

DOVE COMPUTER SOLUTIONS LTD TERMS AND CONDITIONS



LOYALTY CARD MARKETNG SCHEME

Terms of Sale: User

Your loyalty card will be signed by a member of staff after each visit to Dove Computer Solutions Ltd. You will have to ensure you have your loyalty card with you at the time of collection to qualify for a signature (any other agreement is done so at the discretion of the company)

You must have 4 signatures to redeem your 'half way' prize on your 5th visit.

You must have 8 signatures to redeem your 'full card' prize on your 9th visit.

T&Cs:

- Only one card per customer at a time. Once a card is complete customers can be issued another card.
- Complete cards must then be handed in to the Dove Computer Solutions Ltd team to redeem. A note will be made on your account stating you have 20% discount to redeem on your next visit.
- Cards can only be signed by a staff member at Dove Computer Solutions Ltd and will be dated for reference of the completed job.
- Cards must be brought to Dove Computer Solutions Ltd at the time of collection in order to qualify for a signature. Signatures cannot be back dated.
- Any cards signed by an individual outside of the Dove Computer Solutions Ltd team will be entirely void.
- Signatures will only be given for chargeable, drop in jobs. Instantly resolved call in jobs, remote jobs or FOC jobs will not qualify for a signature.
- Any lost cards can be replaced however any signatures on the card are unfortunately will not be transferred.
- Please note that after getting a 4th or 8th signature you can redeem your reward on your following visit to Dove Computer Solutions Ltd, not on the day of signing.
- Please note that the 'free health check' reward is to run a general diagnostic for your device and does not cover resolving any issues. We will provide a full report and following advice for your device during this health check.

- Please note that 20% discount redeemable after your 8th signature is on labour charges only and cannot be redeemed or taken as a discount from any product purchases.