



Lanhydrock Golf Terms and Conditions

General: Thank you for your golf reservation at Lanhydrock Hotel & Golf Club (LHK). By making this reservation you agree to accept the golf booking terms and conditions as follows. Please note that terms and conditions may vary for general green fee and golf society golf. If you have any queries please do not hesitate to contact –

Lanhydrock Hotel & Golf Club, Lostwithiel Rd, Bodmin, Cornwall, PL30 5AQ
Tel: 01208 262570 / Email: golf@lanhydrockhotel.com

Insurance: You are advised to be adequately insured for liability, personal injury and equipment. LHK can recommend various National Insurance Brokers if a player/s require cover. Please remember your responsibilities.

Tee Times & Deposits: All players, members and visitors are required to book a tee time either prior to arriving at the Club or on the day they are playing. A deposit may be requested by LHK at an amount it deems reasonable to secure the reservation. Unless stated, deposits are calculated per player. LHK reserves the right to alter tee times in certain circumstances but every effort is made to keep this to a minimum and to advise prior to arrival.

Checking In: Members & visitors are advised to check in at least 20 minutes prior to their tee time and be present on their starting tee 5 minutes before their reservation time. Please report to the Golf Reception or if not available report to the adjacent Hotel/Club Reception. We appreciate that at times players are late for their tee time due to unforeseen circumstances. Please contact the Club on **01208 262570** if you believe you will be late. If you are unable to play at your booked time, LHK reserves the right to move your booking to the next available tee time, or subject to availability transfer you to start your round from an alternative hole on the course. If you or any of your party fail to be ready to play at your allotted time and LHK is unable to provide an alternative tee time or starting hole on the same day no refunds or credits will be given.

Cancellations: Cancellations to tee times can be made up to 24 hours in advance Monday to Thursday with 48 hours being required for Friday, Saturday or Sunday play. All bookings cancelled in advance of the times stated will receive a full credit for any deposit paid. If you cancel within the stated times LHK may retain deposits if it is unable to secure a similar booking in its place or request full payment of green fees. All deposits taken within 24 hours of the tee time booked are automatically non refundable.

No Shows and Shortfalls: Failure to arrive for any reason (no show) for a booked tee time, will result, if a deposit was paid, in the deposit being retained by the LHK.

Golfing Ability: In choosing to play the LHK, you are expected to be able to play to a reasonable standard and follow the etiquette of golf in conduct and speed of play and not hinder within reason fellow players enjoyment. If failing to observe these standards LHK may ask you to leave the course and no refund will be given.

Refunds and Credits: In accordance with our standard policies, refunds or credits are not available for delays on course due to slow play in matches ahead or poor weather conditions. Any credits given whether monetary or a service in kind are at the sole discretion of the Directors. In the event of issuing a credit, the Directors decision is final. Lanhydrock Golf Club Ltd reserves the right to amend rates and conditions at anytime.

Categories for Reduced and Discounted Golf

- 1) Fully Qualified PGA Professionals are extended courtesy of the course subject to prior notification and producing their membership card on the day of play. Courtesy is not unlimited through the year.
- 2) PGA Assistant Professionals will be extended courtesy of the course if playing with a paying visiting golfer (general green fee, county card, etc).
- 3) Should current members of BIGGA wish to play Lanhydrock they will be charged a reduced rate. Bookings should be made prior to the day of play informing Lanhydrock that they are BIGGA Members. The membership card will be required for identification.
- 4) County Captains and County Secretaries will receive courtesy of the course. Prior reservation required.
- 5) If informed and booked in advance Lanhydrock accepts County Cards from Counties as listed on the Cornwall County Card. Stipulations that can be printed on the County Card itself is limited so please call to enquire if Lanhydrock has implemented seasonal changes of use for County Card play. County Cards are for general play only and are not eligible for use with any other offer or package.
- 6) Lanhydrock will on occasions offer further discount to players and schemes. Please view our website for current offers.

Course Closures: If the management is forced to close the course on the grounds of Health & Safety or course playability then any customers deposits paid are refundable or credited to a future booking. If closed during your round then a percentage of fees may be refund or credited to a future booking. The Directors decision is final.

Players are expected to take a 'common sense' approach to extreme weather conditions i.e. lightning strikes. Please leave the course if you deem it necessary, keeping clear of trees as best as you can in the process. The Green Keepers Compound located between the 4th and 5th holes is generally 'Out of Bounds' to all but Lanhydrock employees. However, you may take shelter in the open fronted barn if extreme weather necessitates. Please contact the Club on 01208 262570 if you are taking shelter in the compound.

Course Notes: All visitors on the day are temporary Members and are bound by the rules of the Club. All players must register at the Golf Reception on arrival or before commencement of their round. Whilst the club does not request Handicap Certificates, all players should be regular players and have a clear understanding of golf etiquette. It is also the responsibility of each player to ensure that they and their equipment are adequately insured whilst at the Club. Please check that items of value are not left in the Lockers Rooms. The Club can provide limited secure facilities. Lanhydrock Hotel and Golf Club does not accept responsibility for items mislaid, stolen or lost on its premises. Visitors and Members must follow reasonable guidance and instruction from Lanhydrock Company Members of Staff at all times.

Course Care and Etiquette: To help us, and for the enjoyment of all players, please follow these common sense guidelines:

Replace divots and repair pitchmarks. If you do not have a pitchmark repairer, please ask in the Proshop – THEY ARE FREE.

Rake over Bunkers after use and leave Rakes in the Bunker.

Observe local signs, GUR and fencing placed for course protection.

Be ready to play promptly but not until players in front are out of reach.

Golf Buggy Hire: Follow instructions on Golf Buggy use on the Course. Persons using the buggies are responsible for their safe and responsible use at Lanhydrock Hotel and Golf Club. Buggies are inspected after each round. Buggy operators will be requested to sign a Hire Form prior to use of the Buggy.

Although not long by modern standards, Lanhydrock provides a good test of golf to all abilities. Trees, and there are many, ay catch a wayward drive or two! The front nine holes can take a little longer to play compared to the back nine. However, we would consider four to four and a quarter hours plenty of time for a fourball. Please keep play moving. There is one 'blind tee shot' on the course – the 7th Hole. There is a viewing platform on the Ladies Tee. Please use this.

Dress Code: Proper golfing attire is requested - tailored shorts with short socks and collarless golf shirts are welcomed. Please no jeans, track suits, t-shirts etc.
Lanhydrock does not operate a 'soft spike' policy. Traditional golf spikes or soft spikes may be worn.

The Greens Staff aim to limit interference with your round during their daily duties. However, for Health and Safety purposes, **Greens Staff have priority on the golf course at all times.** Standard golf course maintenance practices are carried out regularly on the course with minimal disturbance to all playing surfaces. We regret that no refunds can be made in these circumstances (green fee discounts may be implemented prior to your round).

Lanhydrock Golf Club Ltd reserves the right to amend its rates at any time. This does not affect confirmed reservations.

If you have any queries please do not hesitate to contact the Club on 01208 262570/
golf@lanhydrockhotel.com

Thank You.

Graham Bond
Director
Lanhydrock Hotel & Golf Club

Update: 19/09/14