



Lewisham Refugee
and Migrant Network

“Linking communities together”



LRMN ANNUAL REPORT

2013-2014

Registered Charity No. 1058631

About us

We aim to empower refugees, asylum seekers and migrants to improve their quality of life by providing culturally sensitive support, advocacy and capacity development to individuals and organisations.

Contact us

We are always looking at improving our services, if you have any comments or questions we would like to hear from you.

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Open Monday to Friday, 9.30am - 5.30pm



Find us at : www.facebook.com/LRMNetwork

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Message from the Director – Rosario Guimba – Stewart

2014 I'm glad to say has been another successful year for LRMN!

Part 1

This year, we implemented our first ever project for young refugees and migrants. Funded by AB Charitable Trust, the project supported young people in their personal and professional development. Our ICT project for black, ethnic minority, refugee and migrant organisations is now in its 2nd year, and like the first year of its implementation, the project has been very effective in improving the use of ICT and social media technologies amongst our target groups. As a result they have improved delivery of their service to their clients; providing information fast and reaching out wide-range of audiences. Our health access and welfare and health projects have helped many clients avail medical services and health and welfare benefit entitlements.

Furthermore, our information and advice service has supported many clients not just in accessing benefit entitlements but most importantly in improving their immigration status. Our counselling and therapeutic team has grown, thanks to volunteers and social work and counselling students on placement. Their presence and contributions have enabled us to see more women who experienced gender-based violence than our funding would allow us.

The consortium of 8 key advice providers in Lewisham where we are an active member has been formalised this year and re-named Advice Lewisham. It is now delivering a project funded by the Big Lottery under their Advice Service Transition Fund. We have also now come to the 2nd year implementation of immigration support in Lewisham and Southwark. Funded by the Baring Foundations and led by Southwark Law Centre, the partnership delivered immigration courses and conducted research and workshop sessions to improve partnerships, referral and delivery of immigration advice support in the two boroughs. As an active member of Black, Asian Ethnic Minority and Refugee Advice Network (BAN), LRMN does not only benefit from its activities, networks and resources but most of all it contributes in ensuring that BAN is effective in providing advice work.

In partnership with Horniman museum and other key refugee organisations in the borough, we celebrated the Refugee Week at the museum. It was attended by the public including children and young people. Songs, dances and other forms of entertainment were provided by Anyadwe Children and Family Association, AFRIL, TALA, Lahing Kayumanggi and LRMN's Women's Project Choir.

This year too, Latin American Women's Rights Services and Project 17 both started holding their outreach sessions at LRMN for the benefit of our clients.

2014 was hectic and fruitful. Thank you to Brockley Community Church for their delicious hot lunch for our clients, to Perry Rise Baptist Church and LEWcas for their food parcels. Thank you too to our wonderful volunteers who joined LRMN this year and as well as to those who left. Special thanks to John Walker, our IT volunteer who left to work for Newham College and to Sian Mung Khai, our Admin/IAG volunteer who moved out of London.

This year we welcomed Alessandra Sciarra, Ellie Mahsoori, Ed O'Driscoll and Sakhara Mawakana as new members of staff and Carol Cadogan Ifill and Diana Fawcett as new LRMN trustees. Sadly Sakhara left a few months after joining to live outside of London. Alison Willis also resigned from the Board this year. We thank all of them for their valuable contributions to the organisation.

As always we are grateful to our funders, particularly to the London Borough of Lewisham for their long - standing support to LRMN. Thank you to all the staff, trustees, volunteers and students on placement who all worked hard this year.

Message from the Chair – Amina Ismail

This has been another successful year for LRMN. Through the commitment and expertise of our staff we have won more funding and built strong partnerships across South East London so that our services can continue to grow and reach more people in need. We support and empower our clients to access the services they need and improve their immigration status.

The demand for our core immigration advice work continues to rise and we have been able to continue to deliver our specialist ICT service, our health projects, our women's project and open a new service for young refugees and migrants. Our counselling and therapeutic services continue to offer invaluable support to increasing numbers of clients.

We are immensely grateful to our staff team and volunteers without whom this would not be possible - their knowledge and expertise have been recognised this year in our external AQS quality audit. LRMN constantly strives to develop and improve the quality of our services building on the skills of our staff and the insight we gain from our clients.

We are well connected with other local providers of complementary services – linking up enables us to better meet the complex needs of many of our clients. We work as part of formal advice partnerships and also host outreach sessions provided by other specialist organisations. We are also active in the local community and this year we organised well attended events celebrating Refugee Week and are grateful for the continuing support of local churches and community groups whose generosity so helps our clients.

The continuing challenging funding environment looks set to continue but we remain proactive in pursuing all possible opportunities. We are finally moving to new premises and we hope our new building will offer further ways to develop our links to the community and the services we offer. We thank all the organisations that fund our services but particularly Lewisham Council who have supported us for so many years.

Message from the Treasurer – Lydia Abu

We have had another remarkable year despite the on-going economic difficulty and funding challenges. LRMN I would say is doing well. This year, our trading figures for 2013-14 show an excess of income over expenditure of £31,379 although a slight drop in surplus compare to the previous year's figure. While most organisations are closing down or restructuring, I would say LRMN is expanding and thriving. It should be noted however, that the excess income is mainly restricted.

Our total income was £267,931 and the expenditure was £236,552. We are grateful to all of those who have supported us, including statutory, trusts, individuals and charitable funders.

The financial report, achievements and future plans are in the Trustees report.

Staff Reports

Women's Project – Cristina Zorat, Ellie Mahsoori Comic Relief, Trust for London

Part 2

The Women's Project provides counselling and therapeutic support to refugee and asylum seeking women. The Project was set up in 2008 with the overall aim to improve the health and wellbeing of refugee and asylum seeking women who have experienced gender-based violence including torture, rape, female genital mutilation, trafficking, prostitution, forced marriage, witchcraft and domestic violence. The objective of the project is to improve and strengthen self-esteem, hope and identity of refugee women, help them to integrate into community life and access mainstream service provisions.

We focus on the following services:

- Weekly Women's Group workshops; creating a safe space in which service-users come together in order to build support networks, learn about self-care and entitlements. We organise workshops on different aspects of health, wellbeing and provide information in support of refugees' children education and welfare. In addition, the project also offers sessions on fitness, stress-management, singing workshops and arts activities.
- One to one counselling - establishing safety, trust, increasing confidence and improving the ability of women to cope with trauma.
- Dance and Movement Psychotherapy - helping women to reconnect with their bodies, allowing them scope to express trauma through movement, discover forgotten resources and rebuild self-esteem.
- Social work; supporting women in accessing key services and providing essential support on education, housing, children's services and asylum and immigration issues.
- Arranging trips for network members; providing an opportunity for disadvantaged women and their children to experience new areas of London.

Achievements

1. 80% of women said that they feel more able to deal with their trauma symptoms and that they have received greater support within the Women's Project. With time we have reduced the number of external referrals as we have been able to deal with emotional and practical issues within the Women's Project or internally through LRMN staff.
2. 84% of women reported that they have been able to acknowledge and express their needs consistently and, as a result, have been more equipped to deal with challenges in their daily lives.
3. 80% of clients reported feeling less isolated because of the support they have found within the project, i.e. activities, staff and other refugee women in the group. Women reported a feeling of 'belonging' and 'family' and a sense of solidarity which helped them coping with issues such as post-traumatic stress and destitution.
4. 96% of women reported an improved knowledge in relation to health and this has enabled them to make informed decisions in regards to the overall wellbeing of the family.

Other Information

- In addition to our 'drop-in' service on Wednesdays after the Women's Group, we have incorporated an appointment system to meet the growing complex needs of our clients. Latin American Women's Rights Service (LAWRS) has been running a surgery specifically focused on providing practical assistance to domestic violence victims, while our social worker has been offering advocacy support on behalf of clients, at all levels.
- All clients were assessed by the Project Managers and referred on to the most appropriate service, and the process was reviewed regularly.
- Our 'open door' policy has allowed our vulnerable clients to attend the Women's Group activities when they felt able to. This approach has proved successful as we have observed a greater number of returns.
- By establishing a trusting relationship with our existing clients we have become their first point of contact in emergency situations. Our success rate in dealing with these, have attracted other vulnerable clients through word of mouth.
- Our revamped website has provided another route of referral/publicity.
- In our team we have 11 foreign languages. We are especially happy to report that we have been able to recruit a Tamil speaking counsellor whose is proving to be extremely popular with our growing Tamil clients.

Our holistic approach has proved successful at all levels. We have seen an increase of attendances to all services and we have become more and more self-sufficient. We are able to offer emotional support, knowledge/information and practical advice under one roof. Moreover, we have maintained healthy and professional relationships with partner agencies, and have established solid support networks for our clients. As a result, the number of referrals to us has increased over time. We and our clients really hope that this work can continue in the future.



Welfare, Health and Well-being – Margot Lawrence The Henry Smith Charity

The aim of the project is to reduce inequalities suffered by refugees, asylum seekers and migrants by identifying and addressing difficulties preventing their access to health services and welfare benefits. To prevent social exclusion by ensuring that refugees, asylum seekers and migrants are able to exercise their rights to health services, and are shown respect for their privacy, dignity and religious and cultural beliefs. To improve their household income and alleviate poverty by ensuring proper access to welfare benefit entitlement. This has been achieved by one-to-one casework, practical advice, advocacy and well-being activities.

Achievements

1. *Casework*

535 face to face appointments with clients were given over the year. Some of the cases were complex and required referrals to several agencies. Outcomes include:

- Increased household income and poverty reduction through helping clients access benefit entitlement:

* 120 successful welfare benefit applications for the following benefits:

Disability Living Allowance, Employment and Support Allowance, Child Tax Credit, Child Benefit, Carer's Allowance, Pension Credit, Jobseekers Allowance, Housing Benefit, Income Support and National Asylum Support Service.

- Representing client at tribunal hearings. 11 hearings were attended, 9 won their appeal.

2. *Increased access to healthcare*

We have worked to ensure our clients have better access to primary and secondary health services, thus improving mental and physical health. This has been achieved by:

* Applying for HC2 certificates for 4 clients to help with health costs

* Working in partnership with Lewisham Hospital Maternity Services by referring 6 pregnant clients with health problems and trauma (including gender-based violence) to the safeguarding midwife.

* Getting 3 clients signed up to GP's.

* Working with local GP's and hospitals to obtain health reports for clients used in evidence at tribunals, immigrations cases and benefit claims.

* Working with Lewisham Public Health Department to ensure clients have access to services

* ensuring clients in detention have full access to health services

Increased access to mental health services through:

* 2 referrals to Freedom from Torture

* 4 referrals to LRMN Women's Project for therapy for women who have suffered gender-based violence

* 2 referrals to local mental health services

3. *Better access to housing thus reducing homelessness*

This has been achieved by:

- * Advocating for 3 homeless clients to get housed by Housing Options in Lewisham.
- * Improved housing for 5 clients by lobbying housing departments and MP's.
- * referring 4 destitute clients with children with no recourse to public funds to social services and Project 17.

4. *Reduction in hardship suffered by destitute clients who have no recourse to public funds.*

This has been achieved by:

- * the creation of a Hardship Fund. The project has raised a small amount of money to help clients in difficult times. £910 has been given to 54 clients, mostly payments of £20 for food, emergency travel, utility bills.
- * Christmas hampers. Through partnership working with the Lewisham Homelessness Forum we were given 50 Christmas Hampers for our destitute clients.
- * Networking to create small pool of individual donors to provide nappies, baby milk and other hygiene products.

5. *Reduction in loneliness and isolation, and improved integration*

This has been achieved by:

- * providing weekly sewing and knitting classes with up to 18 client each week with 702 attendances over the year.

Young People's Project – Terry Adams AB Charitable Trust

The project was developed out of recognition that many young people from refugee and migrant backgrounds struggle and face barriers making progress in their educational and career aspirations. In many cases these difficulties are a result of unawareness or unfamiliarity of the pathways to the progress they seek.

Gaining employment and **Assessing career opportunities** were the most common areas of need for the participants. Not far behind was **Building self-confidence**. These 3 areas of need were perhaps those we would have expected to feature highly in needs for young people from refugee and migrant backgrounds. They are common issues for a significant proportion of adult refugees and migrants seen in LRMN general advice work. Therefore it is perhaps not surprising that these issues are ones young people might be expected to be affected by.

Tangible outcomes for participants were achieved by getting participants to work through a series planned of activities, specifically related to needs and short-medium term goals. Over the duration of the project the clients were given practical tasks/actions based on their Personal Development Plan that they were required to undertake. These were monitored, further supported and amended where necessary to ensure focus and relevance.

Over the course of the project the individual tasks/actions included

- Writing, re-drafting and amending CVs
- Learning interview skills and techniques
- Researching skills for effective employment search
- Developing business ideas
- Writing Business Plan and presenting business ideas
- Managing finances: dealing with debt
- Identification of specialist support services

At the end of the project most of the participants felt that they had made significant progress in their lives, work or career plans. Others felt that they had a greater sense of clarity in what actions and tasks they needed to undertake to achieve their goals and aspirations.

The project had limited resources and as a result, flexibility of delivery was vital. Nevertheless, progress was achieved and a difference was made in the lives of most participants. This was a project well worth undertaking and represents a good example of how responding to a need provides real benefits.

Health Access – Shepherd Ziko Public Health Lewisham

The aim of the project is to address health inequalities in Lewisham, and to ensure that marginalized groups such as refugees, asylum seekers and migrants have access to the healthcare they need. Most of the asylum seekers, refugees and migrants that come through our door are already suffering from ill health.

The Health Access Officer (HAO) offers generic support to clients according to individual needs and through this the HAO identifies health needs for clients that could adversely affect their well-being.

Achievements

The number of clients seen by the HAO has averaged 25-30 clients per month. The number of clients seeking support particularly for Employment Support and DLA has increased as more and more people are being turned down after medical assessments. The HAO has also seen a marked increase in clients seeking housing issues support, from applications on to housing registers to homeless applications.

Through the support from the project a number of clients have had life-changing outcomes from interventions, covering both health and general well-being. Most positive cases included cases in ESA support, funding for health care for destitute asylum seekers, debt reduction and payment plans. A number of housing issues including rent arrears, homelessness and repairs issues were handled through the Health Access Project. The HAO continues to partner with other organisations and liaise accordingly to improve the provision of the Health Access Project.

The BMERM Maximising Technologies Project

Cristina Zorat, Alessandra Sciarra
City Bridge Trust

Part 2

**BMERM ICT
Training
Programme
2014**

Funded by the City Bridge Trust



The BMERM Maximising Technologies Project aims to improve Black, Minority, Ethnic, Refugee and Migrant (BMERM) organisations' understanding, expertise and use of Social Media and Digital Technology enabling them to be more effective and efficient in delivering better services to their target communities.

The outcomes of the project are that BMERM organisations are:

- More effectively and efficiently delivering services using different types of Social Media
- More informed BMERM organisations campaigning and lobbying on issues significant to migrant, refugees and asylum seekers through accessing information and policies on the internet
- Improve the image and profile of refugees and asylum seekers and BMERM organisations
- Increased work collaboration between and amongst BMERM organisations through increased contact with /exchange of information with other BMERM or other relevant organisations (via Social Media Networks)

Increased knowledge and access to funding opportunities and information for BMERM organisations

This is a Partnership Project between Lewisham Refugee and Migrant Network (LRMN), Greenwich Action for Voluntary Service (GAVS) and Southwark Refugee Communities Forum (SRCF) and is funded by a grant from the City Bridge Trust.

The BMERM Maximising Technologies Project consists of 8 monthly workshops, in-depth weekly training mainly targeted to build websites and 3 cross-borough workshops. Out of the 30 groups, **10 have received in-depth weekly training sessions** focusing on building a website as well as how to best advertise and promote an organisation.

In the first year of the project (2013 - 2014) we have successfully trained 30 organisations from the boroughs on Lewisham, Greenwich and Southwark. The feedback received has been extremely positive and all suggestions and recommendations from participants has been taken in to consideration and implemented as a way to improve this year's training sessions.

Achievements

On Year two of the Project we have trained **30 organisations** (10 per borough) through a total of 8 workshops (monthly), plus **3 cross-borough workshops** and **21 weekly in-depth sessions per borough**, covering the following topics:

- Website building
- Facebook
- Twitter
- E-newsletters
- Eventbrite
- Photo editing
- Online fundraising
- Posting videos online
- Photo sharing websites
- Online searches
- LinkedIn
- Online Interactive Presentations

These are examples of some of our achievements:

7 organisations developed brand new websites, see for example:

- BASCA: <http://bascametoo.wordpress.com/>
- Christ Family Assembly: <http://christfamilyassembly.wordpress.com/>
- Her Centre: <http://hercentreblog.wordpress.com/advice-outreach/>
- The Character Well: <http://thecharacterwell.org.uk/>
- Youth Rally Mission: <http://youthrallymission.wordpress.com/>
- Refugee Youth: <http://refugeeyouthtrialversion.wordpress.com/>
- Health News Mobile: <http://healthnewsmobile.wordpress.com/>

We also held a **Cross-Borough training session** where a producer working for the **BBC** trained 10 organisations in photographic techniques. To view the program see [here](#). We are currently organising the final Cross-Borough training which will take place in September 2014.

Immigration – Ed O’Driscoll

London Borough of Lewisham

Part 2

Since taking up this role in June 2013, I have provided specialist immigration advice and representation to asylum seekers, refugees and other migrants with no recourse to public funds in the Lewisham area.

This has become an area of great need since April 2013, when legal aid was removed from the vast majority of immigration matters. As a result there is a dearth of free legal advice in this area and the service is in great demand.

Specific attention has been given to refugees living in the Lewisham area, assisting them in the following ways:

- Applications to be granted indefinite leave to remain (settlement) after completing 5 years leave as a Refugee, or applications for further leave to those initially granted discretionary leave
- Applications for Convention Travel Documents.
- Applications for naturalisation as a British Citizen
- Family Reunion applications, to allow their spouse and children to join them in the UK.

Assistance, advice, and representation has also been offered in the following areas

Leave to Remain Applications based on family life in the UK for irregular migrants in the Lewisham Area

Applications for those granted Leave to Remain but with no access to public funds to have this restriction removed

Settlement applications for victims of domestic violence at the hands of their spouses.

Applications for Residence Cards based on European rights

Representation has included advocacy at tribunals when required.

Full advice and assistance was given on these terms during the reporting period to approximately 140 clients, involving over 450 face-to-face meetings and 650 items of correspondence. More than 150 other clients were given brief generalised telephone advice, clarifying their situation and signposting them towards other agencies when appropriate.

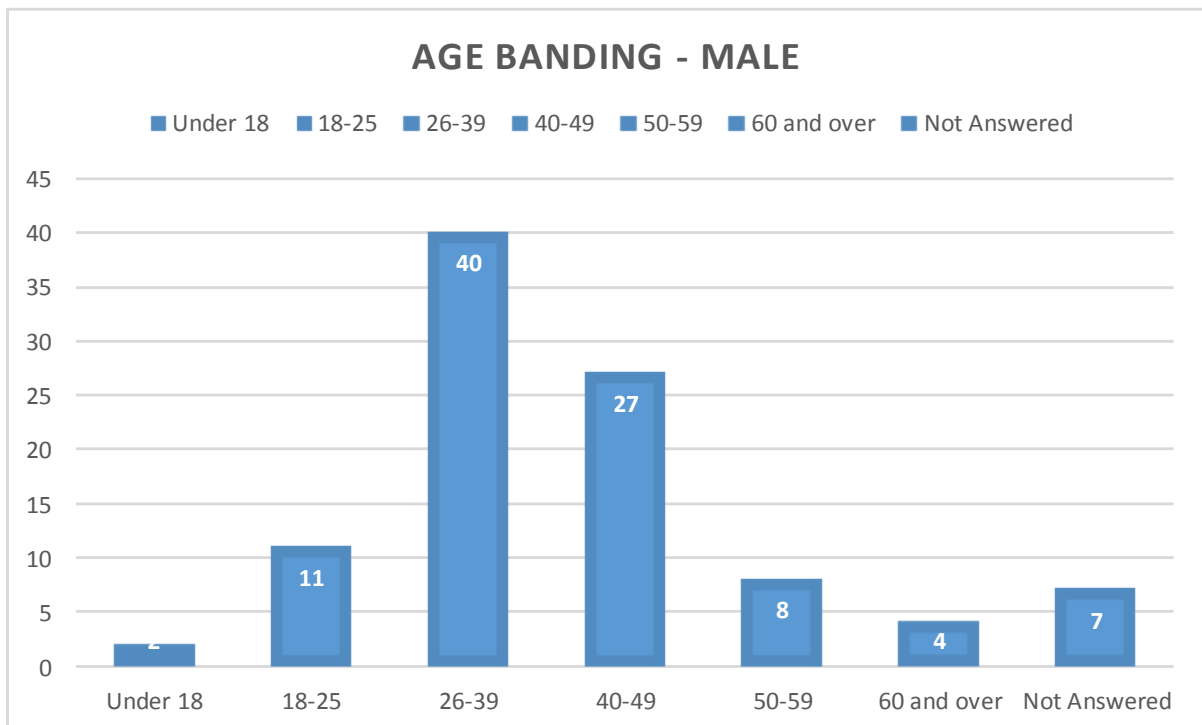
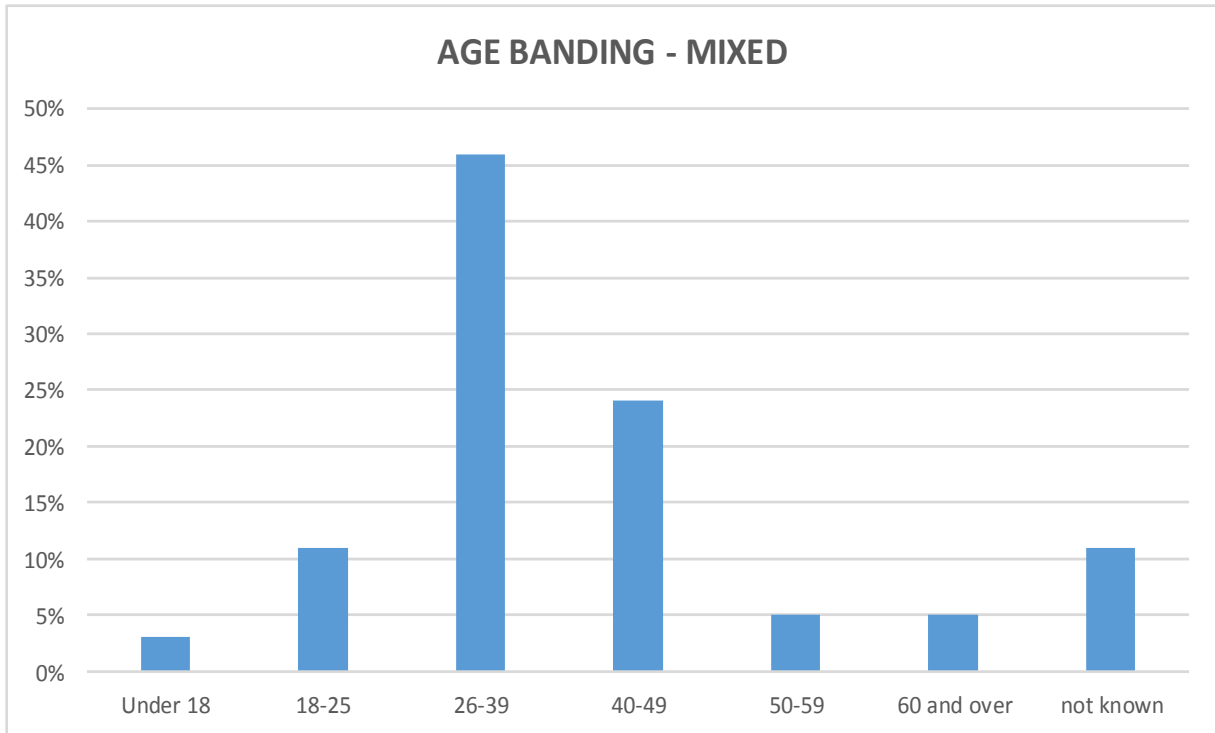
I have also given talks to local CAB volunteers and to other local community groups, and built strong links with other immigration advice agencies in the area, most notably Southwark Law Centre, through the medium of the South London Immigration Advice Network .

Our Clients

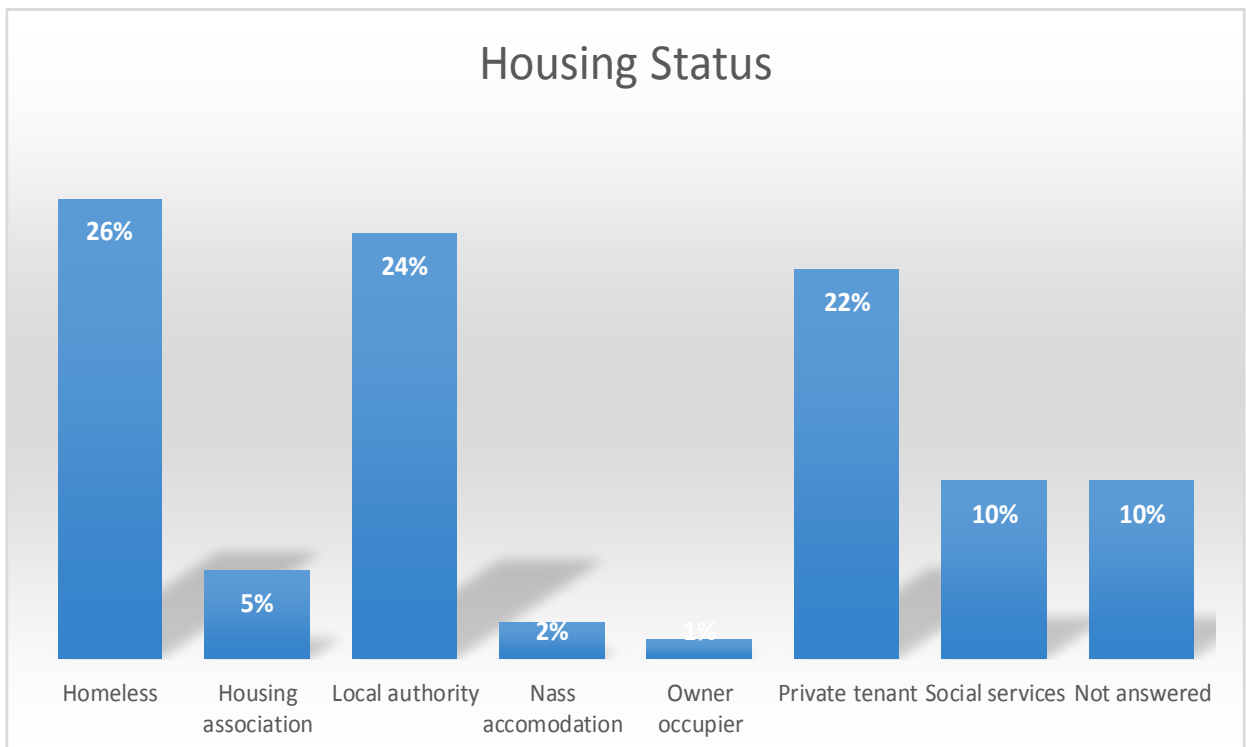
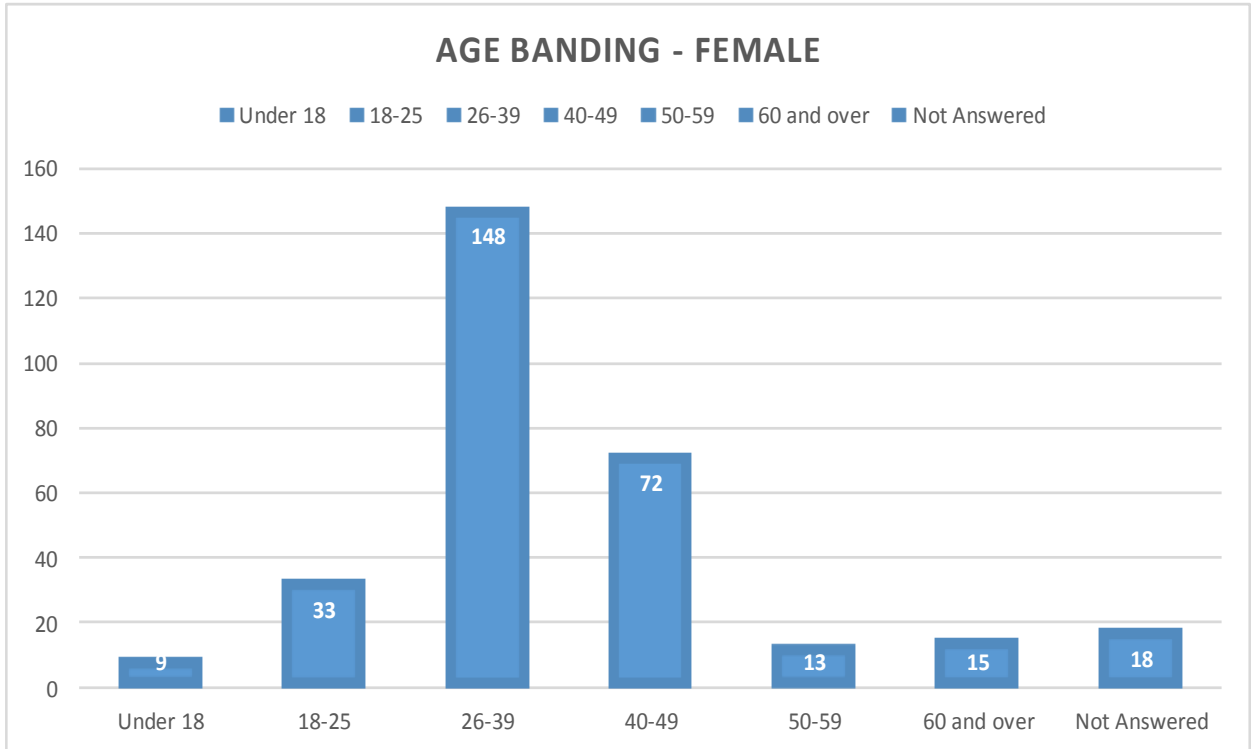
As the leading Refugee and Migrant organisation in Lewisham we work with a varied clientele. We aim to promote diversity and inclusiveness.

Part 3

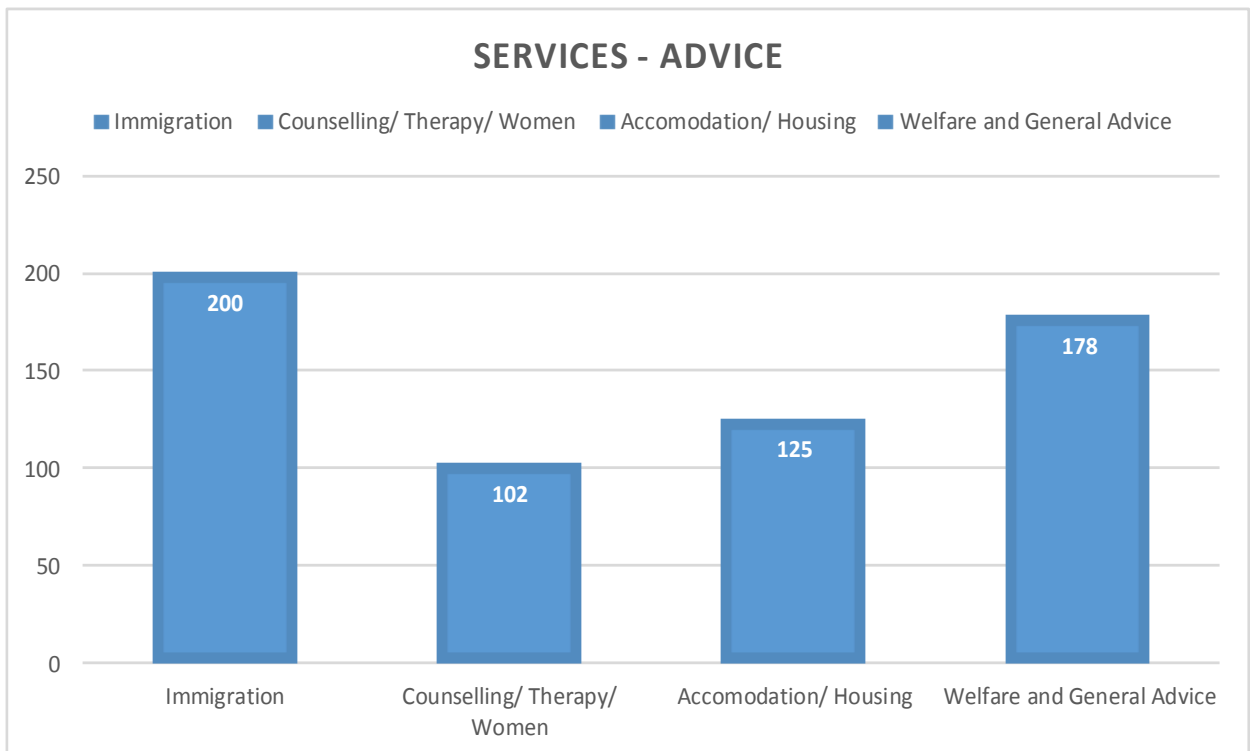
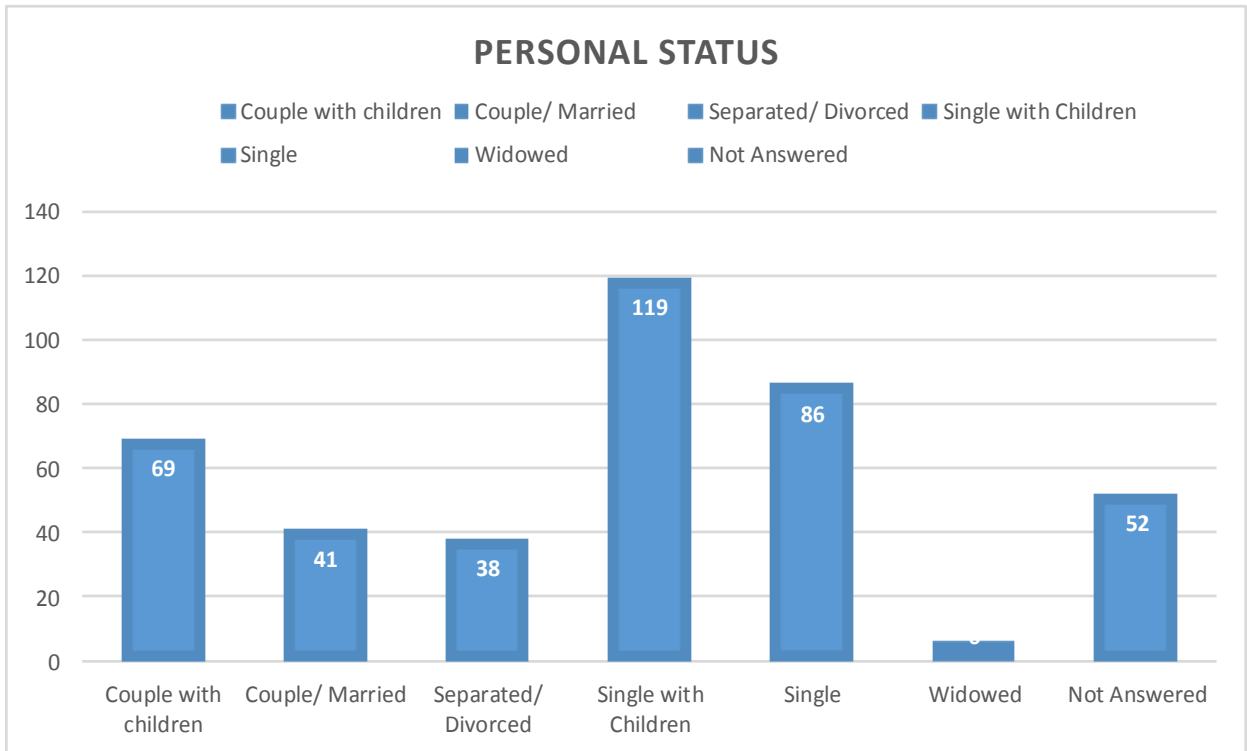
Below are data and statistics on our clients



Part 3



Part 3



Case Studies

Client N

Part 4

Client N, an African client in her late 30s with a history of child sexual abuse, was trafficked to the UK in early 2000 to work as a maid. Once in the UK, she was locked in a room in the basement of a house and forced to prostitute herself for over a year. She fell pregnant and an existing customer took pity of her and helped her to escape. During pregnancy and after the birth of her daughter she was homeless, sleeping in church halls, at bus stops or, if lucky, at friends'. Her lifestyle forced her to move from one town to the other and was unable to look after her child. Eventually she had no choice but to leave the child with somebody from the church. In May 2013, someone at the church contacted social services, who accommodated her and her daughter into a Bed and Breakfast under Children Act section 17. She then was referred to us, because of her inability to deal with the stress that her destitute state was having on her. When she came to see us, N was depressed, fearful of the future, very worried about her daughter who has learning and language difficulties. Her status was pending and she had no knowledge of the UK asylum system. In November 2013 N started to receive counselling on a weekly basis. She initially struggled to trust her counsellor and was unable to talk about her traumatic past and was hopeless about the present and future. With time the relationship strengthened and N was invited to take part to other activities within the Project, i.e. Women's Group, DMP. In a matter of a few months, N came to realize that she was not alone and started to share her feelings with other women. N has shown great resilience and has started to be more positive about herself. She was further supported by our social worker who negotiated with social services on her behalf, talked to the school regarding her daughter's behavioural problem, liaised with her GP and solicitor.

In February she was granted 1.5 year leave to remain on Humanitarian grounds. Because of her daughter's severe mental disability, N cannot work. Therefore, we supported her with welfare benefits and housing entitlements. We are glad to say that N will soon be rehoused, and she is hoping that one day she will be able to work, although part-time. In the meantime she is intending to go to college to get a qualification to work with disabled children, and is also starting a volunteering position in a charity shop.

N often says how grateful she is to the Project and how we have all contributed to improve the quality of her life and that of her daughter.

Client B

Part 4

B is a 27 year old lady from Sri Lanka. In 2010 she helped two Hindu homeless colleagues to find an accommodation. In 2011 the two colleagues vanished and soon after the police from the Terrorist Investigation Department went to her house and questioned the family about the two girls' disappearance. They arrested B on the basis of her alleged membership with the LTTE. She was taken to prison where she was interrogated by three officers. The officers claimed the girls were members of LTTE and threatened B by saying that she would either confess or be in custody for life. She was taken and locked in a small dark room for three days with no food or water. On the fourth day she was taken out of the cell and tortured badly all over her body. She was raped repeatedly. After that she was taken to solitary confinement for 12 days and raped again. She came out of prison only when her father managed to bribe officials and made arrangement for her leave the country immediately.

She came to the UK in 2011 and applied for Asylum. Home Office requested her medical report and agreed that she was subjected to rape and torture, however refused her Asylum application on the basis that Sri Lanka was a safe place for her to return to. B appealed against this decision. In the meantime she had started to attend the Women's Group and had counselling with us. Additionally, she was getting support from other advisers at LRMN. We were approached by B's solicitor who requested us to accompany her to her tribunal hearing and stand as witness to support her application. One of the Project Managers acted as our representative along with her solicitor, and gave verbal support during the trial. The judged confirmed that the credibility of B's story was not in question, that Sri Lanka was not safe for her consequently she was granted full refugee status.

Partners

We worked very closely with the following groups and we would like to say thank you to them! Apologies if we have worked with you but your name is not on the list.

Part 4

The Refugee Council
Women's Aid
Freedom from Torture
Helen Bamber
Lewisham CAB
Poppy Project
Lewisham and Bromley Mind
SOS
SEN
Shelter.
Single Homeless Intervention and Prevention Team (SHIP),
Deptford Reach,
999
Red Cross
NHS Lewisham
Advice Lewisham
Greenwich Social Network
REETA
IAPT
LVSC
National Domestic Violence Helpline
Health Improvement Team,
The Sanctuary
Family Mosaic
The Hyde
Health and Social Care Forum
London Borough of Lewisham
Voluntary Action Lewisham
Homelessness Forum
Refugee Legal Advisors Group
Action for Refugees in Lewisham
Southwark Refugee Communities Forum,
Greenwich Action for Voluntary Service
LEWCAS
Perry Rise Baptist Church
Brockley Community Church
CTDN
Action for Community Development
North Lewisham PCT Health Improvement team
Lewisham Maternity Services Liaison Committee
Southwark Day Centre for Asylum Seekers
Medicins du Monde
Project 17
Bench Outreach
King's Church
Age Concern
Community Mental Health Team (Speedwell and Northover)
Southwark Law Centre
Black, Asean , Minority Ethnic and Refugee Network (BAN)
Migrants Rights Network
Greenwich Community Advice Network

Staff

- Rosario Guimba-Stewart – Director
- Margot Lawrence – Welfare and Health Adviser
- Shepherd Ziko – Health Access Officer (Left September 2014)
- Cristina Zorat – ICT Development Project Officer/Women’s Project Manager
- Terry Adams – Young Refugee and Migrant Carers Co-ordinator
- Bea Mgabi – Creche Worker
- Arezu Izats – Creche Worker
- Mercy Egbejule - Cleaner
- Elaheh Mahsoori – Women’s Project Manager (joined August 2013)
- Ed O’Driscoll – Immigration Adviser (Left October 2014)
- Alessandra Sciarra – ICT Development Project Officer (Left October 2014)
- Hana Hamaz – Health Access Officer (Joined October 2014)
- Sheila Kaur Grewal – Immigration Adviser (Joined October 2014)
- Marina Themistocleous – Immigration Adviser (Joined October 2014)
- Emma Noble – Immigration Adviser (Joined November 2014)
- Yasmin Sharples – Homework Club Teacher (Joined September 2014)
- Katie Leach – Homework Club Teaching Assistant (Joined September 2014)
- Mariam Williams – Sewing Tutor
- Julia Gemie – Knitting Tutor

Trustees

- Amina Ismail – Chair
- Diana Fawcett – Vice Chair (Elected November 2013)
- Lydia Abu – Treasurer
- Carol Cadogan Ifill – Secretary (Elected November 2013)
- Laurentina Risch - Member
- Eddie Mulumba – Member
- Mo Obadina – Member
- Jim Kanter – Member
- Ruth Murphy – Member (co-opted July 2014)
- Jumoke Adejimola – Member (co-opted July 2014)
- Alison Willis – (Chair - Left January 2014)

ESOL Volunteers

- Clare Maclure
- Charles Williams
- Nolita Randall
- Lolita Cocking

Women's Project Volunteers

- Zoline Sonia Nakosso
- Catherine Pellegrino
- Paulette Emeshieobi Letts
- Rohmana Radar
- Verity Danbold

Reception/Admin/IT Volunteers

- Pamela Moncrieff
- Sian Munkhai (Left April 2014)
- Adriana Oliveira
- Emmanuel Pyne
- Iris Wickham
- Javed Sadeghi
- John Walker (Left January 2014)

Placement Counsellors

- Yema Ferreira
- Sonya Levin
- Adela Mrkaljevic
- Anna Wachowska
- Iona Preda
- Emma Punter
- Thila Vellisamy

DMP Therapists

- Verity Danbold
- Laila Albukhari

Clinical Supervisors

- Sissy Lyckou
- Caroline Stedman
- Linda Burnard

Placement Social Workers

- Kam Lahr
- Emma Frampton

Our Funders

