LARMERBROWN

LARMERBROWN Platform
enhancing the learner experience

Larmer Brown Platform
Content Maintenance Service

The continuous maintenance of your content to ensure it accurately represents learning requirements, is a vital part of your enablement and adoption journey. Our Content Maintenance Service (CMS) ensures your users receive comprehensive, process led eLearning, documentation and support materials that always reflect your current applications and processes.

As your process driven applications embed across your organisation, it is necessary to continuously enhance functionality, instigate configuration updates and refine processes. Every improvement needs to be reflected in your learning content. However, if the development of your systems-based content is not comprehensively 'owned' within your business, post Go Live it is unlikely to keep pace as your applications undergo continuous change.

Whilst development and continued maintenance of your learning content is not particularly difficult, unless your Developers have sufficient exposure to the technology, and can commit time to the task, in order to become proficient, it can be time consuming.

Our CMS was introduced to help clients overcome these challenges.

What is the Content Maintenance Service?

Our CMS offers Larmer Brown Platform clients an efficient and risk-free content development service.

By working directly with System Architects and Configuration Experts, our Developers ensure that your learning content is ready in good time to provide the training, support or competency reports as each update or upgrade is released to your users. This co-ordinated working ensures that your team are not required to duplicate work in an effort to ensure your Developers have the right level of knowledge and understanding.

Our CMS provides you with access to experienced and proficient Developers to support, record and publish all of your content, at a time when you need that learning and support content to be updated. This flexible and streamlined service ensures the usual documentation overhead and risks associated with user training and support are dramatically reduced.

The different outputs delivered in the Larmer Brown Platform can be used to support each phase of your project, thus ensuring further collaboration across your Project and Support teams. All changes are versioned, creating an audit trail, thereby replacing the need to document each phase.

About Larmer Brown
Larmer Brown has been delivering learning solutions to corporate clients since 1984. Our services have evolved in order to deliver a portfolio of offerings to support clients through each phase of their learning project, system implementation or upgrade.

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