care at home and in the community - early intervention, preventative care, enabling self-care, and protecting the elderly and those with conditions that make them vulnerable. The scenarios are endless. Take a few real-life examples in the words of the individuals.

## John is 24

John has a mild learning disability and epilepsy. He lives in a supported living house, but he could never leave the house unsupported, due to the condition causing frequent seizures.

A safer walking solution by Oysta was provided. John is now confident to walk to town and back on his own, knowing that if he did have a seizure, the device would detect his fall and emergency services would be called to support him.

There is a potential that John will gain enough confidence to start looking at moving to his own accommodation, with minimal support. He is also likely to be accepted for a suitable job in future.

## Virginio is 76

Virginio is retired. He loves to walk around his neighbourhood. Normally he takes 2 hours a day walking around the street and parks. He is an active and independent person, but he understands that at his age he is prone to accidents and falls. He needs faster assistance than most of the people, and for this reason he never walks without his Oysta Pearl+. *"I have it with me every day and being honest I don't even know it's there.... but it provides me with total peace of mind"*.

## Peter is 18

Peter's parents always knew that he needed to stand on his own feet as soon as possible. Due to his mild learning disability, Down's Syndrome, Peter finds some aspects of life difficult. Moving out of parents' house to his own was a big step, especially given that the new place is in town Peter doesn't know, 30 miles away from his parents'. Telecare was implemented to make the new house safe but the biggest challenge was accessing a new school and public transport, mainly to be able to visit his parents, without being supported.

When presented with his Oysta Just-in-Case, Peter said it was "*better than Christmas*" and named it "*funking supa-dupa*". He understood exactly what the device could do and that it is the key to him being able to live a normal life. Equally, his parents were extremely impressed by the service, mainly, the online tracking access.

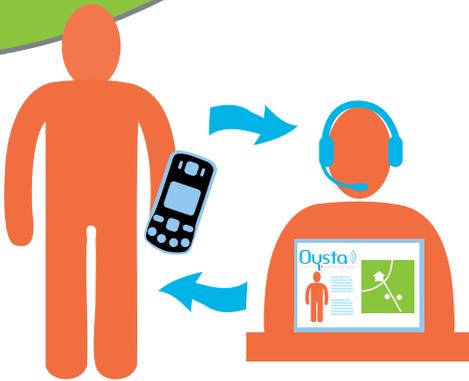
## Marie is 67

Marie has dementia. She lives in a care home where she is fully supported. Recently, there have been situations when Marie left home to do some basic shopping and didn't return. Staff were reluctant to leave Marie unsupported, worried she might put herself at risk. This left Marie very unhappy, especially because she enjoyed going to the same shop buying the same things every day, having a chat with the owners and going for a short walk around the park.

After careful consideration, care managers suggested to carry out an assessment for a safe walking solution by Oysta.

Online access was provided to staff of the home to locate Marie when she doesn't return within agreed time. Marie is very happy again and wears her Oysta device with pride.

# How will Oysta help?



Simple two-way voice with auto-answer and loud speaker allows immediate assessment of the user's situation.

## Lower cost of integrated care

- False alarm prompts reduce control centre costs
- Direct communication reduces unnecessary call-outs
- Safer patient discharge and less residential care
- Fewer emergency call-outs and fewer re-admissions

## More effective outcomes

- Builds confidence and independence indoors and outdoors.
- Encourages social interaction and helps avoid loneliness.
- Connects and bonds families with their professional carers.
- Improves quality of life and physical activity.

# Summary



**LOW COST:** Peace of mind from under £4 a week for each user.



**MEASURED SAVINGS:** Typically £000s a year for each user.



**IT'S MOBILE:** Fostering safer independence everywhere.



**PROVEN:** Protects over 10,000 users worldwide.



**CONNECTING CARE:** Families with professional carers.

Contact Oysta on 01295 530 101  
[www.oysta-technology.com](http://www.oysta-technology.com)