

Consumer Guarantee



INCLUDING CARE AND CLEANING ADVICE



Lifetime Guarantee

Coram Showers Ltd guarantees its range of enclosures against faulty materials or manufacture for a lifetime, provided they have been installed on a Coram Coratech® showertray and are used and maintained in accordance with manufacturer's instructions (guarantee excludes seals and magnets). 'Lifetime' means during the period of use by the original user. When Coram enclosures and Coratech® showertrays are used with any other showertray or enclosure the guarantee period is limited to ten (10) years. Shower panels and bath screens are guaranteed for 10 years.

This guarantee is in addition to your statutory rights.

If in our opinion, the product fails under these conditions, Coram Showers Ltd will undertake to repair, replace, or refund that item, at our option. Should a claim arise, we request that the following conditions are satisfied:

- Proof of purchase is evidenced at the time of the claim.
- The product has been fitted/installed in accordance with Coram Showers Ltd's fixing instructions, local bylaws and general good plumbing practice.
- The product has been maintained and cared for in accordance to our instructions. If in our opinion the product has been modified, misused, neglected or wilfully or accidentally damaged, we can accept no responsibility for failure.
- Coram Showers Ltd must be given the opportunity to inspect the product in its installed situation.

Should Coram Showers Ltd carry out any work as a result of a claim but subsequently it is revealed that the product has been abused or improperly installed, we reserve the right to charge the customer for the expense incurred.

The liability of Coram Showers Ltd is limited to the product supplied by Coram Showers Ltd and does not extend to consequential loss or damage arising from the defective product.

The policy of Coram Showers Ltd is one of continuous improvement. If in our opinion the product has failed under the terms of the guarantee and replacement is offered but identical goods are no longer available, Coram Showers Ltd will replace it with our nearest equivalent product.

This Guarantee does not effect your statutory rights.

Lifetime guarantee

All Coram enclosures carry an unbeatable lifetime guarantee when used with Coratech® showertrays.

The best way to maintain the finish of your shower enclosure is to prevent build up of stains, mildew and limescale.

Limescale will be deposited in hard water areas whenever water is left on surfaces for long periods. Mould and mildew can develop in shower enclosures if there is inadequate ventilation. They could appear as a grey, green, black or pink growth on the surfaces that are frequently damp.

We recommend the following cleaning procedure - depending upon the quality of the water, the cleaning frequency may vary.

NORMAL CLEANING (after each use)

Wipe the metal frame inside the shower with a soft cloth and the glass with a soft cloth or window "squeegee".

MAIN CLEANING

Apply a 50/50 solution of vinegar and water with a sponge and leave for 5 minutes, then rinse off with clean water and wipe down with a soft cloth or "squeegee".

Mildew on rubber seals is best removed using a proprietary 'Mould and Mildew Remover' but you should check before use that it will not damage the seals or aluminium frame or the enclosure.

Consult the cleaning products label if you are unsure and make sure that any cleaner is washed off with clean water and the surface wiped dry.

INTENSIVE CLEANING

(whenever stains are not removed by previous methods)

Remove stubborn limescale with a proprietary cleaner, but **DO NOT USE ANY OF THE CLEANERS BELOW.**

- Limescale removers - these are acidic and will damage the aluminium frame.
- Any cleaner with a pH level outside the range of 4-8
- Abrasive cleaners
- Cleaners containing solvents
- 'Spray and leave' cleaners

Light scratches on the metalwork of Coram Shower enclosure or Coram Shower trays can be polished out with metal polish or products such as 't-cut' or 'colour cut', available from motor accessory shops. **DO NOT USE EXCESSIVELY** Make sure that these products are washed off with clean water after use.

Coram Showers

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Part of the Coram Group International

Due to our policy of continuous improvement, we reserve the right to change product specification without notice. E&OE.



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