

Innophos Nutrition



Industry:

Food & Beverage

Employees:

1001-5000, 150 Users

Software Footprint:

Oracle JD Edwards
EnterpriseOne 9.2

- Manufacturing
- Inventory
- Procurement
- Advanced Pricing
- BI Publisher
- Laboratory Information Management System
- DSI – Data collection system

System Implementation

- Order to Delivery to Cash
- Procurement to Pay
- Plan to Manufacture
- Testing to Product Certification
- Acquire to Dispose
- Cash Flow

Innophos is a leading producer of specialty grade phosphate products for the food, pharmaceutical & industrial markets. Their products cover a broad range of applications including; water, paper & metal treatment, agriculture, electronics, textiles, tablets, meat preservation & detergents. **Despite time consuming acquisitions & rapid growth, Innophos remained driven to take advantage of new EnterpriseOne functionality.**

Circular Edge was **first hired in 2010** to evaluate the legacy system & implement Enterprise One 9.0 . **A trusted partner ever since**, Circular Edge was hired in 2013 to bring 4 major acquisitions on board in 9.0. We now provide ongoing Smart Help Managed Services & were **hired again in 2016 for Innophos's 9.2 upgrade.**

Project Scope:

- Project management & strategic support to Client PMO, as well as coordinating third party applications/vendors
- Implementing pilot program, Order to cash, Procure to Pay, Manufacturing, Warehousing, Bar Coding & Data Collection, Transportation Management, Quality Management, Reporting & customer facing docs
- Functional resources for configuring the business process, as well as technical resources for customizations & reporting developments
- Ensuring JD Edwards as the right fit for the business

Challenges

- Transitioning **four unique legacy systems** onto one ERP platform
- Unable to take advantage of new EnterpriseOne features until they are current
- A phased project following mandatory processes for **pharmaceutical validation**
- Rollout a made-to-order from a made-to-stock model
- Building templates based on the pilot site for accelerated rollouts to group companies

Solution

- Implementation of 9.0 , integration of 4 major acquisitions to 9.0 & upgrade to 9.2 were all executed on-time in-budget
- The evaluation phase helped clarify all opportunities & risks early in the project. **On-going partnership has ensured the progress of the knowledgeable support team.**
- Experienced Circular Edge team implemented the correct solution quickly, reducing test cycles & bug fixing
- All four Innophos nutrition businesses now operate on a single ERP platform & are **poised to take advantage of new JD Edwards EnterpriseOne functionality.**
- Innophos PMO rallied behind the project, resulting in successful change management as well as a high level of customer participation throughout the project
- **Smart Help Managed Services support has continued to grow.** Currently, Circular Edge is supporting distribution, purchasing, manufacturing, finance modules, E1 technical issues, periodic enhancement projects & more.