# **Levenshulme Market – Traders Information Pack 2020**

Below is all the information you will need to trade at Levenshulme Market on your confirmed dates. If you have questions, please email info@levymarket.com or see our FAQs and Terms & Conditions.

If you have any problems on market day, please call **operations manager Sean on 07792 516544** or ask any of our team in the hi-vis vests if you're already on site. They're there to help!

## What you need to do before trading:

- Email us a copy of your current public liability insurance cover of at least £5 million
- Pay your stall fee by the deadline date on your confirmation email. Please pay here.
- Serving food? Please email us a copy of your Food Hygiene Training Level 2 (or equivalent)
- Using our electricity? Please email us the exact wattage and details of your equipment

## Site details and trading times

Levenshulme Market trades from **10am to 4pm on Saturdays.** Traders can arrive to set up from 8am, and must be ready to trade by 9.45am.

We do not permit traders to pack up or vacate their stalls before the market's closing time, this is unfair to customers and other traders. Upon arrival, one of our team in hi-vis will show you to your stall. We do not release details of pitch allocation in advance.

The address is: Farmside Place, Off Stockport Rd, Levenshulme, Manchester. M19 3AB. Click here for our location on Google Maps. The turning is just off Stockport Road, next to Hennigan's Bar.

**Parking**: The other side of the car park is available for parking, but it does get busy so we recommend arriving early. We aren't the only users of the car park, so please don't double park or block anyone in. If it is full, you can unload and then move your vehicle while our team mind your stall.

#### Tables, chairs and gazebos

We provide each trader with gazebo cover, plus one table each. Need an extra table? Email us and we'll do our best to provide it if available. We don't provide chairs unless you have particular needs.

#### Safety and waste management

- Fire safety Please click here to familiarise yourself with our current fire evacuation procedure.
- Allergen information (IMPORTANT for food traders) You must adhere to government regulations regarding displaying allergen information. Please read this PDF for essential advice.
- **Food hygiene** please take all the required measures to prepare, cook and serve food in line with current food hygiene regulations. Full guidance available here.
- Selling alcohol? Only if approved in advance by us and Challenge 21 signage is displayed.
- Waste Traders are responsible for removing ALL of their own waste from the market site. Bins are for customers only, and nothing at all must be put down the drains.

### **Cancellation Policy – for ALL traders**

Cancellation of a stall by a trader (must be done by email only):

- UP TO 7 days before trading date the stall fee will be refunded minus an admin fee
- AFTER 7 days before trading date no refund due, the full stall fee will be retained

If we are forced to cancel a market due to adverse weather (force majeure), the stall fee will be refunded minus an admin fee. Full details of admin fees, plus stall fee prices, are available here.