

Telarc.



Adventure  
Tourism



# Adventure Tourism

**New Zealand's array of  
adventure activities is  
world-renowned.**

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With such a valuable reputation it's important we can declare with the utmost confidence that our adventure industry operates under the safest guidelines.

While this industry uses the risk of danger to attract participants each activity must be carefully assessed to ensure actual risk is calculated and minimised.

That's why recent regulations have been put in place that require adventure operations be registered with WorkSafe NZ and undergo a comprehensive safety audit under the Health and Safety in Employment (Adventure and Activities) Regulations (2016).

We provide experienced and competent auditors and technical experts to assess your activities and ensure your company measures up, manages risk and confidently and consistently meets the requirements.



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## A leap forward in safety regulations

**A view from the top.** The new regulations recognise the importance the adventure industry has for both our economy and our national identity. Ensuring this industry is safe will help visitors continue to use them and, in doing so, provide sustainable, long-term viability for these services.

**The balancing act.** Creating 'acceptable' levels of risk can be challenging. Too little and you lose customers. Too much and your operation will be closed. With a sound auditing procedure perceived risk and actual risk can be correctly assessed and consistently managed.

**Confidence in coordination.** Providing sound criteria and a robust management system delivers a clear understanding of responsibilities at every level of your business. With this coordinated approach you have the confidence to continuously provide high-stakes, low-risk thrills to customers.

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## Who is it for?

The regulations cover operations that are designed deliberately to expose participants to a risk of serious harm that must be managed by the provider. However there is a range of different activities that do not fall under this administration. We suggest getting in touch with Worksafe New Zealand in the first instance to see whether your business is required to operate under the regulations. Activity providers currently required to register include, but are not limited to:

- Caving, canyoning and river boarding
- Bridge swinging and bungee jumping
- Mountaineering, abseiling and rock climbing
- Scuba diving
- Quad biking and off-road vehicle driving
- Kayaking
- High ropes courses



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## Health and Safety in Employment (Adventure Activities) Regulations 2016

The Health and Safety in Employment (Adventure Activities) Regulations 2016 were made under the Health and Safety at Work Act 2015. These regulations require operators protect the health and safety of staff and participants engaged in adventure activities via sound safety management systems. This standard was developed in consultation with the public, the adventure and outdoor sector, and the relevant government agencies.

These regulations require all operators who provide activities that are designed to deliberately expose participants to a risk of serious harm to undergo a safety audit by a recognised auditor and be registered. Here, operators must conform to 'good practice' for their adventure activity. The standard specifies that 'good practice' may include, but is not limited to, activity safety guidelines (ASGs), codes of practice or conduct, other recognized and approved guidelines and accepted professional practices.

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## How we work for your certification

Since 1972 we have been working assessing and certifying management systems. Nowadays we take pride in being New Zealand's largest auditing body, experienced in auditing many standards in a wide variety of organisations throughout Australasia.

The New Zealand Adventure Activities Certification Scheme has been developed in conjunction with the Joint Accreditation System of Australia and New Zealand (JAS-ANZ) and WorkSafe New Zealand. The scheme sets out requirements for how certification bodies will plan and conduct audits, as well as placing contractual obligations on adventure activity operators.

Our goal is to provide robust safety audits that add value to the operators' safety systems. We have valuable experience in auditing within this sector through a variety of safety, quality and environmental programmes. Technical experts from within the industry also support our experienced auditors.

We'll work closely with you to ensure every aspect and process of your adventure activity operation complies with the required standards. If we identify any areas for improvement we'll guide you through the necessary changes - and if we identify better processes that will add value to your business, even better.

