



HOW IT WORKS

'When-in-Area' Servicing reduces costs by saving money on the technician's travel time: you pay one fixed competitive rate which covers travel and the first hour spent on site – generally sufficient for a normal service.

WHAT IS INCLUDED IN THE "WIA" SERVICE

- ALL TRAVEL COSTS
 - THE FIRST HOURS LABOUR TIME
- ANY SPARE PARTS REQUIRED ARE CHARGED ADDITIONALLY**

WHAT WORK IS CARRIED OUT?

- Clean and Inspect Developer Tank, cleaning chemicals used where necessary
- Clean and Inspect Fixer Tank cleaning chemicals used where necessary
- Clean and Inspect Water Tank cleaning chemicals used where necessary
- Check Developer Module for correct gear operation and film transport
- Check Fixer Module for correct gear operation and film transport
- Check Water Module for correct gear operation and film transport
- General inspection of all machine components and advise if parts need replacing
- Check Developer Tank temperature
- Check Fixer Tank temperature
- Test tank Thermistors
- Check operation of tank solenoid (where fitted)
- Check Fan Unit for free rotation and remove any accumulated dust
- Carry out Earth Continuity Test
- Carry out Vischeck film quality control test
- Issue Manufacturer's Certificate of Conformity, assuming that parts that require changing have been replaced



VELOPEX QUALITY ASSURANCE



In keeping with the requirements of the Care Quality Commission, once serviced by our Velopex Technician, we will provide you with a Manufacturer's Certificate of Conformity confirming that your processor has been serviced and tested and meets the high standards set at its manufacture.

Please ensure that your Velopex Processor is serviced only by Velopex Technicians. If you are unsure as to the identity of the technician please contact our Service Department on 0208 965 2913.

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