# DOVE COMPUTER SOLUTIONS LTD TERMS AND CONDITIONS



# REFER A FRIEND MARKETING SCHEME

## Referrer

Please note that as the current customer and referrer at Dove Computer Solutions Ltd you will be entitled to a £20 voucher once your referee uses our services for the first time.

To receive this voucher, you must either sent a friend, family member, or otherwise *NEW* customer to Dove Computer Solutions and they must <u>quote your name</u> as they <u>drop in</u> their device.

This is so that we may make a note on your account history that they have visited and on their account that they are associated with you.

You will then receive an email stating that your account has been credited £20. We must have your email address in order to qualify.

## T&Cs:

- Customers must be NEW and cannot have been to Dove Computer Solutions Ltd before. We have other offers on for current customers, speak to a member of staff to find out more.
- Vouchers are redeemable on labour costs only. A voucher will not be accepted as part or full payment for a product purchase.
- Labour costs must be a minimum of 0.5 hrs charge (£30 + VAT) to redeem the voucher. Diagnostic or minimum charges do not qualify.
- This is a one-use voucher and can therefore only be redeemed on a single purchase before being invalidated.
- The voucher can only be used on your account and therefore cannot be transferred or exchanged for cash either with another party or at Dove Computer Solutions Ltd.
- Vouchers expire 3 months after initial email and therefore must be used during this time before becoming invalidated.

#### Referee

Please note that as the new customer and one referred to Dove Computer Solutions Ltd, you will be entitled to a £10 voucher on your second visit to Dove Computer Solutions Ltd.

On your first visit you must quote your <u>referrer's full name</u> when you <u>drop in</u> your device in order to qualify. You will be charged full price for your first visit.

You must provide your email address on your first visit so that we may send out your £10 voucher for your second visit. Without this you will not qualify.

#### T&Cs:

- You must be a NEW customer at Dove Computer Solutions Ltd and not currently hold an account with us. We have other offers available for current customers, please speak to a member of staff for more details.
- Vouchers are redeemable on labour costs only. A voucher will not be accepted as part or full payment for a product purchase.
- This voucher cannot be exchanged for cash.
- This voucher is attached to your account and therefore is not transferrable between customers.
- This is a one-use voucher and can therefore only be redeemed on a single purchase before being invalidated.
- Voucher expires 6 months after initial email and therefore must be used during this time before becoming invalidated.