

# THE FUTURE OF COMMUNICATIONS IS CLOUD-SHAPED

Make and receive calls from anywhere with a phone system that's hosted in the cloud

Save on set-up, maintenance and call charges

Have reassurance that we'll support you and provide everything you need

No one would argue with the fact that great communication is vital in order to run a great business. In a time when the walls of the traditional office are being broken down by new technologies, it is more important than ever that your employees are connected, and able to communicate with colleagues and customers at all times.

Businesses are no longer wary of cloud technology, communications services are increasingly being moved off-site and hosted together where they are accessible to the entire organisation, wherever they are.

## WHAT IS A HOSTED VOIP SYSTEM

BCC VOIP is a service based on a managed core network. With online access to a self-configuration portal it removes the requirement for a physical PBX. Users still enjoy all the same functionality, but also have access to the features and benefits of accessing IP communication from the cloud.

## HOW IT WORKS

Our next generation Hosted communications package integrates voice and connectivity communications services, all supported from a single easy to use portal, enabling you as a customer to take control. It keeps voice systems and UC collaboration tools safe and accessible via the cloud, so unlike an office-based PBX all services and features remain untouched by any disaster that may hit your office, such as a fire or flood, allowing employees to work from any location at any time.

## GETTING STARTED IS AS EASY AS 1-2-3

This is a simple, 'plug and play' solution so you don't have to be a technical genius because we've got it covered. Our experts will provide all the support you need.

There is a host of easy-to-understand Features to choose from, which will give you all the calling features you need without the complicated set-up. And, as there's no time-consuming on-site installation, so your business won't be interrupted either.

Simply plug in, your phones arrive ready to use. When you're ready, give us a call to help you get started.

# Why convert to Hosted VoIP PRODUCT

Here are some of the reasons why we think it's worth taking a closer look at BCC VoIP Hosted System

## FLEXIBLE

You can choose combinations of features and benefits or just pick certain components. This bespoke tailoring can help you to transform your traditional business model and pick the UC solutions that are best for your business.

## SIMPLE TO USE

Being hosted, our solution is quick and easy to set up, manage and use. It configures automatically and seamlessly integrates with existing communication tools. Advanced features can be chosen via our cloud-based services and activated from any device and location, meaning that anything from basic to fully serviced communications are delivered across a powerful next generation network.

## COST SAVINGS

Cost savings are a major factor for all organisations when considering new technologies, and BCC Hosted services can show cost savings of up to 60% over legacy kit and lines.

## EXTENSIVE BENEFITS

Our configuration portal delivers a great self-service experience, enabling you to choose from advanced features such as call logging, HD voice, conferencing and applications such as Smartphone clients. These UC services help to improve flexible working and operational efficiencies, as well as helping businesses collaborate more effectively across both mobile and desktop platforms.



We'll work with you to make sure you have the right internet access, so you can run your business and manage all your calls and data needs. Then you'll need to choose the Features that best meets the needs of everyone in your business. Think about what features your people need and how many calls they make. It'll help make sure you get the most cost-effective call plan. Finally, you can take your pick from our wide range of IP phones, including conferencing and cordless. Beyond that, we can offer all aspects of your Hosted solution, including 'virtual' geographic numbers if you need them.

## Comparing Hosted PBX to Traditional PBX

| Feature:  | Hosted PBX: | Traditional PBX: |
|---|-------------|------------------|
| Large Initial CapEx   | No          | Yes              |
| Single Point of Failure   | No          | Yes              |
| Automatic Alternative Call Routing if error with Analogue Line/Broadband Connection | Yes         | No               |
| Automatic Fraud Detection   | Yes         | No               |
| Online Access to Control Panel  | Yes         | No               |
| Daily CDR's   | Yes         | No               |
| Daily call Spend Limits   | Yes         | No               |
| Call Recordings accessible online   | Yes         | No               |
| Numbers move when you do  | Yes         | No               |
| International Telephone Numbers   | Yes         | No               |
| Easy Remote workers   | Yes         | No               |
| Easy Mobile workers   | Yes         | No               |
| 24/7 Support  | Yes         | No               |

| Feature                               | Cost  |                 | Notes  |
|---------------------------------------|-------|-----------------|--|
| Seat License ( inc one 01/02 DDI)     | £5.00 | Rolling Monthly |  |
| IVR Licence                           | £3.50 | Rolling Monthly |  |
| Queue Licence                         | £3.50 | Rolling Monthly |  |
| Voicemail Licence                     | FOC   |                 |  |
| Voicemail2Email Licence               | FOC   |                 |  |
| Central Voicemail Licence             | FOC   |                 |  |
| Call group Licence                    | FOC   |                 |  |
| Time Profile Licence                  | FOC   |                 |  |
| Conferencing Licence                  | FOC   |                 |  |
| Fax2Email Licence                     | FOC   |                 |  |
| Fax2Email Password protection Licence | FOC   |                 |  |
| Call Records                          | FOC   |                 |  |
| Inbound Call Recording                | FOC   |                 |  |
| Outbound Call Recording               | FOC   |                 |  |
| Custom Music on Hold Licence          | FOC   |                 |  |
| Number Presentation Licence           | FOC   |                 |  |
| Additional 01/02 telephone number     | £2.00 | Rolling Monthly | Charged when the number of telephone numbers are In excess of the number of seat licenses    |
| Export fee per number or number range | £50   | One Off         | Charged as an export fee and applies for both sub allocated And originally ported-in numbers |





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