BN Products - USA, LLC.
Wickenburg, Arizona 85390

3450 Sabin Brown Road • Wickenburg, AZ 85390
Phone: (800) 992-3833 • FAX: (928) 684-7303 • mail@bnproducts.com

Construction Tool Repair Request

Please complete top portion and send with tool

We cannot ship to P.O. Box, a physical address is required:

Bill To: Customer Name: _____

Address: _____

City, State, ZIP: _____

Phone #_____ Fax#_____

Contact Name & Title: _____

Ship To: Company Name: _____

Address: _____

City, State, ZIP: _____

Phone #_____Fax #_____

Contact Name & Title: _____

Describe what service(s) need to be performed on the tool or what difficulties you are experiencing:

_____

_____

_____

Model #_____, Serial #_____, Customer PO#_____

TOOL RELEASE (To be completed by BN after tool is received and evaluated) TAG #_____

1. _____ Warranty (no Charge) -Warranty claims must be accompanied by a valid copy of original invoice.

2. $_____ Repair Estimate* (Check one): _____ Accept, _____ Decline (See item 3 below)

3. IF DECLINING there is a $35 teardown charge* *Does not include return freight charge

Please check preferred method of payment: _____ Open account, _____ COD, _____ Credit Card

- VISA/MASTERCARD_____, Exp. date _____, 3 digit voucher #_____
- Print Name on Card: _____Title: _____
- Please sign to authorize: _____ Date: _____

Customer Service/Customer Service Forms/Tool Repair Request - 2017

PLEASE NOTE: Tools submitted to BN Products repair group must be approved for repair and shipped back within 60 days of the repair quote. Tools not approved for repair by the customer will be scrapped or sent back to the customer if requested. Our desire is to get your tool repaired and sent back as soon as possible, so your prompt response is appreciated.