

.NET Application Support Developer (Permanent) Location: Naas, Co Kildare

Company Profile:

OpenSky a European challenger brand to the large global software consultancies, delivering digital innovation across Government, Transport and Environment sectors in the UK and Ireland.

We have an excellent opportunity for a .NET Application Support Developer based in our Naas, Co Kildare headquarters on a permanent basis. This an excellent opportunity for an experienced professional to utilise their skills and experience in an international working environment, working with innovative technologies and solutions, and be a key member of the Enterprise Support Services division.

Why Join our Team:

OpenSky is a dynamic, exciting place to work. We hire exceptional people, and every one of them is empowered to think independently, take initiative and be innovative in their job. We are committed to ensuring that our performance and reward strategies are designed to effectively support our employees at every opportunity and offers an excellent work-life balance.

At OpenSky our employees enjoy the creative, agile and meaningful work they do, the resources and technology they have access to and the benefits we offer. The projects we work on make a real difference, and that's what makes us distinct in our industry. This very factor means that our employees get to work with the latest and emerging technologies.

We've built a truly unique culture here at OpenSky, where our employees are always learning, challenged with interesting projects and rewarded with fantastic benefits. We attract talented individuals from a wide range of cultural, geographic and educational backgrounds whom bring with them a rich variety of skills and experiences.

Our plan is simple; we hire the best people whom possess the skills, talent, expertise, experience and motivation that we require and when we find them, we help them grow, develop and achieve their goals.

The values we share help us to thrive and succeed, both as individuals and as a team. If you share those values, you'll fit right in!

The Job:

OpenSky Data Systems are seeking an experienced .NET Application Support Developer with both customer support and .NET skills for a permanent role based in our Naas, Co Kildare headquarters.

The ideal candidate will enjoy problem solving and troubleshooting across different applications & customers and be proficient in the development/fix of web-based information management systems using .NET and SQL Server.

- Diagnose, analyse and reproduce customer issues to ensure understanding of root cause of software problems
- Technical customer support, setting up, configuring and monitoring web-application servers
- Resolve core application issues through direct action or by escalating non-resolvable issues to development team
- Pro-actively contact key customers to review progress and offer technical support
- Application Maintenance / Bug fixing
- Data Analysis / System Queries
- On-going Development / System Enhancements

Essential Skills:

- Minimum of 3 years in a similar position (Commercial Experience only)
- Higher Education
- ASP.NET experience 3+ years
- MVC/C# experience
- IIS Application Server/General Web Server experience
- Strong SQL Server experience
- Knowledge of Microsoft Windows Server and Client operating systems
- Good level of English, both spoken and written

Desirable Skills:

- Experience trouble shooting IP network issues
- Knowledge of HTTP & HTTPS protocols
- Knowledge of CRM/MS Dynamics CRM
- Scripting experience
- Experience with software monitoring and performance tools

Personal Skills:

- Required creative thinking and personal initiative
- Quick learner of new technologies
- Troubleshooting skills
- Must have excellent client facing interpersonal and communication skills
- Equally important is your ability to work well in a team environment and the ability to problem solve at any level

- Open-minded, proactive self-motivated team member
- Self-confident individual with strong interpersonal and communication skills

The above statements are not an exhaustive list

We Offer:

You will form part of a high-performance team, working together to deliver projects of national and international importance changing the way large Business and Governments work.

- Competitive Salary market adjusted
- Continuous Professional Development
- Education Assistance Programme
- Company Pension
- Incremental Increases in Annual Leave
- Employee of the Quarter Awards
- Employee Assistance Programme (EAP)
- Annual Health Screening
- Employee Referral Scheme
- Ethical Employer
- Friendly, fast paced atmosphere
- International working environment in a growing company
- Work with innovative technologies & solutions
- Microsoft Dynamics & Personal development programmes

Please note we do not require the assistance of third parties.

OpenSky Data Systems Ltd. is an equal opportunities employer