



Benefits of Using the 1Dispatch Mobile App

- The easiest way to manage your portfolio with Ready Logistics from anywhere, at any time
- Electronic records protect you from damage claims and provide enhanced audit-ability and reporting
- Faster, same-day payment to you! Any eBOL received by 3pm AZ time will be processed for payment the same day
- Compliance with an increasing number of clients who require carrier use of the mobile app for all their moves
- Faster resolution of damage claims
- Ability to group vehicles at the same location for pick-up or drop-off

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Download the App

NOTE: To take inspection photos, make sure to allow the app access to camera and geo services

Available through the App Store:

- Google Play for Android Users
- App Store for Apple Users

In the search bar, type 1Dispatch and select

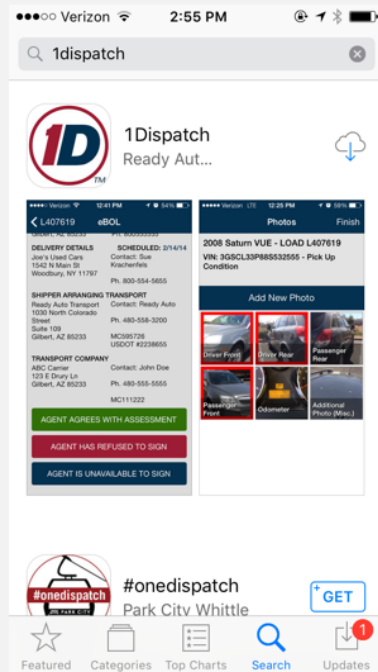


On Apple:

- Click 'Get'
- Then click 'Open'

On Android:

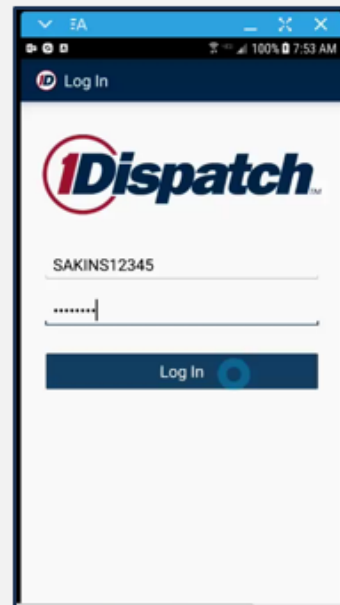
- Click 'Install'



Signing into the 1Dispatch Mobile App

Sign in to the 1D Mobile App using your 1Dispatch.com Username and Password

If you forget your Username and/or Password contact Ready Logistics for help: 480-558-3200



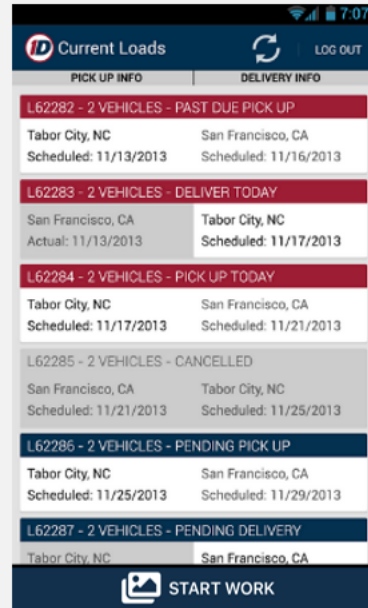
Viewing your current loads

The app will display loads that have been accepted from 1Dispatch.com

Loads displayed in red are past due

- Any load 24 hours or more past due will cause you not to get any Auto-DTC offers
- See instructions for updating your board

If you do not have any loads accepted on your dashboard you will see "No Loads Found" on the app



Picking up a Load

Step 1: Click 'Start Work' at bottom of screen

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Click 'Start Work' on bottom of screen

A pop-up message will appear with information on App Update

Click the 'OK' button to start the inspections


You are able to turn this message off

1Dispatch Mobile App Update
The transport order process has been recently updated. For all vehicles, carriers will provide a vehicle inspection and the date and time of the pick-up and drop-off.
Show this message again?
Ok

Step 2: Scan VIN or manually enter VIN to begin inspections

NOTE: a message stating **'vehicle is not available for transport'** after scanning VIN, indicates the VIN is not part of a load on your board, try manually entering VIN, or call Ready Logistics to fix

Scan the VIN:

Manually enter the VIN:




Step 3: Taking the Inspection Photos

1. Line up the car with the image on the camera and take the photo

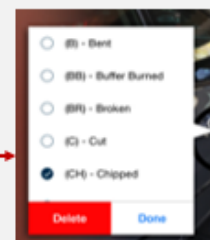


Note: You must mark damage even if there is an existing damage report on the vehicle

2. If the vehicle has noticeable damage, you must mark the damage during inspection



- Click the **'Mark Damage'** button
- Touch the damaged area on the photo
- A pop-up box (see example to right) will appear, check the type of damage
- Click **'Add Notes'** to add additional details about the damage

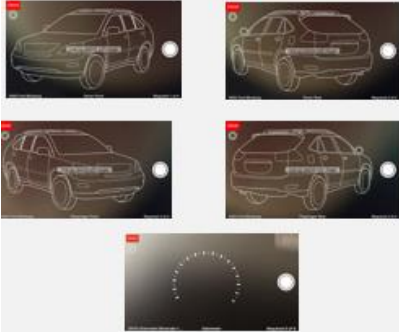


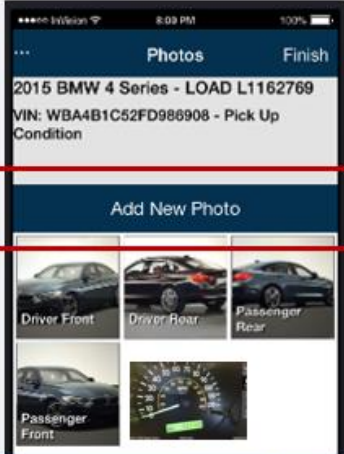
3. If there is not any noticeable damage, click **'Continue'**, then **'Yes'** to confirm no damage added

Required Photos:

Five required photos:

- Driver Front
- Driver Rear
- Passenger Front
- Passenger Rear
- Odometer






Additional recommended photos:

- Keys or Key Fob
- VIN / Plate
- Roof
- Windshield

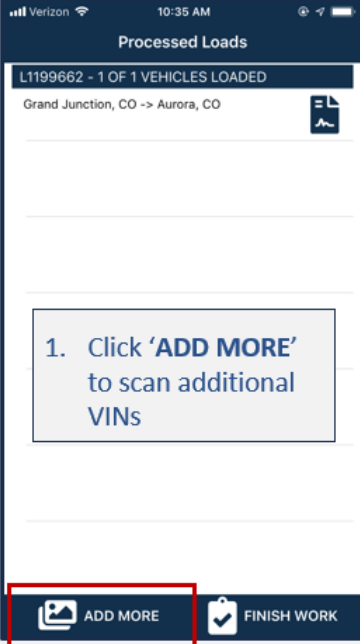
Note:
You can take additional photos of the vehicle. The app will allow up to 24 photos.

When finished with photos click 'Finish' in upper right corner.

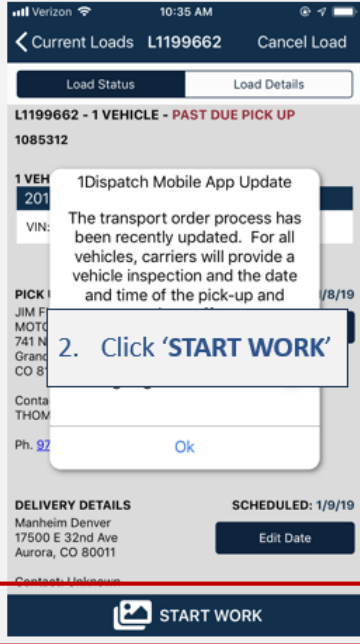


Photos are time stamped and geo stamped with location.

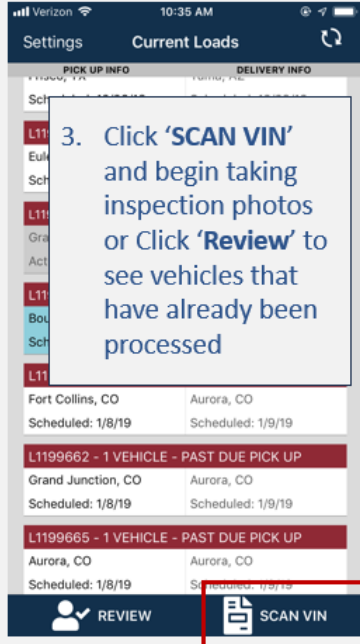
Step 4: Add additional vehicles: If you have more vehicles to pick up or drop at the same location click 'Add More'. This will allow you to complete inspection photos for all vehicles prior to obtaining signatures for vehicles



1. Click 'ADD MORE' to scan additional VINs



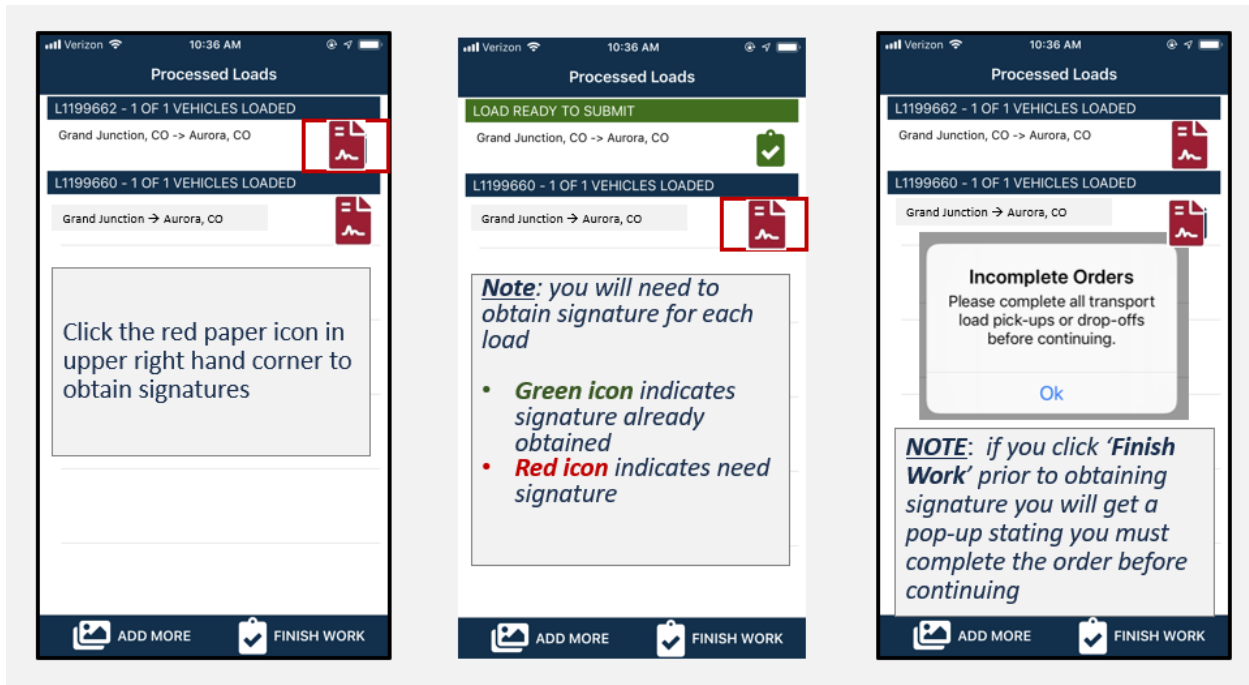
2. Click 'START WORK'



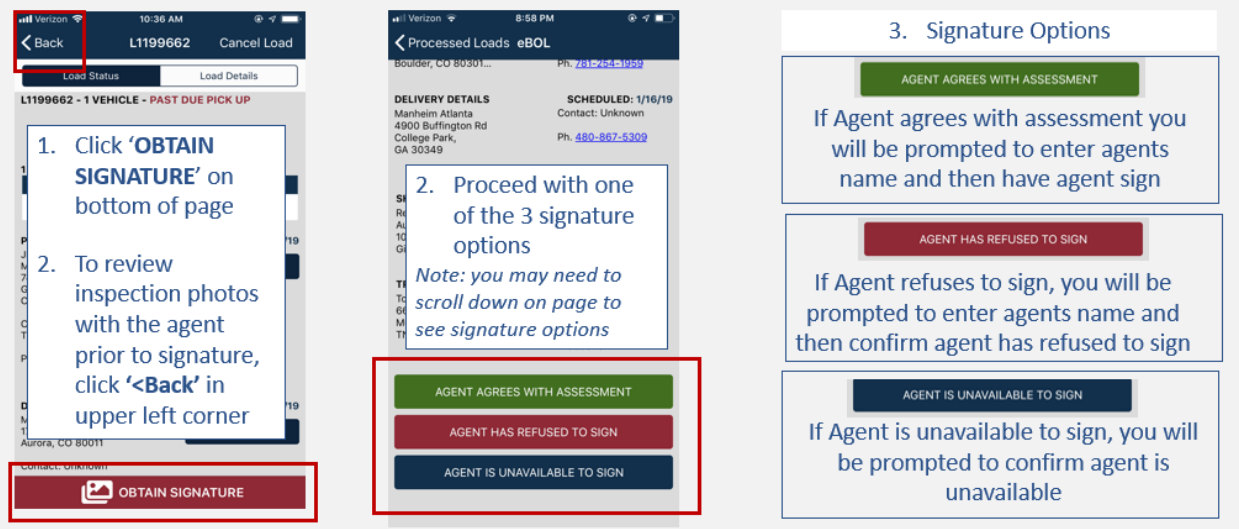
3. Click 'SCAN VIN' and begin taking inspection photos or Click 'Review' to see vehicles that have already been processed

4. Repeat steps until all vehicles at location have been inspected

Step 5: Obtain Signatures: When complete with inspection photos click the 'paper icon' in upper right-hand corner to obtain signatures for the inspections



Required Signatures



Step 6: Submit eBOL: The eBOL will be sent to Ready Logistics and Carrier's company, you are able to add additional email address to receive the eBOL

Click 'Skip' in upper right-hand corner to submit eBOL

If you want to send eBOL to additional parties, type in an additional email or fax and click 'Send eBOL'

Once, eBOL is submitted, load will show **LOAD READY TO SUBMIT**

Click '**FINISH WORK**' in bottom right corner to complete

Delivering a Load

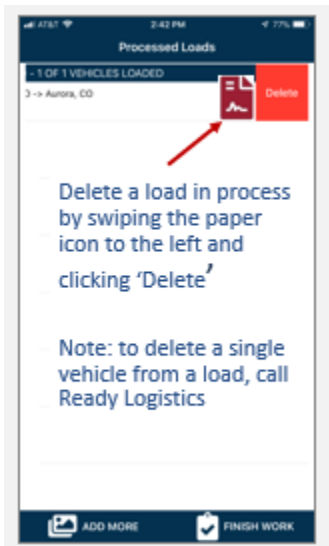
Inspections Are Also Required at Delivery, follow steps 1 – 6 for delivery inspections

1. Click 'START WORK'
2. Scan VIN or enter manually
3. Take the required photos
4. Mark any new damage
5. Add additional notes of needed

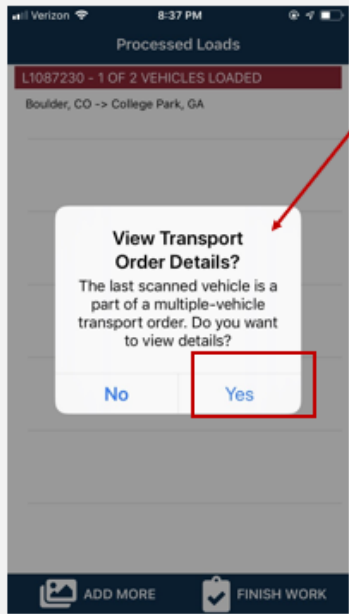
6. ADD MORE vehicles (if dropping more than 1 vehicle at location) or FINISH WORK

7. After all inspections are complete 'OBTAIN SIGNATURE' for Delivery Confirmation
8. Submit eBOL
9. Confirm transmission was successful

Cancelling work in progress on a load



Multi-VIN loads



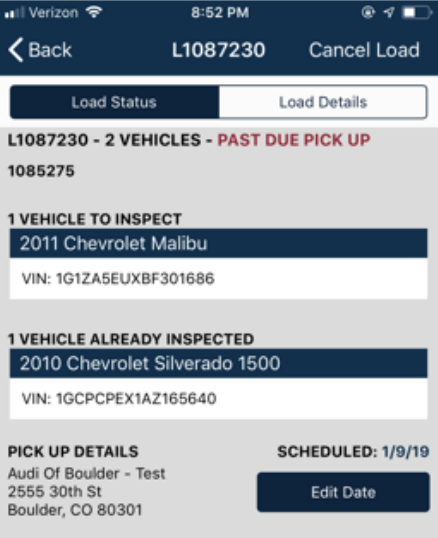
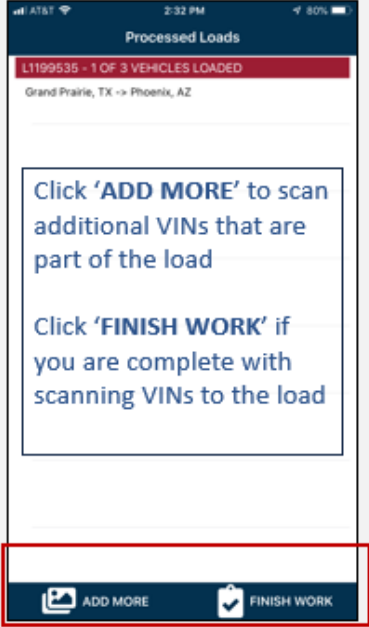
If the vehicle is part of a multi-VIN load, a pop-up will appear to let you know the VIN is part of a multiple VIN transport order and asking if you want to review details.

Clicking 'Yes' will allow you to view the order, and see which VINs have been inspected and VINs that still need to be inspected

Clicking the 'Load Details' tab to view the dispatch notes

You will not be allowed to 'FINISH WORK' until all vehicles in the load have inspections complete.

You will get a pop-up asking you to complete all transport load picks or drops before continuing


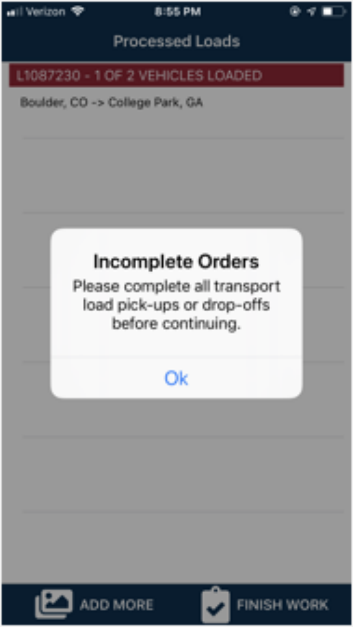



Note: If you Click 'FINISH WORK' prior to scanning all VINs, you will get a pop-up window informing you all pick-ups or drops in load must be completed before completing

Click 'ADD MORE' to scan additional VINs that are part of the load

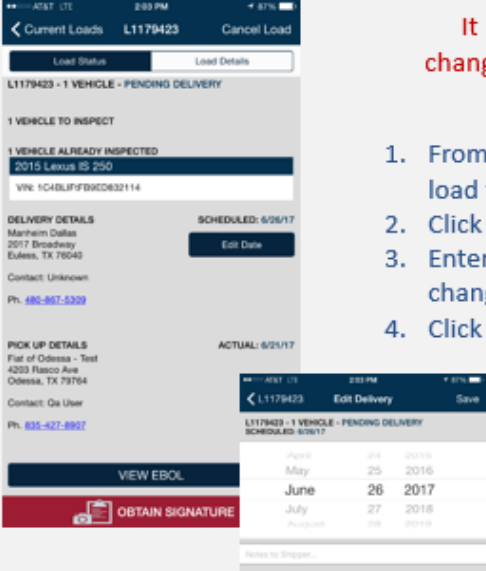
Click 'FINISH WORK' if you are complete with scanning VINs to the load

After you click 'ADD MORE', click 'SCAN VIN' to add the next VIN and continue taking inspection photos

Updating the Status of a load on the 1 Dispatch Mobile App

Weather, construction or other issues with pick and drop locations may delay the transportation process
 Updates to pick and drop dates can be done on the 1Dispatch Mobile App

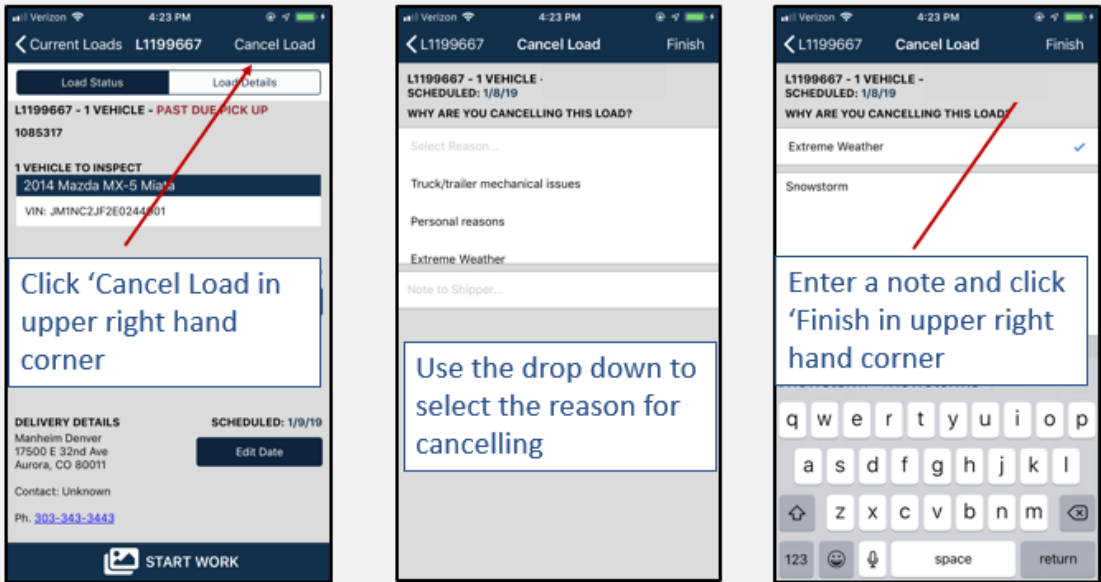


It is required for carriers to update any changes to pickup and/or drop dates as soon as possible.

1. From the Current Loads screen, click on the load the needs to be updated
2. Click 'Edit Date' and update
3. Enter note indicating the reason for the change
4. Click 'Save'

Note:
 If you are changing pick-up and delivery dates, you must change delivery date first

Cancelling a Load on the 1Dispatch Mobile App



Click 'Cancel Load in upper right hand corner

Use the drop down to select the reason for cancelling

Enter a note and click 'Finish in upper right hand corner

NOTE: if it is a multi-vehicle load, cancelling the load will cancel ALL vehicles. If you need to cancel one vehicle from a multi-vehicle load, please call Ready Logistics.

Viewing eBOL from 1Dispatch.com

You are able to view eBOL's from your 1Dispatch.com account.

Go to the 'Available Actions' drop down to print or email eBOL

The screenshot shows the 'My Loads' dashboard on 1Dispatch.com. A central overlay reads: 'Log on to your 1Dispatch dashboard (1Dispatch.com)' followed by instructions: 'Go to the 'My Loads' tab to view all your loads', 'Under the 'Status' column go to 'View eBOL'', and 'Click on 'View eBOL' to open the BOL and view the pictures and any damages marked.' The 'My Loads' tab is highlighted in the left sidebar. The main table has columns for 'Dispatched', 'Dispatch Information', 'Load Information', 'Origin', 'Destination', and 'Status'. The 'Status' column contains 'View eBOL' links for each load, with a red box highlighting these links and the 'Available Actions' dropdown menu below them.

Dispatched	Dispatch Information	Load Information	Origin	Destination	Status
<input type="checkbox"/>					View eBOL Delivered on: 6/14/2017 Available Actions
<input type="checkbox"/>					View eBOL Delivered on: 6/14/2017 Available Actions
<input type="checkbox"/>					View eBOL Delivered on: 6/8/2017 Available Actions
<input type="checkbox"/>					View eBOL Delivered on: 6/22/2017 Available Actions
<input type="checkbox"/>					View eBOL Delivered on: 6/23/2017 Available Actions
<input type="checkbox"/>					View eBOL Delivered on: 6/23/2017 Available Actions

Frequently Asked Questions

What is the 1Dispatch Mobile App?

The 1D Mobile App enables Carriers to complete vehicle inspections with photos, scan VINs, manage assigned loads, update load status and send an electronic Bill of Lading (eBOL) for instant payment processing. The photo inspection process can protect Carriers from false damage claims.

What are the benefits of using the 1Dispatch Mobile App?

- Manage loads from anywhere and anytime
- Protects Carriers from damage claims
- Faster payment procession – if eBOL submitted by 3:00pm AZ time, payment is processed the next day
- Compliance with Client requirements of utilization of the 1Dispatch Mobile App
- Ability to group vehicles picking up or dropping off at same location

How do I get the 1Dispatch Mobile App?

- Go to your app store (Google Play store for Android users, App Store for Apple Users)
- In the search bar, type 1Dispatch and select app
- Click 'Install'
- Then click 'Open'

What is my Username/Password for the 1Dispatch Mobile App?

Sign in to the 1D Mobile App using your 1Dispatch.com Username and Password

If you forget your username and/or password, contact Ready Logistics:

480-558-3200

How do you get back to the Current Loads screen (homepage) from the Continuation Screen? Click on the "ADD MORE" icon at the bottom of the screen

Does the app time out?

There isn't a time out feature, but if you close the app, when it is re-opened, the app will take user to the point you left off

Do I need to give the 1Dispatch Mobile App access to my camera and GPS location?

To complete vehicle inspections, the first time you log into the Mobile App you will need to:

1. Accept terms and conditions
2. Allow access to your camera for taking inspections photos
3. Allow access to your GPS location for eBOL submissions

How can you view the photos during the signature process?

You can view the photos on the Load Details screen by clicking on the vehicle

Can I accept a load on the mobile app?

No, loads can be accepted on 1Dispatch.com

Can I search the Open Marketplace using the app?

No, Open Marketplace can be accessed on 1Dispatch.com

Where can I get help with the 1D Mobile App?

Call our Carrier Resolution Team at 480-558-3200