

WE ALWAYS  
LOOK BEYOND.



## ASSET & PROPERTY MANAGEMENT

Dunlop Heywood is a leading provider of Asset & Property Management Services across the UK.

Our highly skilled team provides a comprehensive and integrated service with a single point of contact to ensure seamless delivery of service.

**DUNLOP  
HEYWOOD**

LEEDS LONDON MANCHESTER NEWCASTLE BELFAST



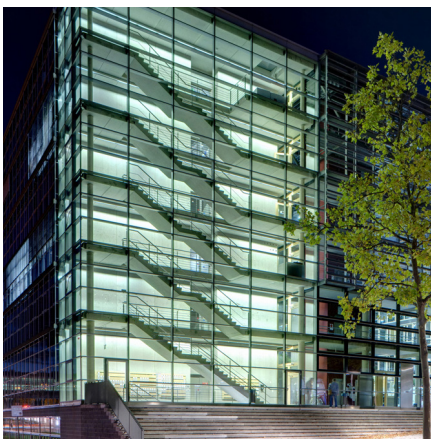
If you would like to find out more about our Asset & Property Management services please call: **0191 229 9714**  
or **0113 245 8661** E: [info@dunlopheywood.com](mailto:info@dunlopheywood.com) W: [www.dunlopheywood.com](http://www.dunlopheywood.com) Twitter: [@dunlopheywood](https://twitter.com/dunlopheywood)





# ASSET & PROPERTY MANAGEMENT

**Our dedicated client-focused team purposefully includes a property manager & property accountants. We are committed to building strong relationships and by insisting on best in class standards from all our staff, we strive to ensure our clients are provided with professional advice and exceptional customer care.**



At Dunlop Heywood we have operated a number of tools and processes for many years that have noticeably added value to the service our clients receive. These include:

- **Client charter** - we set up stringent key performance indicators that measure our performance to ensure that we adhere to high standards of service delivery.
- **Customer satisfaction surveys** - our own performance in a number of key qualitative measures is regularly gauged by our occupiers.
- **Tenant audits** - we carry out an annual survey of the occupational needs of the tenant, for example, what is driving their business space needs. This ensures our clients derive the maximum notice of any opportunities as they arise.

Our team has considerable experience in understanding business objectives and property portfolios. This ensures that we put in place tailored strategies with due regard to risk and cost. We can undertake a strategic review of your real estate assets including liabilities and assess the operational needs of your business. We are then able to give you valuable advice with appropriate support.

Understanding your business strategy is the key to developing a successful Asset Management Strategy. Working with our other specialist teams we can provide you with relevant property solutions and identify opportunities for your business to release value and improve income streams.

## Services

- Landlord & tenant management
- Rent & service charge collection, credit control & financial reporting
- Clear service charge budgeting, administration & reconciliation
- Bespoke planned maintenance, repair & improvement schedules
- Risk management - health & safety, fire, asbestos etc.
- Database management
- Marketing & promotion
- Site staff recruitment
- Facilities management
- Dilapidations
- Rent reviews & lease renewals
- Asset management initiatives

## Clients

- David Tilley
- G4S
- Genting Casinos
- Pallion Engineering
- Speedy Hire