

## **QUALITY POLICY**

Special Products Limited is committed to safeguarding the health and safety of the people who use our products and services. It is our policy to provide high quality products that are safe and effective for their intended use. A Quality Management System of documented procedures is designed to ensure that our products and activities are safe for patients and compliant with the prevailing regulations.

Special Products Limited will be proactive in striving to improve its quality related performance through:

- The provision of relevant training to all personnel
- The prevention of quality related incidents
- The timeliness and quality of response to all customer and supplier enquiries
- The accurate and timely fulfilment of orders

Special Products Limited will continuously monitor and update its Quality Management System to ensure that it is compliant as regulations are updated, and adhere to current good practices as defined by the relevant parts of GDP and GMP.

Management is committed to continuously improve the effectiveness of the Quality Management System, our products and our services.

Dr. Stephen Jones, PhD, MRPharmS Chief Executive Officer Umar Hassan MRSC Quality Assurance Manager Responsible Person