

## Service Fees

### **Our Service Fees are unbeatable**

Zimswitch charges the following fees per transaction

| <b>ITEM</b> | <b>DESCRIPTION OF FEES INCLUDING VAT</b> | <b>AMOUNT</b> |
|-------------|--|---------------|
|             |  | <b>RTGS\$</b> |
|             | <b>ATM</b>                               |               |
| <b>a.</b>   | ATM Switch Fees                          | 3.60          |
| <b>b.</b>   | ATM Balance Enquiry                      | 0.90          |
| <b>c.</b>   | Insufficient Funds Fees – Switch Fees    | 1.50          |
|             | <b>POS</b>                               |               |
| <b>d.</b>   | POS switch fees for purchases under \$20 | 0.18          |
| <b>e.</b>   | POS Balance Enquiry                      | 0.90          |
| <b>f.</b>   | POS switch fees for purchases over \$20  | 2.25          |
| <b>g.</b>   | Insufficient Funds Fee – Switch Fees     | 1.50          |

|                     |   |      |
|---------------------|---|------|
| <b>3. ZIPIT</b>     |   |      |
| <b>h.</b>           | ZIPIT – Credit Push Transfers – Switch Fees | 3.00 |
| <b>i.</b>           | ZIPIT – Remittance to a Cellphone           | 3.00 |
| <b>4. VPAYMENTS</b> |   |      |
| <b>j.</b>           | VPayments – eCommerce (Internet) Purchase   | 2.40 |

NB: Individual Banks have separate charges for their clients.