

# Who We Are

Citywide Cleaning Services is an independent cleaning company that was established in 2006. The company was formed to provide high quality, cost-effective cleaning and associated services to the professional and quality end of the market. To this day 95% of our client base is mainly in the office cleaning market where we have developed a reputation as a cleaning service provider of excellence through focused service delivery, unmatched quality assurance and extensive communication channels.

The main difference between Citywide and other cleaning companies is that our management team will go that one step further to ensure our clients' service requirements are consistently met



## CONTACT US

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# CITYWIDE

**CLEANING  
& SUPPORT  
SERVICES**



## OFFICE CLEANING

Citywide Cleaning Services offers exceptional Office Cleaning Services in London, Kent, Essex and Surrey area. We are health and safety compliant making sure safety and security of client is at the heart of everything we do. We will provide a personalised solution that will help create a warm, welcoming and friendly atmosphere for your staff and clients.

Our Cleaners are well trained and fully vetted. At, Citywide Cleaning Services have been providing cleaning services to Organisations in and around London for the past 12 years



## SCHOOL CLEANING

Established over 13 years ago, Citywide Cleaning Services have extensive experience of providing school cleaning services to Schools in and around London area. We totally understand how a school operates and we are able to customise our service to suit school needs and schedules. We will design our service to suit your opening hours, with evening and weekend cleaning options and deep cleans carried out during holiday periods

Our school cleaning service is also able to supply schools with a full range of cleaning consumables.



## WASHROOM SERVICE

Citywide Cleaning Services offers a complete washroom service from sanitary disposal to air fresheners

It is true that the overall cleanliness of your premises will be judged by how clean your washrooms are. Our Washroom Service will be tailored to your needs. These include vending services, sanitary services, hand dryers, air fresheners, toilet seat sanitisers, the supply of consumables such as toilet rolls and paper towels, a range of dispensing systems and water sanitising and management systems.



## COMMUNAL AREA CLEANING

Citywide Cleaning can take care of your communal area cleaning which includes corridors, entrances, stairs, front of buildings and general communal areas. The state of cleanliness of your communal area says a lot about your Organisation.

Our team of professional cleaners will make sure your communal areas get the attention they require to create a good first impression to your Visitors. Citywide Cleaning Services has years of experienced supporting Proper Managers and Landlord in cleaning their communal areas



## CARETAKING & FACILITIES MANAGEMENT

We provide a range of high-quality Caretaking Services to ensure school facilities are managed to the highest standard. We will make sure the service is undertaken in line with customer requirements, specifically those relating to security, safeguarding, access, maintenance and repairs.

Our caretakers are DBS checked and trained to a high standard to monitor and make sure tasks around your site are well executed in a professional manner at all times.



## SECURITY SERVICES

Citywide provides professional corporate security staff to support clients operations or provide a complete stand-alone solution. We will provide you with SIA licensed, insured, and well trained Security Staff. Each Security Professional have been screened to the BS 7858 standard of security guarding. We can offer the following solutions:

- Security Receptionists
- Front of House Guarding
- CCTV Monitory and Control Room Staff
- Car Park Control Staff
- Loading Bay Guarding



## WHY US

### RECRUITMENT AND STAFFING

Our services are carried out by well-trained, fully vetted and motivated Cleaners.

In accordance with the Prevention of Illegal, Working-Asylum & Immigrant Act 1996, we follow strict vetting procedures prior to the employment of any staff. Prospective employees must provide two forms of identification, proof of right to work in the UK, proof of National Insurance and their address, which must be less than three months old and proof of banking. Staff passing this vetting procedure will then be issued with a Company Identification Badge. Uniform must be worn at all times on clients' premises

### METICULOUS PLANNING AND GOOD CUSTOMER SERVICE

Our planning process starts with the initial site assessment and continues right through to contract implementation. Once the contract has commenced, we remain completely focused on the day-to-day operational details, delivering according to the cleaning specification. We regularly carry out review meetings, which are often used to get feedback from our Clients. These meetings often generate innovative solutions, which are quickly implemented, and this has proved to be a valuable and effective use of management time.

### QUALITY ASSURANCE

We have a management system in place. Key performance indicators are closely monitored to ensure cleaning excellence. Efficiency, Value for Money and Excellent Customer Service is at the forefront of everything we do

### CONNECT WITH US



<http://bit.ly/2xsCUY5>



<http://bit.ly/2g4F8JM>



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